

For Commission Use Only:
Case: 09-0209

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): DOWNR ORR

Against (Utility name): NICOR GAS

As to (Reason for complaint) DISPUTING A BILL THAT NICOR DECIDED WE SHOULD PAY EVEN IF THE BILL OR SERVICE WAS ^{NOT} IN OUR NAME.

in WATSEKA Illinois.

CHIEF CLERK'S OFFICE
2009 APR 17 4 10 PM
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 310 E MAIN ST GARDNER ILL. 60924

The service address that I am complaining about is 101 S. SHERIDAN AVE. WATSEKA ILL. 60970

My home telephone is [815] 237-2720

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 252-8875

My e-mail address is ASK90@ATT.NET I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
ILLINOIS ADMINISTRATIVE CODE 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Informal Complaint # 2009-01348

See attached

Please clearly state what you want the Commission to do in this case:

To be heard by a judge.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4-14-09
(Month, day, year)

Complainant's Signature: *Donna Orr*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, *DONNA ORR*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Donna Orr
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) *April 14, 2009*

Connie Breeling
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.