

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only:  
Case: 09-0385

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE  
2009 AUG 19 PM 7:21  
ILLINOIS COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint): KERRY A. IVEY  
Against (Utility name): AMEREN - CILCO ILLINOIS UTILITIES  
As to (Reason for complaint) AMEREN IS TRYING TO FORCE ME INTO PAYING A UTILITY BILL; PUT IN MY NAME THREW ID THEFT. AMEREN HAS THE POLICE REPORT ON ID THEFT STATING THAT I HAD NOT PUT THE UTILITIES AT 508 E. GIFT IN PEORIA. <sup>IS IN MY NAME</sup> THEY LIST IN THE REPORT THE 2 PEOPLE INVOLVED. AMEREN IS STILL THREATENING ME FOR PAYMENT.  
in E. PEORIA Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1186 UPPER SPRING BAY RD. EAST PEORIA, IL. 61611  
The service address that I am complaining about is 508 EAST GIFT AVE, PEORIA, IL 61603  
My home telephone is [309] 822-5270  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [309] 357-0435  
My e-mail address is KERIVE@YAHOO.COM I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) AMEREN ILLINOIS UTILITIES (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
\_\_\_\_\_  
\_\_\_\_\_

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No  
Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. *over Utilities, Ameren continues to harass me and cuts off my utilities; Falsely put into my NAME, at 508 E. Gift Ave, Peoria, IL. The Police Report (#09-014893), at Woodford County SHERIFF'S Dept, concludes it as ID Theft and not of my doing. Ameren Refuses to accept this Report. They continue to harass me and cut off my utilities.*
2. *They also sent a letter saying that I must pay a \$448<sup>00</sup> deposit fee.*

Please clearly state what you want the Commission to do in this case:

*Have Ameren Remove the \$966.99 + Late charges from my account record and stop harassing me and have Ameren Bill the people that lived at 508 E. Gift. HAVE AMEREN REMOVE the Deposit Fee.*

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-17-09  
(Month, day, year)

Complainant's Signature: *Kerry A. Ivey*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, *Kerry A. Ivey*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Kerry A. Ivey*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 18, 2009

*Alysha A. Martin*  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.