

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 09-0393

ORIGINAL

Regarding a complaint by (Person making the complaint): CHARLEY WILLIAMS
Against (Utility name): JUST ENERGY ILLINOIS CORP. d/b/a US ENERGY SAVING CORP.
As to (Reason for complaint): (SEE OVER)

CHIEF CLERK'S OFFICE
2009 JUN 28 A 10:53
ILLINOIS
COMMERCE COMMISSION

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 9636 S. EMERALD CHICAGO IL 60628
The service address that I am complaining about is 8600 WEST BRYN MAJOR SUITE 400 CHICAGO IL 60631
My home telephone is 773 445-2488
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773 445-2488
My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) JUST ENERGY ILLINOIS CORP. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
NOTE SECTIONS 200, 150 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. FOR the LAST PAST 3 years my gas bill has gone up my wife sing up with just energy
2. FOR the PAST years i try to get out of the CONTRACT WITHOUT paying EARLY TERMINATION fee

Please clearly state what you want the Commission to do in this case:

THAT my service be wave FOR EARLY TERMINATION

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-25-09
(Month, day, year)

Complainant's Signature: Charly Williams

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

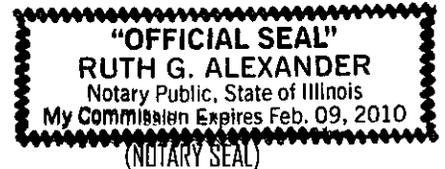
A notary public must witness the completion of this part of the form.

I, CHARLEY WILLIAMS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Charly Williams
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 8-25-2009

Ruth G. Alexander
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.