

ORIGINAL

**OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION**

STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

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2009 MAY 26 A 10:45

CHIEF CLERK'S OFFICE

Norma C. Hines	:	
-vs-	:	08-0390
Peoples Gas Light Coke	:	
Company	:	
	:	
Complaint as to billings and/or charges	:	

SERVED ELECTRONICALLY

Response to the Respondents Proposed Order

REBUTTAL

This case should not be dismissed because there are many unanswered questions. The discrepancies regarding the differences in the actual meter readings versus the estimated readings, which I was billed. The actual estimated bill was 70053 (index), and I was paying my bill based on the estimated 70053 (index).

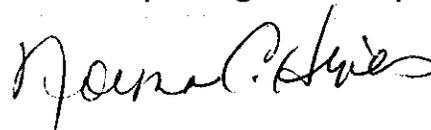
Additionally Ms. Weatherall was not able to show me how "Peoples Energy" arrived at these calculations. She had to get a paper and pencil to recalculate the bill instead of just showing me how I was charged on a monthly basis. These charges are not legitimate.

Additionally, "Peoples Energy" disconnected my gas in July, when my bill was being disputed, and that should have never happened. As a result, my tenants stopped paying rent, and my tenant that is a cancer patient became ill due to no hot water; and I had to relinquish my ownership of the building because it was going into foreclosure due to non-receipt of rent from my tenants because the gas was disconnected for one month last year, while the bill was in dispute.

I recommend that "Peoples Energy" compensate me for the loss of my property, in addition to the money that I lost because they unlawfully cut off my gas.

Lastly, there is the issue of the defective meter that was removed from my premises, I was supposed to witness its examination, and I was never called and informed as to when the examination was taking place.

I suggest that this case be further investigated, and I given monetary damages for "Peoples Energy" costing everything that I worked for.



CERTIFICATE OF SERVICE

Mr. David Gilbert
Administrative Law Judge
Illinois Commerce Commission
160 N. LaSalle St., Ste. C-800
Chicago, IL 60601
(email: dgilbert@icc.illinois.gov)

Atty. for Respondent
Mark L. Goldstein, P.C.
3019 Province Circle
Mundelein, IL 60060
(email: mlglawoffices@aol.com)

Mailed to:

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, IL 62701

On Friday, May 01, 2009



Norma C. Hines



RE: STATE OF ILLINOIS--Commerce Commission

Monday, April 27, 2009 3:58 PM

From: "Norma C Hines" <nhines@thelionheartgroup.com>

To: "Norma C Hines" <nhines@thelionheartgroup.com>, mglawoffices@aol.com, dgilbert@icc.illinois.gov

Cc: hinesdixon@yahoo.com

Please note that this was sent to you electronically because my sister is making her transition due to pancreatic cancer spreading all over her body. Therefore, I cannot leave my home because I am providing her care.

Norma C. Hines

From: Norma C Hines [mailto:nhines@thelionheartgroup.com]

Sent: Monday, April 27, 2009 3:56 PM

To: 'mglawoffices@aol.com'; 'dgilbert@icc.illinois.gov'

Cc: 'hinesdixon@yahoo.com'

Subject: STATE OF ILLINOIS--Commerce Commission

As requested!

**RE: Official Commission Notice of Case or Proceeding - 08-0390**

Tuesday, April 28, 2009 9:41 AM

From: "Richmond, Felicia" <frichmon@icc.illinois.gov>

To: "hinesdixon@yahoo.com" <hinesdixon@yahoo.com>

First of all let me say how sorry I am for your current situation. And I do apologize for not being able to get back to you sooner as I have been out of the office sick.

As far as filings go - any document that is to be filed can be filed electronically if you have an e-Docket account to do so. If not then the document must be filed in paper.

Felicia Richmond
Chief Clerk's Office
Illinois Commerce Commission
frichmon@icc.illinois.gov
(217) 782-5762

From: Norma Hines [mailto:hinesdixon@yahoo.com]
Sent: Monday, April 27, 2009 12:08 PM
To: Richmond, Felicia
Subject: Re: Official Commission Notice of Case or Proceeding - 08-0390

My sister currently has cancer that has spread throughout her body as a result of pancreatic cancer, and is making her transition. Consequently, I would like permission to file this document electronically. Within a couple of hours, she took a dramatic turn for the worse, and currently, I am her primary care giver.

— On Tue, 3/17/09, Richmond, Felicia <frichmon@icc.illinois.gov> wrote:

From: Richmond, Felicia <frichmon@icc.illinois.gov>
Subject: Official Commission Notice of Case or Proceeding - 08-0390
To: "@ Goldstein, Mark" <MLGLAWOFFICES@aol.com>, "@ Aridas, Thomas" <tgaridas@integrysgroup.com>, "hinesdixon@yahoo.com" <hinesdixon@yahoo.com>
Cc: "Gilbert, David" <dgilbert@icc.illinois.gov>
Date: Tuesday, March 17, 2009, 4:34 PM

See Attached!!