For Commission Use Only:
Case: 09-0363

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): JOSEFA SIFUENTEZ

Against (Utility name): ComEd

As to (Reason for complaint) Dispute about bills allegedly issued from 5/31/00 – 2/3/03

in Midlothian Illinois.

ILLINOIS COMMERCE COMMISSION
2009 AUG -7 P 3:38
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 14225 S. Pulaski Rd Crestwood

The service address that I am complaining about is 14501 Lamon Ave unit 302 Midothian, IL

My home telephone is [708] 692-6869

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 692-6869

My e-mail address is jojo_srntz

I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) ComEd An Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.170 Formal Complaint

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attachment

Please clearly state what you want the Commission to do in this case:

I would like the commission to investigate the practices of the ComEd billing Dept. The amount I owed was $600.00 which The CEDA Program was suppose to PAY, as I was unemployed with 1 child

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 07/30/09 (Month, day, year)

Complainant's Signature: Josefa Sifuentez

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Josefa Sifuentez, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Josefa Sifuentez
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 7-30-2009.

Vivian Y. Hoover
Signature, Notary Public, Illinois

"OFFICIAL SEAL"
VIVIAN Y. HOOVER
Notary Public, State of Illinois
My Commission Expires 02/17/2010

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.