

9-1-1 GENERAL INFORMATION

Current Date: April 23, 2009

Proposed Operational Date: June 19, 2009

Submitted by County of Whiteside, Illinois

XXX Modification of an Existing System

60,651

Total Population Served

30,835

Total Access Lines

687

Total Land Area Covered in Square Miles

PSAP 9-1-1 System Liaison to the Commission:

Karl J. Kovarik

Name

911 Coordinator

Title

200 East Knox St.

Street Address

Morrison, IL 61270

City, State, Zip Code

(815) 772-5262

Telephone Number

(815) 772-4044

Alternate Telephone Number

NARRATIVE STATEMENT

Currently our Rock Falls PSAP backup is the Sterling PSAP, the Sterling PSAP Backup is the Rock Falls PSAP and the Whiteside PSAP backup is the Sterling PSAP.

It is our intent to upgrade to NG911 compliant CPE. In doing so, the Whiteside and Sterling PSAPs will remain Primary PSAPs. While the Rock Falls PSAP will become a Remote PSAP off of the Sterling PSAP. The 911 trunks currently terminating at the Rock Falls PSAP will be moved to the Sterling PSAP. The Sterling PSAP and the Rock Falls PSAP will be connected via a T1 connection used solely for 911 purposes. 911 calls for the Rock Falls PSAP will be routed to the CPE at the Sterling PSAP and the CPE will automatically route them to the Rock Falls PSAP via the T1 link. 911 calls needing to be routed to the Rock Falls PSAP will be routed automatically by the CPE at the Sterling PSAP. The type of CPE to be used in this upgrade is Positron's Viper solution at both the Whiteside & Sterling PSAP's with a remote Viper solution at the Rock Falls PSAP. The Sterling, Rock Falls and Whiteside PSAP's will all be equipped with Postron's Power911 consoles and they will all have the same features, functions and capabilities. The Rock Falls Remote PSAP will continue to be fully equipped with all the end user hardware/software necessary to handle 911 calls including recording equipment, as it is today. There will be no change in the way either the Rock Falls Remote PSAP or the Sterling PSAP will handle calls with the approved modification compared to the way they handle calls today.

Call overflow will be handled according to our original plan. The Whiteside PSAP will overflow to the Sterling PSAP then to the Rock Falls PSAP. The Sterling PSAP will overflow to the Rock Falls PSAP then to the Whiteside PSAP. The Rock Falls PSAP will overflow to the Sterling PSAP then to the Whiteside PSAP.

The purpose of this plan modification request is to make the Whiteside PSAP the backup PSAP for both the Sterling and Rock Falls PSAP's, should the Sterling PSAP encounter a disruption that would affect both the Sterling PSAP and the Rock Falls PSAP. The Sterling PSAP will be the backup for the Whiteside County PSAP. The Sterling PSAP will be the backup for the Rock Falls Remote PSAP should the disruption in service be isolated to the Remote PSAP and not impact the Sterling PSAP.

**INTERGOVERNMENTAL AGREEMENT
FOR BACKUP COMMUNICATION SERVICES**

This Intergovernmental Agreement is made this the 22nd Day of April, 2009 by and between the Whiteside County Emergency Telephone System Board (hereinafter "WC ETSB"), a unit of local government in the State of Illinois, the Whiteside County Sheriff's Office, a unit of local government, the City of Sterling, Illinois, a Municipal Corporation in the State of Illinois acting through its Police Department and the City of Rock Falls, Illinois, a Municipal Corporation in the State of Illinois acting through its Police Department.

WITNESSETH:

WHEREAS, the WC ETSB is an emergency Telephone System Board created pursuant to 50 ILCS 750/15.4 of the Illinois Emergency Telephone System Act, by Whiteside County a Municipal Corporation, Morrison, Illinois and

WHEREAS, Article VII, Section 10 of the Illinois Constitution and the Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 et. Seq. authorizes units of local government to join together to exercise the powers granted to those individual units of local government; and

WHEREAS the WC ETSB operates three 911 Public Safety Answering Points (PSAP) in Whiteside County: Whiteside County Sheriff's Office, Morrison, Illinois, Sterling Police Department, Sterling, Illinois and Rock Falls Police Department, Rock Falls, Illinois, Whiteside County; and

WHEREAS each PSAP desires to provide for back up 9-1-1 and dispatch services in the event of the loss of communication capabilities, dispatch building failure or unsafe environmental conditions within the dispatch center which affect human life at either PSAP.

NOW, THEREFORE, be it agreed as follows:

1. The WC ETSB and the Whiteside County Sheriff's Office shall serve as backup communication center for the Sterling Police Department and the Rock Falls Police Department should either/both PSAP's lose its ability or be physically unable to receive 9-1-1 calls or other emergency telephone calls or dispatch law enforcement, fire or emergency medical service units.
2. The WC ETSB and the Rock Falls Police Department shall serve as backup communication center for the Sterling Police Department should the PSAP lose its ability or be physically unable to receive 9-1-1 calls or other emergency telephone calls

or dispatch law enforcement, fire or emergency medical service units. The Rock Falls PSAP is a Remote PSAP off of the Sterling PSAP and therefore would be unable to function as a back up if Sterling's equipment was inoperable. Rock Falls shall serve as a back up to Sterling in an emergency where the equipment in Sterling continued to be operational.

3. The WC ETSB and the Sterling Police Department shall serve as backup communication center for the Whiteside County Sheriff's Office and the Rock Falls Police Department should either/both PSAP's lose its ability or be physically unable to receive 9-1-1 calls or other emergency telephone calls or dispatch law enforcement, fire or emergency medical service units.
4. It is agreed that the WC ETSB shall be responsible for installing and maintaining the necessary equipment at all three PSAP's to enable the PSAP's to receive 9-1-1 calls for either jurisdiction, where there is some form of system impairment or rollover situation.
5. Each PSAP will notify the impaired PSAP of the need for emergency public safety dispatch by means of call relay, call transfer, radio, direct dispatch or other means of communication to the impaired agency.
6. No party to this Agreement will pay or be charged for any service as the backup dispatch center as long as the outage is for a reasonable period of time. The party functioning as the back up shall decide if the outage is excessive in time or puts an undue burden on the back up at which time the back up may require a dispatch of personnel from the non-functioning center to the back up center. If personnel from the impaired center are sent to the functioning back up those individuals will be assigned duties by the functioning back up but will remain employees of the non-functioning center. If an outage is declared excessive, any costs incurred by the burdened party not paid by the WC ETSB shall be negotiated by the parties. Any reimbursements would be made within 90 days. If the parties can not negotiate a resolution the matter would be submitted to arbitration under the rules of the American Arbitration Association.
7. Each party to this Agreement agrees to indemnify, hold harmless and defend the other parties and its members, agents and employees from all claims, causes of action, suits,

damages, liabilities, costs, liens, fines, penalties, interest, expenses or demands, including without limitation, reasonable attorney's fees and litigation costs incurred as the result of the conduct of a party or its agents or employees in carrying out the responsibilities of each party under this agreement.

8. Nothing contained herein shall constitute or create an employer-employee, landlord-tenant, or partnership relationship.
9. Parties to this Agreement do not waive any of the statutory immunities afforded to them in their function as a backup center.
10. The initial term of this agreement shall be for a period of five (5) years and shall automatically renew for an additional five (5) year period terms as the parties may agree.
11. Should a party to this agreement desire to terminate its participation in this agreement, it shall give written notice of that intent to the other parties to this agreement one hundred and eighty days (180) prior to the desired termination date. Upon receiving such notice, the remaining parties to this agreement shall in good faith and in a reasonable time obtain any approval required from any agency or other entity for an alternative back up plan. If required by statute, a parties participation and its obligations under this agreement do not cease until the approval of the Illinois Commerce Commission for an alternative plan is obtained.
12. All notices relative to this Agreement shall be sent to the following addresses, unless the recipient notifies the other parties of a different address in writing:

Whiteside County ETSB
911 Coordinator
200 E. Knox St
Morrison, IL 61270

Sterling Police Department
Chief of Police
212 3rd Av
Sterling, IL 61081

Whiteside County Sheriff
400 N. Cherry St
Morrison, IL 61270

Rock Falls Police Department
Chief of Police
1013 7th Av
Rock Falls, IL 61071

13. Any amendments or modifications to the Agreement shall be in writing and mutually agreed to by all parties.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by the properly authorized officials as of the date written below.

Larry Huisenga
Whiteside County ETSB Chairman

4-22-09
Date

April C. Walsh
Whiteside County Sheriff

4-22-09
Date

Amy Vierins
Mayor, City of Sterling

4/22/09
Date

Ronald Pauligg
Chief of Police, City of Sterling

4-22-09
Date

Paul H. Bluth
Mayor, City of Rock Falls

4-22-09
Date

Michael A. Kulp
Chief of Police, City of Rock Falls

4-22-09
Date

Whiteside County ETSB

Karl J. Kovarik, E9-1-1 Coordinator

200 East Knox Street

Morrison, IL 61270

815-772-5262

Fax: 815-772-7944

April 23, 2009

Paul Stoffels
AT&T
4918 W. 95th St.
Oak Lawn, IL 60453

Dear Paul,

This letter is to confirm our intent to modify our existing 9-1-1 system plan, to change the PSAP Backup Plan. Currently, Whiteside County has 3 Primary PSAP's and each one backs up the other two in the original plan. Whiteside County is in the process of migrating to an NG911 solution which will make two of the existing PSAP's, Primary PSAP's and the third one a Remote PSAP. This changes the way in which the Remote PSAP can back up the other two PSAP's.

We are currently petitioning the Illinois Commerce Commission for a 911 system plan modification, for which we are enclosing a copy. Please allow this letter and enclosures, to serve as AT&T's official notice of this intent.

Sincerely,



Larry Huizenga, Chairman
Whiteside County ETSB

Enc.

Whiteside County ETSB

Karl J. Kovarik, E9-1-1 Coordinator

200 East Knox Street

Morrison, IL 61270

815-772-5262

Fax: 815-772-7944

April 23, 2009

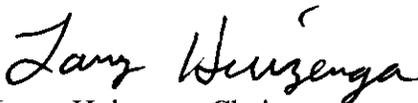
Larry Smith
Frontier Communication
Box 395
Gridley Ill. 61744

Dear Larry,

This letter is to confirm our intent to modify our existing 9-1-1 system plan, to change the PSAP Backup Plan. Currently, Whiteside County has 3 Primary PSAP's and each one backs up the other two in the original plan. Whiteside County is in the process of migrating to an NG911 solution which will make two of the existing PSAP's, Primary PSAP's and the third one a Remote PSAP. This changes the way in which the Remote PSAP can back up the other two PSAP's.

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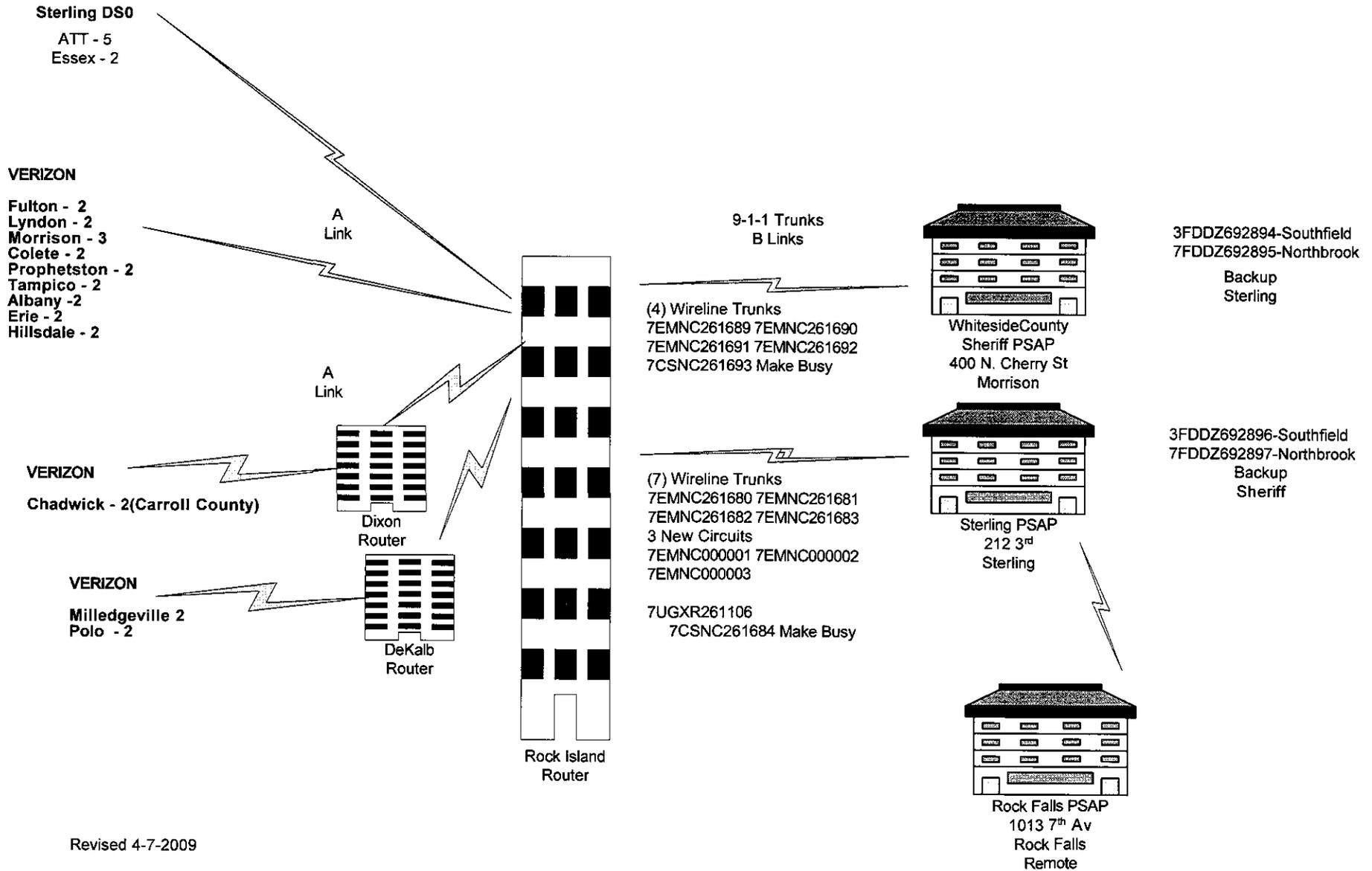
Sincerely,



Larry Huizenga, Chairman
Whiteside County ETSB

Enc.

Whiteside County Proposed 14,000 Access Lines



Revised 4-7-2009

Revised 12-2-08

**Exhibit 3
SYSTEM PARTICIPANTS**

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated populations which have access to the proposed 9-1-1 system

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Dispatch	Transfer	Call Relay
Albany Police	101 N. Lime, Albany	309-887-4370	895	1.6	x		
Albany Fire Dept	409 S. Church, Albany	309-887-4451	2185	41	x		
Albany Ambulance	409 S. Church, Albany	309-887-4451	2185	41	x		
Erie Police	814 9 th Av, Erie	309-659-7792	1589	2	x		
Erie Fire Dept	P.O. Box 696, 807 9 th AV, Erie	309-659-2000	3500	92.25	x		
Erie Ambulance	809 9 th AV, Erie	309-659-7795	3500	82.25	x		
Prophetstown Police	339 Washington, Prophetstown	815-537-2388	2023	1.6	x		
Prophetstown Ambulance	104 W. 2 nd Prophetstown	815-537-2215	2880	76.5	x		
Prophetstown Fire Dept	104 W. 2nd Prophetstown	815-537-2215	2880	76.5	x		
Lyndon Police Dept	404 W. Commercial, Lydon	815-778-4811	566	1.2	x		
Lyndon Fire Dept	401 1 st Av, Lyndon	815-778-4895	880	13.5	x		
Fulton Police Dept	1110 3rd, Fulton	815-589-3617	3881	2.75	x		
Fulton Fire Dept	912 4 th Fulton	815-589-3030	4698	25	x		
Fulton Ambulance	916 4 th Fulton	815-589-4347	4698	25	x		

**Exhibit 3
SYSTEM PARTICIPANTS**

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated populations which have access to the proposed 9-1-1 system

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area	Dispatch	Transfer	Call Relay
Thomson Fire Dept	Main at Market, Thomson	815-259-8255	120	11			x
Thomson Ambulance	Main at Market, Thomson	815-259-8255	120	11			x
Morrison Police	200 W. Main, Morrison	815-772-7659	4447	3.5	x		
Morrison Fire Dept	206 W. Main, Morrison	815-772-2218	9145	155	x		
Morrison Ambulance	303 N. Jackson, Morrison	815-772-4581	9145	155	x		
Chadwick Fire Dept	P.O. Box 58, 210 Calvert Av, Chadwick	815-684-5112	30	4.5			x
Chadwick Ambulance	P.O. Box 58, 210 Calvert Av, Chadwick	815-684-5112	30	4.5			x
Coleta/Mildv Fire Dept	P.O. Box 183, Coleta	815-336-2291	1240	56.6	x		
Coleta/Mildv Ambulance	P.O. Box 183, Coleta	815-336-2291	1240	56.6	x		
Tampico Police	P.O. Box 217, 104 W. Market, Tampico	815-438-2505	772	2	x		
Tampico Fire Dept	P.O. Box 25, 103 N. Main, Tampico	815-438-2082	1700	60	x		
Tampico Ambulance	P.O. Box 25, 103 N. Main, Tampico	815-438-2082	1700	60	x		
Walnut Fire Dept	115 W. Liberty, Walnut	815-379-2351	70	12			x
Walnut Ambulance	115 W. Liberty, Walnut	815-379-2351	70	12			x

Exhibit 4**ADJACENT AGENCY LIST**

A list of public safety agency and existing 9-1-1 Systems adjacent to the Whiteside County 9-1-1 system's boundaries, their address(es) and telephone number(s).

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
ISP District 1	3107 E. Lincolnway, Sterling, IL 61081	815-632-4000
ISP District 7	800 Hillcrest Rd, East Moline, IL 61244	309-755-0428
Lee County Sheriff	122 W. 3rd, Dixon, IL 61021	309-755-0428
Ogle County Sheriff	P.O. Box 217, Oregon, IL 61061	815-284-6631
Carroll County Sheriff	P.O. Box 88, Mt. Carroll, IL 61053	815-946-2727 or 815-732-2136
Rock Island County Sheriff	1317 3 rd Av, Rock Island, IL 61201	815-244-9171
Henry County Sheriff	P.O. Box 80, 311 W/ Center, Cambridge, IL 61238	309-794-1230
Bureau County Sheriff	Park Av West, Princeton, IL 61356	815-875-3344
Walnut Fire Dept	115 E. Liberty, Walnut, IL 61376	815-379-2351
Dixon Rural Fire Dept	1020 Plamyra Av, Dixon, IL 61021	815-288-3321 or 815-284-6897
Polo Fire Dept	206 S. Franklin Av, Polo, IL 61064	815-946-2153
Milledgeville Fire Dept	P.O. Box 115, Milledgeville, IL 61051	815-255-7211/7212
Chadwick Fire Dept	P.O. Box 58, Chadwick, IL 61014	815-684-5111/5112/5200
Thomson Fire Dept	Main & Market, Thomson, IL 61285	815-273-8325 or 815-259-3075
Cordova Fire Dept	P.O. Box 331, Cordova, IL 61242	309-654-2121/2515
Hillsdale Fire Dept	P.O. Box 247, Hillsdale, IL 61257	309-658-2121/2515
Polo Ambulance	112 S. Franklin, Polo, IL 61064	815-946-2785
Walnut Ambulance	115 E. Liberty, Walnut, IL 61376	815-379-2351
Chadwick Ambulance	P.O. Box 58, Chadwick, IL 61014	815-684-5112
Milledgeville Fire Dept/Ambulance	P.O. Box 115, Milledgeville, IL 61051	815-225-7211/7212
Dixon Rural Fire Dept/ Ambulance	1020 Plamyra Av, Dixon, IL 61021	815-288-3321 or 815-284-6897
Thomson Fire Dept/Ambulance	Main & Market, Thomson, IL 61285	815-259-8255