

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
ORIGINAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 09-0364

ORIGINAL

Regarding a complaint by (Person making the complaint): Nizar Kassam (Glenwood Investment Group)

Against (Utility name): Com Ed

As to (Reason for complaint) Demand for monies from Glenwood Investment Group, Inc. by ComEd without legal basis or justification

in Glenwood Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4872 N. Canfield Ave. Norridge, IL 60706

The service address that I am complaining about is 18241 S. Halsted, Glenwood, IL 60425

My home telephone is [708] 453-4199

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 453-4199 or 708-522-9120

My e-mail address is nikassa@comcast.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Ill. Adm. Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

CHIEF CLERK'S OFFICE
2009 AUG 10 A 11:22
ILLINOIS COMMERCE COMMISSION
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Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached.

Please clearly state what you want the Commission to do in this case:

Glenwood Investment Group, Inc. would like Commission to request to retract the sum of \$ 32,639.89 plus all late charges incurred to date.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-6-09 (Month, day, year) Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Robert Gomborg Telephone # 312-332-6194
208 S. LaSalle St. suite 1410
Chicago, IL 60604

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, NIZAR KASSAM, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Aug 6 2009

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

GLENWOOD INVESTMENT GROUP, INC.
4872 N. CANFIELD AVENUE
NORRIDGE, ILLINOIS 60706

1. Beginning in August of 2001 Glenwood Investment Group was doing business as Popeyes Chicken, 18241 S. Halsted, Glenwood, IL.
2. All ComEd utility bills were started under the name Popeyes Chicken.
3. All utilities bills from August 2001 till October 2008 billed under Popeyes Chicken were fully paid to date.
4. In November 2008 bill ComEd transferred \$3,293.76 to the Popeyes Chicken utility bill (Account # 8990073024)
5. After complaining of this bill, ComEd suggested that the only way to correct this problem would be to open a new account under a different name.
6. We suggested to use our Corporation name and provided them our Fin #.
7. In February we received a ComEd bill with our new name i.e Glenwood Investment Group, Inc. and new Account # 8990073033. This bill was a two month bill from 11-4-08 to 1-21-09. Also along with the bill was a transfer service of \$32,639.89 which has nothing to do with any service at 18241 S. Halsted.
8. We have sent many complains to ComEd with no resolution till present.