

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 09-0371

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Jackie Perri For Matthew Perri  
Against (Utility name): Nicor Gas d/b/a Northern Illinois Gas Company  
As to (Reason for complaint) Disconnection of gas service for bills that were being disputed and had nothing to do with the address that was disconnected

in Chicago Illinois.

CHIEF CLERK'S OFFICE  
2009 AUG 14 A 10:56  
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 2381 Country Club Hills IL 60478  
The service address that I am complaining about is 18504 Bellamy Road Country Club Hills IL 60478  
My home telephone is [708] 799-2355  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 231-6668  
My e-mail address is MATTP1@Prodigy.net I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Nicor Gas Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
Sec 280.100 83-11-Adm Sec 280.100 Sec 280.130 280.80  
83-11-Adm Sec Part 280,160

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Nicor gas company transferred 2 gas Accounts of recently purchased property to my home account. The amounts transferred were not correct both accounts were overcharged, one account I opened one account I did not. the total amount for both accounts were over 3000.00 dollars. One account was billed for 1600.00 from Feb. thru June with no Appliances or Furnace in the property, the other bill was billed for over 2000.00 still with no Appliances or Furnace. The charges were totally wrong Nicor did not fully adjust the bills till July of 2009 yet Nicor disconnected my service at my home in June of 2009.

Please clearly state what you want the Commission to do in this case:

Cease and desist Nicor from transferring rental accounts into home accounts, Demand Nicor bill for actual gas used not estimates / Customer needs to be made whole Have my service reconnected / Have the Commission notify consumer that they are closing case

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/8/2009  
(Month, day, year)

Complainant's Signature: Jackie Perri

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

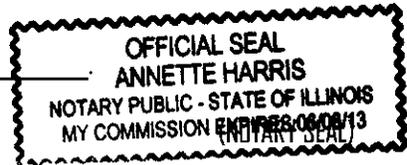
A notary public must witness the completion of this part of the form.

I, JACKIE C. PERRI, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Jackie C. Perri  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 8-11-2009

Annette Harris  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.