

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 09-0405

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): DAVID JOGEL

Against (Utility name): NICOR GAS Co.

As to (Reason for complaint) I received a \$496.61 gas bill from 316108 - 417108 - 43804 Therms. We called when we smelled gas on 4/11/08 - see ticket. If this gas was leaking in the home we all would be dead - right by kitchen we are all in there (6) @ plus I smoke right there. Believe leaking outside in Island Lake Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 652 NANTUCKET WAY, ISLAND LAKE, IL

The service address that I am complaining about is 652 NANTUCKET WAY

My home telephone is (773) 991-1542

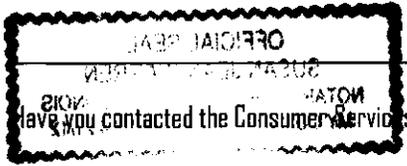
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 991-1542

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) NICOR GAS Co (respondent is a public utility and is subject to the provisions of the Illinois Public Utilities Act.)

CHIEF CLERK'S OFFICE  
2009 SEP - 2 9 44  
ILLINOIS COMMERCE COMMISSION

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
280.100



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Nicor gas bill- 60453 (438.04 THERMS LEAKED without smelling in home.)
2. Believe tech WAS INCORRECT, LEAKED OUTSIDE of home OR WE WOULD HAVE SMELLED THE GAS. FAMILY OF 6 CHILDREN
3. Nicor believes they are right - meter was not checked. If that much gas leaked I believe my family would all be dead - Nicor offered no help went thru Lisa Modugno to no avail.

Please clearly state what you want the Commission to do in this case:

Would like compensation of \$1500.00 - my credit was ruined & late charges tacked on bill plus could not pay bill & Nicor had no mercy except payment plan could not make payment required

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-23-09  
(Month, day, year)

Complainant's Signature: *[Handwritten Signature]*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

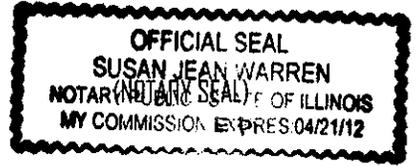
A notary public must witness the completion of this part of the form.

I, DAVID JOGEL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*[Handwritten Signature]*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 23, 2009

*[Handwritten Signature]*  
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.