

For Commission Use Only:

Case: 2009-04728

# OFFICIAL FILE ILLINOIS COMMERCE COMMISSION

## FORMAL COMPLAINT

# ORIGINAL

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**K** Mr. Louis G. Kokinis  
10 E. Hawthorn Pkwy. Apt. 210  
Vernon Hills, IL 60061

09-0246

Regarding a complaint by (Person making the complaint): Louis G. Kokinis

Against (Utility name): NICOR GAS

As to (Reason for complaint) OVER CHARGES FROM NOV 8-2007 TO  
JAN-2009 PLUS COST OF ACCOUNTING  
FEES TO FIND NICOR'S ERROR PLUS  
PHYSICAL AGGRATION CREATED BY CONSERVATIVE  
NICOR ATTITUDE TO LISTEN TO COMPLAINTS  
in MILES Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

VERNON HILLS, IL  
60061

My mailing address is 10 E. HAWTHORN PARKWAY APT 210

The service address that I am complaining about is 8636 N. MERRILL ST MILES IL 60714

My home telephone is (847) 549-6255

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 549 6255

My e-mail address is NONE I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) NORTHERN ILLINOIS GAS. CO. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
I'M 85 YRS OR AGR YOUR BOOKLET IS TOO COMPLICATED  
FOR ME TO COMPREHEND. AS FAR AS I'M  
CONCERNED, NICOR VIOLATED THEM ALL.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

RECEIVED  
MAY 18 11:17  
ILLINOIS COMMERCE COMMISSION

I'M AN 85YR OLD CIVILIAN AND VETERAN OF WORLD WAR 1 THAT NEEDS ICC'S HELP TO CORRECT NICOR'S FLAGRANT ATTITUDE TO THE CONSUMER'S BY PUTTING THE BLAME ON ICC WHEN ALL IT TAKES IS A LITTLE COMMON SENSE.

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. NICOR'S OVER CHARGES FOR GAS FROM NOV-8-2007 TO FEB-8-2009 ERROR IN METER READINGS AND ESTIMATES MADE IN ERROR. ESTIMATES ARE MADE FOR GAS USED 18 MONTHS PREVIOUSLY. ALL ESTIMATES ARE WHILE HOUSE OCCUPIED & LIVED IN. BUT HOUSE VACATED FROM NOV-7-2007. HAVE 3 LETTERS FROM NICOR SAYING THEY MADE ERROR IN METER READING, YET THEY CLAIM ALL READINGS CORRECT. LAST 4 MONTHS OF BILLS ARE PROOF OF WHAT I'M TELLING THEM BUT THEY ARE STILL CORRECT. JAN 2009 BILL \$175.85 & FEB 2009 BILL \$175.85. CALLED & PAY OF MONTH, MARCH, \$9.04 & APRIL \$6.32. COSTS \$2000. I OWE THEM CORRECTED BILLS SHOULD BE \$259.32 BALANCE DO ME \$2400.49.

ICC SHOULD TELL THEM TO PAY ME. THIS I HAVE LOGS SHOWING THESE FIGURES

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: MAY-5-2009  
(Month, day, year)

Complainant's Signature: Louis G. Kobin

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

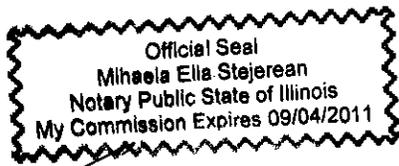
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Louis G. Kobin, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Louis G. Kobin  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) May 14, 2009

Mihaela Ella Stejerean  
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.