

Village of Grayslake, Illinois)
)
Petition for Modification of a 9-1-1 Emergency)
Telephone Number System)

09-0402

CHIEF CLERK'S OFFICE
2009 SEP - 11 P 3:48
ILLINOIS
COMMERCE COMMISSION

PETITION

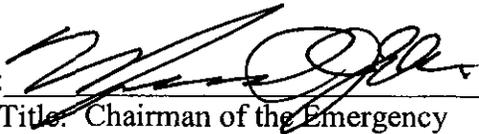
Now comes the Village of Grayslake, Illinois, and requests Illinois Commerce Commission approval of its Modified Plan to establish an emergency telephone number system and in support thereof states as follows:

1. Attached hereto and incorporated herein as though fully set forth is the Modified Plan for the Village of Grayslake, "9-1-1" Emergency Telephone Number System.
2. A duplicate original of said Modified Plan has been filed by mail with the AT&T Telephone Company.
3. The Modified Plan is intended to comply with the terms and provisions of "An Act in relation to the designation of an emergency telephone number for use throughout the State."

WHEREFORE, your Petitioner, the Village of Grayslake, Illinois, a municipal corporation, prays that the Illinois Commerce Commission:

1. Give notice and conduct a public hearing on this petition and Modified Plan at the earliest possible date;
2. Enter an Order approving the Modified Plan submitted herewith and authorizing the implementation of the 9-1-1 Emergency Telephone System described herein.

Village of Grayslake, Illinois

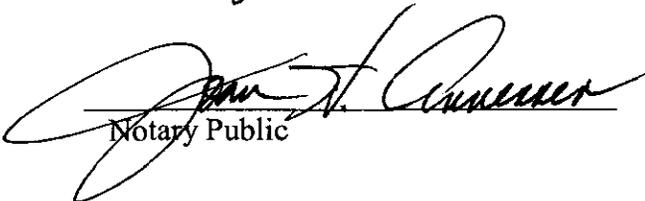
By: 
Title: Chairman of the Emergency
Telephone System Board

VERIFICATION

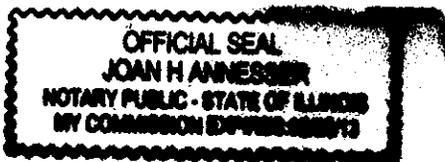
I, Michael J. Ellis, first being duly sworn upon oath, depose and say that I am Chairman of the Emergency Telephone System Board of the Village of Grayslake, a municipal corporation; that I have read the above and foregoing petition by me subscribed, and know the contents thereof; that said contents are true in substance and in fact, except as to those, I believe the same to be true.



Subscribed and sworn to before me this 28th day
of August, 2009.



Notary Public



PETITIONER AFFIDAVIT

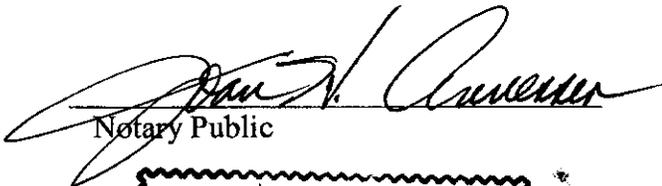
I, Michael J. Ellis, being duly sworn upon oath, depose and state that I am Chairman of the Village of Grayslake Emergency Telephone System Board, that I have knowledge pertaining to the instruments hereafter described, and that the facts set forth in the following instruments are true and correct:

1. Letter of Intent, dated February 2, 2007
2. Outline to application for provision of 9-1-1 Service
3. Narrative
4. List of system participants showing land area and estimated population (Exhibit 3)
5. List of public agencies or public safety agencies adjacent to proposed system boundaries (Exhibit 4)
6. The information contained on the agreements entered into between PSAP and system participants and the authenticity of the signatures on the agreements (Exhibits 8 & 9)
7. System will not be activated with a database error ratio greater than 1%

Further Affiant Sayeth Not


Affiant

Subscribed and sworn to before me this 28th day
of August, 2009.


Notary Public



RECEIVED

SEP 01 2009

**TELECOMMUNICATIONS CARRIER
AFFIDAVIT**

**TELECOMMUNICATIONS
DIVISION**

I, John Hunter, being duly sworn upon oath, depose and state I am the 9-1-1 Operations Manager for AT&T and that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

1. AT&T will not activate the modified 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not


Affiant

Subscribed and sworn to before me this 31st day
of August, 2009.




Notary Public

Grayslake 9-1-1 Board

Mike Ellis, Village Manager

Larry Herzog, Police Chief

John Christian, Fire Chief

Dick Welton, Records Supervisor

Phil Harris, Citizen at Large

9-1-1 GENERAL INFORMATION

Current Date: August 28,2009

Proposed Operational Date: September 29, 2009

Submitted by: Village of Grayslake, Illinois

 Final Plan

 X Modification of an Existing System - I.C.C. Docket Number 911-0123

 20,330
Total Population Served

 9,000
Total Access Lines

 314.0
Total Land Area Covered in Square Miles

PSAP 9-1-1 System Liaison to the Commission:

 Brent Reynolds
Name

 9-1-1 Director
Title

 2500 E. Lake Avenue
Street Address

 Glenview, Illinois 60026
City, State, Zip Code

 847-901-6072 (Direct)
Telephone Number

 847-729-5000
Alternative Telephone Number

Narrative

The modification that is being requested herein is based upon the fact that the Village of Grayslake has entered into a contractual agreement with Glenview Public Safety Dispatch Center (hereafter as GPSDC) to combine its existing E911 Public Safety Answering Points (hereafter PSAP). The Village of Grayslake is currently operating as a PSAP under the previously granted authority of the Illinois Commerce Commission, Docket number 91-0123. The physical location of the GPSDC Dispatch Facility is 2500 East Lake Ave, Glenview, Illinois 60026. Specifically, the GPSDC dispatch facility is located in the lower level of the Glenview Public Safety Building. This dispatch center currently provides E911 call handling and emergency communications for the following agencies:

- Village of Glenview
 - Police Department
 - Fire Department (including EMS)

The Village of Grayslake ETSB will continue to maintain control over any E911 surcharge money and is simply requesting to contract their dispatching services to GPSDC. The contractual agreement between GPSDC and the Village of Grayslake contains a cancellation clause in section 8 of the contract as follows.

By written notice served by the party desiring to terminate this Agreement upon the other parties specifically stating that the party sending the notice is exercising its right to terminate this Agreement. Such a notice shall be effective only at the end of the initial term or any renewal term and only if served upon the other parties not less than fifteen (15) months prior to the expiration of the initial term or the then-current renewal term, as applicable.

However; this clause further specifies that GPSDC will make all necessary efforts to resolve any conflicts during a meet and confer period as such.

In the event that any party provides written notice pursuant to Section 8.B.2 above, each party agrees to: (1) appoint, delegate and authorize one representative of such party to meet and confer with the appointed, delegated and authorized representative of the other parties promptly thereafter to discuss the reasons for the termination notice and whether there are circumstances under which the parties might mutually agree to renew and continue their cooperative relationship under this Agreement, and (11) require their representative to faithfully report the nature of such discussions to their respective governmental body. The parties agree to use their best efforts and to work in good faith through this meeting process to resolve all issues precipitating the notice of termination. These efforts shall continue for a period of not less than three months following notice (***“Meet and Confer Period”***).

The primary change will be reflected at the current PSAP for the Village of Grayslake and Grayslake Fire Protection District. This PSAP will move from the existing location FoxComm Dispatch Facility 301 S US Route 59, Fox Lake, Illinois 60020.

The GPSDC facility was constructed in concert with the new Glenview Police Department at the same location in 2004. This dispatch center is located completely below ground without visible advertisement as to its operation. The facility is secured from outside access by no less than two barriers at all times. GPSDC purchased all new equipment for the operation of the center with appropriate considerations for rapid growth. The new equipment purchased for this center includes, but is not limited to: Bramic ergonomic consoles, Motorola radio console and phone systems, Plant/CML E911 selective router, digital instant recall recorders, DVD voice logging recorders, New World Systems Computer Aided Dispatching, Spectracom PBX and GPS controlled net clock, three phase uninterruptible power supply 208 V Input 208V output with outside generator. Previously GPSDC was staffed (24/7/365) by Telecommunication Operators. The inclusion of Grayslake into the facility will result in four (4) positions staffed (24/7/365). In addition part time Telecommunicators have been added to the staffing to accommodate peak periods. The positions have been broken down to One (1) dedicated Telecommunicator per position within the center being Glenview Police, Grayslake Police and Glenview Fire department. The fourth position is a backup/supervisor position and the fifth is strictly for call-taking to assist with volume.

The local exchange carrier (hereafter as LEC) for the Village of Grayslake and the Grayslake Fire Protection District is AT & T; GPSDC will continue to utilize this automatic number identification (ANI) and automatic location identification (ALI) from AT & T. The ANI/ALI database will also be supplied by the LEC and shall be updated on a daily basis. AT & T is currently providing services to the GPSDC dispatch facility as a LEC. The services provided have been outlined in Exhibit 5 of this document.

The E911 system will provide police, fire and emergency medical services for all the residents and occupants of the Village of Grayslake Fire Protection district. Police, Fire and emergency medical services will continue to be provided by the Grayslake Police and Fire Protection District. The existing master street and address guides (hereafter as MSAG) will continue to be utilized by GPSDC. All residents and occupants within the boundaries of the Village of Grayslake and Grayslake Fire Protection District will have unfettered access to the E911 system.

The architecture of the E911 system will direct all calls to the GPSDC facility that fall into the Selective Routing Tables for the Village of Grayslake and the Grayslake Fire Protection District. This will include both wire line and wireless 9-1-1 trunk circuits. The current selective router for the Village of Grayslake and the Grayslake Fire Protection District is located at the LEC facility in Elk Grove Village and Northbrook. GPSDC will be the recipient of all requests for emergency services provided by the Grayslake Police Department. The center is staffed 24 hours per day without exception. Calls for emergency services will be processed through a state of the art emergency call handling system, voice recording system, radio transmission system, and CAD resource system. All Grayslake Fire Protection District calls for service will be transferred via a supervised transfer to FoxComm so that fire and ems services can be dispatched.

All five (5) operator position at the GPSDC facility have ANI/ALI capabilities. In addition all positions have TTY services provided in the form of text messaging from the Plant/CML 9-1-1 controller. This procedure is seamless to the calling party

regardless of communication method used (voice vs. TTY). This center meets all standards required of a 911 PSAP and has been operating as an approved PSAP in the State of Illinois on behalf of Glenview.

Telecommunications operators will enter the call information into a call management or CAD system. The CAD system will validate the caller/incident location and display recommended response units, prior calls at location, known hazards, and any other appropriate information. The unit assignment will then be transmitted to the responding agencies via radio frequency, telecommunications circuits, or mobile data terminal.

All adjacent agencies that border the geographical limitations of the Village of Grayslake and the Grayslake Fire Protection District have been contacted about the purposed system. These agencies are listed within Exhibit 4 of this document.

GPSDC will maintain the current ability to transfer any misdirected E911 calls to adjacent agencies through the use of a Flash transfer system. This system will forward ANI/ALI information to the receiving agency. GPSDC will gather critical information from the caller, including but not limited to call back information, prior to initiating the call transfer to ensure appropriate response is completed. Radio communications with adjacent agencies is also currently in place at the GPSDC facility.

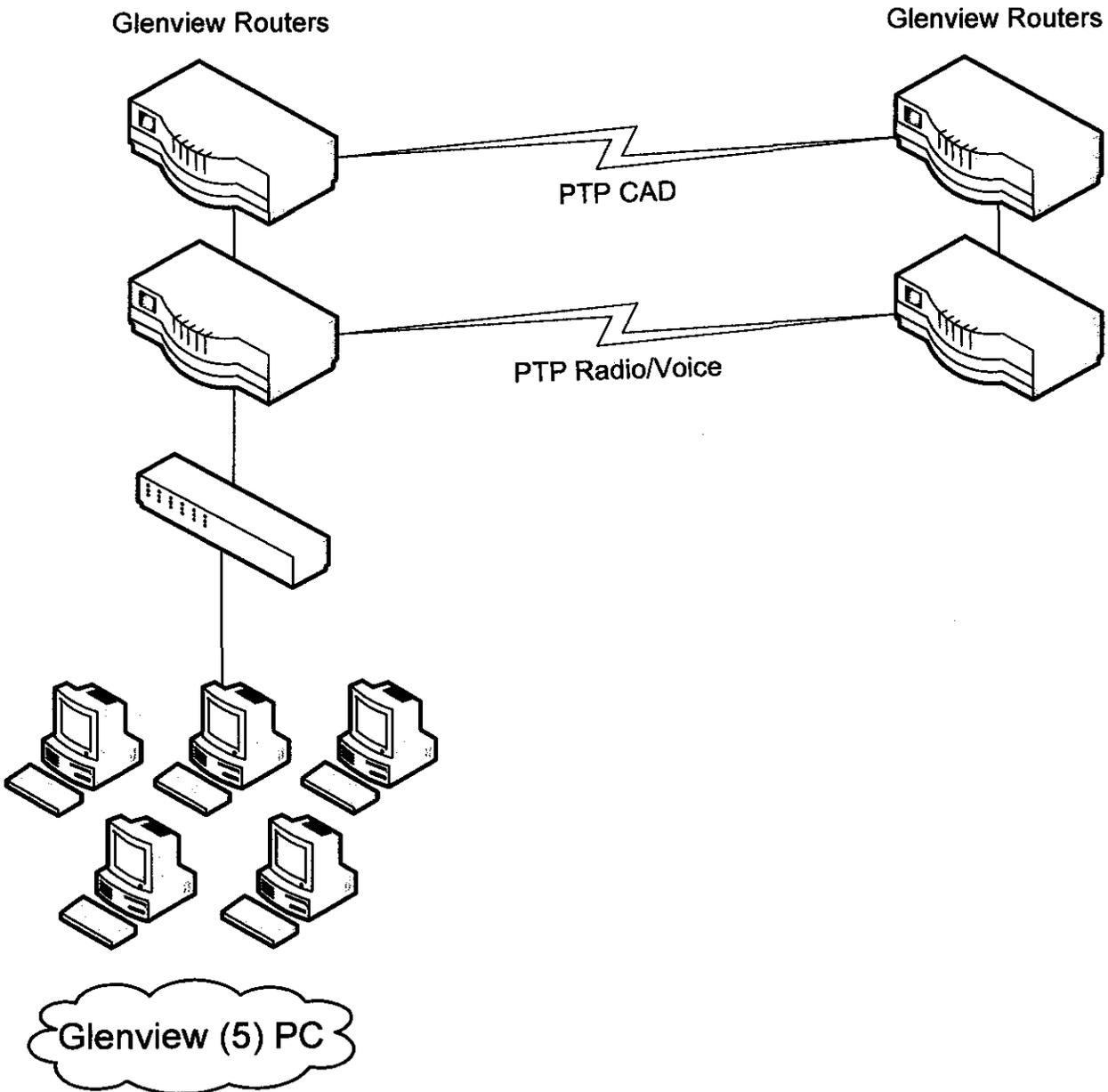
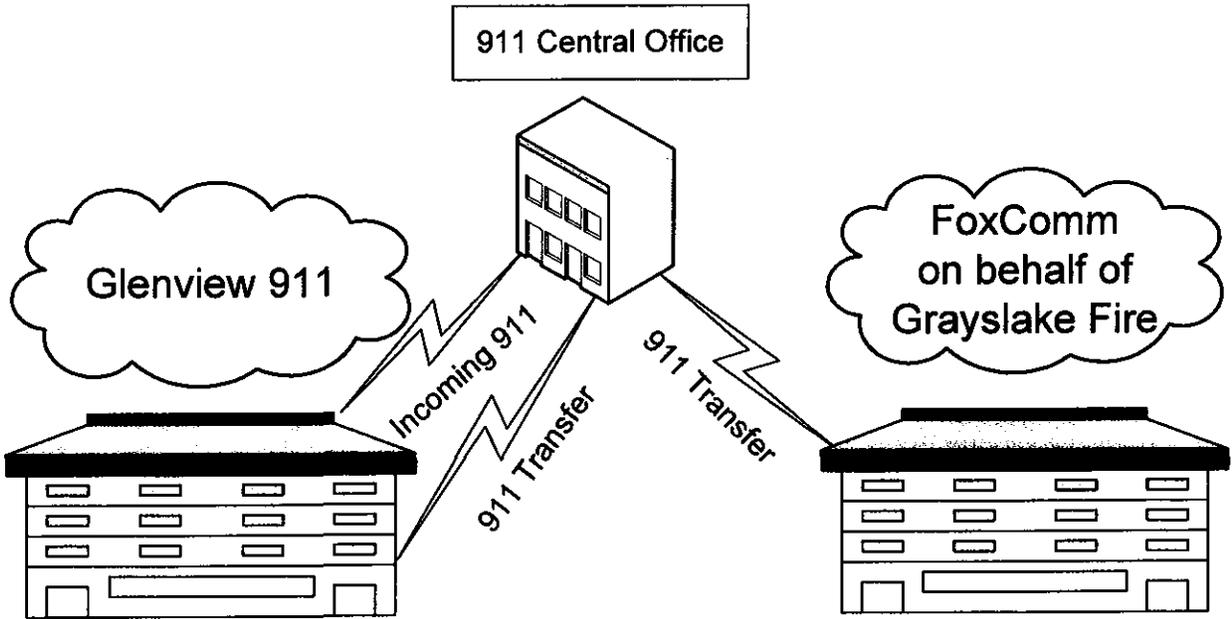
The Round Lake Area Dispatching center (Cencom) PSAP (enhanced) will continue to operate as the backup and overflow PSAP for the GPSDC 9-1-1 trunks. Emergency radio communications will continue to be provided from the GPSDC center. In the event that radio communications are not able to continue from the GPSDC facility the Cencom PSAP will provide backup services.

All Telecommunication Operations providing police services at GPSDC are trained and certified by ICJIS in the operation of the LEADS/NCIC system. Proof of certification is retained on file with the Director of Communications. Operations' training is provided to each Telecommunication Operator via an in-house adaption of the Association of Public-Safety Communications' Officials International Inc. (APCO) training syllabus to meet or exceed the standards as defined within the Illinois Administrative Code Section 83 Part 725. Proof of training is retained on file with the Director of Communications. Emergency Medical Dispatching Certification is obtained through the Priority Dispatch System as instructed through the College of Lake County Illinois and submitted to all appropriate EMS coordinators and the Department of Public Health as required by IDPH Standards.

The GPSDC Standard Operating Procedures (SOP) document state that callbox failures will result in the immediate transportation of a telecommunication Operator to the LEC Central Office facility associated with the point of failure. For the Village of Grayslake and the Grayslake Fire Protection District the LEC is AT & T.

Funding for the operation is provided by the member agencies allocated by each participant in the system. These funds may be a combination of general revenue funds and monies collected by the associated ETSB from their wire line and wireless E911 surcharges.

Public education in the proper use of E911 will continue to be provided by the member agency. In addition, GPSDC may provide supplemental resources to inform the public in the proper use of E911. This may include, but is not limited to, public service announcements, printed materials, newsletters, public speaking engagements, and public notices.



VILLAGE OF GLENVIEW AND GRAYSLAKE
 2500 E. LAKE AVENUE
 GLENVIEW, IL
 CUTOVER DATE 12-29-92
 ACCESS LINE COUNT: 23,000



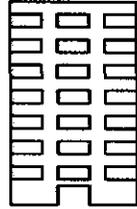
RATE CENTER END OFFICE
 A LINKS

CONTROL OFFICE

9-1-1 TRUNKS B LINKS

DATABASE
 ACCESS

GLENVIEW	
AT&T (FORMER SBC)	6
CLEC	
ALLEGIANCE	4
AT&T	24
FOCAL	8
GLOBAL COM	2
MGC COMM	4
OVATION	4
PAETEC	2
TELEPORT	4
WORLD COM	2
XO COMM	4



LOMBARD

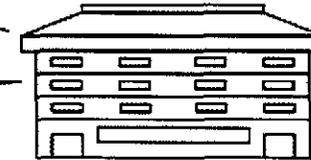


ELK GROVE

(1) WIRELESS TRUNK
 7EMNC313512
 TG887
 NETWORK CONTROL
 MODEM
 7UGXR313513

(6) WIRELINE TRUNKS
 7EMNC388892
 7EMNC527196
 7EMNC541228
 7EMNC556650
 7EMNC583331
 7EMNC313505
 7EMNC999999
 7EMNC999999
 TG861
 NETWORK CONTROL
 MODEM
 7UGXR595396

(3) WIRELESS TRUNKS
 7EMNC601356
 7EMNC651659
 7EMNC313506
 7EMNC999999
 7EMNC999999
 TG862
 5CSNC771393
 MAKE BUSY



GLENVIEW PSAP
 2500 E. LAKE AVE
 GLENVIEW



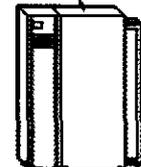
BACKUP PSAP
 FOR ALL
 GLENVIEW
 CIRCUITS
 NORTHBROOK



BACKUP PSAP
 FOR GRAYSLAKE
 CIRCUITS
 CENCOM

FDDZ449311-NORTHBROOK
 FDDZ477106-SOUTHFIELD MI

ALL CIRCUITS IN RED ARE
 FUTURE CIRCUITS FOR
 GRAYSLAKE TRAFFIC



SBC ALI DATABASE

MINUTES OF THE REGULAR MEETING OF THE BOARD OF TRUSTEES OF THE VILLAGE OF GRAYSLAKE HELD FEBRUARY 3, 2009

The Regular Meeting of the Board of Trustees of the Village of Grayslake was called to order at 7:00 P.M. in the Board Room of the Grayslake Village Hall, Mayor Tim Perry presiding.

Roll Call: Trustees Bassett, Werfel, Edwards, Vogel, Taylor, Jarvis – all present.

Also present were various Village staff members.

Chief Herzog and Mayor Perry presented Service Awards to Officer Rita Stang (15 years) and Officer Randy Heglund (20 years) and thanked them for their service.

CLERK'S ANNOUNCEMENTS: None

PUBLIC COMMENT – AGENDA ITEMS: None

APPROVAL: MINUTES OF THE REGULAR BOARD MEETING OF JANUARY 6, 2009

Trustee Vogel made a motion, seconded by Trustee Edwards, to approve the Minutes of the Regular Board Meeting of January 6, 2009. On voice vote – all “aye”. MOTION CARRIED.

APPROVAL: TREASURER'S REPORTS/PAYMENT OF BILLS – JANUARY 20, 2009 AND FEBRUARY 3, 2009

Trustee Bassett made a motion, seconded by Trustee Jarvis, to approve the Treasurer's Reports of January 29, 2009 and February 3, 2009, and authorize payment of the bills. Roll call: Trustees Bassett, Werfel, Edwards, Vogel, Taylor, Jarvis – all “aye”. MOTION CARRIED.

PROCLAMATION: CRIME STOPPERS MONTH

Trustee Bassett made a motion, seconded by Trustee Taylor, to proclaim the month of February, 2009 as Crime Stoppers Month in the Village of Grayslake. On voice vote – all “aye”. MOTION CARRIED.

APPROVAL: ADMINISTRATIVE FILMING REGULATION POLICY

On the recommendation of the Committee of the Whole, Trustee Taylor made a motion, seconded by Trustee Werfel, to approve the administrative filming regulation policy. Roll call: Trustees Bassett, Werfel, Edwards, Vogel, Taylor, Jarvis – all “aye”. MOTION CARRIED.

APPROVAL: FEE WAIVER REQUEST FOR THE UNITED PROTESTANT CHURCH OF GRAYSLAKE

Trustee Taylor made a motion, seconded by Trustee Jarvis, to approve the fee waiver request for the United Protestant Church of Grayslake. Roll call: Trustees Werfel, Edwards, Vogel, Taylor, Jarvis – “aye”; Trustee Bassett – “abstain”. MOTION CARRIED.

APPROVAL: RESUBDIVISION OF ATKINSON PLAZA

Trustee Vogel made a motion, seconded by Trustee Bassett, to authorize the resubdivision of Atkinson Plaza upon receipt of all required documents and payments. Roll call: Trustees Bassett, Werfel, Edwards, Vogel, Taylor, Jarvis – all “aye”. MOTION CARRIED.

AUTHORIZATION TO EXECUTE: INTERGOVERNMENTAL AGREEMENT WITH THE GRAYSLAKE FIRE PROTECTION DISTRICT

On the recommendation of the Committee of the Whole, Trustee Werfel made a motion, seconded by Trustee Bassett, to authorize Mayor Perry to execute an Intergovernmental Agreement with the Grayslake Fire Protection District regarding certain code inspections and plan reviews by the District. Mayor Perry thanked the district for their years of assistance to the Village on this and other matters. Roll call: Trustees Bassett, Werfel, Edwards, Vogel, Taylor, Jarvis – all “aye”. MOTION CARRIED.



AUTHORIZATION TO EXECUTE: 9-1-1 DISPATCHING SERVICES CONTRACT

Trustee Bassett made a motion, seconded by Trustee Vogel, to authorize the Village Manager to execute an agreement with the Village of Glenview to provide dispatching services and authorize the purchase of the radio network upgrade equipment with on-hand Village funds. Roll call: Trustees Bassett, Werfel, Edwards, Vogel, Taylor, Jarvis – all “aye”. MOTION CARRIED.

PUBLIC COMMENT: Brooke Tracy, a student at Grayslake North High School, spoke seeking sponsorships to travel to Europe next January with the North American Softball Team.

TRUSTEE REPORTS: The Trustees commented on the successful downtown stakeholders meeting held recently, noted that the Shorewood Road construction program would begin in two to three weeks, praised Ms. Tracy on her accomplishments, and commented on the programs offered by the Cancer Wellness Center every Wednesday at the Wildwood Presbyterian Church. Further, all the Trustees offered their congratulations to the Officers honored tonight.

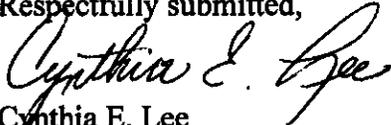
MAYOR'S REPORT: The Mayor noted that while the economy was impacting businesses in Grayslake, the Village is in a better financial position than most communities, and encouraged everyone to shop Grayslake whenever possible.

ADJOURNMENT

There being no further business, Trustee Jarvis made a motion, seconded by Trustee Bassett, to adjourn the meeting. On voice vote - all "aye". MOTION CARRIED.

The meeting adjourned at 7:30 p.m.

Respectfully submitted,


Cynthia E. Lee
Village Clerk

**DISPATCH SERVICES AGREEMENT BETWEEN
THE VILLAGE OF GLENVIEW AND VILLAGE OF GRAYSLAKE**

THIS AGREEMENT is made as of February 4, 2009, by and between the **VILLAGE OF GLENVIEW**, an Illinois home rule municipal corporation ("**Glenview**") and the **VILLAGE OF GRAYSLAKE** ("**Grayslake**"), an Illinois municipal corporation. In consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Glenview and Grayslake hereby agree as follows:

Section 1. Background.

A. Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government such as Glenview and Grayslake, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance and to use their credit, revenues, and other resources to pay costs related to intergovernmental activities. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

B. Glenview and Grayslake are units of local government.

C. Glenview operates a full service dispatch center, and Grayslake is seeking to have radio dispatch services performed on behalf of its police department and other services as hereinafter described.

D. Wireless Carrier Surcharge Grant funds pursuant to 50 ILCS 751 (the "**Surcharge Revenues**") are expected to be made available in connection with the geographic areas of both communities, which Surcharge Revenues are available for use only with respect to the emergency telephone system. Pursuant to Glenview's home rule authority, the intergovernmental cooperation provisions of the Illinois Constitution, and the Intergovernmental Cooperation Act, the parties have determined to use the Surcharge Revenues to pay any capital, maintenance, operations, repair, and staffing costs relating to the emergency telephone system that is providing dispatch services under this Agreement.

E. Glenview and Grayslake have determined that it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within Glenview and Grayslake to enter into this Agreement providing that Glenview shall provide radio dispatch services to Grayslake.

Section 2. Provision of Dispatch Services by Glenview and Corresponding Obligations of Grayslake.

A. Operation of Full Service Dispatch Center by Glenview. Glenview shall continue to operate directly a full service dispatch center to provide dispatch services to Grayslake. Services to be provided by Glenview to Grayslake shall include without limitation the following:

1. Provide 24-hour a day answering of all emergency 9-1-1 and police non-emergency calls, and maintain updated telephone lists of Grayslake staff and

employees and implement and utilize call-out procedures for emergencies and non-emergencies, and forward messages, utilizing reasonable telephone answering procedures adopted by Glenview. Grayslake shall have the option of adding, at no additional cost, answering of Grayslake Village Hall administrative phone line calls during normal business hours, provided Grayslake notifies Glenview in writing not less than 360 days prior to the date upon which Grayslake intends to begin utilizing this service.

2. Provide 24-hour a day dispatching for all Grayslake Police Department and Grayslake Public Works calls for service and related activities.
3. Maintain and operate radio and computer communications with Grayslake for all Police Department calls, utilizing dispatching procedures adopted and agreed upon by the parties.
4. Glenview will use best efforts to maintain the following minimum daily dispatch services employee staffing levels:

At least 3 persons at all times; provided, however, in the event that staffing difficulties caused by an emergency situation that is beyond Glenview's reasonable control prevent such minimum staffing, then Glenview shall notify Grayslake of any circumstance when such minimum staffing level will not be met.
5. Provide and continuously update training to all Glenview dispatch services employees in the operation of Glenview's New World C.A.D. program for Grayslake, as further described in Section 2.B and 2.C of this Agreement.
6. Glenview shall perform supervised transfers of 9-1-1 fire rescue calls to the appropriate fire rescue agency.
7. Provide general information to and answer questions related to public health and safety issues (i.e. boil orders or street closures) and general information related to Police and other Grayslake services asked by Grayslake citizens and others in accordance with informational materials provided by Grayslake; provided, however, that Glenview shall forward to Grayslake, as the case may be, non-emergency calls and under no circumstances shall Glenview accept the payment of fees for Grayslake.
8. Upon request by Grayslake, as the case may be, provide copies of reports on call volume, LEADS reports, officer time usage, and any other requested reports.
9. Provide warning notifications to the Grayslake community and residents, including without limitation activating community warning sirens, as requested by Grayslake and in accordance with Grayslake's policies and procedures; however, Grayslake shall be responsible for all costs associated with the purchase and installation, maintenance, and/or relocation of any equipment necessary to activate Grayslake's community warning sirens.
10. Maintain a call logging and recording system of all calls (NICE) and, upon request, provide copies of recorded calls to the Grayslake Police Department.

11. Provide electronic remote control monitoring for the Grayslake Police Department security system, including monitoring the entry to the Grayslake Police Department building and for prisoner checks at the Grayslake Police Department; provided, however, that Grayslake shall provide the necessary equipment and connections at Grayslake's cost to enable Glenview to accomplish the monitoring.
12. Glenview agrees to assist Grayslake in any manner necessary, including cooperating with representatives and assessors of Commission on Accreditation for Law Enforcement Agencies, Inc. ("**CALEA**"), A.P.C.O. and the Illinois Police Accreditation Coalition ("**IPAC**"), and any other appropriate action, to ensure that Grayslake receive full accreditation status through CALEA, including successful completion of a mock assessment through IPAC. It is understood, however, that Glenview's obligations in this regard are related solely to the telecommunications requirements of such accreditations, and not to any other aspects of police activities undertaken by Grayslake, as the case may be. Any extraordinary compliance measures undertaken by Glenview in furtherance of this Section 2.A.12 at the request of Grayslake will be done at Grayslake's expense.
13. Operate, maintain, and manage the Law Enforcement Data System program ("**LEADS**") and the National Crime Information Center program ("**NCIC**"), including without limitation the following activities:
 - a. Assist and cooperate with all audits of the LEADS and NCIC program files and operations.
 - b. Enter into the LEADS or NCIC system information as requested by Grayslake, including without limitation warrants and sex offenders.
 - c. Maintain and manage hot files.
 - d. Maintain and manage all LEADS and NCIC files.
 - e. Remove from the LEADS and NCIC files information and data that is no longer current.
 - f. Update and validate, on a regular basis, LEADS and NCIC data and files, with information provided by Grayslake.
14. Maintain and operate mutual aid dispatch services for Grayslake in accordance with the emergency response plans and programs established by the Northern Illinois Police Alarm System ("**NIPAS**"), and the Illinois Law Enforcement Alarm System ("**ILEAS**"), as well as any other applicable public safety organizations, provided, however, that Glenview's obligations in this regard are limited to monitoring, dispatching, documenting, and updating of system information, based upon data provided by Grayslake.
15. Participate in reasonable periodic training exercise programs and scenarios conducted by Grayslake, including the provision of dispatch services employees to participate in the programs and scenarios, provided that adequate notice is given and staffing limitations permit such participation, and provided further that

Glenview will not be obligated to participate in D.U.I. training details.

16. To encourage mutual personnel interactions, Glenview agrees that its dispatch personnel will accompany Grayslake Police officers on "ride-alongs" to become familiar with local geography and Grayslake Police Department procedures. Such "ride-alongs" will be conducted on no less than a semi-annual basis, at no additional charge to Grayslake. Periodic attendance at Grayslake Police Department meetings and other mutually agreed upon events is encouraged throughout the term of this Agreement.

(collectively, "**Dispatch Services**").

B. Obligations of Grayslake. Grayslake agrees to perform the following in order to enable Glenview to efficiently and properly fulfill its obligations under this Agreement:

1. Provide timely updated telephone lists, call out procedures, and suggested telephone answering procedures.
2. Provide timely notification of a Grayslake designee for receiving notice in the absence of Police Chief.
3. Provide informational materials on public safety issues for dissemination to residents of Grayslake.
4. Provide proper equipment and connections to enable Glenview to monitor entry to the Police Department building and prisoner checks.
5. Provide reasonable cooperation in assisting Glenview to achieve accreditation as desired by Glenview.
6. Provide timely reports and other data needed for Glenview to comply with LEADS requirements.
7. Provide training exercises and reasonable notification thereof.

C. Party Obligations Relating to New World System. Grayslake has an existing agreement with New World for New World's provision of a C.A.D. program and records management services ("RMS") to Grayslake ("*New World Program*"). As part of this Agreement, Grayslake will eliminate its C.A.D. program, and Glenview will operate a C.A.D. program for both parties. In addition, the parties agree as follows:

1. To the extent authorized by Grayslake's licensing agreement with New World, Grayslake agrees to: (a) permit Glenview to access and utilize the New World Program in connection with the provision of Dispatch Services to Grayslake residents and customers; and (b) maintain software licensing and maintenance agreements for New World RMS and mobile computing programs.
2. Glenview's access and use of the New World Program shall be subject to the following terms and conditions:
 - a. Glenview will cooperate with Grayslake with respect to all reporting needs

and in maintaining Grayslake's officer time usage reports. Glenview will provide the necessary data to drive Grayslake's existing "bucket" reports.

- b. Glenview agrees to reasonably cooperate with the Grayslake administrator of the New World Program in the implementation of any necessary updates and changes to any of the systems included as part of the New World Program, including without limitation the mobile computing system, the N.C.I.C. client system, and the Application server system, but Grayslake is responsible for any and all costs of such implementation.
 - c. Glenview agrees that the New World Systems Booking Client and the New World records management systems shall continue to be maintained by and under the control of the Grayslake administrator of the New World Program.
3. Grayslake shall take all necessary steps to replace its New World computer server on or before the Commencement Date.
 4. Global Subject Entry ("GSE") and Global Vehicle Entry ("GVE"): The parties shall seek to persuade New World to develop a technological feature that will allow GSE and/or GVE as part of the Message Switch product. In the event New World does develop such a feature and Grayslake purchases an upgrade of its existing New World RMS to allow Glenview to populate Grayslake's RMS with GSE and/or GVE, Glenview agrees to do so at no charge to Grayslake.
 5. The parties shall implement the Message Switch program as set forth in Exhibit A, attached hereto and incorporated by reference herein.
 6. Glenview will provide for the linking of its C.A.D. program to the Grayslake RMS system in order to permit Grayslake to have read-only access with messaging capabilities.

Section 3. Determination and Payment of Costs by Grayslake.

A. **Semi-Annual Fee for Dispatch Services.** Grayslake agrees to pay to Glenview a fee for Dispatch Services in the amounts set forth in the attached Exhibit B ("***Semi-Annual Fee***"), attached hereto and incorporated by reference herein; the parties acknowledge and agree that the Semi-Annual Fee includes ongoing expenses to upgrade, improve, and enhance the Dispatch Services and the equipment and facilities relating thereto. The Semi-Annual Fee shall be paid to Glenview each year on October 1st and May 1st, beginning on October 1, 2009 (the "***Commencement Date***"); except that:

1. In recognition of the costs that Glenview must incur in advance of the Commencement Date, Grayslake shall deliver \$50,000.00 to Glenview by May 1, 2009, which amount shall represent partial prepayments of (a) the Semi-Annual Fee payment otherwise due on October 1, 2009 pursuant to Exhibit B in the amount of \$25,000.00, and (b) the Semi-Annual Fee payment otherwise due on May 1, 2010 pursuant to Exhibit B in the amount of \$25,000.00.
2. Beginning with the payment date for the Semi-Annual Fee due on May 1, 2010,

the amount of the Semi-Annual Fee due on any such payment date shall be reduced by the amount of any Credit Amount (as defined in Section 3.B of this Agreement) as of 15 days prior to the payment date for a Semi-Annual Fee.

The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1) shall apply to all payments due hereunder.

B. Surcharge Revenue. Glenview is expected to receive Surcharge Revenues for the geographic areas of Grayslake, and Glenview shall deposit all Surcharge Revenues received in a separate interest-bearing account for the credit of Grayslake (the "**Surcharge Account**"). Glenview shall notify Grayslake 15 days prior to the payment date of any Semi-Annual Fee of the amounts in the Surcharge Account (the "**Credit Amount**"), and such Credit Amount shall be used to reduce the Semi-Annual Fee due from Grayslake in accordance with Section 3.A.2 of this Agreement. Glenview shall have the right to transfer the Credit Amount funds as of the Semi-Annual Fee payment date, and thereafter may use such Credit Amount for any purpose that its emergency telephone system account revenues may be applied.

C. Credits upon Termination. In the event of termination of this Agreement pursuant to the terms set forth in Section 8 herein, any amounts in the Surcharge Account as of the termination date shall be remitted to Grayslake. Further, any Surcharge Revenues received by Glenview subsequent to the termination of this Agreement, and not properly due Glenview, shall be remitted to Grayslake. To the extent that this Agreement terminates other than upon its expiration under Section 8.A (excepting termination due to a default of Grayslake), any Semi-Annual Fee covering a period after the termination date shall be refunded to Grayslake on a *pro rata* basis.

D. Additional Expenses. To the extent that this Agreement provides for Grayslake to bear other expenses relating to the Dispatch Services, such other expenses shall be due and payable 30 days after Glenview delivers an invoice for such expenses to Grayslake, as the case may be.

E. Capital Charges. The Semi-Annual Fees set forth in Exhibit B reflect certain capital expenses relating to the transition costs for providing Dispatch Services to Grayslake. In addition, Grayslake shall deliver to Glenview by May 1, 2009 an initial payment of such capital expenses in the amount of \$150,000.00. Except as otherwise expressly provided in this Section 3.E or in Section 9.A, Grayslake shall not be responsible for any future capital expense by Glenview or any other entity related to the provision of the Dispatch Services to Grayslake.

F. New Recipients of Dispatch Services. Glenview intends to attempt to solicit other municipalities or fire protection Districts to enter into agreements by which Glenview may provide dispatch services and Glenview retains the power, in its sole discretion, to enter into such agreements; provided that Glenview represents and warrants that the standards of performance for the Dispatch Services shall not materially diminish in any manner following any extension of similar services by Glenview to other municipalities or fire protection districts.

G. Adjustments to Exhibit B. The parties acknowledge that the Semi-Annual Fees set forth in Exhibit B are based on an estimated one-time capital outlay of \$350,000.00 required to provide the Dispatch Services under this Agreement. To the extent that the actual capital outlay exceeds \$350,000.00, the Capital Fee amounts due on and after October 1, 2009 as set forth in Exhibit B will be increased by the same amount payable semi-annually over seven years, with calculated carrying costs at a rate of 4% per annum. To the extent that the actual

capital outlay is less than \$350,000.00, the Capital Fee amounts due on and after October 1, 2009 as set forth in Exhibit B will be decreased by the same amount based on semi-annual payments made over seven years, with calculated carrying costs at a rate of 4% per annum.

Section 4. Insurance.

A. **Coverage Provided.** Glenview agrees to provide the following insurance coverages for the Dispatch Services:

1. Commercial General Liability;
2. Business Liability for any equipment used in the provision of the Dispatch Services under this Agreement;
3. First Party Property;
4. Workers' Compensation; and
5. Employers' Liability for employees of Glenview who perform the Dispatch Services under this Agreement.

Such coverages shall be in amounts no less than what Glenview maintains for itself in its normal course of business.

B. **Indemnification.**

1. Glenview does hereby indemnify and holds Grayslake harmless from and against any and all claims which may arise out of the provision of Dispatch Services by Glenview under this Agreement, except to the extent caused by the negligence of Grayslake, as the case may be.
2. Grayslake does hereby indemnify and holds Glenview harmless from and against any and all claims which may arise out of the obligations of Grayslake under this Agreement, or any obligation related to the provision of police and/or public works services, except to the extent caused by the negligence of Glenview.

C. **Proof of Coverage by Glenview.** Glenview agrees to furnish to Grayslake certificate of coverage detailing the self-insurance or commercial insurance as provided by its insurer. The certificate shall be delivered to Grayslake within thirty (30) days after the effective date of this Agreement, and shall name Grayslake as an additional insured on all certificates memorializing the coverages set forth in Section 4.A.

D. **Termination of Coverage.** If Glenview's coverage as provided by its insurer is terminated for any reason:

1. Glenview shall promptly notify Grayslake of receipt of any such notice; and
2. Glenview agrees to use its best efforts to provide comparable coverage either through membership in a joint risk management association or through commercial insurance carriers.

E. Coverage by Grayslake. Grayslake agrees to provide commercial general liability coverage for their operations as provided herein, and workers compensation coverage and employers' liability for their employees who will perform obligations of Grayslake under this Agreement, and to provide proof of insurance at Glenview's request.

Section 5. Promotion of Interaction and Communication.

The parties agree that they desire to establish a variety of means to enhance and promote communication and cooperation between Glenview and Grayslake. In addition to those matters otherwise addressed in this Agreement, the parties also wish to establish the following:

A. Access to Information about Service Delivery. Grayslake shall have access to records pertaining to the Dispatch Services provided to them for the purposes of inspection by any authorized representatives of Grayslake (during regular business hours, upon reasonable notice), to the same extent as such records are available for inspection by any authorized representatives of Glenview.

B. Complaint Procedure. Glenview shall establish a procedure for logging in and responding to complaints concerning the provision of the Dispatch Services. Glenview agrees to inform Grayslake, as the case may be, when specific complaints are brought by their respective residents or customers, including without limitation the date and time of the call, complainant's contact information, and a description of the complaint. In addition, Glenview agrees to inform Grayslake, as the case may be, of the actions taken by Glenview to resolve the complaint.

C. Regular Meetings. The parties agree that representatives of each of the parties shall meet initially to consider the implementation of operational rules and procedures for the provision of the Dispatch Services pursuant to this Agreement. The parties further agree that their representatives shall meet on a regular basis to discuss this Agreement and the Dispatch Services provided pursuant to this Agreement, including without limitation issues relating to the operation of the Dispatch Services and the complaint procedures described in Subsection 5.B of this Agreement.

Section 6. Records.

Glenview shall establish and keep a file and record system for all data relative to the Dispatch Services. The parties shall provide and exchange records in accordance with the provisions and limitations of the Health Insurance Portability Accountability Act, the provisions of which shall supersede any conflicting requirement of this Section.

Section 7. Dispute Resolution.

A. Negotiation. The parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement. Accordingly, the parties agree to engage in good faith negotiations to resolve any such dispute. If any party has a dispute about a violation, interpretation, or application of a provision of this Agreement, or a dispute regarding a party's failure to comply with this Agreement, then that party may serve on the other party written notice, delivered as provided in Section 10 of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The parties then, within seven (7) days, shall schedule

a date certain for representatives of the parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30) days after notice of the dispute has been delivered as provided herein. If a resolution is not reached within such 30-day period (or such longer period to which the parties may mutually agree), then either party may pursue remedies available under this Agreement, including termination.

B. Continuation of Services and Payments. During all negotiation proceedings and any subsequent proceedings provided for in this Section 7, Glenview and Grayslake shall continue to fulfill the terms of this Agreement to the fullest extent possible. Glenview shall continue to provide Dispatch Services to Grayslake as provided by this Agreement. Grayslake shall continue to make all payments to Glenview for the Dispatch Services as provided by this Agreement, including all payments about which there may be a dispute.

C. Remedies. Provided that the parties have met their obligations under Section 7.A, the parties shall be entitled to pursue such remedies as may be available in law and equity, including an action to secure the performance of the covenants, agreements, conditions, and obligations contained herein. The parties agree that any such action must be brought in the Circuit Court of Cook County, Illinois. The requirements of Section 7.A shall be waived in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety.

Section 8. Term; Termination.

A. Term. The term of this Agreement shall be for seven (7) years following the Commencement Date, terminating on September 30, 2016. The parties may agree to renew or extend such term upon such terms and conditions as are mutually agreeable.

B. Termination. This Agreement may be terminated pursuant to one of the following procedures:

1. By written amendment to this Agreement duly authorized by the appropriate legislative action of each of the parties; or
2. In the event of a material default under this Agreement, and provided that the parties have failed to resolve matters pursuant to the provisions of Section 7, the non-defaulting party may notify a defaulting party in writing setting forth the nature of the default and the requested remedy of such default. The defaulting party shall thereafter have 10 days to correct the default prior to the non-defaulting party's terminating this Agreement; provided that said 10-day period shall be extended, for a reasonable time not exceeding 90 days, if said default cannot reasonably be cured within said 10-day period. If a defaulting party fails to cure the default within the cure period provided in this Section, the non-defaulting party shall have the right to terminate this Agreement by written notice of termination to the defaulting party, which termination will be effective immediately (or by such other date, not beyond the term of this Agreement, as the non-defaulting party may determine). A party that terminates this Agreement pursuant to this Section 8.B.2 shall retain its rights to pursue any and all other remedies that may be available, either in law or in equity under this Agreement; or

3. In the event Glenview merges its dispatch services with any other dispatch center, Glenview shall notify Grayslake not less than 270 days prior to the date of such merger, and at that time, Grayslake may terminate the Agreement.

Section 9. Miscellaneous.

A. **Unfunded Mandates.** The parties acknowledge that significant changes have occurred in legal requirements of Dispatch Services over the past decade and are likely to occur in the future. In the event that unfunded mandates arise which impose obligations on Glenview over and above current obligations, then the parties agree to negotiate a sharing of the costs incurred to comply with said mandates, and the parties agree to be responsible for their fair share of said costs.

B. **Effective Date.** This Agreement shall be effective as of the date it is signed by both parties; provided, however, that the services to be provided by Glenview to Grayslake shall not begin until the Commencement Date.

Section 10. General Provisions.

A. **Notice.** Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid, or (iv) by facsimile. Facsimile notices shall be deemed valid upon confirmed transmission followed by notice in the manner described in either (i), (ii), or (iii) above within three business days thereafter at the appropriate address set forth below. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt or the date of confirmed fax transmission. By notice complying with the requirements of this Section 10.A, each party to this Agreement shall have the right to change the address or the addressee, or both, for all future notices and communications to them, but no notice of a change of addressee or address shall be effective until actually received.

Notices and communications to Glenview shall be addressed to, and delivered at, the following address:

Village of Glenview
1225 Waukegan Road
Glenview, Illinois 60025
Fax: 847/724-1518
Attention: Village Manager

with a copy to:

Eric G. Patt
Robbins, Salomon & Patt, Ltd.
2222 Chestnut Avenue, Suite 101
Glenview, IL 60026
Fax: 847/729-7390

Notices and communications to Grayslake shall be addressed to, and delivered at, the following address:

Village of Grayslake
10 South Seymour Drive
Grayslake, Illinois 60030
Fax: (847) 223-4821
Attention: Village Manager

with a copy to: Victor P. Filippini, Jr.
Holland & Knight LLP
131 S. Dearborn Street, 30th Floor
Chicago, Illinois 60603
Fax: (312) 578-6666

B. Time of the Essence. Time is of the essence in the performance of this Agreement.

C. Rights Cumulative. Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

D. Non-Waiver. No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.

E. Ownership and Capital Costs. Glenview will own the entire dispatch system, except the radio infrastructure equipment installed in Grayslake and the antennae, which shall be owned by Grayslake.

F. Consents. Unless otherwise provided in this Agreement, whenever the consent, permission, authorization, approval, acknowledgement, or similar indication of assent of any party to this Agreement, or of any duly authorized officer, employee, agent, or representative of any party to this Agreement, is required in this Agreement, the consent, permission, authorization, approval, acknowledgement, or similar indication of assent shall be in writing.

G. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the internal laws, but not the conflicts of laws rules, of the State of Illinois.

H. Severability. It is hereby expressed to be the intent of the parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.

I. Entire Agreement. This Agreement constitutes the entire agreement between the parties and supersedes any and all prior agreements and negotiations between the parties, whether written or oral, relating to the subject matter of this Agreement.

J. Interpretation. This Agreement shall be construed without regard to the identity

of the party who drafted the various provisions of this Agreement. Moreover, each and every provision of this Agreement shall be construed as though all parties to this Agreement participated equally in the drafting of this Agreement. As a result of the foregoing, any rule or construction that a document is to be construed against the drafting party shall not be applicable to this Agreement.

K. Exhibits. Exhibits A and B attached to this Agreement are, by this reference, incorporated in, and made a part of this Agreement. In the event of a conflict between an exhibit and the text of this Agreement, the text of this Agreement shall control.

L. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all parties to this Agreement in accordance with applicable law.

M. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.

N. Authority to Execute. Each party hereby warrants and represents to the other parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such party.

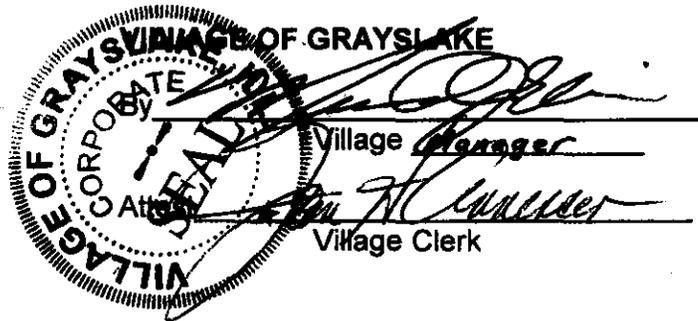
O. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against Glenview and Grayslake.

IN WITNESS HEREOF, Glenview and Grayslake, respectively, have caused this Agreement to be executed by their respective Village President and attested by their respective Village Clerk as of the day and year first above written.

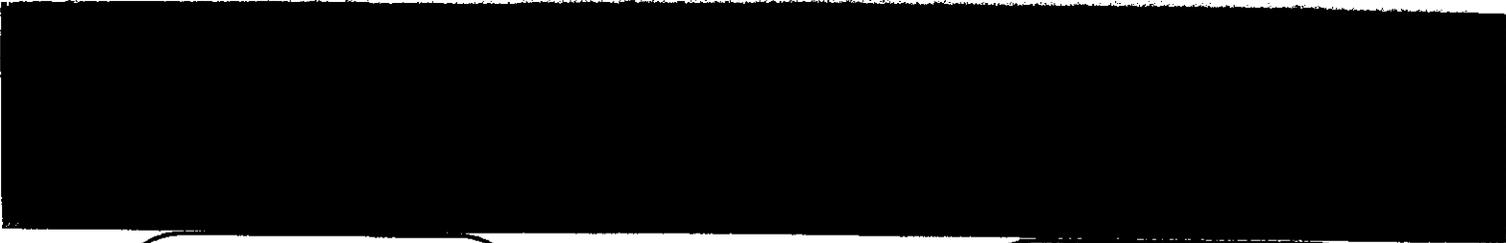
VILLAGE OF GLENVIEW

By Kerry D. Cummings
Village President

Attest Wald Hite
Village Clerk



6040030_v6



GLENVIEW



Benefits...
•Car to Car between Agencies

Switch to Switch Interface

Grayslake Workflow...
• Glenview CAD Dispatches Call
• Grayslake Mobile Receives Call
• Grayslake Mobile Creates Incident FR, Case FR
• Grayslake Merges to Grayslake RMS

GRAYSLAKE



Message Switch Program

EXHIBIT A

EXHIBIT B**PAYMENT SCHEDULE**

Payment Date	Basic Fee	Capital Fee¹	Total Payment
5/1/2009	0	\$150,000.00	\$150,000.00
10/1/2009	\$193,713.84	16,020.16	209,734.00
5/1/2010	193,713.84	16,020.16	209,734.00
10/1/2010	225,641.84	16,020.16	241,662.00
5/1/2011	225,641.84	16,020.16	241,662.00
10/1/2011	232,977.84	16,020.16	248,998.00
5/1/2012	232,977.84	16,020.16	248,998.00
10/1/2012	240,745.34	16,020.16	256,765.50
5/1/2013	240,745.34	16,020.16	256,765.50
10/1/2013	248,970.34	16,020.16	264,990.50
5/1/2014	248,970.34	16,020.16	264,990.50
10/1/2014	257,750.34	16,020.16	273,770.50
5/1/2015	257,750.34	16,020.16	273,770.50
10/1/2015	266,903.34	16,020.16	282,923.50
5/1/2016	266,903.34	16,020.16	282,923.50

¹ The Capital Fee is based on an estimated one-time capital outlay of \$350,000 related to providing Dispatch Services to Grayslake. The 5/1/2009 payment above will offset such capital outlay in part. The remaining amount is factored into the table based on calculated carrying costs at a rate of 4% per annum over the seven-year term of the Agreement.

FINANCIAL ARRANGEMENTS

Grayslake Police Department has agreed to pay the amount of \$469,468 yearly for 9-1-1 services.

Please see the included governmental agreement that provides the legal verbiage regarding payment arrangements and obligations.

Funding Provided by
(please check the appropriate fund)

Funds provided by:

Local Government	X
Telephone Surcharge	X
Other	

DETAILED DESCRIPTION OF THE FUNDING MECHANISM

The Village of Grayslake's portion of the annual operating expense as noted above will be funded through the Village's Emergency Telephone System Board and the collection of the 9-1-1 Telephone System surcharge and funding from the Village's General Operating Fund.

SYSTEMS PARTICIPANTS

					Check Appropriate Box		
<i>System Participants</i>	<i>Street Address, City, Zip Code</i>	<i>Administrative Telephone No.</i>	<i>Population</i>	<i>Land Area</i>	<i>Dispatch</i>	<i>Transfer</i>	<i>Call Relay</i>
GRAYSLAKE POLICE DEPARTMENT	10 S. SEYMOUR AVE. GRAYSLAKE, IL 60030	(847) 223-2341	20,330	314	X	X	X
GRAYSLAKE FIRE PROTECTION DISTRICT	STATION 1 160 Hawley St. Grayslake, IL 60030	(847) 223-8960				X	X
	STATION 2 1200 Brae Loch Rd. Grayslake, IL 60030	(847) 986-3020				X	X

Exhibit 4
ADJACENT AGENCY LIST

A list of public safety agency and existing 9-1-1 Systems adjacent to the proposed system boundaries, their address(es) and telephone number(s). Each agency that appears on the list should also be shown on the map(s) and should have signed a call handling agreement. ***NOTE: Please provide exhibit 4 on diskette, if possible.**

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Gurnee Police Department	100 N. Old Plaine Rd., Gurnee, IL 60031	(847) 244-8640
Lake County ETSB	311 S. Main St., Wauconda, IL 6084	(847) 487-8163
Round Lake Area Police Departments	911 N. Lotus Dr., Round Lake Beach, IL 60073	(847) 270-9111

COMMUNITIES SERVED

A list of all communities to be served by the proposed Glenview Public Safety Dispatch:

City, Town or Village	Street Address, City, Zip Code
Village of Grayslake Police Department	10 S. Seymour Ave., Grayslake, IL 60030
Village of Glenview Police Department	2500 E. Lake Ave., Glenview, IL 60026
Village of Glenview Fire Department	1818 Glenview Road, Glenview, IL 60025

AGREEMENT

August 28, 2009

For 9-1-1 Emergency Communications

This Agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Glenview Public Safety Dispatch, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Glenview Public Safety Dispatch PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Grayslake Police Department

Primary: Dispatch will be provided to the Grayslake Police Department through direct radio Dispatch.

Secondary: Secondary Dispatch will be provided to the Grayslake Police through secondary frequencies direct radios per agency.

Grayslake Fire Protection District

Primary: Glenview Public Safety Dispatch 9-1-1 will be the PSAP for the Grayslake Fire Protection District and will perform a supervised transfer of all Grayslake Fire Protection District calls to the Fox Lake FoxComm 9-1-1 Communication Center for Fire and Rescue dispatching.

Secondary: Secondary Dispatch will be provided through secondary frequencies (I.F.E.R.N.) to the Fox Lake FoxComm 9-1-1 Communication Center for Fire and Rescue dispatching.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such units shall render its service to the requesting party without regard to whether the unit is operating its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature, shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Glenview Public Safety Dispatch
PSAP

Grayslake Police Department
Agency

By: [Signature]
Title: 911 Director

By: [Signature]
Title: Police Chief

Grayslake ETSB Board
ETSB Board

By: [Signature]
Title: Village Manager

AGREEMENT

August 28, 2009

For 9-1-1 Emergency Communications

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The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Glenview Public Safety Dispatch
PSAP

By: 
Title: Gil DiPerna

Grayslake Fire Protection District
Agency

By: 
Title: Fire Chief

Grayslake ETSB Board
ETSB Board

By: 
Title: Village Manager