

**STATE OF ILLINOIS  
ILLINOIS COMMERCE COMMISSION**

<b>NORTH SHORE GAS COMPANY</b>	)	
<b>Proposed General Increase in</b>	)	<b>Docket No. 09-0166</b>
<b>Rates for Gas Service</b>	)	
	)	
<b>THE PEOPLES GAS LIGHT AND COKE COMPANY</b>	)	
<b>Proposed general increase in</b>	)	<b>Docket No. 09-0167</b>
<b>Rates for Gas Service</b>	)	

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**DIRECT TESTIMONY OF DAVID J. EFFRON  
ON BEHALF OF  
THE PEOPLE OF THE STATE OF ILLINOIS,  
THE CITIZENS UTILITY BOARD AND  
THE CITY OF CHICAGO**

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**AG/CUB/City Exhibit 1.0**

**JUNE 10, 2009**

**NORTH SHORE GAS COMPANY  
THE PEOPLES GAS LIGHT AND COKE COMPANY  
ICC DOCKET NOS. 09-0166, 09-0167  
TESTIMONY OF DAVID J. EFFRON  
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1 **I. STATEMENT OF QUALIFICATIONS**

2 **Q. Please state your name and business address.**

3 A. My name is David J. Effron. My address is 12 Pond Path, North Hampton, New  
4 Hampshire, 03862.

5

6 **Q. What is your present occupation?**

7 A. I am a consultant specializing in utility regulation.

8

9 **Q. Please summarize your professional experience.**

10 A. My professional career includes over twenty-five years as a regulatory consultant,  
11 two years as a supervisor of capital investment analysis and controls at Gulf &  
12 Western Industries and two years at Touche Ross & Co. as a consultant and staff  
13 auditor. I am a Certified Public Accountant and I have served as an instructor in the  
14 business program at Western Connecticut State College.

15

16 **Q. What experience do you have in the area of utility rate setting proceedings and  
17 other utility matters?**

18 A. I have analyzed numerous electric, gas, telephone, and water filings in different  
19 jurisdictions. Pursuant to those analyses I have prepared testimony, assisted  
20 attorneys in case preparation, and provided assistance during settlement  
21 negotiations with various utility companies.

22 I have testified in numerous cases before regulatory commissions in  
23 Alabama, Colorado, Connecticut, Florida, Georgia, Illinois, Indiana, Kansas,  
24 Kentucky, Maine, Maryland, Massachusetts, Missouri, Nevada, New Jersey, New  
25 York, North Dakota, Ohio, Pennsylvania, Rhode Island, South Carolina, Texas,  
26 Vermont, Virginia, and Washington.

27

28 **Q. Please describe your other work experience.**

29 A. As a supervisor of capital investment analysis at Gulf & Western Industries, I was  
30 responsible for reports and analyses concerning capital spending programs,  
31 including project analysis, formulation of capital budgets, establishment of  
32 accounting procedures, monitoring capital spending and administration of the  
33 leasing program. At Touche Ross & Co., I was an associate consultant in  
34 management services for one year and a staff auditor for one year.

35

36 **Q. Have you earned any distinctions as a Certified Public Accountant?**

37 A. Yes. I received the Gold Charles Waldo Haskins Memorial Award for the highest  
38 scores in the May 1974 certified public accounting examination in New York State.

39

40 **Q. Please describe your educational background.**

41 A. I have a Bachelor's degree in Economics (with distinction) from Dartmouth  
42 College and a Masters of Business Administration Degree from Columbia  
43 University.

44

45 **II. INTRODUCTION AND SUMMARY OF TESTIMONY**

46 **Q. On whose behalf are you testifying?**

47 A. I am testifying on behalf of the People of the State of Illinois represented by the  
48 Attorney General (“AG”), the Citizens Utility Board (“CUB”) and the City of  
49 Chicago (“City”).

50

51 **Q. What is the purpose of your testimony?**

52 A. I am recommending rate base and *pro forma* operating income for the North Shore  
53 Gas Company (“NS”) and Peoples Gas Light and Coke Company (“PGL”)  
54 (together “the Companies”) in these rate cases, based on the adjustments to the  
55 Companies’ positions that I have identified in my review and analysis of the  
56 Companies’ presentations. I have also incorporated the rate of return  
57 recommended by CUB witness Mr. Thomas into my calculation of the Companies’  
58 revenue deficiencies under present rates. My presentation in this testimony is  
59 based on issues that I have identified. I have not reviewed the testimony of Staff  
60 or other intervenors in the preparation of this testimony, and I am not taking a  
61 position on issues affecting revenue requirements that may be addressed in their  
62 testimony at this time. I reserve the right to recommend additional adjustments  
63 based upon my review of other parties’ testimony.

64

65 **Q. How is your testimony organized?**

66 A. My testimony is divided into three sections. Section A summarizes my calculation  
67 of the Companies’ revenue deficiencies. Section B addresses my proposed

68 adjustments to the Companies' test year rate base and is supported by schedules  
69 prefixed with "B". Section C addresses my proposed adjustments to the  
70 Companies' test year revenues and expenses income and is supported by schedules  
71 prefixed with "C".

72

73 **III. REVENUE REQUIREMENT ISSUES**

74 **A. SUMMARY**

75 **Q. What revenue deficiency or excess have you calculated for NS and PGL?**

76 A. With regard to NS, based on the test year consisting of the 12 months ended  
77 December 31, 2010 I have calculated a rate base of \$176,953,000 and *pro forma*  
78 operating income under present rates of \$5,953,000. Based on the overall rate of  
79 return of 7.07% recommended by Mr. Thomas, NS presently has an operating  
80 income deficiency of \$6,556,000. With a revenue conversion factor of 1.6713, that  
81 income deficiency translates into a revenue deficiency of \$10,957,000 under  
82 present rates. The calculation of this revenue excess is summarized on AG Exhibit  
83 1.1, Schedule A.

84 With regard to PGL, based on the test year consisting of the 12 months  
85 ended December 31, 2010 I have calculated a rate base of \$1,190,391,000 and *pro*  
86 *forma* operating income under present rates of \$59,219,000. Based on the overall  
87 rate of return of 7.36% recommended by Mr. Thomas, PGL presently has an  
88 operating income deficiency of \$28,370,000. With a revenue conversion factor of  
89 1.7029, that income deficiency translates into a revenue deficiency of \$48,311,000

90 under present rates. The calculation of this revenue deficiency is summarized on  
91 AG Exhibit 1.2, Schedule A.

92

93

94 **B. RATE BASE**

95 **1. UTILITY PLANT**

96 **Q. How did the Companies determine the balance of gross utility plant that they**  
97 **are proposing to include in their rate bases?**

98 A. The gross utility plant included in rate base is the forecasted average plant balance  
99 in 2010, the test year in this case. The Companies began with the actual balances of  
100 plant as of June 30, 2008 and then adjusted those balances for forecasted additions  
101 to and retirements from plant for the last six months of 2008 and calendar years  
102 2009 and 2010.

103

104 **Q. Are you proposing to adjust the test year utility plant included in rate base by**  
105 **the Companies?**

106 A. Yes. First, as the actual balance of plant as of December 31, 2008 is now  
107 available, that actual balance should be used as the starting point for the forecast  
108 of 2010 test year plant.

109 Second, and more importantly, in their description of the assumptions used  
110 in their forecasts (Part 285, Schedule G-5), the Companies stated that they will  
111 “likely reduce” their 2009 capital expenditures in response to the current  
112 economic slowdown and may make reductions in 2010 if the current economic

113 environment does not significantly improve. Based on responses to data requests,  
114 the Companies have in fact made substantial reductions to their forecasts of  
115 capital additions since the time of forecasts on which the rate application are  
116 based, and those reductions should be taken into account in the determination of  
117 the test year rate bases.

118

119 **Q. Please describe your proposed adjustment to the gross utility plant included in**  
120 **the PGL rate base.**

121 A. Referring to my Schedule B-1 (PGL), I begin with the actual plant as of December  
122 31, 2008. In response to Staff Data Request PGL MHE 12.01, the Company  
123 provided an updated forecast of capital additions in 2009 and 2010. The updated  
124 forecast for 2009 is \$72,390,000. This is approximately \$57 million less than the  
125 forecast reflected on Part 285 Schedule B-5, and reduces the forecasted plant  
126 balance as of the beginning of the 2010 test year accordingly. I have not modified  
127 the forecast of retirements, as the effect of the retirements on plant in service are  
128 exactly offset by a corresponding charge to depreciation reserve, with no net effect  
129 on rate base.

130 The updated forecast of plant additions in 2010 in the response to Staff Data  
131 Request PGL MHE 12.01 is \$80,129,000. This is approximately \$103 million less  
132 than the forecast reflected on Part 285 Schedule B-5, and reduces the forecasted  
133 plant balance as of the end of the 2010 test year accordingly. Again, I have not  
134 modified the forecast of retirements in 2010 in my calculation of the plant as of the  
135 end of 2010.

136 With these modifications to the forecast of plant additions in 2009 and  
137 2010, the average balance of gross utility plant in the 2010 test year is  
138 \$2,549,045,000. This is \$116,343,000 less than the gross utility plant included in  
139 rate base by PGL.

140

141 **Q. Please describe your proposed adjustment to the gross utility plant included in**  
142 **the NS rate base.**

143 A. Referring to my Schedule B-1 (NS), I again begin with the actual plant as of  
144 December 31, 2008. In response to Staff Data Request NS MHE 12.01, the  
145 Company provided an updated forecast of capital additions in 2009 and 2010. The  
146 updated forecast for 2009 is \$9,638,000. This is approximately \$5.0 million less  
147 than the forecast reflected on Part 285 Schedule B-5, and reduces the forecasted  
148 plant balance as of the beginning of the 2010 test year accordingly. As with PGL, I  
149 have not modified the forecast of retirements.

150 The updated forecast of plant additions in 2010 in the response to Staff Data  
151 Request NS MHE 12.01 is \$10,154,000. This is also approximately \$5.0 million  
152 less than the forecast reflected on Part 285 Schedule B-5, and reduces the forecasted  
153 plant balance as of the end of the 2010 test year accordingly. Again, I have not  
154 modified the forecast of retirements in 2010.

155 With these modifications to the forecast of plant additions in 2009 and  
156 2010, the average balance of gross utility plant in the 2010 test year is  
157 \$393,430,000. This is \$5,374,000 less than the gross utility plant included in rate  
158 base by NS.

159

160

**2. RESERVE FOR ACCUMULATED DEPRECIATION**

161 Q.

**Are you proposing any adjustments to the reserve for accumulated depreciation?**

162

163 A.

Yes. First, as with the plant, the actual balance of depreciation reserve as of December 31, 2008 is now available, and that actual balance should be used as the starting point for the forecast of 2010 test year depreciation reserve. Second, the forecast of depreciation reserve for the 2010 test year should be modified to reflect the adjustments to the plant additions in 2009 and 2010. On my Schedules B-1, I have calculated adjustments to reduce the PGL 2010 test year depreciation reserve by \$9,830,000 and the NS 2010 test year depreciation reserve by \$919,000.

164

165

166

167

168

169

170 .

171

**3. CASH WORKING CAPITAL**

172 Q.

**How did the Companies determine the cash working capital allowance that they include in their rate base?**

173

174 A.

The calculation of the Companies' working capital allowances are summarized on their Schedules B-8. The cash working capital allowances are based on lead-lag studies, which measure the cash requirement to bridge the gap between the disbursement of cash to pay expenses and the receipt of cash for service rendered to cover those expenses.

175

176

177

178

179

180 Q.

**Are you proposing to adjust the cash working capital requirements calculated by the Companies?**

181

182 A. Yes. The largest expense in the lead lag study is the cost of gas. I am not  
183 proposing to modify the net lag assigned to the cost of gas expense. However as  
184 noted by the Companies on Part 285, Schedule G-5, the forecasted test year  
185 purchased gas costs were based on the one day forward NYMEX gas price as of  
186 June 25, 2008, which was \$10.95 per MMBtu. The price of gas has come down  
187 significantly since then, and the Companies have updated the forecasted 2010 test  
188 year purchased gas costs. The cost of gas in the lead-lag studies should be  
189 modified to incorporate the Companies' updates.

190 The PGL forecasted test year cost of gas based on the June 28, 2008  
191 NYMEX price of \$10.95 was \$1,167,228,000. In response to Staff Data Request  
192 PGL ENG 3.03, PGL stated that the current forecast of test year purchased gas  
193 cost is \$611,700,000. Modifying the cost of gas in the lead-lag study to reflect the  
194 current forecast reduces the PGL cash working capital allowance by \$14,779,000  
195 (my Schedule B-2).

196 The NS forecasted test year cost of gas based on the June 28, 2008  
197 NYMEX price of \$10.95 was \$268,987,000. In response to Staff Data Request  
198 NS ENG 3.03, NS stated that the current forecast of test year purchased gas cost  
199 is \$149,300,000. Modifying the cost of gas in the lead-lag study to reflect the  
200 current forecast reduces the NS cash working capital allowance by \$134,000 (my  
201 Schedule B-2).

202

203           **4.       GAS IN STORAGE**

204   **Q.     Are you proposing adjustments to the test year gas in storage inventories**  
205           **included in rate base by the Companies?**

206   A.     Yes. The gas in storage inventories are also affected by the forecast of the price of  
207           gas in the test year. As with the cash working capital allowance, the test year gas in  
208           storage inventories should be modified to reflect the updated forecast of gas prices.  
209           However, because of the LIFO method of accounting used by the Companies, the  
210           forecast of 2010 gas prices affects the balances for only a few months in the test  
211           year, and thus the update has a relatively limited effect on the average balance of  
212           gas inventory over the year. I have calculated that reflecting the current forecast of  
213           prices reduces the PGL test year average balance of gas in storage inventory by  
214           \$1,190,000 and the NS test year average balance of gas in storage inventory by  
215           \$999,000 (my Schedules B-1).

216

217           **5.       RETIREMENT BENEFITS, NET**

218   **Q.     What do the “Retirement Benefits, Net” included in rate base by the**  
219           **Companies represent?**

220   A.     The “Retirement Benefits, Net” consists of two components. The first is prepaid  
221           pensions (PGL) or the accrued liability for pension costs (NS). The prepaid  
222           pension is mainly the effect of pension income recorded by PGL pursuant to  
223           Statement of Financial Accounting Standards 87. When the returns generated by  
224           the pension investments have been greater than the other elements of the periodic  
225           pension costs, pension income (or negative pension expense) is recorded on the

226 books of account. However, no cash is actually withdrawn from the pension funds.  
227 Rather, the offset to this non-cash income is a charge to prepaid pensions.

228 The second component is primarily the accrued liability for future post-  
229 retirement benefits other than pensions (“OPEB”), mainly health care costs.  
230 Pursuant to Statement of Financial Accounting Standards 106, the Companies must  
231 accrue for the payment of future post-retirement benefits other than pensions. To  
232 the extent that the accruals are greater than the actual cash disbursements, accrued  
233 liabilities will be reflected on the Companies’ balance sheets.

234 PGL offsets the accrued liability for OPEB against prepaid pensions in the  
235 calculation of the “Retirement Benefits, Net” that it includes in rate base. NS adds  
236 the accrued liabilities for pensions and OPEB together and subtracts that amount  
237 from its rate base.

238

239 **Q. Was this an issue in the Companies last rate cases?**

240 A. Yes. In Docket Nos. 07-0241 and 07-0242, the Companies did not take account of  
241 the accrued pension and OPEB balances in the determination of rate base. In  
242 response to testimony by Staff and intervenors proposing to deduct the accrued  
243 OPEB liabilities from rate base, the Companies stated that if the accrued OPEB  
244 liabilities are deducted from rate base, then the prepaid or accrued pension balances  
245 should also be recognized.

246

247 **Q. What was the Commission’s finding on this matter in those cases?**

248 A. The Commission in both cases found that the accrued OPEB liability should be  
249 deducted from rate base but that the pension balances should not be recognized in  
250 the determination of rate base.

251

252 **Q. How have you treated “Retirement Benefits, Net” in your determination of**  
253 **rate base?**

254 A. Consistent with the Commission’s findings in Docket Nos. 07-0241 and 07-0242, I  
255 have eliminated the pension balances from rate base, but have treated the accrued  
256 liability for postretirement benefits other than pensions as rate base deductions. I  
257 have also eliminated the accumulated deferred income taxes related to the prepaid  
258 or accrued pensions. The net effect of this adjustment is to reduce PGL “Retirement  
259 Benefits, Net” by \$143,240,000 (AG Exhibit 1.1, Schedule B) and related  
260 accumulated deferred income taxes \$57,438,000 (AG Exhibit 1.1, Schedule B-3),  
261 for a net reduction to the PGL rate base of \$85,802,000.

262 With regard to NS, the effect of my proposed adjustment is to reduce the  
263 rate base deduction for “Retirement Benefits, Net” by \$3,022,000 (AG Exhibit 1.1,  
264 Schedule B) and to increase the related accumulated deferred income taxes by  
265 \$228,000 (AG Exhibit 1.1, Schedule B-3), for a net increase to the NS rate base of  
266 \$3,250,000.

267

268           **6.       ACCUMULATED DEFERRED INCOME TAXES**

269   **Q.     Are you proposing any adjustments to the balance of accumulated deferred**  
270   **income taxes (“ADIT”) deducted from gross utility plant in the determination**  
271   **of rate base?**

272   A.     Yes. ADIT represents the cumulative effect of book-tax timing differences, such as  
273   the deferred tax liability associated with the excess of tax accelerated depreciation  
274   over book depreciation.

275                 Consistent with my proposed modifications to plant additions, I am also  
276   modifying the related balances of ADIT. This adjustment is shown on my Schedule  
277   B-3 and reflects the reduction to the balance of ADIT associated with my proposed  
278   reductions to plant additions. I have also adjusted the accumulated deferred income  
279   tax balance to remove the deferred taxes on the pension asset or liability in  
280   association with my proposed rate base adjustments to the accrued pension  
281   balances. This adjustment to ADIT is also on my Schedule B-3.

282

283   **C.     OPERATING INCOME**

284           **1.       REVENUE**

285   **Q.     Have you analyzed the Companies’ forecasts of 2010 test year sales and**  
286   **revenues?**

287   A.     Yes. The forecasts of test year sales and revenues are summarized on Part 285  
288   Schedule E-5, and described in Exhibit DWC-1.0

289

290 **Q. Are you proposing to update the Companies' forecasts of 2010 test year sales**  
291 **and revenues?**

292 A. Yes. The sales forecasts are sensitive to the projected cost of gas. The current  
293 forecast of the 2010 price of gas is significantly lower than the projected prices at  
294 the time the sales forecasts were originally prepared. Therefore, the sales forecasts  
295 should be modified to reflect the current forecast of 2010 gas prices.

296

297 **Q. Please describe how you propose to modify the forecasts of test year sales to**  
298 **reflect the current forecast of 2010 gas prices.**

299 A. In response to Data Requests PGL AG 3.48 and NS AG 3.90, the Companies  
300 provided revised forecasts of 2010 sales assuming a NYMEX gas price of \$6.52 per  
301 MMBtu, which was the alternative price referenced in Part 285 Schedule G-5. In  
302 response to Staff Data Requests PGL ENG 3.02 and NS ENG 3.02, the Companies  
303 provided an updated forecast for the 2010 price of gas of \$6.06 per MMBtu  
304 (including the Chicago basis spread). I have extrapolated the sales adjustments in  
305 the responses to Data Requests PGL AG 3.48 and NS AG 3.90 to calculate the  
306 effect on 2010 sales of incorporating a gas price of \$6.06 per MMBtu.

307

308 **Q. Please explain results of your calculations.**

309 A. The results of my calculations are shown on my Schedule C-1. I have calculated  
310 that reflecting a gas price of \$6.06 per MMBtu would increase the forecasted PGL  
311 Rate 1 sales by 15,671,000 therms and Rate 2 sales by 9,650,000 therms. The

312 increase in therm sales to these rate classes result in an increase to test year base  
313 revenues under present rates of \$4,344,000.

314 With regard to NS, I have calculated that reflecting a gas price of \$6.06 per  
315 MMBtu would increase the forecasted NS Rate 1 sales by 2,911,000 therms and  
316 Rate 2 sales by 3,373,000 therms. The increase in therm sales to these rate classes  
317 result in an increase to test year base revenues under present rates of \$559,000.

318 These increases to therm sales should be reflected in both the determination  
319 of *pro forma* operating income under present rates and the calculation of rates  
320 necessary to produce the Companies' calculated revenue requirements.

321

322 **2. OPERATION AND MAINTENANCE EXPENSE**

323 **Q. How are the *pro forma* operation and maintenance expenses included in the**  
324 **Companies' revenue requirements determined?**

325 A. The forecasted operation and maintenance expenses for the test year ended  
326 December 31, 2010 are the starting point. Those forecasted expenses are then  
327 adjusted to reflect Commission ratemaking policy, to incorporate the effect of  
328 certain changes, and to eliminate any abnormal or non-recurring items. The intent  
329 is to include expenses reflecting normal operations in the determination of test year  
330 revenue requirements.

331

332 **Q. Are you proposing adjustments to the *pro forma* operation and maintenance**  
333 **expenses included by the Companies in their determination of adjusted**  
334 **operating income under present rates?**

335 A. Yes. I am proposing adjustments to the *pro forma* operation and maintenance  
336 expenses of both Companies. I first address adjustments affecting both companies.  
337 I then address certain adjustments that affect only PGL or NS, but not both.

338

339 **a. Integrys Business Support Charges - Update**

340 **Q. Have the Companies modified their forecasts of 2010 test year operation and**  
341 **maintenance expense since the applications were originally filed?**

342 A. Yes. In their description of the assumptions used in their forecasts (Part 285,  
343 Schedule G-5), the Companies stated that they will “likely reduce” their 2009  
344 operation and maintenance expenses in response to the current economic  
345 slowdown and may make reductions in 2010 if the current economic environment  
346 does not significantly improve. Based on responses to data requests, the  
347 Companies have in fact made substantial reductions to their forecasts of operation  
348 and maintenance expenses, and those reductions should be taken into account in  
349 the determination of the test year revenue requirement.

350

351 **Q. How are you proposing to modify the Companies’ forecasts of test year**  
352 **operation and maintenance expense to incorporate the effect of the**  
353 **reductions?**

354 A. In Staff Data Request PGL DLH 4.06 and NS DLH 4.06, the Companies were  
355 asked to provide the adjustments necessary to reflect their undertakings to reduce  
356 current and future costs. In response, the Companies provided reductions to test  
357 year 2010 operation and maintenance expense for Integrys Business Support

358 (“IBS”) charges. The reduction to PGL operation and maintenance expense for  
359 IBS changes is \$7,493,000, and the reduction to NS operation and maintenance  
360 expense for IBS changes is \$360,000. I reflect these reductions to forecasted  
361 2010 test year expenses on my Schedule C-2.

362

363 **b. Payroll**

364 **Q. Are you proposing modifications to the forecasted payroll costs included in the**  
365 **Companies’ test year operation and maintenance expenses?**

366 A. Yes. I am proposing two adjustments to the Companies forecasts of test year  
367 payroll expenses. First, in response to Staff Data Requests PGL DLH 22.01 and  
368 NS DLH 22.01, the Companies provided the effect of correcting the forecasted  
369 union merit increases to reflect 3.4% increases rather than 4.2% increases. I have  
370 incorporated the effect of these corrections, which reduce the PGL payroll expense  
371 by \$531,000 and NS payroll expense by \$70,000 on my Schedule C-2. Second, I  
372 am proposing to reduce the Companies’ forecasts of the number of employees in  
373 the 2010 test year.

374

375 **Q. Why are you proposing to adjust the Companies’ forecasts of the number of**  
376 **employees in 2010?**

377 A. PGL is forecasting that the number of employees in 2010 will be 1139. As of early  
378 2009, the actual number of employees was about 1080, and that number does not  
379 appear to be increasing. In the present economic circumstances, I believe that the  
380 increase in the number of employees being forecasted by PGL is uncertain.

381 Similarly, NS is forecasting 170 employees in the 2010 test year. This is an  
382 increase over the 167 employees in the early months of 2009, which, like the PGL  
383 employee complement, does not appear to be increasing. Therefore, I believe the  
384 number of test year employees and the payroll expense forecasted by PGL and NS  
385 should be modified.

386

387 **Q. How are you proposing to adjust the forecasted 2010 test year payroll**  
388 **expense?**

389 A. Based on the response to Data Requests PGL AG 3.18 and PGL AG 3.19, the  
390 actual number of PGL employees in the last half of 2008 and the first three  
391 months of 2009 was relatively steady at about 1,080 (although the actual number  
392 of employees in March 2009, the last month shown was slightly lower at 1,075). I  
393 recommend that the PGL 2010 test year payroll expense be adjusted to reflect  
394 1,080 employees rather than the PGL forecast of 1,139.

395 Based on the response to Data Requests NS AG 3.64 and NS AG 3.65, the  
396 actual number of NS employees in the last half of 2008 and the first three months  
397 of 2009 was relatively steady at about 167 (the exact number from September  
398 2008 through March 2009). I recommend that the NS 2010 test year payroll  
399 expense be adjusted to reflect 167 employees rather than the NS forecast of 170.

400

401 **Q. What is the effect of your proposed adjustments to the forecasted number of**  
402 **employees in the 2010 test year?**

403 A. My proposed adjustment to the PGL test year employee complement reduces the  
404 forecasted test year operation and maintenance expense by \$2,987,000. My  
405 proposed adjustment to the NS test year employee complement reduces the  
406 forecasted test year operation and maintenance expense by \$137,000 (my  
407 Schedule C-2.1).

408

409 **c. Incentive Compensation**

410 **Q. What is your understanding of the Commission's general practice with**  
411 **regard to the inclusion of incentive compensation expense in the revenue**  
412 **requirements of regulated utility companies?**

413 A. It is my understanding that in recent cases the Commission has generally allowed  
414 the recovery of incentive compensation only when it is demonstrated that such  
415 compensation operates so as to benefit the utility's customers, rather than  
416 operating solely for the benefit of shareholders. (See, for example, Docket Nos.  
417 07-0241/07-0242, Peoples Gas Light and Coke Company and North Shore Gas  
418 Company.)

419

420 **Q. What amounts of incentive compensation have the Companies included in**  
421 **test year operation and maintenance expenses?**

422 A. PGL includes \$5,620,000 of incentive compensation in 2010 test year operation  
423 and maintenance expenses (response to PGL DLH 1.04), and NS includes  
424 \$1,072,000 of incentive compensation in 2010 test year operation and  
425 maintenance expenses (response to NS DLH 1.04).

426 **Q. Is all of this incentive compensation expense properly recoverable from**  
427 **ratepayers?**

428 A. No. Unless the Company can demonstrate that the goals employees are expected  
429 to achieve would benefit ratepayers, the incentive compensation related to those  
430 goals should not be recoverable from ratepayers. The achievement of goals such  
431 as quality of service, reliability, public safety, reducing absenteeism, and cost  
432 containment are at least arguably in the interest of ratepayers. However incentive  
433 compensation based on financial goals such as maximizing profitability and  
434 growth, increasing earnings per share, or increasing return on equity is beneficial  
435 only to shareholders, and not properly recoverable from ratepayers. For example,  
436 if all else is equal, higher rates will result in higher revenues, which in turn will  
437 result in higher earnings and return on equity. Thus, including incentive  
438 compensation related to such goals in the revenue requirement would, in effect,  
439 require customers to reward utility management on a contingency basis for getting  
440 them to pay higher rates. If the incentive compensation program is successful in  
441 increasing earnings, the shareholders should be happy to reward management  
442 accordingly and absorb the cost of the program. As shareholders are the primary  
443 beneficiaries of the attainment of financial goals such as increases to earnings and  
444 return on equity, it should be those shareholders, not customers, who bear the cost  
445 of the incentive compensation related to the achievement of such financial goals

446 The incentive compensation included in test year operation and  
447 maintenance expense by the Companies includes compensation paid directly to  
448 employees of the Companies and compensation allocated from affiliates, including

449 IBS. Of the incentive compensation paid directly to employees of the Companies,  
450 50% relates to operational goals, such as customer satisfaction and safety, and 50%  
451 relates to net income, which is a shareholder goal. With regard to the incentive  
452 compensation allocated from affiliates, as far as I can determine, 100% relates to  
453 shareholder-oriented financial goals.

454

455 **Q. What do you recommend?**

456 A. Based on my review of the Companies' incentive compensation, 50% of the  
457 incentive compensation paid directly to employees of the Companies and 100% of  
458 the incentive compensation allocated from affiliates should be eliminated from the  
459 incentive compensation included in the Companies' revenue requirements. These  
460 adjustments result in a \$4,567,000 reduction to PGL test year operation and  
461 maintenance expense and a \$944,000 reduction to NS test year operation and  
462 maintenance expense (my Schedule C-2).

463

464 **d. Uncollectible Accounts Expense**

465 **Q. Should the uncollectible accounts expenses included in the Companies'**  
466 **revenue requirements be adjusted?**

467 A. Yes. The uncollectible accounts expense is calculated by applying the net write-off  
468 rate to total revenues, including gas charge revenues. I am proposing two  
469 adjustments to uncollectible accounts expense. First, as I am proposing to increase  
470 forecasted test year sales and revenues, I reflect an increase to uncollectible  
471 accounts expense related to those increases in revenues.

472                   Second, as noted above, the forecasted test year purchased gas costs were  
473 based on the one day forward NYMEX gas price as of June 25, 2008, which was  
474 \$10.95 per MMBtu., but the price of gas has come down significantly since that  
475 time, and the Companies have updated the forecasted 2010 test year purchased  
476 gas costs. The gas cost revenues reflected in the calculation of test year  
477 uncollectible accounts expense should be modified to incorporate the Companies'  
478 updates.

479

480 **Q. What is the effect of your proposed adjustments to test year uncollectible**  
481 **accounts expenses?**

482 A. The effect on uncollectible accounts expense of the decreases to gas cost revenues  
483 identified in the responses to Staff Data Requests PGL ENG 3.03 and NS ENG  
484 3.03 is significantly greater than the effect of my proposed sales increases. The net  
485 effect is to reduce the PGL uncollectible accounts expense by \$13,713,000 and the  
486 NS uncollectible accounts expense by \$850,000 (my Schedule C-2).

487

488                   **e. Savings Plan Expense**

489 **Q. Have you analyzed the forecasted test year employee benefits expenses?**

490 A. Yes. The test year employee benefits are summarized on the Companies' Part 285  
491 Schedules C-11.3.

492

493 **Q. Are you proposing any adjustments to the Companies test year employee**  
494 **benefits expenses?**

495 A. Yes. One of the elements of employee benefits is the “Savings and Investment  
496 Plan.” Part 285 Schedule 11.3, Page 4 shows the cost of the savings plan being  
497 charged entirely to expense. In the responses to Data Requests PGL AG 3.21 and  
498 NS AG 3.67, the Companies stated the failure to capitalize a portion of the savings  
499 plan cost was in error and that in fact a portion of the costs will be capitalized. I  
500 have adjusted the savings plan costs included in test year operation and  
501 maintenance expense based on the percentage of direct payroll costs charged to  
502 operation and maintenance expense. The adjustments result in a reduction of  
503 \$867,000 to PGL test year operation and maintenance expense and a reduction of  
504 \$145,000 to NS test year operation and maintenance expense (my Schedule C-2).

505

506 **f. Company Use Gas**

507 **Q. Should the cost of company use gas included is forecasted 2010 test year**  
508 **operation and maintenance expenses be adjusted?**

509 A. Yes. Based on the response to Staff Data Request PGL DLH 7.06, the 2009  
510 reforecast of the price of gas results in a reduction to cost of company use gas from  
511 \$6,237,000 to \$5,013,000, a decrease of \$1,224,000. I have reduced forecasted test  
512 year operation and maintenance expense by this amount on my PGL Schedule C-2.

513 According to the response to Staff Data Request NS DLH 7.06, NS  
514 inadvertently omitted the cost of company use gas from 2010 test year expenses,  
515 but that based on the 2009 reforecast of the price of gas, the cost of company use  
516 gas would be \$137,000. I have reflected this expense on my NS Schedule C-2.

517

518                    **g.        IBS G&A Billings**

519    **Q.        What do the IBS Billings for G&A and Cross Charges included in Account**  
520           **930.2 (Part 285, Schedule C-21) represent?**

521    A.        These charges represent mainly carrying charges and depreciation on IBS hardware  
522           and software systems that are allocated to PGL and NS.

523

524    **Q.        Are you proposing to modify the amounts of these charges included in pro**  
525           **forma test year operation and maintenance expenses?**

526    A.        Yes. The total depreciation expense (before allocation) on the IBS mainframe  
527           server in 2010 is \$7,953,000. However, as of the end of 2010, the net remaining  
528           book value of the mainframe server will be only \$544,000. Thus the mainframe  
529           server will be completely depreciated in early 2011. In effect, if the rates  
530           established in this case are in effect for more than one year, those rates will  
531           continue to reflect depreciation on the IBS main frame server even after that plant  
532           has been completely depreciated. Therefore, the test year depreciation expense on  
533           the IBS mainframe server should be modified.

534

535    **Q.        What do you recommend?**

536    A.        The Companies are proposing to amortize the costs of this rate case over three  
537           years, reflecting an implicit assumption that the rates in this case will be in effect  
538           for three years. I believe that this is a reasonable assumption for the purpose of  
539           amortizing the remaining costs of the IBS mainframe server. Therefore, I propose

540 to amortize the remaining net book value of the mainframe server as of the  
541 beginning of the 2010 test year over three years.

542 Amortization of the IBS mainframe server over three years reduces the  
543 annual depreciation expense by \$5,121,000. After allocation, this modification  
544 results in a reduction of \$1,610,000 to PGL test year operation and maintenance  
545 expense and a reduction of \$274,000 to NS test year operation and maintenance  
546 expense (my Schedule C-2).

547

548 **h. Regulatory Expense**

549 **Q. Are you proposing to adjust the PGL 2010 test year regulatory expense?**

550 A. Yes. I am proposing two adjustments. First, in response to Staff Data Request  
551 PGL DLH 17.02, PGL stated that \$540,000 of costs related to fees for consultants  
552 in Docket No. 06-0311 were inadvertently included in test year operation and  
553 maintenance expenses. PGL acknowledges that these expenses should be excluded,  
554 and I have eliminated them on my Schedule C-2. Second, in its response to Staff  
555 Data Request PGL BAP 3.03, PGL indicated that the 2010 test year expense  
556 include \$1,100,000 for outside professional services for rate case support. I am  
557 proposing to eliminate this expense.

558

559 **Q. Why should the cost of rate case support be eliminated from pro forma test**  
560 **year operation and maintenance expenses?**

561 A. In its Adjustment C-2.1, PGL increases test year expenses to reflect the  
562 amortization of rate case costs over three years. Amortizing rate case costs and also

563 treating rate case costs as a current test year expense is a double counting of those  
564 costs. Therefore, I have eliminated \$1,100,000 of rate case costs from test year  
565 operation and maintenance expense on my PGL Schedule C-2.

566

567 **i. Franchise Requirements**

568 **Q. What does the franchise requirements expense included by NS in 2010 test**  
569 **year operation and maintenance expenses represent?**

570 A. The franchise requirements expense represents the value of gas provided to  
571 municipalities under franchise agreements. NS includes franchise requirements  
572 expense of \$1,939,000 in 2010 test year operation and maintenance expenses.

573

574 **Q. Should the franchise requirements expense included in test year operating**  
575 **expenses be adjusted?**

576 A. Yes. Based on the response to Staff Data Request NS ENG 3.04, the corrected  
577 2009 reforecast of the price of gas results in revised test year franchise gas costs of  
578 \$1,092,000, which is \$847,000 less than the amount originally included in 2010 test  
579 year expenses. Accordingly, I have reduced forecasted test year operation and  
580 maintenance expense by \$847,000 on my NS Schedule C-2.

581

582 **3. DEPRECIATION EXPENSE**

583 **Q. Are you proposing any adjustments to *pro forma* test year depreciation**  
584 **expense?**

585 A. Yes. I have proposed to modify the balance of utility plant included in rate base.  
586 The *pro forma* depreciation expense is based on the *pro forma* balance of plant in  
587 service. Therefore, the depreciation expense included in the cost of service should  
588 be modified to reflect the adjustment to plant in service. On my Schedule C-3, I  
589 have calculated an adjustment to reduce the PGL depreciation expense by  
590 \$2,702,000 and the NS depreciation expense by \$150,000.

591

592 **4. TAXES OTHER THAN INCOME TAXES**

593 **Q. Are you reflecting any adjustments to taxes other than income taxes in your**  
594 **calculation of *pro forma* operating income?**

595 A. Yes. I have proposed certain adjustments to test year wages and salaries.  
596 Consistent with those adjustments, I am also eliminating the payroll taxes on  
597 those wages and salaries. The adjustment to taxes other than income taxes is  
598 shown on my Schedule C-4.

599 . I am also proposing to modify the *pro forma* invested capital tax expense  
600 included in the Companies' revenue requirement. The Companies have adjusted  
601 the invested capital tax to recognize the increased operating income that will  
602 result from the increased rates that they are proposing in these cases. I have  
603 modified the *pro forma* adjustment to invested capital taxes to reflect the reduced  
604 increase to operating income that I have calculated. This adjustment is also shown  
605 on my Schedule C-4.

606

607           **5.       INCOME TAX EXPENSE**

608   **Q.       Please explain your adjustment to income tax expense.**

609   A.       The calculation of my adjustment to income tax expense is shown on my  
610           Schedule C-5. This schedule shows the adjustments to taxable income from the  
611           other adjustments to operating income that I am proposing. I also calculate the  
612           adjustment to interest expense (the weighted cost of debt times rate base) resulting  
613           from my proposed adjustments to rate base and the capital structure and cost of  
614           equity proposed by Mr. Thomas. I apply the state income tax rate to the  
615           adjustments to taxable income to calculate the adjustment to state income tax  
616           expense, and apply the federal income tax rate to the adjustments to taxable  
617           income net of state income taxes to calculate the adjustment to federal income tax  
618           expense.

619

620   **Q.       Does this conclude your direct testimony?**

621   A.       Yes.