

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 09-0176

ORIGINAL

Regarding a complaint by (Person making the complaint): Clarence Miranda

Against (Utility name): NICOR

As to (Reason for complaint) NICOR is charging me over \$2000.00 of service at a residence that I was not living at.

in Monroe Center Illinois.

2009 MAR 30 4:11 PM

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4540 Home Ave. Forest View, IL 60402

The service address that I am complaining about is 101 West St. Monroe Center, IL

My home telephone is (708) 903-0034

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 903-0034

My e-mail address is slhmary@yahoo.com I will accept documents by electronic means (e-mail) [X] Yes [] No

(Full name of utility company) Northern Illinois Gas Co. (NICOR) respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Ill. Adm. Code Part 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? [X] Yes [] No

Has your complaint filed with that office been closed? [] Yes [X] No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① NICOR is claiming that I (Clarence Miranda) have not paid NICOR from 9/2004 - 2/2009 for the address of 101 West St. Monroe Center, IL. The amount is approximately \$2000.00.
 - ② However, I (Clarence Miranda) moved out of the above address in 4/2006. I did contact an agent from NICOR via telephone before moving to inform them of the move and to shut off utility. NICOR claims this call was never made.
 - ③ I have verification from ComEd that ComEd did shut off their utility in 4/2006 after my request. ComEd has a record of that cancellation and full payment.
 - ④ ComEd will give formal documentation only if NICOR contacts them directly to prove that I was not living at the Monroe address. NICOR refuses to do that and is demanding full payment from me.
- Please clearly state what you want the Commission to do in this case:
To deny claim from NICOR that states that I pay from 9/2004 - 2/2009.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3/25/2009
(Month, day, year)

Complainant's Signature: Clarence Miranda

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

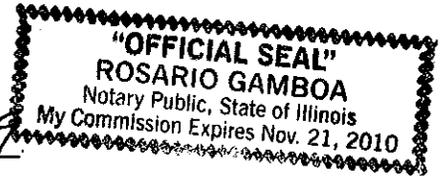
A notary public must witness the completion of this part of the form.

I, _____, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Clarence Miranda
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) March 24/2009

Rosario Gamboa
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.