

**OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION**

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

09-0322
ORIGINAL

County of Richland, Illinois

Petition for Approval of a Modified
9-1-1 Emergency Telephone System

PETITION

Now comes the County of Richland, Illinois through its Emergency Telephone System Board, (hereinafter referred to as "ETSB") requesting Illinois Commerce Commission's approval of its plan to modify it's Emergency Telephone Number System Plan and in support thereof states as follows:

1. Attached hereto and incorporated herein as though fully set forth is the Modified Plan for the County of Richland, Illinois, "9-1-1" Emergency Telephone Number System.
2. A duplicate original of said Modified Plan has been filed by mail with Verizon Telephone and Wabash Telephone Cooperative.
3. The Modified Plan is intended to comply with the terms and provisions of "An Act in relation to the designation of an emergency telephone number for use throughout the State."

WHEREFORE, your Petitioner, the Richland County Emergency Telephone System Board, prays that the Illinois Commerce Commission:

- 1) Review the Modified Plan based on the information submitted in the application and allow the parties to waive a hearing on this matter;
- 2) Enter an Order approving the modifications of the existing Plan submitted herewith and authorizing the implementation of said modifications of the Richland County 9-1-1 Emergency Telephone System described herein.

County of Richland, Illinois

By: Jack Harrell

Jack Harrell, Chairman
Richland County ETSB

CHIEF CLERK'S OFFICE
2009 JUL 13 4 31 PM
ILLINOIS COMMERCE COMMISSION

VERIFICATION

I, Jack Harrell, first being duly sworn upon oath, depose and say that I am ETSB Chairman of the County of Richland, Illinois, an government corporation; that I have read the above and foregoing petition by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Jack Harrell
Jack Harrell, Chairman
Richland County ETSB

Subscribed and sworn to before me this 7th day of July, 2009.

Juanita R. Kramer
Notary Public, Illinois

12/20/2010
My Commission Expires



PETITIONER AFFIDAVIT

I, Jack Harrell, first being duly sworn upon oath, depose and say that I am Chairman of the Richland County Emergency Telephone System Board for the County of Richland, Illinois; that I have read the above and foregoing petition by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

- 1. Letter to the Chief Clerk.
- 2. Petition.
- 3. Verification.
- 4. General Information.
- 5. Narrative.
- 6. Wabash County Backup Agreement.
- 7. Letters to Telco's.
- 8. Updated Network Diagram
- 9. Exhibit 3 - System participants.
- 10. Exhibit 4 - Adjacent County agencies.

Jack Harrell
Jack Harrell, ETSB Chairman

07.07.2009
Date Signed

Subscribed and sworn to before me this 7th day of July, 2009.

Juanita R. Kramer 12/20/2010
Notary Public, Illinois My Commission Expires



9-1-1 GENERAL INFORMATION

Current Date: June 30, 2009

Proposed Modified Operational Date: August 14, 2009

Submitted by Richland County ETSB

Modification of an Existing System – I.C.C. Docket Number 93-0225

Total Population Served: 16,149

Total Access Lines: 5,977

Total Land Area Covered in Square Miles: 360

PSAP 9-1-1 System Liaison to the Commission: (No Consultants)

Juanita Kramer
Name

9-1-1 Coordinator
Title

300 S Whittle Av
Street Address

Olney, IL 62450
City, State, Zip Code

(618) 392-4902
Telephone Number

(618) 395-7481
Alternate Telephone Number

NARRATIVE STATEMENT

In the summer of 2007 the County of Richland opened a newly constructed detention center. The new detention center was built adjacent to the Richland County Sheriff's Office. The old building not only served as the Sheriff's Office, but also maintained a jail as well as a PSAP (Public Safety Answering Point). Two separate entrances connect the new detention center with the old building. The design of the newly constructed detention center was specifically for the housing of those being held by Richland County, either awaiting sentencing and/or those that have been sentenced to a period of incarceration. The newly constructed detention center did not incorporate office space. The old building continues to be utilized for the Sheriff's Office as well as the PSAP, which operates under the authority of the Sheriff's Office.

Located in Richland County are two separate PSAPs. One is operated by the City of Olney and is located at 320 South Whittle Avenue, Olney, Illinois 62450. The PSAP is located on the northwest corner of their building. A secure door restricts entry and the telecommunication officer controls entry into the building. The County of Richland operates the other, as noted in the previous paragraph, and it is located at 211 West Market Street, Olney, Illinois 62450. The PSAP is located on the northeast corner of the old building. A secure door restricts entry and the telecommunication officer controls entry into the building. Both PSAPs are within two blocks of one another. Both PSAPs provide 911 services as well as fire, ambulance and non-emergency services to their respective jurisdictions. The Richland County PSAP dispatches for the unincorporated areas within Richland County as well as four incorporated villages that do not maintain their own law enforcement. Those villages are Noble, Claremont, Calhoun and Parkersburg. The City of Olney PSAP provides services for the City of Olney. The population of Richland County/City of Olney is 16,000 and all residents are served by one of the two PSAPs. Both centers have two fully equipped Radio/Computer Aided Dispatch/911 operating stations within the PSAP. Most, if not all, equipment and operating software are mere images of each other at both PSAPs. Both PSAPs can communicate and dispatch, if needed, for the other. The Richland County Sheriff's Office employs six full time telecommunication officers and the Olney Police Department employs five full time telecommunication officers. With this current staffing level, both agencies have at least one telecommunication officer working a majority of the time at their respective locations. There are times throughout the day where both agencies may have two telecommunication officers working, depending on vacation, holiday, and training schedules. Currently the two PSAPs are

backup for one another. However, in addition, the PSAP at the Richland County Sheriff's Office also provides backup for the PSAP located in Wabash County through signed agreements.

Richland County is currently undergoing architectural design to remodel the existing building, which currently houses the Sheriff's Office as well as the PSAP that is operated under the authority of the Sheriff's Office. During this remodeling, the Sheriff's Office will need to discontinue all telecommunication functions at this location with the exception of routine telephone service, which will remain in place for the detention center. In doing so, this will require the Sheriff's Office employees to operate at the PSAP located at the Olney Police Department. The County of Richland is prepared to use equipment, which will be dismantled at the Sheriff's Office for the remodeling project, at the Olney Police Department. This will provide an additional call answering station at the Olney Police Department in addition to the two currently located at this PSAP. There will continue to be two telecommunication officer working at all times within Richland County; however, they will now be operating out of the same location instead of in two separate PSAPs. At times, there will also be a third and possibly a fourth telecommunication officer scheduled to work. In the event that there are an excessive number of telecommunication officers for the call load and size of the PSAP, one of the telecommunication officers from Richland County could be reassigned to the detention center for telecommunications related work. The Richland County Sheriff's Office telephone lines, with the exception of one, will be re-routed to the PSAP at the Olney Police Department. All calls, including 911, will be answered, dispatched, and/or transferred from this location. Richland County has spoken with and reached an agreement with Wabash County for Wabash County to be utilized as the backup for the PSAP at the Olney Police Department and we will continue to be their backup.

The County of Richland is requesting that the PSAP being operated by the Richland County Sheriff's Office be temporarily moved to the City of Olney's PSAP during the remodeling at the Richland County Sheriff's Office. All use of equipment (TTY, radio, etc.) will be the same as current. Richland County is prepared to educate the public by way of public service announcements as well as newspaper articles. All areas within the boundaries of Richland County will be covered by the PSAP at the Olney Police Department. In the event of a disaster that disables the PSAP at the Olney Police Department, alternate locations have been identified within Richland County for temporary use. In addition to these alternate locations the ILEAS command Center, which has communication capabilities could be used depending on availability.

**BACKUP PSAP AGREEMENT
BETWEEN RICHLAND COUNTY E.T.S.B.
AND WABASH COUNTY E.T.S.B.**

THIS AGREEMENT made and entered into this 18th day of March 2009, by and between the Richland County Emergency Telephone System Board, hereinafter referred to as Richland County E.T.S.B. and the Wabash County Emergency Telephone System Board, hereinafter referred to as Wabash County E.T.S.B.

WITNESSETH:

1. The Richland County E.T.S.B. has implemented an E-911 Emergency Telephone System pursuant to the majority vote of the residents of Richland County on November 25, 1991.
2. The Richland County E.T.S.B. has implemented said system in cooperation with the governing boards of the City of Olney and the County of Richland, Illinois.
3. Pursuant to Illinois Commerce Commission Rules & Regulations governing E-911 systems, the Richland County E.T.S.B. must provide for a backup Public Safety Answering Point, hereinafter referred to as PSAP, to immediately answer all E-911 calls not originally answered by the Richland County PSAP.
4. The Richland County E.T.S.B. and its cooperative governing boards wish to enter into an agreement with the Wabash County E.T.S.B. and its governing boards whereby the Wabash County Sheriff's Office PSAP will provide backup service for E-911 calls directed to Richland County.

NOW, THEREFORE, in consideration of the mutual promises and undertakings herein contained, the parties freely and voluntarily agree as follows:

A. The Wabash County Sheriff's Office PSAP will serve as a backup to the Richland County E.T.S.B. observing all rules and regulations set forth by the Illinois Commerce Commission governing operations of an E-911 emergency answering system.

B. RICHLAND COUNTY E.T.S.B.'S OBLIGATIONS SHALL, AT IT'S EXPENSE,:

1. Provide such equipment as is reasonably necessary to operate the Wabash County backup PSAP.
2. Keep said equipment in good repair and in working order. Wabash County E.T.S.B. shall reasonably safeguard said equipment.
3. Provide digitized mapping for the County of Richland to be installed on the Wabash County mapping system.
4. Coordinate with the Wabash County E.T.S.B. to promulgate operational procedures of the PSAP.
5. In the event the Richland County PSAP is out of service for any period in excess of two hours, the Richland County E.T.S.B. will, at the discretion of the Wabash County E.T.S.B.,:
 - (a) Send a telecommunicator to Mt. Carmel to handle Richland County 9-1-1 calls, or,
 - (b) Richland County E.T.S.B. shall be responsible and pay whatever expense Wabash County E.T.S.B. may incur in supplying a telecommunicator to handle 9-1-1 calls for any outage up to a period of eight (8) hours.
6. In the event the Richland County PSAP is out of service for any period in excess of eight (8) hours, the Richland County E.T.S.B. shall send a telecommunicator to Mt. Carmel to handle the Richland County 9-1-1 calls.

7. In the event Wabash County PSAP receives a Richland County 9-1-1 call, and cannot contact any Richland County Agency, Wabash County Emergency Services shall respond to said call and the Richland County E.T.S.B. shall be responsible for the cost of the same.
 8. The Richland County E.T.S.B. shall reimburse Wabash County E.T.S.B. for the cost of additional personnel to operate said PSAP during a state of emergency declared to exist within Richland County, or any part thereof, by the appropriate federal, state, or local governmental authorities.
- C. **MODIFICATION:** No modification of this agreement shall be effective unless in writing and approved by the governing boards of each party.
- D. **TERM:** This Agreement shall be for a term of two years from and after the date of this Agreement. This Agreement shall renew automatically on the same provisions for successive two-year terms unless either party gives notice of its intent not to renew this Agreement. Said notice of a party's intent not to renew this Agreement shall be in writing and delivered to the other party by certified mail and shall terminate six (6) months from date of receipt of said certified mail notice.
- E. **RIGHTS UPON TERMINATION:** If this Agreement is terminated by either party or either party elects not to renew this Agreement at the end of its term, the Richland County E.T.S.B. shall recover any hardware or communications equipment provided to the Wabash County E.T.S.B.
- F. **INDEMNIFICATION:** Each party shall indemnify and hold the other party harmless for damages, including attorneys' fees and costs, that the other party incurs as a result of this party's negligence.
- G. **EFFECTIVENESS:** This Agreement shall be in full force and effect after its approval by each party's governing body and execution by each party's authorized officers.

H. **DUPLICATE ORIGINALS**: This Agreement shall be executed in duplicate originals, with each party retaining one of the originals.

IN WITNESS WHEREOF, the parties have executed this Agreement on the date hereinabove set forth.

RICHLAND COUNTY E.T.S.B.

BY: 
Jack Harrell, Chairman

WABASH COUNTY E.T.S.B.

BY: 
Charles Sanders, Chairman

300 S. Whittle Ave.
Olney, IL 62450
Phone: 618 392-4902
Fax: 618 392-4902
richlandco911@verizon.net

Richland County 9-1-1 Emergency Telephone System Board

June 30, 2009

Deb Crosson
Verizon 9-1-1 Service Manager
317 Susan Dr, Suite A
Normal, IL 61761

Dear Deb:

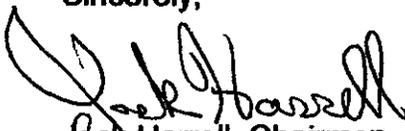
This letter is to confirm our intent to modify the existing Enhanced 9-1-1 System in Richland County. The Sheriff's Office PSAP will be temporarily moved to the Olney Police Department PSAP during Phase II construction of the Sheriff's Office.

Construction on the new facility is scheduled to begin on August 14, 2009 and the PSAP equipment must be moved before that time. We will contact you as soon as possible with details on setup and to coordinate dates/times to move such equipment.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval to modify our 9-1-1 service.

Thank you for your assistance and cooperation in this matter.

Sincerely,


Jack Harrell, Chairman
Richland County ETSB

300 S. Whittle Ave.
Olney, IL 62450
Phone: 618 392-4902
Fax: 618 392-4902
richlandco911@verizon.net

Richland County 9-1-1 Emergency Telephone System Board

June 30, 2009

Wabash Telephone Cooperative
Attn: Darrin Atteberry, Plant Supervisor
210 South Church
P.O. Box 299
Louisville, IL 62858

Dear Darrin:

This letter is to confirm our intent to modify the existing Enhanced 9-1-1 System in Richland County. The Sheriff's Office PSAP will be temporarily moved to the Olney Police Department PSAP during Phase II construction of the Sheriff's Office.

Construction on the new facility is scheduled to begin on August 14, 2009 and the PSAP equipment must be moved before that time. We will contact you as soon as possible with details on setup and to coordinate dates/times to move such equipment.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval to modify our 9-1-1 service.

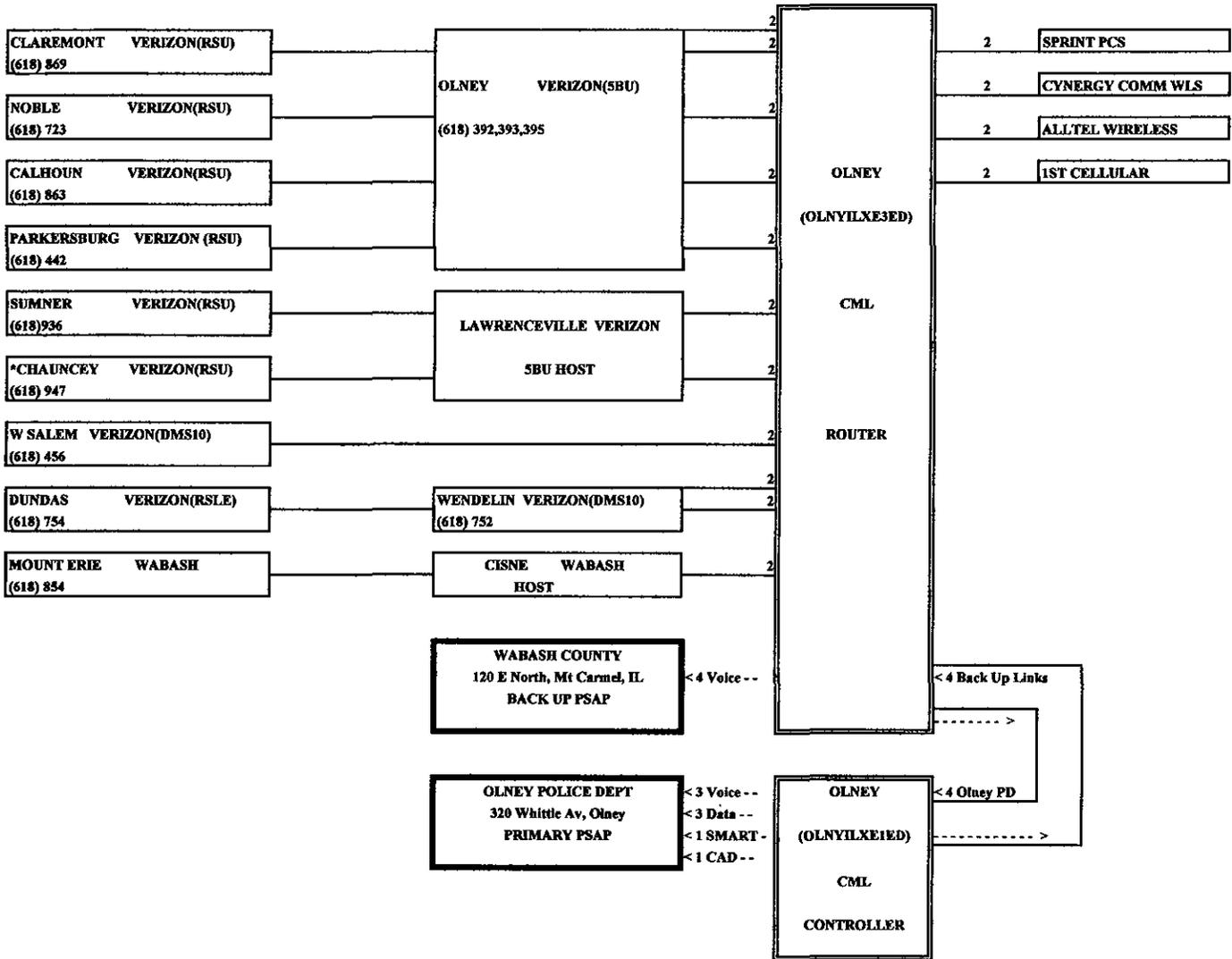
Thank you for your assistance and cooperation in this matter.

Sincerely,



Jack Harrell, Chairman
Richland County ETSB

RICHLAND COUNTY



* Opted out to Crawford County.

VERIZON PROPRIETARY INFORMATION ONLY RELEASEABLE TO ETSB OFFICIALS AND ILLINOIS COMMERCE COMMISSION.
 9/2009 - Modified diagram, Sheriff PSAP removed, adding Wabash County as Back Up during Sheriff remodel, added 1 Position to Olney PD PSAP.
 12/2008 - Yearly Diagram

Exhibit 3

SYSTEM PARTICIPANTS

System Participants	Address	Administrative Telephone No.	Population	Land Area	Dispatch	Transfer	Call Relay
Christy Fire Protection District	132 W South, Sumner IL 62466	(618) 936-5766	645	47			X
Claremont-Bonpas Fire Protection District	P.O. Box 6, 110 E North Av., Claremont IL 62421	(618) 869-2436	1,099	60			
Illinois State Police District 12	401 Industrial Ave, Suite A, Effingham IL 62401	(217) 347-2713	16,149	360			X
Noble Fire Protection District	106 E North Ave, Noble IL 62868	723-2713	2,455	113	X		
Olney Fire Department	501 N Walnut St, Olney IL 62450	(618) 392-6341	8,426	6.53	X		
Olney Police Department	320 S Whittle Ave, Olney IL 62450	(618) 395-8481	8,426	6.53	X		
Olney Township Fire Protection District	501 N Walnut St, Olney IL 62450	(618) 392-6341	4,074	138.47	X		
Richland Emergency Management Agency	2101 Mimosa Dr, Olney IL 62450	(618) 392-7600	16,149	360			X
Richland County Sheriff's Office	211 W Market St, Olney IL 62450	(618) 395-7481	16,149	360	X		
Richland Memorial Ambulance Service	800 E Locust St, Olney IL 62450	(618) 395-2131	16,149	360	X		
West Salem Fire Protection District	R. 2 West Salem, IL 62476	(618) 445-2721	25	2			X

Exhibit 4

ADJACENT AGENCY LIST

Company	Address	City	State	PostalCode	Telephone Number
Christy Fire Protection District	132 W South	Sumner	IL	62466	(618) 936-2317
Clay City Fire Protection District	231 E 6th	Clay City	IL	62824	(618) 838-6123 Kevin Henry
Clay County EMA	300 Broadway	Louisville	IL	62858	(618) 662-8211 Steve Lewis
Clay County Hospital Ambulance	911 Stacy Burk Dr	Flora	IL	62839	(618) 662-2131 / (618) 662-1624 ER
Clay County Sheriff's Office	300 Broadway	Louisville	IL	62858	(618) 665-3316
Crawford County EMA	304 S Jackson	Robinson	IL	62454	(618) 546-1515 SO
Crawford County ETSB	P.O. Box 176	Robinson	IL	62454	(618) 546-1515 SO
Crawford County Sheriff's Office	P.O. Box 591	Robinson	IL	62454	(618) 546-1515
Edwards County Ambulance Service	27 W Elm St	Albion	IL	62806	(618) 445-3201
Edwards County EMA	16 E Elm	Albion	IL	62806	(618) 445-2721
Edwards County Sheriff's Office	16 E Elm	Albion	IL	62806	(618) 445-2721
Illinois State Police District 12	401 Industrial Ave, Suite A	Effingham	IL	62401	(217) 347-2711
Illinois State Police District 19	1805 Highway 14 West	Carmi	IL	62821	(618) 382-4606
Jasper County Ambulance Service	106 E Morgan	Newton	IL	62448	618-783-8651
Jasper County EMA	601 Orchard Dr	Newton	IL	62448	618-554-2285 Doug's Cell
Jasper County Sheriff's Office	106 E Morgan	Newton	IL	62448	618) 783-8477
Lawrence County Ambulance Service	W State St	Lawrenceville	IL	62439	618-943-1911
Lawrence County Sheriff's Office	1306 Lexington	Lawrenceville	IL	62439	(618) 943-8094
United Life Care	301 S Cross	Robinson	IL	62454	(618) 544-5911
North Wayne Ambulance Service	501 Park St	Cisne	IL	62823	(618) 673-3011
Wabash County Ambulance Service	1418 College	Mt. Carmel	IL	62863	(618) 262-4571
Wabash County EMA	930 Market	Mt. Carmel	IL	62863	(618) 263-3111
Wabash County Sheriff's Office	104 E 4th	Mt. Carmel	IL	62863	(618) 262-4186
Wade Fire Protection District	108 N Van Buren	Newton	IL	62448	618-783-7887
Wayne County Sheriff's Office	212 E Court	Fairfield	IL	62837	(618) 842-6631
West Salem Fire Protection District	R .R. 2	West Salem	IL	62467	(618) 445-7849
West Salem Rural Fire District	R. R. 2	West Salem	IL	62476	(618) 445-7849
Lawrence County EMA	Rt. 1 South	Lawrenceville	IL	62439	618-943-2046
Jasper County ETSB	502 E Marion St	Newton	IL	62448	618-783-8477
Wayne County EMA	505 W West 10th Street	Fairfield	IL	62837	(618) 842-3884