

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

NORTH SHORE GAS COMPANY	:	
	:	
Proposed General Increase In Rates For Gas Service.	:	Nos. 09-0166, 09-0167 Cons.
	:	
THE PEOPLES GAS LIGHT AND COKE COMPANY	:	
	:	
Proposed General Increase In Rates For Gas Service.	:	
	:	

Surrebuttal Testimony of

VALERIE H. GRACE

Manager, Gas Regulatory Services
Integrays Business Support, LLC

On Behalf of
North Shore Gas Company and
The Peoples Gas Light and Coke Company

August 17, 2009

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1 **I. INTRODUCTION AND BACKGROUND**

2 **A. Identification of Witness**

3 Q. Please state your name.

4 A. My name is Valerie H. Grace.

5 Q. Are you the same Valerie H. Grace who submitted Direct and Rebuttal Testimony on
6 behalf of The Peoples Gas Light and Coke Company (“Peoples Gas”) and North Shore
7 Gas Company (“North Shore”) (together, “the Utilities”) in this consolidated Docket?

8 A. Yes.

9 **B. Purpose of Surrebuttal Testimony**

10 Q. What is the purpose of your surrebuttal testimony?

11 A. The purpose of my surrebuttal testimony is to respond, in part, to the rebuttal testimonies
12 of Illinois Commerce Commission (“ICC” or “Commission”) Staff (“Staff”) witnesses
13 Cheri L. Harden, David Sackett, Richard W. Bridal II, and Dianna Hathhorn; Illinois
14 Attorney General, Citizens Utility Board and City of Chicago (“AG/CUB/City”) witness
15 Scott J. Rubin; Illinois Attorney General and Citizens Utility Board (“AG/CUB”)
16 witnesses Scott J. Rubin and David J. Effron; and Retail Gas Suppliers (“RGS”) witness
17 James L. Crist. In their respective rebuttal testimonies, the other Utilities’ witnesses will
18 also address some of these witnesses’ testimonies.

19 **C. Summary of Conclusions**

20 Q. Please summarize your conclusions.

21 A. Based on my review of the above mentioned testimonies, I have reached the following
22 conclusions:

23 1. Ms. Harden mischaracterizes the Account 904 and customer migration issues.

- 24 2. Ms. Harden's proposed rate design methodologies are inconsistent with her direct
25 and rebuttal testimonies.
- 26 3. Ms. Harden's proposed rate design methodologies improperly derive and allocate
27 Account 904 Costs.
- 28 4. Ms. Harden's proposed rate design methodologies reflect errors, are too
29 simplistic, not based on cost of service principals, and could not be used to
30 accurately reflect the Commission's final Order in these proceedings.
- 31 5. Mr. Rubin presents no new arguments to support his rate design proposals, and
32 his criticisms of the observations made in my rebuttal testimony are without
33 merit.
- 34 6. Certain rate proposals related to Mr. Sackett's unbundling proposal are
35 problematic and are not fully developed.
- 36 7. Mr. Crist's proposals are unfair to retail sales customers and are without merit.
- 37 8. An exhibit sponsored by Mr. Rubin does not accurately reflect Peoples Gas'
38 proposed Rider ICR.
- 39 9. The revenue adjustments proposed by Mr. Effron and supported in principle by
40 Ms. Harden should be adjusted downward to reflect the Rider VBA revenues
41 under existing rates in the Utilities' test year forecast.

42 **D. Itemized Attachments to Surrebuttal Testimony**

43 Q. Are you sponsoring any attachments to your surrebuttal testimony?

44 A. Yes. I am sponsoring the following exhibits:

- 45 1. NS-PGL Exhibit ("Ex.") VG-3.1P shows the improper allocation of gas cost
46 related Account 904 Costs that would arise for Peoples Gas from Ms. Harden's

47 proposed rate design methods, and a comparison of the amount of gas cost related
48 Account 904 Costs that should be recovered through volumetric distribution
49 charges with that proposed by Ms Harden. NS-PGL Ex. VG-3.1N shows the
50 same information for North Shore¹.

51 2. NS-PGL Ex. VG-3.2P reflects the reduction that would need to be made to
52 present rate revenues if the sales volume adjustment proposed by Mr. Effron and
53 supported in principle by Ms. Harden is accepted by the Commission. NS-PGL
54 Ex. VG-3.2N provides the same type of comparison for North Shore.

55 3. NS-PGL Ex. VG-3.3P is a portion of Peoples Gas’ response to data request AG-
56 2.17.

57 **II. RESPONSES TO STAFF WITNESS MS. HARDEN**

58 **A. Account 904 Uncollectible Accounts Expense – Conceptual Issues**

59 Q. Do you agree with Staff witness Ms. Harden’s statement that “Ms. Grace proposes to
60 change the allocation method [for Account No. 904 Costs] from the current allocation
61 based on the respective customer, demand and commodity charges to a customer charge
62 allocation only.” (Staff Exhibit 24.0, p. 2)?

63 A. No. My direct and rebuttal testimonies propose how to differentiate the recovery of *gas*
64 *cost related* Account 904 Uncollectible Accounts Expense (“Account 904 Costs”) in the
65 Utilities’ rates for sales and transportation customers, and not how total Account 904
66 Costs should be allocated. Ms. Harden proposes an allocation of Account 904 Costs as
67 the basis for its classification into customer, demand and commodity components. The
68 Utilities’ witness Ms. Hoffman Malueg addresses in her direct and rebuttal testimonies,

¹ An “N” or a “P” at the end of the name of an exhibit means that it applies to North Shore or Peoples Gas, respectively.

69 the appropriate classification of Account 904 Costs as a customer cost. In my direct and
70 rebuttal testimonies, I explain that because such costs are customer related, the
71 differentiation of *gas cost related* Account 904 Costs should be reflected in different
72 customer charges instead of different distribution charges for sales and transportation
73 customers.

74 Q. Did you offer any other support for the differentiation of gas cost related Account 904
75 Costs through the customer charge?

76 A. Yes. Currently the differentiation of gas cost related Account 904 Costs is reflected in
77 different distribution charges for sales and transportation customers. I explained that the
78 migration of customers from sales to transportation service has skewed the differentiation
79 of revenues between sales and transportation service. Accordingly, these different
80 distribution charges have resulted in different Rider VBA charges and credits for sales
81 and transportation customers who are served under the same service classification.
82 Recovery of gas cost related Account 904 Costs through the customer charges would
83 eliminate this Rider VBA difference.

84 Q. Does Ms. Harden distinguish between the issue of the classification of Account 904 Costs
85 and the issue of the Utilities' proposals to differentiate the recovery of gas cost related
86 costs?

87 A. No. Ms. Harden continues to treat these two matters as a single issue, when in fact they
88 are different but related issues. By conflating these issues, Ms. Harden implies that the
89 Commission also previously rejected the Utilities' concern about migration as a valid
90 reason to differentiate recovery of gas cost related Account 904 Costs through the
91 customer charge.

92 Q. Do you agree with Ms. Harden's implication that the Commission addressed and rejected
93 the migration issue in the Utilities' most recent rate case (Staff Exhibit 24.0, pp. 2-3)?

94 A. No. In ICC Docket Nos. 07-0241/07-0242 (Cons.), the Commission's Order did not
95 dismiss nor cite the migration issue raised in my surrebuttal testimony in that proceeding
96 as a factor in its decision to allow for the differentiation of gas cost related Account 904
97 Costs through the distribution charge. It appears that this concern was not a factor in the
98 Commission's decision, and evidence in the current case has shown that different
99 distribution charges and customer migration has resulted in questions that could be easily
100 resolved by differentiating for gas cost related Account 904 Costs through the customer
101 charge. It is thus appropriate that the Commission now consider, in this case, the issues
102 arising from different distribution charges, including those arising from customer
103 migration.

104 Q. Does any other witness in this proceeding share the Utilities' concern about the effect that
105 customer migration would have on adjustments computed under Rider VBA?

106 A. Yes. Staff witness Mr. Sackett agrees to certain eligibility requirements proposed for
107 Peoples Gas Service Classification ("S.C.") Nos. 2 and 4 and for North Shore S.C. Nos. 2
108 and 3 and, in this context, agrees that the migration of these customers would have an
109 unfavorable impact on Rider VBA and the Utilities.

110 Q. Do you agree with Ms. Harden that you are attempting to rectify any perceived
111 shortcoming in the current Rider VBA program by changing the rate design of classes
112 that are subject to Rider VBA (Staff Exhibit 24.0, p. 4)?

113 A. No. Rider VBA operates exactly as approved by the Commission, and it is theoretically
114 sound and all calculations computed under the rider are accurate. What the Utilities are

115 trying to address is that the different distribution charges for sales and transportation
116 customers produce different adjustments under Rider VBA. Ms. Harden's proposal is
117 inconsistent with underlying costs. Also, different distribution charges present challenges
118 for customers, transportation customers' gas suppliers, and others who are trying to
119 compare the delivery charge costs of the Utilities' sales service versus its transportation
120 service. Reducing the number of Rider VBA baselines from four to two is an ancillary,
121 but worthwhile, benefit.

122 Q. How are the different distribution charges proposed by Ms. Harden inconsistent with
123 underlying costs?

124 A. Under the Utilities' proposed rates and its proposal to classify Account 904 Costs as
125 customer costs (as sponsored by the Utilities' witness Ms. Hoffman Malueg), only 2% of
126 Peoples Gas' total revenue requirement would be classified as commodity related, or
127 costs that are caused by the amount of gas consumed. For North Shore, only 1% would
128 be classified as such. Under Staff's proposed revenue requirements, which is the basis of
129 Ms. Harden's rate proposals, total Account 904 Costs represents only 5.9% of Peoples
130 Gas' revenue requirement, and only 2.1% of North Shore's. The gas cost related portion
131 of Account 904 Costs would be even less than the percentages cited above. Although
132 nearly 100% of the total revenue requirement would be fixed under all of these situations,
133 Ms. Harden still recommends that the differentiation of Account 904 Costs be reflected
134 through volumetric distribution charges. This mismatch is exacerbated in Ms. Harden's
135 proposed rate design methodology, which allocates too much Account 904 Costs to the
136 Utilities' retail sales customers, and incorrectly allocates such costs to the affected rate
137 classes, as discussed later in my testimony.

138 Q. Would it be reasonable for the Commission to approve the differentiation of gas cost
139 related Account 904 Costs through the customer charge even if the Commission agrees
140 with Ms. Harden's Account 904 Costs allocation proposal?

141 A. Yes. The revenue requirement for each utility is largely fixed. As the largely fixed
142 revenue requirements would be the basis of the Account 904 Costs allocation, most of its
143 costs would also be allocated as fixed costs. For this reason, as well as the other reasons
144 discussed above, it would be reasonable for the Commission to approve differentiation of
145 gas cost related Account 904 Costs through the customer charge.

146 **B. Increase in Fixed Cost Recovery**

147 Q. Ms. Harden points out that other Illinois gas utilities that recover 80% of their fixed costs
148 through a fixed charge do not have a decoupling mechanism (Staff Ex. 24.0, p. 6). Does
149 that fact change your opinion about increasing the amount of fixed costs that the Utilities
150 recover through their customer charges?

151 A. No. The increased cost recovery of 80% granted to other Illinois utilities was not on a
152 pilot basis, unlike Rider VBA, which is limited to a 4-year pilot period, which will be
153 about half completed when the rates from this proceeding go into effect. Under Ms.
154 Harden's proposals in her rebuttal testimony, the Utilities' customer charges would be
155 significantly under cost at the end of the pilot period with no way to increase recovery of
156 their fixed costs without another rate proceeding. Interestingly, although Ms. Harden
157 opposes increased fixed cost recovery for Peoples Gas, her proposed rate design
158 methodology results in 51% of fixed costs being recovered through fixed rates, which is
159 slightly higher than Peoples Gas' proposal.

160 Q. What percentage of fixed costs do you recommend be recovered through Peoples Gas'
161 fixed charges?

162 A. Under the rate design proposals made in my direct testimony, Peoples Gas would recover
163 54% and 35%, respectively, of its fixed costs for S.C. Nos. 1 and 2 through fixed charges.
164 The customer charges for S.C. Nos. 4 and 8 would be set at cost. No witness other than
165 Ms. Harden opposes Peoples Gas' customer charges although Mr. Rubin proposed a
166 completely different rate structure for S.C. No. 1. Ms. Harden does not oppose the
167 customer charges for S.C. Nos. 4 and 8. Under its rate design proposals, Peoples Gas,
168 overall, would recover only 48% of its total fixed costs through fixed charges.

169 Q. What percentage of fixed costs do you recommend be recovered through North Shore's
170 fixed charges?

171 A. Under the rate design proposals made in my direct testimony, North Shore would recover
172 55% and 54%, respectively, of its fixed costs for S.C. Nos. 1 and 2 through fixed charges.
173 The customer charge for S.C. No. 3 would be set at cost. No witness other than Ms.
174 Harden opposes North Shore's customer charges, although, as with Peoples Gas, Mr.
175 Rubin proposed a completely different rate structure for S.C. No. 1. Ms. Harden does not
176 oppose the customer charge for S.C. No. 3. Under its rate design proposals, North Shore
177 would, overall, recover only 55% of its total fixed costs through fixed charges.

178 **C. Uniform Tariff Numbering**

179 Q. Do the Utilities accept Ms. Harden's recommendation that they assess their customer
180 information systems regarding uniform numbering of their service classifications and

181 adopt a uniform set of service classifications in their next rate cases (Staff Ex. 24.0, pp. 7-
182 8)?

183 A. The Utilities accept Ms. Harden’s recommendation to assess their customer information
184 systems to determine if they can implement uniform numbering of their service
185 classifications. If those assessments yield no identifiable problems, the Utilities will
186 propose uniform service classification numbering in their next rate cases.

187 **D. Proposed Rate Design Methodology**

188 Q. Ms. Harden included proposed rates with her rebuttal testimony (Staff Exs. 24.1N and
189 24.1P Corrected). Do you have any comments on the methodology described in Ms.
190 Harden’s testimony and reflected in these exhibits?

191 A. Yes. Ms. Harden took a ratio of Staff’s proposed revenue requirement to each of the
192 Utilities’ proposed revenue requirements and according to her rebuttal testimony, applied
193 it to the Utilities’ proposed rates as an across the board modification to each rate within
194 each service classification. Unfortunately, this approach is much too simplistic and not
195 based upon cost of service principles. In addition, there are conceptual problems and
196 formulaic errors reflected in the electronic format of the exhibits, as well as formulas and
197 outcomes that are not consistent with Ms. Harden’s direct and rebuttal testimonies.

198 Q. Please explain why Ms. Harden’s proposed rate design methodology is much too
199 simplistic and not based upon cost of service principles.

200 A. Unlike the Utilities’ rate design methodology, Ms. Harden’s proposed methodology is not
201 based upon costs or revenue requirements arising from an embedded cost of service study
202 (an “ECOSS”). Her proposal to apply across the board adjustments ignores the cost

203 differences and cost allocations between rate classes and assumes that all adjustments
204 proposed by Staff could be equally applied to customer, demand, and commodity related
205 costs, although Staff's proposed adjustments were specific and not derived on an across
206 the board basis. Adjustments affecting rate base and expense items are treated equally
207 and lumped together in one revenue requirement number, without any consideration to
208 the type of costs affected by each adjustment. That is not only inconsistent with the
209 Utilities' cost of service based revenue requirements, it also ignores Account specific
210 costs and makes it impossible to render Account specific adjustments for certain rates.
211 For example, the Utilities and Staff witness Mr. Sackett agreed that it would be
212 appropriate to remove Account 304 costs from the Standby Service Charge. This would
213 not be possible with an across the board adjustment to that charge. Also, an across the
214 board adjustment would not allow the Utilities to properly reflect final Account 904
215 Costs arising from updated gas costs or any other relevant factors that may be ordered in
216 this proceeding.

217 Q. Are there other conceptual problems with Ms. Harden's proposed rate design
218 methodology?

219 A. Yes. Ms. Harden's across the board adjustments also adjust charges that the Utilities
220 have not proposed to change, charges based on specific cost-based revenue requirement
221 components, and cost-based charges that are based on expenses that would be unaffected
222 by Staff's proposed adjustments. For example, the Utilities did not propose to revise
223 their Second Pulse or Rider SBO, Single Billing Option, charges. Yet, Ms. Harden's
224 across the board adjustments would adjust those charges although she has not provided a
225 reason for doing so. The Utilities also proposed to set their Standby Service Charges

226 based on the Production and Storage revenue requirements arising from their ECOSS as
227 have been approved by the Commission in their last two rate cases, along with certain
228 adjustments supported by Staff witness Mr. Sackett. An across the board adjustment
229 would render the cost of service derived costs useless, as well as the Account 304
230 adjustments described above. The Utilities also proposed changes to various cost-based
231 administrative charges related to their transportation programs. These charges are
232 supported by expenses detailed in Peoples Gas Ex. VG-1.10 and North Shore Ex. VG-
233 1.10, and would not be affected by any of Staff's proposed adjustments, yet Ms. Harden
234 proposes across the board adjustments to these charges.

235 Q. Do you agree with Ms. Harden's claim on page 18 of her rebuttal testimony that her
236 Schedule 24.1 (Staff Exs. 24.1N and 24.1P Corrected) can be modified to show the rates
237 that would result from the revenue requirement adopted in the final order and that the
238 worksheet can automatically calculate final rates?

239 A. No, for all of the reasons cited above. Also, although Ms. Harden claims that the
240 spreadsheet can automatically calculate final rates, all of the exceptions arising from the
241 problems described above would not be accommodated by her spreadsheets. In addition,
242 Ms. Harden's spreadsheet does not compute rounded rates. As a result, multiplying her
243 proposed rates by the applicable billing units do not result in the revenues shown for
244 certain charges, by rate class, or in total.

245 Q. Please describe the formulaic errors reflected in Ms. Harden's rate design exhibits.

246 A. The formulaic errors in Ms. Harden's exhibits, which relate to specific service
247 classifications, are discussed below under each affected service classification.

248 **E. S.C. No. 1 – Small Residential Service**

249 Q. Do you agree with the rate design proposals made by Ms. Harden for Peoples Gas' S.C.
250 No. 1?

251 A. No. First, Ms. Harden does not apply Peoples Gas' proposed Equal Percentage of
252 Embedded Cost Methodology ("EPECM") that she supported in her direct testimony
253 (Staff Exhibit 10.0, p. 36). Instead, Ms. Harden applied the across the board adjustment
254 described above to the Embedded customer charge although she states she made an
255 adjustment to the Allocated customer charge. Ms. Harden assumes that applying the ratio
256 to Peoples Gas' proposed S.C. No. 1 revenue requirement would automatically result in
257 the EPECM being reflected in the allocation of Staff's proposed revenue requirement.
258 However, as described above, this method is not cost-based and ignores how Staff's
259 proposed adjustments would affect each service classification. Second, Ms. Harden did
260 not take into consideration the sales adjustment proposed by AG/CUB witness Mr.
261 Effron, which she supports in principle, which would shift costs caused by additional
262 S.C. No. 1 sales volumes to S.C. No. 1. The Utilities oppose this proposal, and this cost
263 shifting is addressed in the surrebuttal testimony of the Utilities' witness Ms. Hoffman
264 Malueg. Third, Ms. Harden's proposed rates also result in higher distribution charges
265 arising from her proposed lower customer charges. The effect of a lower customer
266 charge was discussed in my rebuttal testimony. However, Ms. Harden does not provide
267 any bill impacts which would show how such rate shifting from a higher customer
268 charge/lower distribution charge to a lower customer charge/higher distribution charge
269 would affect customers.

270 Q. Do you agree with the rate design proposals made by Ms. Harden for North Shore's S.C.
271 No. 1?

272 A. No. My concerns are largely the same as those I expressed for Peoples Gas, except that
273 the EPECM is not an issue for North Shore, as all its service classifications are set at cost.
274 In addition, North Shore's S.C. No. 1 is set at cost based upon its ECOSS. Ms. Harden's
275 simplistic across the board rate adjustments do not take that into consideration and could
276 result in S.C. No. 1 being either above or below cost, with the magnitude being
277 determined by a mathematical exercise rather than a meaningful ECOSS. This would
278 have implications for North Shore's next rate case, especially if S.C. No. 1 is far removed
279 from cost of service.

280 **F. S.C. No. 2 – General Service**

281 Q. Do you agree with the rate design proposals made by Ms. Harden for Peoples Gas' S.C.
282 No. 2?

283 A. Not completely. First, similar to her methodology for S.C No. 1, Ms. Harden does not
284 apply Peoples Gas' proposed EPECM. Instead, she applied the across the board
285 adjustment described above to the Allocated customer charges for each of the S.C. No. 2
286 meter classes. Ms. Harden assumes that applying the ratio to Peoples Gas' proposed S.C.
287 No. 2 revenue requirement would automatically result in the EPECM being reflected in
288 the allocation of Staff's proposed revenue requirement. However, as described above,
289 this method is not cost-based and ignores how Staff's proposed adjustments would affect
290 each service classification. Second, Ms. Harden did not take into consideration the sales
291 adjustment proposed by Mr. Efron and disputed by the Utilities, which she supports,
292 which would shift costs caused by additional S.C. No. 2 sales to S.C. No. 2. This cost

293 shifting is addressed in the surrebuttal testimony of the Utilities' witness Ms. Hoffman
294 Malueg. Third, despite Staff's lower proposed revenue requirement, Ms. Harden's across
295 the board adjustment methodology results in a proposed customer charge for Meter Class
296 3 of \$371.81, which is 78% higher than Peoples Gas' proposed customer charge of
297 \$209.20. Ms. Harden does not explain why this higher customer charge for Meter Class
298 3 is appropriate and this casts further doubt on the correctness or usefulness of her
299 proposed across the board adjustments. Finally, as with S.C. No. 1, Ms. Harden did not
300 provide any bill impact analysis for her rate proposals. Ms. Harden's proposal would
301 increase fixed cost recovery for S.C. No. 2 to 50%. Although I do not agree with Ms.
302 Harden's proposed methodology, Peoples Gas would support fixed cost recovery of 50%
303 for S.C. No. 2. However, such fixed cost recovery should be accommodated by
304 increasing the customer charges for all of the meter classes, with the largest increase
305 going to Meter Class 3.

306 Q. Do you agree with the rate design proposals made by Ms. Harden for North Shore's S.C.
307 No. 2?

308 A. No. North Shore's S.C. No. 2 is set at cost based upon its ECOSS. Ms. Harden's
309 simplistic across the board rate adjustments do not take that into consideration and could
310 result in S.C. No. 2 being either above or below cost, with the magnitude being
311 determined by a mathematical exercise rather than a meaningful ECOSS. This would
312 have implications for North Shore's next rate case, especially if S.C. No. 2 is far removed
313 from cost of service. Ms. Harden applied an across the board adjustment to the
314 Embedded customer charges for each of the S.C. No. 2 meter classes. However, as
315 described above, this method is not cost based and ignores how Staff's proposed

316 adjustments would affect each service classification. Also, as explained above, Ms.
317 Harden did not take into consideration the sales adjustment proposed by Mr. Effron. Ms.
318 Harden's proposed rates would result in higher distribution charges in the middle and
319 third blocks for sales customers and decreases in all blocks for transportation customers.
320 These inconsistent effects on North Shore's S.C. No. 2 distribution charges cast
321 additional doubts about the correctness or usefulness of Ms. Harden's proposed across
322 the board adjustments. Finally, as with S.C. No. 1, Ms. Harden did not provide any bill
323 impact analysis for her rate proposals.

324 **G. S. C. No. 3 (North Shore) and S.C. No. 4 (Peoples Gas)**
325 **Large Volume Demand Service**

326 Q. Do you have any concerns about Ms. Harden's rate design proposals for North Shore's
327 S.C. No. 3 and Peoples Gas' S.C. No. 4?

328 A. Yes. North Shore's S.C. No. 3 and Peoples Gas' S.C. No. 4 are both set at cost based
329 upon their respective ECOSS. Ms. Harden's across the board rate adjustments do not
330 take that into consideration and could result in S.C. Nos. 3 (North Shore) and 4 (Peoples
331 Gas) being either above or below cost, with the magnitude being determined by a
332 mathematical exercise rather than a meaningful ECOSS. This would have implications
333 for the Utilities' next rate cases, especially if the rate classes are far removed from cost of
334 service. As discussed previously, Ms. Harden's proposed across the board adjustment
335 would also not allow the Utilities to set their proposed Standby Service Charges based
336 upon the Production and Storage revenue requirements as such charges have been
337 approved by the Commission in the past, and would not allow removal of Account 304
338 costs. In addition, Ms. Harden accepted the Utilities' proposals to set the customer

339 charges for these service classifications at cost in her direct testimony. Her across the
340 board adjustments conflicts with that proposal as well.

341 **H. Account 904 Uncollectible Accounts Expense – Computational Issues**

342 Q. Do you agree with Ms. Harden that her proposed rates for Peoples Gas take into account
343 her recommendation for Account 904 Costs, and that such costs have been recovered in a
344 manner consistent with the Commission’s order in the Utilities’ last rate cases (Staff
345 Exhibit 24.0, p. 16)?

346 A. No. Ms. Harden used a simple across the board formulaic methodology, which does not
347 utilize specific Account 904 Costs, and does not reflect the methodology proposed by
348 Staff and approved by the Commission in Peoples Gas’ last rate case. For reasons I and
349 Ms. Hoffman Malueg explained, both of these methods are equally problematic and
350 inferior to the methodology that Peoples Gas employed in this proceeding, which
351 allocated specific Account 904 Costs on a per customer basis to derive the differentiation
352 of gas cost related Account 904 Costs for sales and transportation customers. Ms.
353 Harden’s approach is problematic for the following reasons:

354 • First, there is no way to determine the specific amount of total Account 904 Costs
355 that is allocated to each service classification as proposed distribution rates are a
356 result of Ms. Harden’s across the board adjustments rather than specific Account
357 904 Cost amounts.

358 • Second, although gas cost related Account 904 Costs can be mathematically
359 “backed into” by taking the difference between Ms. Harden’s proposed
360 distribution charges for sales and transportation customers, gas cost related

361 Account 904 Costs are higher than that included in Staff’s proposed revenue
362 requirement as shown in Staff Ex. 15.0, Schedule 15.1P Corrected (line 6, column
363 i). This exhibit reflects Account 904 Costs of \$28.9 million, of which \$16.7
364 million represents gas cost related Account 904 Costs.² NS-PGL Ex. VG-3.1P
365 shows the “backed into” derivation of gas cost related Account 904 Costs from
366 Ms. Harden’s rate proposals for Peoples Gas, and a comparison of the amount of
367 gas cost related Account 904 Costs that should be recovered through volumetric
368 distribution charges with that proposed by Ms. Harden. As shown, Ms. Harden’s
369 calculation derives \$18.9 million in gas cost related Account 904 Costs (line 8,
370 column F), which is \$2.2 million more than what is reflected in Staff’s own
371 adjusted gas cost related Account 904 Costs (line 8, column H).

372 • Third, Ms. Harden’s methodology shifts too much gas cost related Account 904
373 Costs to S.C. No. 1 and not enough to S.C. No. 2. Under Ms. Harden’s
374 methodology, 94.4% of Account 904 Costs is allocated to S.C. No. 1 instead of
375 the 86.6% reflected in Peoples Gas’ ECOSS (NS-PGL Ex. VG-3.1P, line 3,
376 columns I and J, respectively). Ms. Harden’s methodology also allocates only
377 5.6% of Account 904 Costs to S.C. No. 2 instead of the 13.3% reflected in
378 Peoples Gas’ ECOSS (NS-PGL Ex. VG-3.1P, line 7, columns I and J,
379 respectively). Neither Ms. Harden nor any other party has contested Peoples Gas’
380 allocation of Account 904 Costs to applicable rate classes. Ms. Harden has not
381 provided any evidence or explained why her allocations of Account 904 Costs for

² Total and gas cost related Account 904 Costs were provided in Peoples Gas’ response to Staff data request RWB-3.02.

382 Peoples Gas' S.C. Nos. 1 and 2, which differ from Peoples Gas' ECOSS, is
383 appropriate.

384 • Fourth, Ms. Harden's methodology shifts too much gas cost related Account 904
385 Costs to Peoples Gas' S.C. No. 1 retail sales customers, and apparently none to
386 S.C. No. 1 transportation customers although a small amount of gas cost related
387 Account 904 Costs should be allocated to them. Conversely, Ms. Harden shifts
388 too little gas cost related Account 904 Costs to Peoples Gas' S.C. No. 2 retail
389 sales customers, and apparently none to S.C. No. 2 transportation customers
390 although a small amount of gas cost related Account 904 Costs should be
391 allocated to them.

392 Q. Do you agree with Ms. Harden that her proposed North Shore rates take into account her
393 recommendation for Account 904 Costs, and that such costs have been recovered in a
394 manner consistent with the Commission's order in the Utilities' last rate cases (Staff
395 Exhibit 24.0, page 16)?

396 A. No, for much the same reasons as I described for Peoples Gas. Also, specific data for
397 North Shore show that:

398 • First, although gas cost related Account 904 Costs can be mathematically "backed
399 into" by taking the difference between Ms. Harden's proposed distribution
400 charges for sales and transportation customers, gas cost related Account 904 Costs
401 are higher than that included in Staff's proposed revenue requirement as shown in
402 Staff Ex. 15.0, Schedule 15.1N Corrected (line 6, column i). This exhibit reflects
403 Account 904 Costs of \$1.625 million, of which \$1.142 million represent gas cost

404 related Account 904 Costs.³ NS-PGL Ex. VG-3.1N shows the “backed into”
405 derivation of gas cost related Account 904 Costs from Ms. Harden’s rate
406 proposals for North Shore, and a comparison of the amount of gas cost related
407 Account 904 Costs that should be recovered through volumetric distribution
408 charges with that proposed by Ms. Harden. As shown, Ms. Harden’s calculation
409 derives about \$1.769 million in gas cost related Account 904 Costs (line 8,
410 column F), which is about \$628,000 more than what is reflected in Staff’s own
411 adjusted Account 904 Costs (line 8, column H).

412 • Second, Ms. Harden’s methodology shifts too little gas cost related Account 904
413 Costs to S.C. No. 1 and too much to S.C. No. 2. Under Ms. Harden’s
414 methodology, 72.7% of Account 904 Costs is allocated to S.C. No. 1 instead of
415 the 81.2% reflected in North Shore’s ECOSS (NS-PGL Ex. VG-3.1N, line 3,
416 columns I and J, respectively). Ms. Harden’s methodology also allocates 27.3%
417 of Account 904 Costs to S.C. No. 2 instead of the 18.8% reflected in North
418 Shore’s ECOSS (NS-PGL Ex. VG-3.1N, line 7, columns I and J, respectively).
419 Neither Ms. Harden nor any other party has contested North Shore’s allocation of
420 Account 904 Costs to applicable rate classes. Ms. Harden has not provided any
421 evidence or explained why her allocations of Account 904 Costs for North
422 Shore’s S.C. Nos. 1 and 2, which differ from the Utility’s ECOSS, are
423 appropriate.

³ Total and gas cost related Account 904 Costs were provided in North Shore’s response to Staff data request RWB-11.05.

424 Q. Why is it important that Account 904 Costs that are recovered through base rates be
425 identifiable and accurately quantified?

426 A. The recent enactment of Senate Bill 1918 (Public Act 096-0033) allows utilities to
427 recover, through an automatic adjustment clause tariff, the incremental difference
428 between its actual uncollectible amount as set forth in Account 904 in the utility's most
429 recent Form 21 IICC and the uncollectible amount included in the utility's base rates.
430 Due to this new law, the Utilities are withdrawing their respective Rider UEA tariffs and
431 will propose a tariff pursuant to the legislation to recover its incremental Account 904
432 Costs. As a result, the Account 904 Costs that are recovered through base rates need to
433 be accurately quantified and specifically identifiable for each affected rate class. Unlike
434 Ms. Harden's proposed rate design methodologies which are fraught with problems, the
435 Utilities' proposed rate design methodologies, including the recovery and differentiation
436 of gas cost related Account 904 Costs, result in Account 904 Costs which meet the above
437 criteria. As discussed above, Ms. Harden's proposed rate design methodologies do not
438 provide the actual Account 904 Costs that are recovered through rates. Her formulaic
439 methodology, which treats all expenses equally, is akin to a black box that would not
440 allow the Utilities to accurately quantify nor identify the amount of total Account 904
441 Costs which are included in their base rates. Using Ms. Harden's gas cost related
442 Account 904 Costs alone would cause the Utilities to incorrectly refund amounts below
443 the artificially derived and much too high, Account 904 Costs arising from her rate
444 design proposals. This is evidenced in Ms. Harden's Account 904 Costs shown in NS-
445 PGL Exs. VG-3.1N and VG-3.1P, which show that Account 904 Costs from her rate
446 proposals exceed that in Staff's proposed revenue requirements, which underlie her rates.

447 **III. RESPONSES TO AG/CUB WITNESS MR. EFFRON AND STAFF**
448 **WITNESS MS. HARDEN– SALES AND REVENUE ADJUSTMENTS**

449 Q. Mr. Effron has proposed an update to the Utilities’ sales forecast, which he states is to
450 reflect a lower price of gas. Ms. Harden supports Mr. Effron’s proposal and states that
451 higher sales volume will not affect the Utilities’ total revenue requirement, nor the
452 revenue allocated to class and would result in a revenue neutral outcome (Staff Exhibit
453 24.0, pp. 19-20). Do you agree with Ms. Harden?

454 A. Not completely. As explained by Ms. Hoffman Malueg, an update to the sales forecast
455 would require a reallocation of the revenue requirement due to changes in cost allocation
456 factors. Also, although the total revenue requirement will not change, an increase in
457 present rate revenues would decrease the Utilities’ test year revenue deficiencies as well
458 as their proposed increases. The Utilities’ test year revenues include revenues arising
459 from Rider VBA which were derived based upon forecasted test year sales. Any increase
460 in forecasted test year sales would lower the amount of revenues that would need to be
461 recovered through Rider VBA. Peoples Gas has included \$5.1 million of Rider VBA
462 revenues under present rates, and North Shore has included \$769,000 in their test year
463 present rate operating revenues, thereby lowering their revenue deficiencies and their
464 requested increases. These Rider VBA amounts are shown in the Utilities’ E-5 schedules
465 for S.C. Nos. 1 and 2, and are captioned as “Rider VBA” under present rate base rate
466 revenues. If the Commission agrees with Mr. Effron’s proposal, the Utilities’ Rider VBA
467 revenues would need to be adjusted downward to reflect the additional distribution
468 revenue arising from Mr. Effron’s proposed sales and revenue increases. Adding Mr.
469 Effron’s proposed revenue amounts without reducing the Utilities’ present rate Rider
470 VBA revenues to recognize higher test year sales would incorrectly impute another

471 reduction in the Utilities' revenue deficiencies, and would not be revenue neutral as
472 claimed by Ms. Harden.

473 Q. What would be the impact on present rate revenues of updating test year sales as
474 proposed by Ms. Harden and reflecting the additional present rate revenues as proposed
475 by Mr. Effron?

476 A. NS-PGL Ex. VG-3.2P shows the impact on present rate revenues that would be caused by
477 increasing test year sales for Peoples Gas. As shown, if Peoples Gas were to increase
478 their present rate revenues by the amounts proposed by Mr. Effron (line 2b), their Rider
479 VBA revenues would decrease to \$146,147 (line 7). As a result, Peoples Gas would need
480 to decrease its present rate revenues by about \$4.0 million (line 11), which will reduce
481 Mr. Effron's proposed base rate revenue adjustment to about \$489,000 (line 13). NS-
482 PGL Ex. VG-3.2N shows the impact on present rate revenues that would be caused by
483 increasing test year sales for North Shore. As shown, if North Shore were to increase its
484 present rate revenues by the amounts proposed by Mr. Effron (line 2b), their Rider VBA
485 revenues would decrease to \$261,477 (line 7). As a result, North Shore would need to
486 decrease its present rate revenues by about \$521,000 (line 11), which will reduce Mr.
487 Effron's proposed base rate revenue adjustment to about \$28,000 (line 13).

488 Q. Ms. Harden recommends on page 21 of her rebuttal testimony that the Utilities revise
489 their proposed rate schedules after their sales forecasts have been updated per Mr.
490 Effron's proposal, and provide new rates in the surrebuttal testimony. Please respond to
491 Ms. Harden's recommendation.

492 A. As explained by the Utilities' witnesses Mr. Clabots and Ms. Hoffman Malueg,
493 Mr. Effron proposes annual sales and revenue adjustment amounts for S.C. Nos. 1 and 2,

494 and does not provide any monthly sales or revenue data. Due to the lack of detail
495 supporting Mr. Effron’s proposal, the Utilities were unable to update their respective
496 ECOSS to reflect the cost shifting and new rate class revenue requirement allocations that
497 would arise from increased sales volumes for S.C. Nos. 1 and 2. In addition to needing
498 monthly sales data to properly allocate costs as described by Ms. Hoffman Malueg, if the
499 Utilities are required to update their sales volumes to determine new rates, monthly sales
500 detail by sales type (sales and transportation), and by usage block would be needed to
501 update the monthly Rider VBA baselines that would arise from proposed rates. The data
502 by sales type would be needed to accommodate Ms. Harden’s proposals, if accepted by
503 the Commission, to differentiate for gas cost related Account 904 Costs through the
504 distribution charge, and to establish the four Rider VBA baselines. Mr. Clabots describes
505 the Utilities’ proposals for determining the needed detailed sales data if the Commission
506 accepts Mr. Effron’s or Ms. Harden’s proposals.

507 **IV. RESPONSES TO AG/CUB/CITY WITNESS MR. RUBIN**

508 **A. Data Analysis**

509 Q. Do you agree with Mr. Rubin’s statement that his tiered rate proposal “successfully melds
510 the Companies’ desire for greater certainty with a sensitivity to the needs of residential
511 customers” (AG/CUB/City Ex. 5.0, p. 2)?

512 A. No. As explained in great detail in my rebuttal testimony, Mr. Rubin’s tiered rate
513 proposal adds a significant amount of uncertainty for the Utilities, and results in many
514 problems that have not yet been specifically addressed by Mr. Rubin.

515 Q. Do you agree with the points Mr. Rubin makes in response to your criticism of his use of
516 data sets provided by the Utilities (AG/CUB/City Ex. 5.0, pp. 2-5)?

517 A. No. Mr. Rubin’s points are unfounded and without merit.

518 Q. Please respond to Mr. Rubin’s complaint that based on Peoples Gas’ response to Staff
519 data request CLH-1.01, he “believed that while the Companies may have adjusted overall
520 class consumption levels for weather normalization, they did not anticipate any
521 significant differences...” (AG/CUB/City Ex. 5.0, p. 3).

522 A. From the uncertainty in Mr. Rubin’s own statements on lines 43-45, as quoted, in part, in
523 the question, it appears that Mr. Rubin did not closely review the data request or the
524 criterion that Peoples Gas (and North Shore in an identical response) had to rely upon in
525 providing actual historical data. For example, part C of the data request states “calculate
526 the typical customer’s monthly bill for the twelve months preceding the rate filing at the
527 present and proposed rates” (emphasis added). Peoples Gas and North Shore provided
528 data for an actual historical period as requested. Contrary to Mr. Rubin’s implication,
529 there was no request for weather normalized data and Peoples Gas did not suggest that it
530 had provided weather normalized data, in lieu of the actual historical data that was being
531 requested. Also, part D requests that “For each month of the test year and for each
532 customer class and each subgroup at present rates, please provide a billing comparison
533 for an actual customer from the 1% customer class cumulative billing frequency, 20%
534 customer class cumulative billing frequency, the 50% customer class cumulative billing
535 frequency, the 80% cumulative customer class cumulative billing frequency, and the
536 100% customer class cumulative billing frequency.” Finally, the last two paragraphs of
537 the data request states:

538 “In selecting customers for the response to part D., the customer class
539 cumulative billing frequency should be similar to Schedule E-8 in that the
540 billing frequency begins with zero or low usage or demand, and is
541 completed at 100 percent with the highest end of usage or demand.
542 Customers from each customer class and each subgroup should be selected
543 based upon usage or demand at present rates depending upon whether usage
544 charges, excluding gas supply, or demand charges was responsible for the
545 larger percentage of revenues from the customer class as a whole during the
546 test year.

547 For example, if a Peoples’ customer served under S.C. No. 4 during the test
548 year paid both a demand charge and distribution charge where the
549 distribution charge results in more revenues under present rates than the
550 demand charge, then therms billed under the distribution charge would serve
551 as the basis for determining a customer’s place in the billing frequency.”
552 (emphasis added)

553 The portion of Peoples Gas’ data request response quoted by Mr. Rubin (“details present
554 and proposed rate charges for accounts at different frequency level using their usage and
555 billing determinants from the Test Year 2010” (emphasis added by Mr. Rubin,
556 AG/CUB/City Ex. 5.0 at lines 40-42)) showed that test year usage and billing
557 determinants for each rate class were used, as requested, to serve as the basis for
558 determining a customer’s place in their billing frequency (e.g., test year usage or a billing
559 determinant, such as billing demand for S.C. No. 4). I also note that data request
560 AG-2.17 specifically requested that Peoples Gas provide “...an electronic file showing
561 for each and every Peoples Gas SC 1 customer the customer’s consumption in each
562 month from the January 2006 meter reading through the December 2008 meter reading
563” It is difficult to understand why Mr. Rubin would believe that Peoples Gas had
564 provided weather normalized data instead of the historical meter reading data that he
565 requested. It is even harder to understand why he did not submit a follow up data
566 request, especially if the Utility was not compliant with his request.

567 Q. Please respond to Mr. Rubin’s statement that he finds it “quite telling” that you did not
568 provide “corrected” data for the test year (AG/CUB/City Ex. 5.0, p. 4).

569 A. This is a very puzzling statement. There was no need to provide “corrected” data as the
570 Utilities provided the actual data that was requested in data requests CLH-1.01 and AG-
571 2.17 for Peoples Gas and AG-4.14 for North Shore. I note that the Utilities’ witness Mr.
572 Clabots describes in his direct testimony how test year normalized sales were developed
573 for S.C. No. 1, which is on an aggregate, rather than a customer specific, basis. Also, I
574 cannot understand how Mr. Rubin leaped to the conclusion that Peoples Gas had
575 individually weather normalized actual monthly historical sales for 770,000 customers
576 when the Utility clearly stated in response to AG-2.17 that the consumption is “per
577 books”.

578 Q. Please respond to Mr. Rubin’s rebuttal testimony, which blames the Utilities for
579 providing incomplete data, and implies that the Utilities misrepresented data provided in
580 the response to AG-2.17 (AG/CUB/City Ex. 5.0, p. 4).

581 A. As explained in my rebuttal testimony, Mr. Rubin’s proposals would have been more
582 problematic if he had been provided incomplete billing history data for customer
583 accounts, without him having any knowledge of how to use such data. As to Mr. Rubin’s
584 statement that the Utilities represented that the data had been analyzed and adjusted to
585 address billing problems, there were no such claims in the Utilities’ responses. NS-PGL
586 Ex. VG-3.3 is a copy of Peoples Gas’ response, without the voluminous attachments, to
587 AG-2.17. A similar response was provided for North Shore.

588 **B. Proposed Rate Designs**

589 Q. Is Mr. Rubin’s explanation for how he developed the number of tiers and range of those
590 tiers persuasive (AG/CUB/City Ex. 5.0, p. 5)?

591 A. No. As Mr. Rubin relied upon incomplete customer consumption data, a distribution of
592 actual customer consumption reflecting colder than normal weather, as well as revenues
593 arising from his problematic use of such data, I am not persuaded that the number of tiers
594 or the ranges for those tiers, are reasonable.

595 Q. Do you agree that Mr. Rubin’s tiered rate proposal addresses the Utilities’ concerns about
596 revenue stability (AG/CUB/City Ex. 5.0, pp. 5-6)?

597 A. Absolutely not. As discussed at length in my rebuttal testimony, Mr. Rubin’s proposal
598 would cause significant instability.

599 Q. Do you continue to believe that Mr. Rubin’s tiered rate proposal includes an
600 unnecessarily large number of rates (AG/CUB/City Ex. 5.0, p. 6)?

601 A. Yes. Although Mr. Rubin has proposed 7 tiered rates, he no longer disputes that 14 tiered
602 rates would be required under his proposal. Instead, he justifies his tiered rate proposal
603 by comparing it to large water utilities, and the charges for different meter sizes.
604 However, he does not correct his proposals for the 7 tiered rates proposed in his direct
605 testimony, which do not differentiate for gas cost related Account 904 Costs between
606 sales and transportation customers, and he does not provide any tiered rates for the
607 additional 7 tiered charges. He also does not offer any guidance on how rates for those
608 additional 7 tiered rates would be derived. With so much added uncertainty, it is unclear
609 how the Utilities could possibly derive rates that would be based upon the final revenue

610 requirement approved in this proceeding. Moreover, he does not address the fundamental
611 point that S.C. No. 1 would now have 7 (or 14) distinct sets of rates, instead of one (or
612 two). That is a vast increase in complexity.

613 Q. Previously in your testimony, you described the difficulty in quantifying and identifying
614 Account 904 Costs under Ms. Harden's proposed rate design methodology if the Utilities
615 were to propose an Uncollectible Accounts Expense rider pursuant to enacted Senate Bill
616 1918. Would the Utilities face difficulties under Mr. Rubin's tiered rate proposal?

617 A. Yes, even more so. It is very unclear how the Utilities could determine how much
618 Account 904 Costs are reflected in base rates for 14 tiered rates, especially since Mr.
619 Rubin only offered problematic proposals for 7 tiered charges. It is also unclear how the
620 incremental Account 904 costs for each tier would be determined if the Utilities could not
621 determine such costs in their base rates.

622 Q. Is Mr. Rubin's explanation for why he selected the 1,000 - 1,500 therm tier as the default
623 tier for new customers persuasive (AG/CUB/City Ex. 5.0, p. 7)?

624 A. No. Mr. Rubin proposes to place customers in a tier that reflects more than the typical
625 customer uses. However, Mr. Rubin uses colder than normal weather to determine
626 typical consumption, and does not explain why that would be fair. He also hypothesizes
627 that such placement would deter inappropriate conduct by customers, and suggests that
628 such gaming could also be prevented with increased policing by the Utilities. Rather than
629 solving the problems detailed in my rebuttal testimony, Mr. Rubin's default tier proposal
630 is a recipe for increased customer confusion, complaints and dissatisfaction, and for
631 placing an increased burden on the Utilities.

632 Q. Do you agree with Mr. Rubin's rebuttal to your contention that he ignored the typical
633 customer (AG/CUB/City Ex. 5.0, p. 8)?

634 A. No. Based on my analysis of the data used by Mr. Rubin, he cherry picked customers to
635 buttress the points made in his direct testimony. I describe this in detail in my rebuttal
636 testimony.

637 Q. Is Mr. Rubin's demand-based proposal "much fairer" to customers than the Utilities'
638 proposed S.C. No. 1 distribution charge blocks (AG/CUB/City Ex. 5.0, p. 8)?

639 A. No. As explained in my rebuttal testimony, Mr. Rubin's demand-based rate proposals are
640 problematic for the Utilities as well as for higher usage customers.

641 Q. Please respond to Mr. Rubin's comments concerning the rate impact of straight fixed
642 variable ("SFV") rates (AG/CUB/City Ex. 5.0, p. 9).

643 A. As with Mr. Rubin's tiered rate and demand-based rate proposals, SFV rates may have a
644 greater impact on certain customers. However, unlike Mr. Rubin's experimental tiered
645 rate proposal, which has not been tested by, nor implemented for, energy services
646 companies (by Mr. Rubin's own admission, see AG/CUB/City Ex. 2.0 at lines 557-558),
647 SFV rates have historical roots in the energy services industry. An SFV rate design is
648 also a cost-based rate design, and the potentially disparate impact on different customers
649 would result from moving to a cost-based rate and not from arbitrarily placing customers
650 in rate tiers.

651 V. **RESPONSES TO STAFF WITNESS MR. SACKETT**

652 A. **Rate Proposals**

653 Q. Mr. Sackett discusses the Utilities' agreement to provide a storage credit for large volume
654 transportation customers similar to that provided for small volume transportation
655 customers (Staff Ex. 26.0, pp 4-6). Would these credits, as illustrated in NS-PGL Exs.
656 2.5N, 2.5P, 2.6N and 2.6P, need to be updated to reflect the Commission's final Order?

657 A. Yes. The Utilities would need to update these credits to reflect the commodity portion of
658 the LIFO rate and the rate of return reflected in the Commission's final Order.

659 Q. Is Rider TB the only unbundled storage service that the Utilities have offered (Staff Ex.
660 26.0, p. 21)?

661 A. No. As discussed in my rebuttal testimony (NS-PGL Ex 2.0 Rev., lines 1259-1273), the
662 Utilities have offered several types of unbundled storage services. Although all of these
663 services were discontinued due to lack of customer interest, Staff witness Mr. Sackett
664 hypothesizes that Rider TB was too restrictive and provided little value to customers. He
665 offers no support for his hypothesis and he does not address the lack of customer interest
666 for the other unbundled storage services listed in my rebuttal testimony.

667 Q. Did the Commission approve the terms and conditions of Rider TB, including the
668 imbalance charges?

669 A. Yes.

670 Q. Did the Commission approve the rates, terms and conditions of the other unbundled
671 storage services that the Utilities have offered?

672 A. Yes.

673 Q. Please comment on Mr. Sackett's proposal to unbundle standby and storage services for
674 Rider SST but not for FST.

675 A. Mr. Sackett's unbundling proposal is inconsistent as well as unusual considering that S.C.
676 No. 2 is a fully bundled rate class. I would expect an unbundling proposal to address
677 assets and costs underlying the rate class rather than a rider which offers an optional
678 service that is available to the rate class.

679 Q. Are you addressing the charges proposed by Mr. Sackett, which are related to his
680 unbundling proposal?

681 A. Yes. As discussed by Mr. Dobson, the Utilities believe that Mr. Sackett's proposal to
682 unbundle standby and storage services is not sufficiently developed. Those concerns also
683 extend to his proposed charges including the derivation of those charges. Although my
684 testimony addresses issues related to certain charges, it does not imply the Utilities'
685 support for Mr. Sackett's unbundling proposal.

686 Q. Mr. Sackett proposed what he called a "System Banking Charge" (Staff Ex. 26.0, pp.
687 31-32). Please comment.

688 A. Mr. Sackett states that his proposed System Banking Charge ("SBC") is to recover the
689 cost of Base Rate Bank, presumably for Peoples Gas' and North Shore's Rider SST
690 customers. As I understand it, the SBC will not apply to Rider FST customers as Mr.
691 Sackett is not proposing to unbundle storage and services for that transportation rider.

692 Mr. Sackett states that his proposed charge "appropriately excludes the costs associated
693 with production and storage commodity that are in the SSC [Standby Service Charge]
694 and unused for banking services. This statement is erroneous as the SSC recovers

695 unbundled supply related base rate costs that support the Utilities' storage ("banking")
696 and balancing services. Accordingly, the SSC recovers both demand and commodity
697 classified costs. Commodity classified costs are not "unused for banking services". As
698 Mr. Sackett's proposed SBC does not reflect such costs, it would need to be updated to
699 include the Commodity classified Production and Storage revenue requirements.

700 Q. Mr. Sackett also proposes that Peoples Gas' hub capacity be made available to
701 transportation customers to make up for any over-subscription of bank, and that the hub
702 capacity be included in the divisor to determine his proposed SBC. Do you agree with
703 this approach?

704 A. No. The Utilities' witness Mr. Dobson addresses operational issues related to Mr.
705 Sackett's proposal and consistency with prior Commission orders. However, there are
706 also troubling aspects related to cost recovery and fairness. As ordered on rehearing in
707 Docket No. 07-0241/07-0242 (cons.), Peoples Gas changed the method by which it
708 refunds revenues arising from interstate services (also called "hub" services) to
709 transportation customers through credits provided for in Peoples Gas' Rider 2. If Peoples
710 Gas uses hub capacity to make up for over-subscribed bank, and then refunds hub
711 revenues to transportation customers, these customers would enjoy the storage as well as
712 the credit. This would provide benefits to transportation customers that are not available
713 to retail sales and Rider CFY customers. Mr. Sackett has not considered this, and has not
714 proposed a way to prevent any such inequities. Mr. Sackett also proposes to include hub
715 capacity in the divisor of the SBC. However, other than the amount that was transferred
716 to Peoples Gas' customers in 2008, hub capacity is not considered in any ECOSS
717 allocations, and if used in the SBC, would artificially lower charges for transportation

718 customers. Accordingly, hub capacity volume should not be included in the divisor.
 719 Assuming Peoples Gas' proposed revenue requirement, including Commodity classified
 720 Storage and Production costs as described above, and reducing the divisor by the hub
 721 capacity, would result in a much higher charge than that shown on page 32 of Mr.
 722 Sackett's rebuttal testimony (\$0.0103). If the Commission were to approve Mr. Sackett's
 723 proposed SBC for Peoples Gas, its derivation should reflect corrections for the issues
 724 described above, and as shown below:

Annual charges- 2010 Storage Revenues - All Costs	\$	52,027,081
Compressor O&M		4,104,774
Total		56,131,855
Manlove capacity therms (Including LNG)		298,366,000
	Annual Costs \$	0.1881
	SBC Per Therm \$	0.0157

725

726 Using hub capacity to support incremental storage that would be made available to large
 727 volume transportation also results in another inequity. It would deprive retail sales and
 728 Rider CFY transportation customers of revenues that would otherwise be generated from
 729 the hub.

730 Q. Mr. Sackett stated that he is proposing to treat the service that North Shore purchases
 731 from Peoples Gas as "on-system capacity" in his calculation (Staff Ex. 26.0, p. 32). Is his
 732 reasoning correct?

733 A. No. Mr. Sackett admits that North Shore has no on-system capacity, and that it would be
 734 impossible to recover the charge if there was no capacity to divide it by. Yet he creates a
 735 divisor by using the off-system capacity purchased from Peoples Gas to determine his
 736 proposed charge for non-existent on-system capacity.

737 Q. Mr. Sackett proposed what he called a “Leased Storage Charge” (Staff Ex. 26.0,
738 pp. 33-34). Please comment.

739 A. Mr. Sackett’s proposed Leased Storage Charge (“LSC”) uses the costs reflected in the
740 determination of the Aggregation Balancing Gas Charge (“ABGC”) that is assessed to
741 Rider CFY customers, and divides it by off-system capacity volumes to determine a
742 charge. Mr. Sackett’s proposal is problematic for a few reasons. As described in Mr.
743 Dobson’s testimony, the Utilities use their entire supply portfolios to provide storage and
744 balancing services to Rider SST transportation customers, including any incremental
745 bank that would be offered under Mr. Sackett’s proposal. While Mr. Sackett assumes
746 that ABGC amounts would be appropriate to price his proposed service for Rider SST, he
747 does not recognize the differences in the programs. The operational parameters for Rider
748 SST are different than those for Riders CFY and AGG, and the Utilities make greater use
749 of the services for which they recover costs through the Gas Charge to support service to
750 Rider SST customers. Accordingly, the numerator for Mr. Sackett’s proposed LSC, if
751 approved by the Commission, should be those amounts reflected in the Standby Demand
752 Charge, which includes costs for storage, balancing and firm transportation services.
753 Also, although Mr. Sackett’s proposed LSC reflects March 2009 data, his proposed
754 divisor, which is annual, does not reflect the declining base period required by Part 525
755 of the Commission’s rules and reflected in the Utilities’ Rider 2.

756 Q. Mr. Sackett proposed to mitigate the Utilities’ cost recovery risk caused by under-
757 subscription to the unbundled bank through a mechanism equivalent to Nicor Gas’ Rider
758 5 (Staff Ex. 26.0, p. 37). Please comment on this mechanism.

759 A. As I stated above, Mr. Sackett's proposal is not sufficiently developed. For example, he
760 states that the Utilities would "need to calculate a capacity cost of storage service" as
761 well as a few other items, and provide it in their surrebuttal testimony. That would be
762 difficult to do considering various issues raised in my surrebuttal testimony as well as
763 Mr. Dobson's. Also, although Mr. Sackett provides a description of the Nicor Gas
764 process, he does not explain or justify why this particular process and mechanism would
765 be most appropriate for the Utilities.

766 **B. Tariff Matters**

767 Q. Do you have any other concerns about Mr. Sackett's proposals?

768 A. Yes. If the Commission were to approve Mr. Sackett's proposals, the Utilities will need
769 to make compliance filings within a short timeframe, but with limited guidance due to the
770 incompleteness of the proposals. Mr. Sackett did not provide any specific tariff language,
771 and did not consider how many additional tariff provisions or sheets would be impacted
772 by his proposals. Mr. Sackett's proposals also lack billing determinants which would be
773 needed to derive revenues, and the Utilities have no way to determine such billing
774 determinants, such as how much storage would be subscribed for. As the Utilities have
775 not investigated nor fully understand the mitigation process and mechanism proposed by
776 Mr. Sackett, it cannot be assumed that such a mechanism would make the Utilities whole
777 in recovering their revenue requirements. In addition to implementing new base rates and
778 gas charge rates that would require billing system modifications, the Utilities would need
779 to implement new gas charge factors, which are not currently modeled into their gas
780 charge models. Also, Mr. Sackett's suggestion that only Sections A and B of Rider SST
781 would need to change (Staff Ex. 26.0, p. 10) is incorrect. At a minimum, there would

782 also need to be changes in Riders 2 to include the new charges and explain how, if at all,
783 they interact with existing charges, and P, which would need to reflect terms that, under
784 his proposal, would be unique to Rider SST.

785 **VI. RESPONSES TO RGS WITNESS MR. CRIST – RIDER CFY**

786 Q. Is Mr. Crist’s speculation that the Utilities are double recovering certain administrative
787 costs correct (RGS Ex. 2.0, p. 10)?

788 A. No. The Utilities’ proposed customer charges for S.C. Nos. 1 and 2 have been reduced
789 by test year revenues arising from administrative costs related to their transportation
790 programs. If the Utilities were “double dipping” as speculated by Mr. Crist, their
791 proposed revenues would exceed their revenue requirements, which is not the case.

792 Q. Is Mr. Crist correct that there are not sufficient cost data to support the Rider AGG
793 charges (RGS Ex. 2.0, pp. 14)?

794 A. No. Costs supporting Rider AGG administrative charges are provided in 21 lines of
795 detail in Peoples Gas Ex. VG-1.10, and 19 lines of detail in North Shore Ex. VG-1.10.
796 Mr. Crist makes his arguments in an effort to shift these costs to retail sales customers,
797 who are not causing such costs. He does this although the departments and related cost
798 categories are clearly labeled in column [A] of those exhibits. The Gas Transportation
799 Services Department provides services for the Utilities’ gas transportation programs and
800 not for their retail sales customers. Also, the CFY billing and PEGASys systems are not
801 used to service retail sales customers.

802 Q. Please comment on Mr. Crist’s proposal to reduce the “overall revenue requirement” by
803 about \$1.3 million (RGS Ex. 2.0, p. 15)?

804 A. Mr. Crist's proposal is based upon his misunderstanding of how the Utilities' proposed
805 charges were derived. As stated above, customer charges have been reduced by
806 administrative costs related to the Utilities' transportation programs and the Utilities'
807 revenues arising from their proposed charges equals their proposed revenue requirements.
808 These reductions, including a reconciliation of proposed revenue requirements and
809 revenues arising from the Utilities' proposed charges, are reflected in workpapers PGL
810 VG-1.6-1.10 WP for Peoples Gas and NS VG-1.6-1.9 WP for North Shore.

811 **VII. PROPOSED RIDERS**

812 **A. Response to Staff Witness Ms. Hathhorn – Rider ICR**

813 Q. Ms. Hathhorn continues to recommend including additional tariff language concerning
814 the periodic determination of the Rider ICR "actual savings" factor (Staff Ex. 15.0,
815 pp. 34-35). Do the Utilities agree that the additional language is needed?

816 A. No. The reasons stated in my rebuttal testimony adequately respond to Ms. Hathhorn's
817 recommendation.

818 **B. Response to AG/CUB Witness Mr. Rubin – Rider ICR**

819 Q. Mr. Rubin, in AG/CUB Ex. 6.06, illustrates his understanding of the recovery of costs for
820 Peoples Gas' accelerated main replacement program. Does this illustration accurately
821 reflect how accelerated costs would be recovered under Peoples Gas' proposed Rider
822 ICR?

823 A. No. Mr. Rubin's exhibit reflects revenue requirement amounts derived by using
824 investment costs for each year. However, revenue requirements under Rider ICR are
825 computed by averaging year end cost data for the prior and effective year of the Rider
826 ICR charge. Mr. Rubin's exhibit also does not reflect the 5% cap on base rate revenues.

827 Based on the data provided in Peoples Gas' supplemental response to DLH-10.05, the
828 revenue requirement would be \$9.6 million in year 2011, and capped at \$29.8 million in
829 years 2012 and 2013.⁴ These amounts are much lower than the \$28.1 million, \$43.6
830 million, and \$60.0 million shown in years 2011, 2012, and 2013 of AG/CUB Ex. 6.06.

831 **C. Response to Staff Witness Mr. Bridal II – Rider UEA**

832 Q. Do the Utilities agree to withdraw their proposed Rider UEA (Staff Ex. 19.0, p. 5)?

833 A. Yes.

834 Q. Is it necessary in this proceeding to address any issues that may pertain to any
835 uncollectible expense recovery rider that the Utilities may file under provisions of
836 enacted Senate Bill 1918 (Public Act 096-0033) (Staff Ex. 19.0, pp. 6-7)?

837 A. No. The proposal made by Staff witness Mr. Bridal II in regard to Rider UEA is
838 extraneous. I am advised by counsel that the Utilities would file any such rider under the
839 terms of Section 19-145 of the Public Utilities Act, which describes the rider and certain
840 matters that may be relevant in rate cases filed subsequent to the effective date of the
841 rider.

842 Q. Does this conclude your surrebuttal testimony?

843 A. Yes.

⁴ Derived by multiplying the ICR Charge Percentage (ICR%) for each year by ICR Base Rate Revenues (BRR).