

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 09-0236

ORIGINAL

Regarding a complaint by (Person making the complaint): JAMES A. PERSON

Against (Utility name): THE PEOPLES GAS LIGHT AND COKE COMPANY

As to (Reason for complaint) UTILITY DISCONNECTED - CHARGED AMOUNT

FOR SERVICES THAT WERE NOT BILLED OVER 8 YEARS.

REFUSAL BY UTILITY TO DISCUSSE, MEDIATE OR

EXPLAIN HOW AND WHY THIS COULD HAVE HAPPEN.

WHEN I HAD NO PRIOR BALANCE.

in CHICAGO Illinois.

CHIEF CLERK'S OFFICE
2009 MAY 11 P 2
ILLINOIS COMMERCE COMMISSION
60619

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7223 EBERHART CHICAGO IL. 60619

The service address that I am complaining about is 7223 EBERHART CHICAGO IL. 60619

My home telephone is [773] 994-1492

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 401-7243

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) THE PEOPLES GAS LIGHT AND COKE CO. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Adm. Part 280.50 (A), 280.70 (A)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. One week before THANKSGIVING - NOV 2008 - I MADE APPOINTMENT IN REGARDS TO LETTER SENT TO ME FROM UTILITY TO CHANGE THE UTILITY METER IN MY HOME. AT THAT TIME THE SERVICE REP. INFORMED ME THAT MY GAS SERVICE WAS NOT SUPPOSE TO BE ON. I INFORMED HIM THAT SERVICE HAS ALWAYS BEEN ON. AFTER CALLING HIS OFFICE HE TOLD ME HE WAS CUTTING MY SERVICE OFF AND REMOVED THE GAS METER LEAVING ME WITHOUT SERVICE.

Please clearly state what you want the Commission to do in this case:

THAT MY SERVICE IS CONNECTED - THAT THE AMOUNT IN QUESTION BE CHALLENGED AND MEDIATION BE DISCUSSED TO PAY AGREED AMOUNT OVER A REASONABLE TIME.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 7, 2009
(Month, day, year)

Complainant's Signature: James D. Person

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

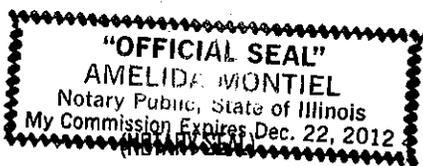
A notary public must witness the completion of this part of the form.

I, JAMES PERSON, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

James D. Person
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 7, 2009

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.