

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**

For Commission Use Only:  
Case: 09-0303

**ORIGINAL**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

2009 JUL -6 A 10:57

**CHIEF CLERK'S OFFICE**

Regarding a complaint by (Person making the complaint):

JAMES R. SMITH JR.

Against (Utility name):

Com Edison.

As to (Reason for complaint)

- Com Ed ... WANTS ME TO PAY, (1,450.00)

... TO BE REINSTATED, IN THE DEFERRED PAYMENT AGREEMENT.

... THEY STATED IN (MAY) A NOTICE WAS SENT OUT, FOR RE-IN-

STATEMENT - FOR \$850.00 - ... MY RESPONSE - (I NEVER

RECEIVED A NOTICE - WHEN I CONTACT THEM LATE MAY,

in CHICAGO Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is

9428<sup>S.</sup> LAFAYETTE CHGO. IL 60620.

The service address that I am complaining about is

THE ABOVE AFOREMENTIONED.

My home telephone is

0731 264 - 5561 .

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

0731 264-5561 OR 785-5344.

My e-mail address is

NA.

I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMMONWEALTH EDISON. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

SECTION 200.525.

SECTION 206.300.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

(1) PAYMENT MENT DUE (DEFERRED) ON APRIL 21, 09 - NO STAMP ON ENVELOPE. CHECK CAME BACK TO RESIDENT. CALL COM ED. AGREEMENT CANCEL \$55.39.

(2) AFTER CANCELLATION - CALL COM ED REPRESENTATIVE - TRY UN SUCCESSFULLY TO RE-NEGOTIATE. A NEW PLAN - THEIR RESPONSE "YOU'RE INELIGIBLE." THEY WANTED THE ENTIRE AMOUNT WHICH ESCALATED FROM 2,896.00 TO OVER 3,290.00 APPX IN MAY 2009.

(3) MAY 27, TRIED AGAIN TO SET-UP A PAYMENT PLAN. REFUSE CALL (ICC) KEN KIRCHNER. BOTH PARTIES - ON LINE - INSIST I MUST HAVE 1,450 - I DECLINE. Please clearly state what you want the Commission to do in this case:

RE- INSTATE A FAIR AMOUNT & CANCEL ALL LATE FEES, INSTRUMENTS AND HIDDEN CHARGES. OTHER SITUATIONS HAVE OCCURED SINCE THE 27<sup>TH</sup> OF MAY --- WILL EXPLAIN FULLY AT THE HEARING.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: JUNE 28 2009  
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

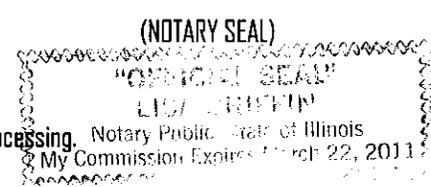
A notary public must witness the completion of this part of the form.

I, JAMES R SMITH JR. Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature] Complainant's Signature [Handwritten Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) 6-29-2009

[Handwritten Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.