

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.2**

**Request:**

Please state the sources for the prices discussed in AT&T Illinois Ex. 2.0 at pages 12-16 (wireline) and provide all documents where the rates can be found.

**Response:**

The prices were found in tariffs and on provider web sites. The documents where the rates were found are attached.

**Witness Responsible:** Eric Panfil



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En Español

# SERVICE

**SIGNUP ONLINE** - Ordering services is quick and easy. Just signup online and start saving today!

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  - [Business Service](#)
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  - [Calling Features & Products](#)

LOCAL SERVICE PLANS

INTERNET SERVICES

LOCAL SERVICE + INTERNET PACKAGES

Click a plan below for detailed information.

These are the services currently available in **SPRINGFIELD MAIN, IL**. If this is the wrong area or if you want to view services in another area, please fill out the fields below.

Area Code  Prefix

**SIMPLY SAVINGS UNLIMITED**

\$39.99/month

**Unlimited FREE** Long Distance Minutes

- **UNLIMITED** local voice calling
- **UNLIMITED** nationwide long distance
- Unlimited choice of calling features such as Caller ID, Wait & See, and more
- **FREE** Home Wire Maintenance
- Discount on Sage Voice Mail
- Discount on Internet access

**SIMPLY SAVINGS PREFERRED**

\$29.99/month

**300 FREE** Long Distance Minutes



- **UNLIMITED** local voice calling
- **FREE** 300 nationwide long distance minutes
- 4 cents per minute for additional long distance minutes
- **FREE** Home Wire Maintenance
- **FREE** choice of calling features such as Caller ID, Call Waiting, and more
- Exclusive discount on Voice Mail
- Exclusive discount on Internet access

**SIMPLY SAVINGS ESSENTIALS**

\$24.99/month

**90 FREE** Long Distance Minutes

- **UNLIMITED** local voice calling
- **FREE** 90 nationwide long distance minutes
- 5 cents per minute for additional long distance
- **FREE** Caller ID
- **FREE** Call Waiting
- **FREE** additional calling feature of your choice

**THE SAGE SERVICE DIFFERENCE**

Service that is centered around you. Free long distance calling between Sage residential customers. Phone service that lets you pick the features you want, and only the features you want. Sage offers truly customized plans that bring you REAL savings.

**TESTIMONIAL: Randall and Tina, Frisco, TX**

Just a little note of appreciation for your service. After a couple of months with Sage service, I have saved more than \$100. Even with additional calls during the holiday season, my bill was about half of what it had been with SBC.

**TESTIMONIAL: Vanika, Madison, WI**

I want to thank Sage for making my experience with Customer Service so enjoyable. Your employees are top notch and always professional. I have never had so many positive experiences with a telephone company.

Thank you for providing me with great service. Your company will go a long way.

Ordering services is quick and easy. You can either signup online by [clicking here](#) or dial the number below and one of our sales professionals will assist you. Signup with Sage Telecom now and start saving today with **your plan...your way.**

**RESIDENTIAL SALES**

**1-866-385-7281**

(7 am – 7 pm CST Monday – Friday)

(8 am – 5 pm CST Saturday – Sunday)

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From unprintable web page(Sage Simply Savings Essentials Features):

<http://www.sagetelecom.net/viewresidentialplan.html?lsp=LSP1063&npa=217&nxx=789&>

Additional Features	
<b>CALL FORWARDING BUSY LINE (WITH CALL FORWARDING)</b>	<b>FREE</b>
<b>CALL FORWARDING DONT ANSWER (WITH CALL FORWARDING)</b>	<b>FREE</b>
<b>CALL WAITING</b>	<b>FREE</b>
<b>CALLER ID (NAME - MUST PURCHASE CALLER ID NUMBER)</b>	<b>FREE</b>
<b>CALLER ID (NUMBER)</b>	<b>FREE</b>
<b>COLLECT CALL BLOCK</b>	<b>FREE</b>
<b>PER LINE BLOCK</b>	<b>FREE</b>
AUTOMATIC CALLBACK	\$2.75
CALL FORWARDING	\$2.75
CALL SCREEN	\$2.75
ESAGELINK HIGH SPEED DIAL-UP	\$14.95
HOME WIRE MAINTENANCE PLAN	\$3.95
MULTI-RING (LINE ONE)	\$2.75
MULTI-RING (LINE TWO)	\$2.75
NON-LISTED SERVICE	\$1.00
NON-PUBLISHED SERVICE	\$1.70
REPEAT DIALING	\$2.75
SPEED CALLING 8	\$2.75
THREE-WAY CALLING	\$2.75
VOICE MAIL - BASIC	\$6.45
VOICE MAIL - ENHANCED	\$9.45
WAIT & SEE	\$2.75

From unprintable web page(Sage Simply Savings Preferred Features):

<http://www.sagetelecom.net/viewresidentialplan.html?lsp=LSP1062&npa=217&nxx=789&>

Additional Features	
<b>AUTOMATIC CALLBACK</b>	<b>FREE</b>
<b>CALL FORWARDING</b>	<b>FREE</b>
<b>CALL FORWARDING BUSY LINE (WITH CALL FORWARDING)</b>	<b>FREE</b>
<b>CALL FORWARDING DONT ANSWER (WITH CALL FORWARDING)</b>	<b>FREE</b>
<b>CALL SCREEN</b>	<b>FREE</b>
<b>CALL WAITING</b>	<b>FREE</b>
<b>CALLER ID (NAME - MUST PURCHASE CALLER ID NUMBER)</b>	<b>FREE</b>
<b>CALLER ID (NUMBER)</b>	<b>FREE</b>
<b>COLLECT CALL BLOCK</b>	<b>FREE</b>

<b>HOME WIRE MAINTENANCE PLAN</b>	<b>FREE</b>
<b>MULTI-RING (LINE ONE)</b>	<b>FREE</b>
<b>MULTI-RING (LINE TWO)</b>	<b>FREE</b>
<b>PER LINE BLOCK</b>	<b>FREE</b>
<b>REPEAT DIALING</b>	<b>FREE</b>
<b>SPEED CALLING 8</b>	<b>FREE</b>
<b>THREE-WAY CALLING</b>	<b>FREE</b>
<b>WAIT &amp; SEE</b>	<b>FREE</b>
ESAGELINK HIGH SPEED DIAL-UP	\$12.95
NON-LISTED SERVICE	\$1.00
NON-PUBLISHED SERVICE	\$1.70
VOICE MAIL - BASIC	\$4.95
VOICE MAIL - ENHANCED	\$5.95

From unprintable web page(Sage Simply Savings Unlimited Features):

<http://www.sagetelecom.net/viewresidentialplan.html?lsp=LSP1061&npa=217&nxx=789&>

#### Additional Features

<b>AUTOMATIC CALLBACK</b>	<b>FREE</b>
<b>CALL FORWARDING</b>	<b>FREE</b>
<b>CALL FORWARDING BUSY LINE (WITH CALL FORWARDING)</b>	<b>FREE</b>
<b>CALL FORWARDING DONT ANSWER (WITH CALL FORWARDING)</b>	<b>FREE</b>
<b>CALL SCREEN</b>	<b>FREE</b>
<b>CALL WAITING</b>	<b>FREE</b>
<b>CALLER ID (NAME - MUST PURCHASE CALLER ID NUMBER)</b>	<b>FREE</b>
<b>CALLER ID (NUMBER)</b>	<b>FREE</b>
<b>COLLECT CALL BLOCK</b>	<b>FREE</b>
<b>HOME WIRE MAINTENANCE PLAN</b>	<b>FREE</b>
<b>MULTI-RING (LINE ONE)</b>	<b>FREE</b>
<b>MULTI-RING (LINE TWO)</b>	<b>FREE</b>
<b>PER LINE BLOCK</b>	<b>FREE</b>
<b>REPEAT DIALING</b>	<b>FREE</b>
<b>SPEED CALLING 8</b>	<b>FREE</b>
<b>THREE-WAY CALLING</b>	<b>FREE</b>
<b>WAIT &amp; SEE</b>	<b>FREE</b>
ESAGELINK HIGH SPEED DIAL-UP	\$9.95
NON-LISTED SERVICE	\$1.00
NON-PUBLISHED SERVICE	\$1.70
VOICE MAIL - BASIC	\$4.95
VOICE MAIL - ENHANCED	\$5.95

**Trinsic Communications, Inc.**

Ill. C.C. Tariff No. 5  
 1<sup>st</sup> Revised Page 102.3  
 Cancels Original Page 102.3

**SECTION 4.0 - BASIC SERVICES AND RATES, CONT'D.**

**4.9 Trinsic Home Connection 500**

(N)

Package Price for Trinsic Home Connection 500:

	<b>SBC</b>	<b>Verizon</b>
Primary Line, per month:	\$35.99	Not Available
Additional Lines, per month:	\$35.99	Not Available
Service Connection Fee, one time charge, per line#		
Per Primary Line	\$69.99	Not Available
Per Secondary Line:	\$55.00	Not Available

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications.

Customers may choose to handle payment through a commercial credit card arrangement with a Company-approved credit card company. Customers will be able to access call detail and billing records on-line via the company's web site.

# Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

(N)

*Material previously found on this page now found on Original Page 141.4*

Issued Date: October 13, 2006

Effective Date: October 14, 2006

By:

Ron Walters, Regional Vice President  
 601 South Harbour Island Boulevard, Suite 220  
 Tampa, Florida 33602

ILf0604

Trinsic Communications, Inc.

Ill. C.C. Tariff No. 5  
1<sup>st</sup> Revised Page 102.4  
Cancels Original Page 102.4**SECTION 4.0 - BASIC SERVICES AND RATES, CONT'D.****4.9 Trinsic Home Connection 500**

(N)

**A. Trinsic Home Connection 500 includes the following:**

1. A monthly allowance of 500 minutes of interstate and intrastate toll calling per line. The interstate and intrastate usage allowance applies at the line level and cannot be shared with additional lines on the account. Toll calls will be billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Trinsic Home Connection 500.

	<b>SBC</b>	<b>Verizon</b>
Toll calls above 500 minute allowance per line		
Intrastate rate per minute:	\$0.070	Not Available

2. Local line and unlimited local calling.
3. Member-to-Member Service.
4. Features Package: Caller ID with Name and Number, Call Waiting with Caller ID with Name and Number, Three-Way Calling, Speed Calling and Call Forwarding Variable included at no charge on all lines.

**B. Calling Features**

The following calling features are available at an additional monthly charge of \$3.00 per feature, per line.

Call Block  
VIP Alert  
Distinctive Ring

(N)

*Material previously found on this page now found on Original Page 141.5*

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 Issued Date: October 13, 2006

Effective Date: October 14, 2006

By:

Ron Walters, Regional Vice President  
601 South Harbour Island Boulevard, Suite 220  
Tampa, Florida 33602

ILf0604

**COMCAST DIGITAL VOICE SERVICE**  
**Residential Pricing List (Effective: August 15, 2008)**  
**ILLINOIS**  
**VERSION 24**

MONTHLY SERVICE	MONTHLY CHARGE	MONTHLY SERVICE (Cont'd)	MONTHLY CHARGE
<b>Comcast Unlimited<sup>®</sup> [1]</b>		<b>Local with More<sup>™</sup> (Cont'd) [2]</b>	
• Comcast Unlimited with Comcast High-Speed Internet <i>and</i> Comcast Cable services	\$39.95/mo.	• Additional Premium Line (with Calling Features and Voice Mail)	\$20.00/mo.
• Comcast Unlimited with Comcast High-Speed Internet <i>or</i> Comcast Cable services	\$44.95/mo.	• Additional Basic Line (without Calling Features and Voice Mail)	\$10.00/mo.
• Comcast Unlimited only	\$44.95/mo.		
• Additional Premium Line (with Calling Features)	\$20.00/mo.	<b>Twice the Talk<sup>™</sup> [1,3]</b>	
• Additional Basic Line (without Calling Features)	\$10.00/mo.	• Twice the Talk with Comcast High-Speed Internet <i>and</i> Comcast Cable Services	\$49.95/mo.
		• Twice the Talk with Comcast Internet <i>or</i> Comcast Cable Services	\$54.95/mo.
<b>Local with More<sup>™</sup> [2]</b>		• Twice the Talk only	\$54.95/mo.
• Local with More with Comcast Internet <i>and/or</i> Comcast Video Services	\$24.95/mo.	• Additional Line Calling Features	\$10.00/mo.
• Local with More only	\$34.95/mo.		
• Enhanced Voice Mail	\$ 3.95/mo.		

[1] Includes unlimited nationwide direct-dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Enhanced Voice Mail and other enhanced features. Prices shown are for the Voice component only.

[2] Includes unlimited direct-dialed local calling from your home. (For information regarding your Local Calling Area, call 1-888-COMCAST.) The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8 and other enhanced features. Prices shown are for the Voice component only. Usage charges apply for calls to (and calls forwarded to) non-local terminating numbers.

[3] Twice the Talk includes a second phone line.

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts for Unlimited Package require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.

**COMCAST DIGITAL VOICE SERVICE**  
**Residential Pricing List (Effective: August 15, 2008)**  
**ILLINOIS**  
**VERSION 24**

<b>MONTHLY SERVICE (Cont'd)</b>	<b>MONTHLY CHARGE</b>	<b>TRANSACTIONAL CHARGES</b>	<b>CHARGE</b>
<b>Optional Services – per month</b>		<b>Directory Assistance Services</b>	
• Call Trace	No Charge	• Domestic Directory Assistance <sup>[2,3]</sup>	
• Domestic Toll Restriction	No Charge	– Standard Directory Assistance	\$0.99/call
• International Toll Restriction	No Charge	– Enhanced Directory Assistance	\$0.99/call
• Prohibit Bill to Third Party	No Charge	– Directory Assistance with Call Completion <sup>[4]</sup>	\$0.99/call
• Prohibit Collect Calls	No Charge	• International Directory Assistance <sup>[5]</sup>	\$4.99/call
• Speed Dial 30	No Charge	• International Call Completion	Note <sup>[6]</sup>
<b>Directory Services – per month</b>		<b>Domestic Operator Services</b>	
• Standard Directory Listing	No Charge	• Operator Surcharge <sup>[3,7]</sup>	\$2.49/call
• Non-published Directory Service, per line	\$ 1.50/mo.	• Busy Line Verify	Note <sup>[6]</sup>
• Computer/Fax Line Exclusion	No Charge	• Busy Line Interrupt (includes busy line verify)	Note <sup>[6]</sup>
• Non-listed Directory Service, per line	\$ 1.50/mo.		
• Additional Listing	Note <sup>[6]</sup>	<b>International Operator Services</b>	
		• Operator Surcharge <sup>[7]</sup>	\$4.99/call
<b>Modem Lease Fee <sup>[1]</sup></b>	\$ 3.00/ 2 line		
	\$ 5.00/ 4 line		

[1] Customers subscribing to Comcast Digital Voice service (only) are subject to the modem lease fee shown. Where Comcast Digital Voice service is provided in combination with Comcast High Speed Internet Service, only one modem fee applies.

[2] Limit 3 number requests per call.

[3] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from their home that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.

[4] See “USAGE” section following for usage rates applicable to non-local DA Call Completion for Local with More subscribers.

[5] Limit 1 number request per call.

[6] Service is not currently available.

[7] See “USAGE” section following for applicable usage rates.

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts for Unlimited Package require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.

**COMCAST DIGITAL VOICE SERVICE**  
**Residential Pricing List (Effective: August 15, 2008)**

**ILLINOIS**  
 VERSION 24

<b>INSTALLATION/REPAIR/CHANGE CHARGES</b>	<b>CHARGE</b>	<b>USAGE</b>	<b>RATE</b>
<b>Installation</b>			
• Standard Service Installation <sup>[1]</sup> , per event	\$99.00	• Direct-Dialed Domestic Long Distance <sup>[4]</sup>	Included
• Service Activation <sup>[2]</sup> , per event	\$29.95	• Local with More Direct-Dialed Domestic Long Distance (includes DA Call Completion) <sup>[5]</sup>	\$ 0.05/min.
• Reconnect Charge, per event	\$ 3.00	• Operator-Assisted Domestic Long Distance	\$ 0.12/min.
• Non-published Directory Service, per event	\$ 5.00		
• Non-listed Directory Service, per event	\$ 5.00		
<b>Repair</b>			
• Service Charge – per technician, per hour	\$33.99	<b>International Long Distance</b>	
• In-Home Repair	\$27.99	(Rating information for direct-dialed and operator-assisted International calling is detailed in the Pricing Lists for those services.)	
• Jack Charge (for new jacks), per jack	\$19.95		
• Jack Change Charge, per jack	\$19.95		
<b>Change Charges</b>			
• Telephone Number Change	\$ 5.00		
• Feature Change	\$ 5.00		
• Directory Listing Change	\$ 5.00		
• Change of Billing Responsibility	No Charge		
• Number Referral Service, (30 days)	No Charge		
- Extended Referral (additional 30 days)	Note <sup>[3]</sup>		

[1] “Service Installation” includes premises-related field activities: dispatching a technician as well as time and materials for physical installation.

[2] “Service Activation” includes back-office activities associated with the establishment of an account: set-up, order processing, bill initiation, etc.

[3] Service is not currently available.

[4] Included Domestic Long Distance applies to Comcast Unlimited and Twice the Talk service subscribers only.

[5] Domestic Long Distance includes non-local calls to 50 United States, D.C. Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts for Unlimited Package require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.

**COMCAST DIGITAL VOICE SERVICE**  
**Residential Pricing List (Effective: August 15, 2008)**  
**ILLINOIS**  
**VERSION 24**

<b>ADMINISTRATIVE/GENERAL</b>	<b>CHARGE</b>	<b>ADMINISTRATIVE/GENERAL (Cont'd)</b>	<b>CHARGE</b>
<b>Late Payment Fee</b>		<b>Federal Universal Service Fund (USF)</b>	
• Chicago		– Universal Connectivity Charge	Note <sup>[2]</sup>
-- Applied on day 30	\$ 1.50		
-- Each additional 30-day increment beyond day 30	\$ 1.50		
-- Additional increment applied on day 47	\$ 5.45		
-- Each additional 30-day increment beyond day 47	\$ 5.45		
• All other Illinois markets		<b>Regulatory Recovery Fee</b>	
-- Applied on day 38	\$ 7.00	The Regulatory Recovery Fee supports municipal, state and federal programs including, without limitation, universal service, and telecom relay services for the visual/hearing impaired. This aggregated fee is not government-mandated, may vary based on your monthly usage patterns, and includes the following components:	
-- Each additional 30-day increment	\$ 7.00		
<b>Payment Service Charge (Pay-by-Phone)</b>	\$ 3.99	– State Universal Service Fund (USF)	Note <sup>[3]</sup>
<b>Returned Check Fee, per returned check</b>	\$ 25.00	– State Telecom Relay Service, per line	\$0.06/mo.
		– Illinois Commerce Commission funding mechanism	0.1%
<b>Modem Replacement Fee <sup>[1]</sup></b>			
• 2 Line Modem	\$ 80.00		
• 4 Line Modem	\$120.00		
<b>Service Protection Plan</b>	\$ 1.49/mo.		

[1] Replacement equipment is Comcast (and not customer) owned.

[2] In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.

[3] In calculating the State USF portion of the Regulatory Recovery Fee, the Company uses a percentage equal to the Illinois Commerce Commission's current USF carrier contribution percentage.

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts for Unlimited Package require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.



English Your location: 61101 | Reset

# See Prices & Choose Packages

Comcast Bundles Cable High-Speed Internet Comcast Digital Voice®

Gab all you want with family and friends with Comcast Digital Voice®. Enjoy unlimited nationwide direct-dial calling from your home, including calls to Canada, Puerto Rico, US Virgin Islands, Guam, America Samoa, and Saipan/N. Mariana Islands, with the brilliantly clear digital quality of our broadband network. Plus, enjoy many enhanced features, the convenience of one easy bill for all your Comcast services and keep your current phone number. So go ahead...spend the day catching up with your college roommate - getting in touch has never been so easy. The choice is yours - select your plan and add it to your cart. Happy shopping! [Click here](#) to view our Phone Terms of Service.

Offers & Plans Features Summary Monthly Price

**Comcast Unlimited® Special**

Now you can call anyone, anytime, anywhere in the country — all for one low price. But that's just the beginning. This includes calls to Canada, Puerto Rico, US Virgin Islands, Guam, America Samoa, and Saipan/N. Mariana Islands. You'll get advanced features like online Voice Mail access and the popular features you expect, like Call Waiting. You can even keep your current phone number and phone. And of course you'll enjoy the simplicity of one bill for all your Comcast services.

\$33.00  
[Add to Cart](#)

**\*Post promotional price starts at \$44.95 per month with a CDV-only or CDV plus video or CHSI subscription.**

**\*CDV is \$39.95 per month with a triple-play subscription (CDV, CHSI and video).**

- + [See All Features](#)
- + [See Terms and Conditions](#)
- + [See International Rates](#)

**Comcast**

Now you can call anyone, anytime,

\$39.95

**Unlimited®**

anywhere in the country — all for one low price. But that's just the beginning. This includes calls to Canada, Puerto Rico, US Virgin Islands, Guam, America Samoa, and Saipan/N. Mariana Islands. You'll get advanced features like online Voice Mail access and the popular features you expect, like Call Waiting. You can even keep your current phone number and phone. And of course you'll enjoy the simplicity of one bill for all your Comcast services.

**Add to Cart**

This starting price is for customers that currently subscribe to Comcast Cable and Comcast High-Speed Internet.

- + See All Features**
- + See Terms and Conditions**
- + See International Rates**

 Indicates promotional pricing. Certain restrictions apply. After promotional period, regular monthly rate for ordered service applies. Not all offers and services are available in all areas.

Service is only provided to Comcast wired and serviceable locations. The above serviceability information is based upon a preliminary serviceability inquiry. Service offerings are contingent upon Comcast's verification that the specific address covered by the service request is a Comcast wired and serviceable location.

\* Pricing and service offerings displayed on this site are for residential Comcast customers of participating Comcast systems only. Commercial and business pricing and service offerings differ. Prices do not include taxes and franchise fees. Services and pricing are subject to change. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions.

Comcast Cable: Prices do not include local tax, franchise or installation fees. Prices are subject to change. Not all products available in all areas. Certain services are available separately or as part of other levels of service. You must subscribe to Basic Service to receive other services or levels of service of video programming. Equipment required.

Comcast High-Speed Internet: Equipment fees not included in monthly service charge. Prices do not include applicable taxes, installation or franchise fees. Pricing, content and features may change and may vary by area. Call your local Comcast office for restrictions and complete details about service, prices, and equipment in your area. Pricing and service offerings displayed on this site are for residential Comcast customers only. Commercial and business pricing and service offerings differ. Speed comparisons are dependent on Comcast High-Speed Internet service tier selected (6 Mbps, 8 Mbps or 16 Mbps) and are based on download speeds vs. standard 1.5 Mbps DSL service. Not all service tiers are available in all areas. Many factors affect speed. Actual speeds vary and are not guaranteed. Maximum upload speeds range between 384 Kbps and 2 Mbps depending on the service tier selected and can be even faster with PowerBoost®.

Comcast Digital Voice: Offer available to new residential customers that select Comcast for all their home calling needs. Monthly pricing does not include our Regulatory Recovery Fee, which is not a tax or government-required; federal, state, or local taxes and other fees; or other applicable charges (e.g., per-call charges or international calling). Equipment charges may apply. Unlimited Package pricing applies to direct-dialed domestic calls from home only. Other restrictions apply.

Call 1-877-870-4310 for details.

sab744ad  
10 Dec 07 10:56 AM

**Products & Services Price List Serving Galena, IL**

Commencing with the January 2008 billing period.

Dear Valued Customer,

Mediacom is dedicated to providing you with quality service and the best possible value for your money. During the past year we have continued to make improvements to our fiber optic network in order to provide you and your family with the latest and best telecommunication services.

Some of these improvements include:

- New optional Digital Channels
- Additional High Definition Channels
- Expanded Free On Demand offerings including the addition of Discovery On Demand, Music Choice On Demand, A&E On Demand and much more. We now offer more than 4,000 titles each month.
- Increased Mediacom Online® Internet Service speeds
- Expanded Mediacom Phone availability

A complete listing of our rates and channels are listed below.

All of us at Mediacom would like to thank you for your business and look forward to continuing to serve you and your community.

Sincerely,

**Cari Fenzel**  
Regional Vice President

**CABLE INSTALLATION CHARGES\***

Prewired Installation (up to Three outlets).....	\$35.00
Unwired Aerial Installation (up to Three outlets).....	\$45.00
Installation of Additional Outlet: Same trip .....	\$15.00
Installation of Additional Outlet: Separate trip.....	\$25.00
Field Reactivation of Account.....	\$30.00
Electronic Reactivation of Account .....	\$2.00
Transfer of Service (up to Three outlets) .....	\$30.00
Hourly Service Charge .....	\$25.00
Field Change of Service .....	\$20.00
Electronic Change of Service.....	\$2.00
Connection of Consumer Owned Equipment: Same trip (per item)** .....	\$5.99
Connection of Consumer Owned Equipment: Separate trip** .....	\$25.00

\*Applies to all standard installations up to 150 feet from main cable line. Installations of more than 150 feet from the main cable line may require custom work and prices may vary. Charges for non-standard installations will be quoted in advance of any work. Full payment is due prior to commencement of work. Relocating of existing wiring and wall fishes are not included.  
\*\*Includes such items as VCR, DVD, DVR home stereo, game equipment, etc.

**CABLE SERVICES**

Broadcast Basic.....	\$20.95
Family Cable (Includes Broadcast Basic) .....	\$54.95
Home Wire Maintenance Plan .....	\$3.95

**DIGITAL EQUIPMENT CHARGES**

Monthly Rental

Standard Digital Converter with Remote*.....	\$6.00
DVR/HD Converter with Remote*.....	\$6.00
HD Converter with Remote*.....	\$6.00
Digital Gateway - Includes Interactive Guide, PPV/VOD Access and Digital Music Choice (Digital Converter Required).....	\$4.00
Cable Card* .....	\$1.99

\*Does not include Interactive Guide, PPV/VOD Access or Digital Music Choice

**DIGITAL PROGRAMMING**

(Digital Converter and Digital Gateway are required.  
Rates do not include the cost of Family Cable.)

Sports Pak (Family Cable required) .....	\$3.95
Digital Plus (Family Cable required) .....	\$9.00
Subscription On Demand Services	
WWE 24/7 .....	\$7.99
Pay-Per-View (PPV) & Video On Demand (VOD) Movies* .....	\$3.99

\*Adult & Special Event Prices Vary

**A la carte Premium Services** (Digital Converter and Digital Gateway not included)

HBO .....	\$14.95
Starz .....	\$8.00
Showtime .....	\$10.95
Cinemax .....	\$10.95
Cinemax (when added to Two Star or Three Star Paks).....	\$9.00

**DIGITAL STAR PAKS**

(Includes Standard Digital Converter And Digital Gateway. Does Not Include Family Cable.)

Mediacom One Star (Includes Starz).....	\$11.95
Mediacom Two Star Showtime (Includes Starz And Showtime).....	\$20.95
Mediacom Two Star HBO (Includes Starz And HBO) .....	\$24.95
Mediacom Three Star (Includes Starz, HBO & Showtime).....	\$33.95
Mediacom Four Star (Includes Mediacom Three Star plus Cinemax and Digital Plus) .....	\$48.95

**ADVANCED DIGITAL PRODUCTS\***

DVR Service.....	\$8.95
HD Pak (Family Cable Required) .....	\$6.95

\*Digital Video Recorder (DVR) service requires a DVR capable digital converter.  
HD service requires an HD capable digital converter or cable card.

**MEDIACOM ONLINE® INTERNET SERVICE INSTALLATION FEES**

Standard Installation (Install Cable Modem to one existing cable outlet).....	\$59.95
Self Activation (Current Video or Phone Customers Only) .....	\$29.95
Mediacom Internet Installation w/Home Networking (Two Devices).....	\$149.95
Home Networking Installation (Two Devices) .....	\$149.95
Home Networking Installation per Additional Device (Same Trip) .....	\$39.95
Home Networking Installation per Additional Device (Separate trip) .....	\$79.95

**MEDIACOM ONLINE® INTERNET SERVICES**

(Cable Modem Included with Online Services)

Mediacom Online® Service .....	\$60.95
Mediacom Online® Service .....	\$45.95

(Includes \$15 savings when subscribing to both Online and Video Service and/or Phone Service)

Mediacom Online® MAX w/Home Networking.....	\$74.95
Mediacom Online® MAX w/Home Networking.....	\$59.95

(Includes \$15 savings when subscribing to both Online and Video Service and/or Phone Service)

Mediacom Online® Access 768k .....	\$40.95
Mediacom Online® Access 768k .....	\$25.95

(Includes \$15 savings when subscribing to both Online and Video Service and/or Phone Service)

Additional Dynamic IP Address.....	\$5.00
Home Networking w/Equipment (Mediacom Online Service Required) ..	\$2.95

**MEDIACOM® PHONE SERVICE INSTALLATION FEES**

Standard Installation .....	\$39.95
-----------------------------	---------

**MEDIACOM® PHONE SERVICE**

Includes Unlimited Calling in the US, Puerto Rico, US Virgin Islands and Canada.  
Plus 13 Calling Features including Voice Mail, Caller ID and Call Waiting.

With no other Mediacom Services* .....	\$49.95
With either Family Cable or Mediacom Online® Internet services*.....	\$39.95
With both Family Cable and Mediacom Online® Internet services*.....	\$29.95
Home Wire Maintenance Plan .....	\$3.95

\*Does not include taxes and fees.

Rates shown above do not include franchise fees, copyright fees, taxes, and/or associated surcharges.

**How to Contact Us**  
**Call Center 24 hours a day/7 days a week:**  
**800-824-6047**

**Billing Policies**

All accounts not paid by the due date may be assessed up to a \$5.00 late payment processing fee on the next statement. A \$20.00 field collection charge will be applied to all accounts with unpaid balances sent to the field for collection. A \$25.00 handling fee will be charged to accounts for any check returned for insufficient funds.

Seven days advance notification is required for termination of service. All leased equipment must be returned. Failure to return will result in unreturned equipment charges up to \$500 per unit.

k349w sab744ad 8383-8800 (0030)



1-866-755-2225

Contact Us

My Account

Your Local Zip is:

Change

- Web Deals
- VIP Pak
- Cable TV
- Internet
- Phone
- Business Services
- Customer Support
- About Us

- Phone Service
- Features
- Our Advantage
- Phone FAQ
- Bundled Services
- Packages & Pricing

Mediacom in  
GALENA, IL  
Services In Your Area:

- Family Cable
- Digital Cable Star Paks
- On Demand
- Digital Plus
- HDTV
- DVR
- Mediacom Online
- Mediacom Max 15Mbps
- Phone Service

Across town or across the country, talk as long as you want, whenever you want, for a flat monthly rate as low as \$29.95 plus taxes and fees!

- Unlimited local and nationwide calling to anywhere in the 50 United States, Puerto Rico, the U.S. Virgin Islands and to all of Canada for one low monthly rate
- Includes 14 popular calling features like Voice Mail, Caller ID and Call Waiting
- Deal with one company and one bill for all of your cable, Internet and phone services
- Professional standard installation and 24/7 customer support
- Access optional services like International calling at competitive rates
- Keep your current phone number, or get a new one



Phone service is available in your area.

**To Order, Call Now! 1-877-304-7466**



**Get More,  
Save More.**

Take all three Mediacom digital Video, Internet and Phone (VIP) services for great savings, value and convenience. And you also receive all the benefits of VIP Extra.  
[Learn more](#)

Add Mediacom Phone Service And Save A Bundle

With <b>No</b> other Mediacom service:	<b>\$49.95*</b> <small>A Month</small>	<b>Monthly Savings</b>	<b>Yearly Savings</b>
With <b>Either</b> Family Cable or Higher, <b>OR</b> Mediacom Online Internet service:	<b>\$39.95*</b> <small>A Month</small>	<b>\$10</b>	<b>\$120</b>
With <b>Both</b> Family Cable or Higher, <b>AND</b> Mediacom High-Speed Internet service:	<b>\$29.95*</b> <small>A Month</small>	<b>\$20</b>	<b>\$240</b>

Details \*Above phone rates are separate montly fees.



**Use Your Existing Phone & Home Wiring**

Mediacom phone uses all of your existing home phone equipment, jacks, outlets and in-home wiring. Mediacom provides the phone modem, which connects to any one of your phone outlets or jacks, activating every phone on that line.

**Pay The Same Flat Monthly Fee Every Month**



All you pay is your monthly fee and any mandatory local, state and federal taxes and applicable fees. No more confusing extras like subscriber line fees that can add up to \$6.50 or more each month to your bill. The only other charges that will appear on your bill are for the optional features you select like International and collect calls.

**Satisfaction Guaranteed**

Mediacom is in your community, so you can depend upon 24/7 customer care. And like our cable and Internet services, Mediacom phone comes with a 30-Day Money-Back Guarantee

- [Pay Your Bill Online](#)
- [Parental Controls](#)
- [Advertise On Cable TV](#)
- [Careers At Mediacom](#)
- [High-Speed Business Solutions](#)

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Your Local Zip is: 61036 Change

Web Deals VIP Pak Cable TV Internet Phone Business Services Customer Support About Us

**SPECIAL OFFER FOR NEW CUSTOMERS**

# GOOD STUFF NO WAITING

**LOCK-IN GREAT RATES FOR A YEAR!**

<p><b>\$29<sup>95</sup></b> A MONTH FOR A YEAR WITH ALL 3 SERVICES*</p> <p><b>MEDIACOM ONLINE HIGH-SPEED INTERNET</b></p>	<p><b>\$29<sup>95</sup></b> A MONTH FOR A YEAR WITH ALL 3 SERVICES*</p> <p><b>DIGITAL CABLE WITH STARZ<sup>®</sup> ON DEMAND</b></p>	<p><b>\$29<sup>95</sup></b> A MONTH WITH ALL 3 SERVICES*</p> <p><b>MEDIACOM PHONE SERVICE</b></p>	 <p><b>SPECIAL BONUS! UP TO \$500 IN FREE GAS! PLUS FREE STANDARD INSTALLATION</b></p>
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**Details** VIP Offer is available only to qualified new residential accounts. Introductory price of \$89.85 per month valid for first twelve months of service.

## ADD MORE VARIETY WITH HBO

ORDER NOW AND YOU'RE JUST IN TIME FOR THE FALL SEASON ORIGINAL SERIES **ENTOURAGE<sup>®</sup>** AND **TRUE BLOOD<sup>™</sup>**

Your subscription includes HBO On Demand, Hollywood Hits and if you have HDTV, you get HBO HD, too.

**ONLY \$6<sup>95</sup> A MONTH FOR A YEAR**



VIP Pak is available in your area.

**To Order, Call Now! 1-866-755-2225**

**vip** Mediacom VIP Pak: Great Savings

**vip extra** Bonus: VIP Extra

Deal with one company and one bill for all your services  
24/7 customer support

Sign up for VIP Pak and receive VIP Extra at no extra charge including:  
Automatic upgrade: 8 Mbps high-speed service to 10Mbps

Local service technicians

Three free On Demand\* / Pay-Per-View movies Periodic special offers and discounts

Mange your account and pay your bill online

**New:** Mediacom Online with Web Boost - the free automatic boost of speed for a faster web browsing experience.

Order all three services for the best savings

\*On Demand / Pay-Per-View options are included in Mediacom digital programming services where available. On Demand / Pay-Per-View options require a digital converter, not available to subscribers utilizing a cable card



### Digital Cable TV

Up to 135 channels of video and music

Up to 15 channels of commercial-free Starz & Encore channels plus Starz On Demand and Mediacom On Demand where available

Mediacom Family Cable on all your TVs for no extra monthly charge

Interactive on-screen guide



### High-Speed Internet

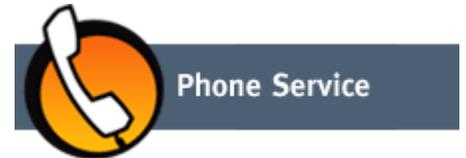
VIP Extra bonus speed of up to 10Mbps download and 1Mbps upload\*

Security Tools including anti-spam, anti-virus and pop-up blockers

Free web space and up to 11 family email accounts

ESPN360 and Disney Connection premium content at no charge

\*Download Speeds are not guaranteed and may vary



### Phone Service

Unlimited local calling

Unlimited long distance calling throughout the U.S., Puerto Rico, the U.S. Virgin Islands and Canada

14 popular calling features including Voice Mail, Three-Way Calling and Call Waiting

Keep your phone number

Same low price every month

- [Pay Your Bill Online](#)
- [Parental Controls](#)
- [Advertise On Cable TV](#)
- [Careers At Mediacom](#)
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**Contact Us**

Have a question? Get an answer.

Chat with us:



[E-mail Charter](#)

Call us:

**1-888-GET CHARTER**  
(1-888-438-2427)

**Telephone**

[Return to Offers](#)



**Telephone**

- Unlimited local and long distance calling
- 10 popular calling features including Call Waiting and Caller ID, plus Voicemail
- Keep your same phone number when you switch to Charter Telephone®
- Keep your same phones and phone jacks
- Enhanced 911, 411 and directory listings
- 24/7 customer service and product support
- No equipment to buy and 30-Day Money Back Guarantee

**Plan price:** 39.99/mo

©2008 Charter Communications. \*Offer valid to new residential customers only. To be considered a new customer, customer must not have subscribed to Charter Telephone within the previous 30 days and have no outstanding obligation to Charter. Customers must subscribe to and maintain service for the promotional period to receive promotional price. Standard rates apply after promotional period ends and vary depending on location. Installation and equipment charges may apply. Taxes, fees and surcharges are extra and will vary depending on location. A cable modem, set-top box and network card may be required at installation. Internet access speeds may vary. Unlimited long distance calling includes U.S., Canada, and Puerto Rico. Charter reserves the right to review and terminate service for nonresidential use or abuse of service. Activation requires a valid service address and may be subject to credit approval, prepayment or require a major credit card. All programming, packages, pricing and services provided are subject to the terms and conditions of subscriber agreement, applicable tariff and are subject to change. Service not available in all areas. Other restrictions may apply. Call 1-877-279-3370 for full details.



**Get A \$100 Shell Gift Card!**

---

**or choose from:**






[View All Choices!](#)



Telephone

**Prices & Availability**

Features

International Calling

Worldwide 250 Calling Plan

Frequently Asked Questions

Contact Us

Have a question? Get an answer.

Chat with us:



[E-mail Charter](#)

Call us:

1-888-GET CHARTER  
(1-888-438-2427)

**Prices & Availability**

[See prices for all products >](#)

2868 GRAND AVE  
62040

[Change Location](#)

Select Charter Telephone™ or save even more by combining Charter Telephone with one or more other services in a Charter Bundle. Save big when you select one of the [bundles](#) below.

Don't see exactly what you want? [Build Your Own Package](#)

**Telephone Offers**

**Worldwide 250 Calling Plan**

**\$20<sup>00</sup>**  
per month

Get 250 international minutes to over 200 worldwide destinations for only \$20 a month!

Must be combined with Charter Telephone.

**Telephone**

**\$29<sup>99</sup>**  
per month

**Talk as much as you want!**

- Unlimited Local and Long Distance Calling
- Voicemail
- 10 popular calling features
- Keep your same phone number
- Enhanced 911, 411 and directory assistance
- No additional equipment to buy
- Works with your existing phones
- No hassle hook-up
- 30-Day Money-Back Guarantee
- Promotion term 6 months

[Add to Cart](#)

[Learn More](#)

[Chat to Order](#)

[Learn More](#)

**Bundle Offers**

**Internet + Telephone**

**\$59<sup>98</sup>**  
per month

Get the fastest and most reliable speeds and talk as much as you want!

The fastest and most reliable speeds†  
Connect, surf and download with speeds up to

**Digital Cable Biggest + Internet + Telephone**

**\$129<sup>97</sup>**  
per month

Enjoy tons of great entertainment and premium channels, download, shop, surf and game with a blazing-fast speed, plus

**Get A \$100 Shell Gift Card!**

or choose from:

[View All Choices!](#)

**Support:**

Need help with your Telephone service?

[Telephone Help](#)

5Mbps  
 Get built-in virus, firewall and spam protection  
 10 e-mail addresses  
 Unlimited local and long distance calling  
 10 popular calling features, plus Voicemail  
 Keep your same phone number  
 Enhanced 911, 411 and directory assistance  
 30-Day Money-Back Guarantee  
 Promotion term 6 months

**Add to Cart**

[Learn More](#)

**unlimited local and long distance calling.**

Enjoy tons of great entertainment and premium channels  
 Find what you want to watch with the Interactive Program Guide  
 Plus HBO®/Cinemax® and Starz SUPER PAK® premium channels  
 Blazing-fast – speeds up to 5Mbps - Download, surf, shop and game with a broadband connection.  
 10 e-mail boxes with 1GB of storage per mailbox, plus 20MB of Web space  
 Unlimited local and long distance calling  
 10 popular calling features including Call Waiting and Caller ID  
 Voicemail at no additional charge. 24/7 customer service and product support  
 No equipment to buy. 30-Day Money Back Guarantee  
 Promotion term 12 months

**Add to Cart**

[Learn More](#)

**Cable Big + Internet + Telephone**

**\$109<sup>97</sup>**  
per month

**Enjoy tons of great entertainment and expanded programming, download, shop, surf and game with a blazing-fast speed, plus unlimited local and long distance calling.**

Enjoy tons of great entertainment and expanded programming  
 Find what you want to watch with the Interactive Program Guide  
 Blazing-fast – speeds up to 5Mbps - Download, surf, shop and game with a broadband connection.  
 Up to three times as fast as DSL† and 90 times faster than dial-up††  
 10 e-mail boxes with 1GB of storage per mailbox, plus 20MB of Web space  
 Unlimited local and long distance calling  
 10 popular calling features including Call Waiting and Caller ID  
 Voicemail at no additional charge  
 24/7 customer service and product support. No equipment to buy and 30-Day Money Back Guarantee  
 Promotion term 12 months

**Cable TV + Internet + Telephone**

**\$69<sup>97</sup>**  
per month

**Get Charter Cable TV, Charter High-Speed Internet and Charter Telephone for only \$69.97 per month for 12 months.**

Crystal-clear channels  
 Watch your favorite local channels  
 Fastest and most reliable Internet speeds available†  
 Blazing-fast speeds up to 5Mbps  
 Unlimited local and long distance calling  
 Voicemail and 10 popular calling features  
 No equipment to buy  
 No long-term contracts required  
 30-Day Money-Back Guarantee  
 Promotion term 12 months

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**Digital Home + Internet + Telephone**

**\$104<sup>97</sup>**  
per month

**100+ channels with On Demand, the fastest and most reliable speeds and talk as much as you want!**

- 100+ digital channels - shows, movies, sports, music and more
- Watch thousands of movies and shows On Demand – many are free
- Easy-to-use Interactive Program Guide
- The fastest and most reliable speeds†
- Connect, surf and download with speeds up to 5Mbps
- Get built-in virus, firewall and spam protection
- Unlimited local and long distance calling
- 10 popular calling features, plus Voicemail
- 30-Day Money-Back Guarantee
- Promotion term 12 months

[Add to Cart](#)

[Learn More](#)

**Cable Big + Telephone**

**\$79<sup>98</sup>**  
per month

**Enjoy tons of great entertainment and expanded programming channels plus unlimited local and long distance calling.**

- Enjoy tons of great entertainment and expanded programming
- Find what you want to watch with the Interactive Program Guide
- Get a huge selection of movies, sports, TV shows, and more
- Unlimited local and long distance calling
- 10 popular calling features including Call Waiting and Caller ID
- Voicemail at no additional charge
- Keep your same phone number when you switch to Charter Telephone®
- 24/7 customer service and product support
- No equipment to buy. 30-Day Money Back Guarantee
- Promotion term 6 months

[Add to Cart](#)

[Learn More](#)

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.3**

**Request:**

Do the CLEC prices cited in AT&T Illinois Ex. 2.0 at pages 12-16 (wireline) include surcharges such as a "federal access charge" or "subscriber line charge" or any other mandatory charge paid to the CLEC (excluding the USF and taxes)? If so, please state each and every surcharge included in the price. If not, if Mr. Panfil knows the surcharges included on residential customers' bills, please state each and every surcharge residential customers pay.

**Response:**

The prices cited do not include subscriber line charges or other such charges.

Comcast does not assess an FCC Subscriber Line Charge or any other surcharge. Mediacom does not assess an FCC Subscriber Line Charge or any other surcharge. Charter assesses an FCC Subscriber Line Charge of \$5.00 and does not assess any other surcharge.

Sage assesses an FCC Subscriber Line Charge of \$7.50, an Interstate Carrier Cost Recovery Fee of \$0.99, and a Public Switched Network Recovery Charge of \$1.33.

Trinsic assesses an FCC Subscriber Line Charge of \$6.50, a Federal regulatory compliance Fee of \$2.94, and an Interstate Recovery Fee of \$1.24

In addition to USF, other types of mandatory regulatory fees imposed by all of these providers (including AT&T Illinois) include E911 and Telecom Relay Service charges.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.6B**

**Request:**

In reference to AT&T Illinois Ex. 2.0, page 19, line 419:

- B. What levels or speeds of high speed Internet service are offered by AT&T Illinois or its affiliate in the Greater Illinois MSAs?

**Response:**

AT&T Illinois objects to this question on the grounds that it is not reasonably calculated to lead to the discovery of relevant evidence. Notwithstanding and without waiving this objection, see the response to AG Data Request No. 1.15 for the levels and speeds of AT&T Illinois' non-DSL high speed internet service (u-verse internet). AT&T Illinois does not offer DSL service. However an AT&T Illinois affiliate does. The speeds and prices for the various offerings for DSL service can be found in the following links:

<http://www.att.com/gen/general?pid=10891>

<http://www.att.com/gen/general?pid=11575>

**Witness Responsible:** Eric Panfil

# Compare AT&T High Speed Internet Plans

[Compare DSL plans without local phone service](#)

	Great Deal <b>Elite Plan</b>	Great Deal <b>Pro Plan</b>	<b>Express Plan</b>	<b>Basic Plan</b>
<b>Plan Details</b>				
<b>Monthly Price (No term required)*</b>	\$35.00	\$30.00	\$25.00	\$14.99
<b>Special Offers</b>	\$100 Cash Back (online only)* + Free Gateway OR Free Modem* + Free AT&T Wi-Fi*	\$100 Cash Back (online only)* + Free Gateway OR Free Modem* + Free AT&T Wi-Fi*	Free AT&T Wi-Fi*	Free AT&T Wi-Fi*
<b>Speed</b> ■ <b>Downstream</b> ■ <b>Upstream</b>	 <b>FASTEST</b> Up to 6.0 Mbps Up to 768 Kbps	 <b>FASTER</b> Up to 3.0 Mbps Up to 512 Kbps	 <b>FAST</b> Up to 1.5 Mbps Up to 384 Kbps	 <b>STANDARD</b> Up to 768 Kbps Up to 384 Kbps
<b>Email Addresses</b>	11 - Free	11 - Free	11 - Free	11 - Free
<b>Email Box Size</b>	Virtually unlimited	Virtually unlimited	Virtually unlimited	Virtually unlimited
<b>Photo Storage Size</b>	Virtually unlimited	Virtually unlimited	Virtually unlimited	Virtually unlimited
<b>Plan Features</b>				
<b>Equipment and Other</b>				

[Continue Shopping](#)

\*View AT&T High Speed Internet offer disclaimers.

## AT&T High Speed Internet Disclaimers

[Print complete details](#)

**AT&T High Speed Internet Plans:** SERVICE REQUIRES: DSL modem/gateway/router and qualifying local service fr time of online order. OTHER CHARGES: A shipping and handling fee applies for the customer self-install kit. Price var upon shipment method. Taxes and additional fees extra. OTHER TERMS: Actual speeds based on DSL synch rate, ma are not guaranteed. Many factors affect speed. Service and speed not available in all areas.

**AT&T High Speed Internet Basic \$14.99 Offer:** Basic DSL available for \$14.99 per month to new customers with local voice service. Residential customers only. Offer ends 01/19/09.

**AT&T High Speed Internet Total Subscriber Claim:** Based on 2007 results of total subscriber net adds with majo providers. Source: 3/3/08 Press Release, Leichtman Research Group, Inc.

**Guaranteed Price for 24 Months:** Price guarantee applies to monthly recurring charge for a period of 24 months fr service, and does not include taxes, fees or excessive bandwidth usage charges. Offer excludes AT&T High Speed Int service with a term commitment. Offer available for orders placed between 11/15/08 and 01/19/09. Does not require commitment. Altering, suspending or terminating service will cancel price guarantee.

**\$100 Cash Back Offer for Internet:** \$50 for purchase of AT&T High Speed Internet Pro or Elite speed. Requires AT long distance service. Long distance not required with online orders at att.com. Orders placed online at att.com will r \$50 for each qualifying purchase. Must be new customer to qualifying service(s). Cash back redemption requires cust qualifying service(s) a minimum of 30 days and at time processing of reward is completed. Check following redemption of reward to eligible customers. Check may not be used to pay for local telephone service provi Cash-back offer may not be combined with other AT&T promotional offers on the same services. Offer ends 11/30/08

**Free Modem or Gateway after Rebate Offer:** Online orders only. Offer ends 01/31/09. New customers who purch or Elite (6.0) with AT&T Account Manager subscription. Mail-in Equipment Rebate Offer: valid in the following states: IL, IN, KS, MI, MO, NV, OH, OK, TX, and WI. Rebate must be postmarked within 90 days of AT&T High speed Interne activation. Charge for modem (\$49.99) or gateway (\$79.99) will appear on first bill. Online redemption required. Limi Rebate details mailed to customer 4-6 weeks from order date. Applicable taxes and fees will be based on the full mor products and services and will not be credited with any reward or bill credit. Rebate does not include taxes or additior Service must be active for 30 days to be eligible, and account must be current. Check mailed 4-6 weeks after redem information is provided to AT&T. AT&T may provide a refurbished gateway. Other Charges: A shipping and handling f the customer self-install kit. Price varies depending upon shipment method.

**Free AT&T Wi-Fi Basic Offer:** Requires registered AT&T High Speed Internet membership. AT&T High Speed Intern Express, Pro, and Elite customers receive service free. Roaming locations not included, except participating McDonald Acceptance of AT&T Wi-Fi Terms and Conditions is required. If your high-speed Internet membership is cancelled, yo subscription will also be cancelled. Charges will appear on the AT&T Internet Services portion of your telephone bill. 1 additional fees and surcharges extra. AT&T Wi-Fi public wireless high-speed Internet access service is provided by AT Services. Connections available at AT&T Wi-Fi Hot Spots and partnering locations. An 802.11 b/g enabled device is re Fi access. Service not available in all areas. Limited to AT&T Internet Services master account. AT&T Internet Service right to suspend any connection and is not liable for any lack of security that may result from your use of the service device. Other restrictions apply.

**Starbucks:** Wi-Fi service at Starbucks available at U.S. company-operated Starbucks locations equipped with a hot s and the Starbucks logo are registered trademarks of Starbucks U.S. Brands, LLC.

**\$100 Cable Switch Cash Back Offer:** Available to residential customers switching existing cable Internet service to Speed Internet. \$50 cash back reward for purchases of Express speed and \$100 cash back reward for purchases of P speeds. Subscription to AT&T local service required. Customer must satisfy all outstanding obligations with current ca Only one high-speed Internet cable switch offer per local telephone bill. Online redemption required. Cash back reder customer to retain qualifying service(s) a minimum of 30 days and at time processing of reward is completed. Checks within 4-6 weeks to eligible customers following redemption of reward. Checks may not be used to pay for local telep provided by AT&T. Not available with other AT&T High Speed Internet offers. Offer ends 01/31/09.

**\$10.00 Per Month Basic DSL Offer:** For qualifying residential AT&T High Speed Internet customers only. Basic spe month) available for new customers only. New customer is defined as not having AT&T High Speed Internet or BellSc Speed Internet in the past 12 months. Purchase of local service from the applicable AT&T incumbent local exchange c required. This is a limited time offer and is only available for AT&T High Speed Internet. Static IP p references based on maximum downstream DSL synch rates and may vary. \$150-\$200 additional charge will apply if install is required or desired. Billing begins on the date service is provisioned by AT&T, even if customer has not yet r Service not available in all areas. Subject to change without notice. Maximum speed achieved depends on customer l Acceptance of Terms of Service required. Taxes and additional fees extra. Other restrictions, including credit restrictio qualification, apply. Price expires on 12/29/09.

**AT&T High Speed Internet Online Upgrade or Renewal Offers:** SERVICE REQUIRES: DSL modem/gateway/rout qualifying local service. AT&T High Speed Internet Basic is \$19.95 per month with no term requirec Express is \$25.00 per month with no term required; AT&T High Speed Internet Pro is \$30.00 per m AT&T High Speed Internet Elite is \$35.00 per month with no term required. OTHER CHARGES: Customers upgrading will be billed a one time charge of \$79.99. A shipping and handling fee applies for gateway the customer self-install k depending upon shipment method. Taxes and additional fees extra. OTHER TERMS: Actual speeds based on DSL sync vary, and are not guaranteed. Many factors affect speed. Service and speed not available in all areas.

**Other Information:** Advertised services and Internet speed options not available in all areas. Offers may be modifie discontinued at any time without notice. Other conditions may apply to all offers.

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# Compare DSL Direct Plans

[Compare DSL plans for home phone service](#)

	Great Deal <b>Direct Elite</b>	Great Deal <b>Direct Pro</b>	<b>Direct Express</b>	<b>Direct Basic</b>
<b>Plan Details</b>				
<b>Monthly Price*</b>	\$45.00 (no term required)	\$40.00 (no term required)	\$35.00 (no term required)	\$19.95 (1-year term required)
<b>Plan Type</b>	DSL without local phone service	DSL without local phone service	DSL without local phone service	DSL without local phone service
<b>Special Offers</b>	Free AT&T Wi-Fi*	Free AT&T Wi-Fi*	Free AT&T Wi-Fi*	Free AT&T Wi-Fi*
<b>Speed</b> ■ <b>Downstream</b> ■ <b>Upstream</b>	FASTEST Up to 6.0 Mbps Up to 768 Kbps	FASTER Up to 3.0 Mbps Up to 512 Kbps	FAST Up to 1.5 Mbps Up to 384 Kbps	STANDARD Up to 768 Kbps Up to 384 Kbps
<b>Email Addresses</b>	11 - Free	11 - Free	11 - Free	11 - Free
<b>Email Box Size</b>	Virtually unlimited	Virtually unlimited	Virtually unlimited	Virtually unlimited
<b>Photo Storage Size</b>	Virtually unlimited	Virtually unlimited	Virtually unlimited	Virtually unlimited
<b>Plan Features</b>				
<b>Equipment and Other</b>				

\*View AT&T High Speed Internet Direct offer disclaimers.

## AT&T High Speed Internet Direct Disclaimers

[Print complete details](#)

**AT&T High Speed Internet Direct Plans:** SERVICE REQUIRES: DSL modem/gateway/router. Quoted price for AT&T High Speed Internet Direct Basic is \$19.95 per month with 1-year term required; AT&T High Speed Internet Direct Express is \$35.00 per month with no term required; AT&T High Speed Internet Direct Pro is \$40.00 per month with no term required; AT&T High Speed Internet Direct Elite is \$45.00 per month with no term required. OTHER CHARGES: Offer includes a self-installation kit at no additional charge. Shipping and handling fee applies for DSL equipment for customer self-install orders. Price varies depending upon shipment method. OTHER TERMS: Actual speeds based on DSL synch rate, may vary, and are not guaranteed. Many factors affect speed. Service and speed not available in all areas. AT&T may modify or cancel offer without notice. Other conditions: credit restrictions and qualifications apply.

**Free AT&T Wi-Fi Basic Offer:** Requires registered AT&T High Speed Internet membership. AT&T High Speed Internet Basic, Express, Pro, and Elite customers receive service free. Roaming locations not included, except participating McDonald's® locations. Acceptance of AT&T Wi-Fi Terms and Conditions is required. If your high-speed Internet membership is cancelled, your AT&T Wi-Fi subscription will also be cancelled. Charges will appear on the AT&T Internet Services portion of your telephone bill. Taxes, additional fees and surcharges extra. AT&T Wi-Fi public wireless high-speed Internet access service is provided by AT&T Internet Services. Connections available at AT&T Wi-Fi Hot Spots and partnering locations. An 802.11 b/g enabled device is required for Wi-Fi access. Service not available in all areas. Limited to AT&T Internet Services master account. AT&T Internet Services reserves the right to suspend any connection and is not liable for any lack of security that may result from your use of the service on your device. Other restrictions apply.

**Starbucks:** Wi-Fi service at Starbucks available at U.S. company-operated Starbucks locations equipped with a hot spot. Starbucks and the Starbucks logo are registered trademarks of Starbucks U.S. Brands, LLC.

**Other Information:** Advertised services and Internet speed options not available in all areas. Offers may be modified or discontinued at any time without notice. Other conditions may apply to all offers.

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**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.7**

**Request:**

In AT&T Illinois Ex. 2.0, page 8, lines 171-173, Mr. Panfil says that the "Commission has further recognized that wireless service is the functional equivalent to ILEC wireline service in the local exchange marketplace by approving the applications of three wireless companies to be Eligible Telecommunications Carriers ("ETCs")." What is the basis for Mr. Panfil's statement other than the fact that these carriers received ETC status?

**Response:**

Mr. Panfil's testimony is related only to the fact that those wireless carriers have been granted ETC status by the Commission.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.10A**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 11, Mr. Panfil describes the prices for the "package with unlimited nationwide long distance calling" for the Select Feature Package, and the "long distance plans available for separate purchase" with the Complete Choice Enhanced package.

- A. What long distance plans and rates are available to customers who take the Consumers Choice packages?

**Response:**

Basic MTS: no Monthly Recurring Charge ("MRC") and \$.33 per minute.

AT&T One Rate Online Basic: no MRC and \$.12 per minute (available only through att.com website)

AT&T One Rate Nationwide 5 cent Advantage: \$4.00 MRC and \$.05 per minute.

AT&T Unlimited Nationwide Calling One: \$25.00 MRC for unlimited domestic directed-dialed calls.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.10B**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 11, Mr. Panfil describes the prices for the "package with unlimited nationwide long distance calling" for the Select Feature Package, and the "long distance plans available for separate purchase" with the Complete Choice Enhanced package.

- B. What long distance plans and rates are available to customers who take stand-alone or a la carte service?

**Response:**

Basic MTS: no Monthly Recurring Charge ("MRC") and \$.33 per minute.

AT&T One Rate Online Basic: no MRC and \$.12 per minute (available only through att.com website)

AT&T One Rate Nationwide 5 cent Advantage: \$4.00 MRC and \$.05 per minute.

AT&T Unlimited Nationwide Calling One: \$25.00 MRC for unlimited domestic directed-dialed calls.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.10C**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 11, Mr. Panfil describes the prices for the "package with unlimited nationwide long distance calling" for the Select Feature Package, and the "long distance plans available for separate purchase" with the Complete Choice Enhanced package.

- C. What long distance plans and rates are available to customers who take grandfathered service?

**Response:**

Basic MTS: no Monthly Recurring Charge ("MRC") and \$.33 per minute.

AT&T One Rate Online Basic: no MRC and \$.12 per minute (available only through att.com website)

AT&T One Rate Nationwide 5 cent Advantage: \$4.00 MRC and \$.05 per minute.

AT&T Unlimited Nationwide Calling One: \$25.00 MRC for unlimited domestic directed-dialed calls.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.11**

**Request:**

Other than Consumers Choice Plus, do any AT&T Illinois telephone packages or plans (currently available or grandfathered) include Voice Mail in the recurring monthly charge?

**Response:**

None of AT&T Illinois' tariffed packages, other than Consumers Choice Plus, include Voice Mail.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.13**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 24, lines 541-542, please provide a list of all services and charges that constitute the \$33.83 "typical total monthly bill" discussed.

**Response:**

Network Access Line (NAL)	\$ 9.00
End User Common Line (EUCL)	\$ 4.52
Average Local Usage	\$ 1.53
Average Central Office Features	\$ 7.56
Average Toll Charges	\$11.22

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.14**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 24, lines 541-542, how does Mr. Panfil define "typical"? Is the bill typical of customers in the Greater Illinois MSAs or AT&T Illinois generally? How many customers' bills in the Greater Illinois MSAs fall within \$1.00 of the typical \$33.83 bill in a given month?

**Response:**

Mr. Panfil used the term "typical" as a synonym for "average". The average bill is derived primarily from data specific to customers in the Greater Illinois MSAs, the only exception being that a portion of the central office features revenues (for features that were classified as competitive in the Greater Illinois MSAs prior to August 1, 2008) are based on a statewide average for all residence lines. AT&T Illinois does not have data that would provide information of the distribution of individual customer bills over the range of amounts, and therefore cannot specify how many fall within \$1.00 of \$33.83.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.18**

**Request:**

Is the data for the table on page 29 (Comparative Demand for Package Retail Service and Stand-Alone Access Line) of AT&T Illinois Ex. 2.0 for AT&T Illinois as a whole or is it limited to the Greater Illinois MSAs?

**Response:**

The data for the chart on page 29 are for AT&T Illinois as a whole. Comparable historical data are not available for the Greater Illinois MSAs.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.19**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 32, lines 716-718, does Mr. Panfil consider the \$10.00 Access Area C network access line rate in MSA 1 to be a “competitive market rate”? If not, why not.

**Response:**

The \$10.00 Access Area C network access line rate in MSA 1 is not a “competitive market rate” due to the fact that it was originally established through the regulatory process; was subject to the price index in AT&T Illinois’ Alternative Regulation Plan for many years; and, although now classified as competitive, is capped pursuant to the Joint Proposal accepted by the Commission’s Order in Docket No. 06-0027.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 2.21**

**Request:**

Referring to AT&T Illinois Ex. 2.0, page 33, lines 747-749, Mr. Panfil states that “the rates for network access lines and usage present an even greater problem for competitors in these MSAs than the equivalent rates did in MSA-1 in 2006.” Please describe the problem these AT&T Illinois rates present for competitors.

**Response:**

As stated in Mr. Panfil's testimony (see lines 745-753), the current rates (specifically the local usage rates) in the Greater Illinois MSAs are lower than the comparable Band C rates in MSA-1 were in 2006, making it more difficult for competitors to price competitively.

**Witness Responsible:** Eric Panfil

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 4.4**

**Request:**

In response to AG DR2.13, "average central office features" is shown as \$7.56. Please state what prices were considered in this average and how the average was calculated.

**Response:**

See the attached document for a list of the features and associated prices that were included in the average. The average was calculated by computing total annual revenues (based on 2007 demand) for the central office features and dividing those amounts by the appropriate annual number of access lines (based on 2007 demand). For features that are priced differently in MSA-1 than in MSAs outside of MSA-1, the demand quantities used were for those for the MSAs outside of MSA-1. For features that are priced at a single rate statewide, total Illinois demand quantities were used.

**Witness Responsible:** Eric Panfil

## Central Office Features and Prices Included in Average

Rate Element	Rate
Call Waiting	\$1.68
Caller ID	\$3.99
Caller ID w/Name	\$0.71
Anonymous Call Rejection	\$3.00
Home Service Basic Value Pkg	\$9.50
Home Service Value Plus Pkg	\$14.30
Home Service Best Value Pkg	\$15.40
Talking Call Waiting	\$1.88
Talking Call Waiting w/ Works	\$1.00
BASICS Choice	\$11.48
The Works	\$14.95
Basics	\$11.90
Call Forward Variable	\$5.99
Three Way Calling	\$5.99
Automatic Callback per Line	\$5.99
Repeat Dialing per Line	\$5.99
Call Screening	\$5.99
Distinctive Ring	\$6.00
Multi-Ring First Number - Res	\$4.99
Multi-Ring Second Number - Res	\$2.25
Automatic Callback per Use	\$1.99
Repeat Dialing per Use	\$0.75
3 Way Calling per Use	\$1.99
Call Forward - Busy Line Transfer	\$0.45
Call Forward - BLT Control Option	\$1.00
Call Forward - Alternate Answer	\$0.40
Call Forward - AA Control Option	\$1.00
Message Waiting Tone	\$0.30
BLT, AA, MWT	\$1.00
Easy Call Service	\$5.00
Special Delivery Feature	\$0.15
Star Code Access to Voicemail	\$0.30
Voice Mail Features Package	\$1.00
Privacy Manager	\$6.99
Privacy Manager w/ Works	\$4.99
Movers Call Forwarding 1 mth	\$3.00
Movers Call Forwarding 3 mth	\$7.80
Movers Call Forwarding 6 mth	\$15.00
Name & Number Delivery	\$0.75
Speed Call 30 - Res	\$6.00
Speed Call 8 - Res	\$5.99

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 4.5**

**Request:**

In response to AG DR2.13, "average toll charges" is shown as \$11.22. Do the average toll charges include interLATA and intraLATA toll? What is the toll call rate that is incorporated into the average toll charge?

**Response:**

The average toll charges include both interLATA and intraLATA toll. There is no specific toll call rate on which the revenues are based; the average toll charges are based on a June 2008 special study of the toll revenues for all customers in the Greater Illinois MSAs that subscribe to one of the toll service offerings of AT&T Illinois' Long Distance affiliate.

**Witness Responsible:** Eric Panfil