

* Do not have dates + times due to MCI's lack of cooperation

Nov. I noticed the bill was high even though we spoke to Bill Linker (farmer) about the dates he dried corn. He was done. Why was this bill estimated in Nov?

Dec. bill came in - it was outrageous. I called again asking why this bill was so high. They assured me it was a mistake + not to worry. I requested an actual reading, I wondered about a gas leak. They just assured me it was a mistake.

They continued estimating the high Oct. + Nov. grain drying readings.

I know that I told them that the usage was minimal throughout the year - except for fall. They also ~~noticed~~ noticed this + assured me that this was a mistake + not to worry. We went through Christmas thinking everything was OK. Farmer assured us he saw a service truck in the area but not at the property.

Jan. - Got another bill \$20,000!! I called again.

They didn't read the meter because snow storms were predicted. The bill was estimated again.

Called Ameren + made arrangements for the gate to be open + have snow plowed. No excuses not to read meter.

This is an inconvenience to us + to our farmer/caretaker

(2)

For 8 1/2 years this has never been a problem with the locked gate. We would act upon it if it was.

The gate is usually open during the day. Why is this such a problem now?

Ameren came to make an actual reading. Meter reader called me + said that there was a large amount of gas usage going into the house meter. I told her that I didn't see how this was possible since nothing is on. Just minimal heat usage.

I asked her to call Doug in Arkansas - he was working there. She told him that there was a leak + that she had to turn off the gas. Doug asked if it was to the house or to the grain bin - she wasn't aware about a line going to the bin. Doug called Bill Linker (farmer) + asked him to go up + speak with her. She called Doug back + said that there was a bad leak at the grain bin so that they were turning off the gas.

Doug called the service manager + asked about the high amount of the bill. He told him that it was our responsibility and that we should have provided them with a key to the gate so they could get in.

We did not know that this was an option. Theft is a problem + we are hesitate about how many people at Ameren will have access to the key. Since then we have provided them with a key.



AMOUNT DUE	DUE DATE
\$23,395.93	Jul 20, 2009
AMOUNT PAYABLE AFTER DUE DATE	ACCOUNT NUMBER
\$23,747.20	59397-83221

Amount Enclosed \$ _____

*****AUTO**SCH 3-DIGIT 618
00029965 01 AT 0.357 01
DOUGLAS HERBOLSHEIMER
JANELLE HERBOLSHEIMER
21356 NEWTOWN RD
OAKWOOD IL 61858-6261

AMERENIP
P.O. Box 66884
St. Louis, MO 63166-6884



9040000 0059397832201 23395930 00494820 23395930

Keep This Portion For Your Records

ACCOUNT NUMBER	59397-83221
NAME	DOUGLAS HERBOLSHEIMER
SERVICE AT	17262 2900 EAST ST PRINCETON, IL 61356

BILL DATE	Jun 29, 2009
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TOTAL AMOUNT DUE BY	Jul 20, 2009	\$23,395.93
AMOUNT PAYABLE AFTER DUE DATE		\$23,747.20

SERVICE	TOTAL USAGE	READ
ELECTRIC KWH	760.0	A
GAS THERMS	0.0	A

Total Electric Charges	\$87.33
Total Natural Gas Charges	\$63.63
Total Miscellaneous Charges	\$343.86

USE PER DAY	ELECTRIC KWH	GAS THERMS	TEMP
THIS PERIOD	26.2	0.0	70
SAME PERIOD LAST YEAR	22.2	0.3	71

Current Amount Due	\$494.82
Prior Amount Due	\$22,901.11
Total Amount Due	\$23,395.93

*** IMPORTANT INFORMATION ***

Your payment was not received before the due date. A late payment charge was added to your account.

This bill includes a previous balance. If this amount has been paid, please accept our thanks and pay only the current charge.

Your bill contains a credit as a result of an agreement reached with the Illinois General Assembly, Attorney General of Illinois, Ameren Illinois Utilities, ComEd and Illinois Electric Generators.

Summer Season/Prorated Bill

Summer rates are effective June 1 - Sept. 30. As a result, this bill is prorated. Proration occurs when part of your bill is charged on the non-summer rates and part of your bill is charged on the summer rates, dependant upon your meter reading date. For detailed information about rates and billing charges, go to www.ameren.com

Get the facts: On June 5, 2009, the Ameren Illinois Utilities (AmerenCIPS, AmerenCILCO and AmerenIP), filed for a rate increase to continue meeting your energy delivery expectations. Providing safe and reliable service is our commitment to you. If approved, new rates will likely go into effect May 2010.

We want to help you stay informed. To learn more, go to www.IllinoisRateFacts.com or call us at the number listed below.

For energy saving tips, tools and incentives, go to www.ActOnEnergy.com.

DIRECT PAY MAKES PAYING BILLS EASIER - For an easy way to pay your bill, consider Direct Pay. The payment comes directly from your designated bank account on the due date of your bill. To enroll, go to Ameren.com and click on View Payment Options, or call 1-800-755-5000 to request an enrollment form.



The following are definitions of common terms that may appear on your Ameren Illinois utility bill. The Ameren Illinois utility responsible for the delivery of your natural gas and/or electricity is referred to below as "utility." For additional definitions, or detailed information on rates, to view your bill or learn about payment options, energy supply options, energy efficiency and more, visit www.ameren.com or call the phone number listed on the front of this bill.

AMOUNT PAYABLE AFTER DUE DATE / LATE PAYMENT CHARGE — A 1.5 percent Late Payment Charge will be applied to any unpaid balance after the due date.

BILLING SEASONS — Summer months are June, July, August and September. All other months are non-summer.

CUSTOMER CHARGE / ACCOUNT CHARGE — Recovers costs of providing energy service that occur even if you do not use electricity or natural gas in the billing period. Included in the charge are billing, accounting and other supplemental charges. For gas service, this also recovers basic gas metering costs.

DELIVERY CHARGE / DEL CHG — Recovers the costs of infrastructure, maintenance and services incurred by the utility to deliver electricity and/or natural gas to customers through the distribution system.

ELECTRIC SUPPLY — Recovers the cost of electricity that the utility has purchased from suppliers. (These charges apply only to customers who have not chosen a third-party supplier.) The utility provides electric supply under one of two rate options: Basic Generation Service (BGS) or Real-Time Pricing (RTP). The utility does not profit from BGS or RTP supply charges. Regardless of your supplier, the utility remains responsible for delivering your electricity.

ENVIRONMENTAL ADJUSTMENT / FACTOR — Recovers costs incurred by the utility for environmental clean-up of former gas manufacturing sites.

GAS CHARGE (PGA) — Recovers the cost of natural gas that the utility purchases from suppliers and delivers to customers. The utility receives no profit from this charge.

ILLINOIS STATE COMMERCE COMMISSION TAX — Tax on natural gas consumption; proceeds are used to operate the Illinois Commerce Commission.

ILLINOIS STATE ELECTRICITY EXCISE TAX — Tax on electricity consumption.

ILLINOIS STATE GAS REVENUE TAX — Tax on natural gas consumption.

kW (KILOWATT) — A unit of measure of the rate at which electrical energy is used. Ten, 100-watt light bulbs turned on at the same time will use electrical energy at a rate of 1,000 watts or 1 kilowatt (kW).

kWh (KILOWATT-HOUR) — A unit of measure of electricity used in one hour. Ten, 100-watt light bulbs burning for one hour would use 1,000 watts, which is equal to 1 kilowatt-hour (kWh) of electricity.

MARKET VALUE ADJUSTMENT — Allows the utility to match electric power and energy costs with electric power and energy revenue.

METER CHARGE — Recovers the basic costs of providing electric metering services if they are provided by the utility.

METER MULTIPLIER — Conversion factor required to determine the actual amount of energy used.

MUNICIPAL CHARGE — Tax imposed by a local municipality.

NO. DAYS — Number of days in the present billing period, which may vary monthly. When you compare bills, compare the number of days in each billing period as well as the energy used.

RD (Meter Reading) — Used to calculate the bill.

A - Actual Reading	C - Customer Reading
E - Estimated Reading	R - Revised Reading

SUPPLY COST ADJUSTMENT — Allows the utility to recover costs associated with the administration of electric supply service.

THERM — The basic unit for measuring your natural gas consumption.

THERM FACTOR — Converts the basic usage or volume of gas from cubic feet to therms.

TOTAL LIGHTING CHARGES — Summary of charges for optional outdoor lighting service.

TRANSMISSION SERVICE CHARGE — Recovers costs associated with electric transmission service.

USAGE — Amount of energy used, measured in kWh for electricity and therms for natural gas. This amount is derived by subtracting the previous meter reading from the present meter reading and multiplying the result by the meter multiplier.

USE PER DAY (Table) — Shows your average use of energy per day and the average temperature during the present billing period and during the comparable period a year ago.

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MISCELLANEOUS CHARGES DETAIL

Late Payment Charge on Gas Late Payment	\$9.20	
Late Payment Charge on Electric Late Payment	\$0.25	
Gas Late Payment Charge	\$327.98	
Illinois State Commerce Commission Tax	\$0.33	
Late Payment Charge on Gas Late Payment	\$0.05	
Electric Late Payment Charge	\$6.05	
Total Miscellaneous Charges		\$343.86
Current Month Charges		\$494.82

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