

ILLINOIS COMMERCE COMMISSION  
FORMAL COMPLAINT

2009 AUG 26 P 2:53 PM

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Faira Washington-Hartman

Against (Utility name):

Peoples Gas

As to (Reason for complaint)

over payment request

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

6818 South Indiana Avenue Chicago, IL 60637

The service address that I am complaining about is

6818 South Indiana Avenue Chicago, IL 60637

My home telephone is

(773) 1879-6635

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 1583-1862

My e-mail address is Faira.Design@yahoo.com

I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.90(b) 200.160

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

In March 2008 I received a bill from People's Gas for 5,960<sup>00</sup>. When I called to dispute this bill I was told I was responsible for this bill because I was landlord. I set up a payment plan, and 25% <sup>paid</sup> (1800<sup>00</sup>) another payment was made 10/13 for 500<sup>00</sup>, 3/27 750<sup>00</sup>, 4/24 250, 5/11 200, 6/30 608, and 7/28 80<sup>00</sup>. The payments were made to prevent disconnection. During the time frame for the charges the apartment was vacant and there was no activity, I was never contacted by People's Gas to shut off services.

Please clearly state what you want the Commission to do in this case:

I would like to have this bill deleted from my credit report and I would like to be reimburse for the entire amount I paid.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-17-09  
(Month, day, year)

Complainant's Signature: *Faira Hartman*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Faira Hartman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Faira Hartman*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 08/18/2009

*Sharyl D. Ivory*  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.