

ILLINOIS COMMERCE COMMISSION

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FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 09-0286

2009 JUN 17 P 1:11 JMS

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Robin Martin

Against (Utility name): The Peoples Gas Light & Coke Company

As to (Reason for complaint) poor due diligence in the handling of an apparent gas leak resulting in three (3) excessive gas bills.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 35210 N. 30th Drive, Phoenix, AZ 85086

The service address that I am complaining about is 9623 S. Hoyne Avenue, Chicago, IL 60643

My home telephone is (623) 582-0544

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (623) 582-0544

My e-mail address is rmartin21@live.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) The Peoples Gas Light & Coke Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Adm. Part 280.160(a)(b), 280.170(c)(2), 500.150(a), 500.220

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please see attached - Exhibit A

Please clearly state what you want the Commission to do in this case:

That all payments I have made to date on my account satisfies the account in full, thereby waiving my obligation of any remaining balances.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: June 12, 2009 (Month, day, year)

Complainant's Signature: Robin Martin

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

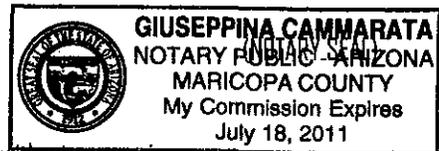
A notary public must witness the completion of this part of the form.

I, Robin Martin, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Robin Martin Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 6/12/2009

Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.