

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only:
Case: 09-0204

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Mokhles Soliman

Against (Utility name): Nicor Gas

As to (Reason for complaint) Incorrect billing

in Chicago Berwyn Illinois.
Berwyn 60402

CHIEF CLERK'S OFFICE
2009 APR 16 1 A 8:45
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2536 Ridgeland Ave. Apt. 2

The service address that I am complaining about is 2536 Ridgeland Ave. Apt. 2

My home telephone is [708] 484-4059

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 484-4059

My e-mail address is Mokhles_Soliman@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Nicor Gas (Northern Illinois Gas Co.) (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Section 200.170 Formal Complaint
83-Il. Adm. Part 200.160, 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. When I moved in (Oct-06) bills were constant between \$19-34 mont all I use is a stove. In Apr-08 the meters were moved from the front of the house. I started receiving monthly bills for when I talked to Nicor, they told me to talk to my landlord-who talk to Nicor. No action resulted in either. I only cook 2-3 work, as I am at work.

Please clearly state what you want the Commission to do in this case: I want my bills to reflect my gas usage in my apartment.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 03.20.09 Complainant's Signature: Mokhles
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Mokhles Salimah, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mokhles
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 03-20-09

[Signature]
Signature, (Notary Public, Illinois)



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.