

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
310196	1416 Dobbins Dr	20080502	3			0		
312630	402 Paul Ave	20080505	4			0		
312634	310 Paul Ave	20080505	3			0		
		20080703	4		Sent letter to gain access			
312825	1112 W Anthony Dr IRRIG	20080505	3			0		
		20080703	4		Issued EST/ZERO Svc Order	1771488	Other	Y
			4				Sent to closer batch for 4 estimates jr 7/16	Y
			4				on findings. Can we get to the pit ?	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 21.	Y
			4				pulled about 5 yrs ago. need to find out from illinois power if	Y
			4				they want to retire meter box so we can pull the register head.	Y
			4				le sd	Y
			4				"4 consecutive estimates	get
			4				"register head is in pitbut meter is not in there	meter
			4				"t to see if we can get this repair	Offic
313009	1607 AIRPORT RD	20080707	3		Sent letter to gain access	0		
314974	2101 Kenyon Rd IRRIG	20080506	3			0		
315742	706 Bethume Ct	20080708	3		Issued EST/ZERO Svc Order	1774527	Repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				new so	C
			3				"3 consecutive estimates	device
316081	1305 1/2 N Champaign St	20080507	3		Issued EST/ZERO Svc Order	1708568	"3 consecutive estimates	device
			3				repair.	C
			3				W001 Incompletion reason: No adult at premise.	C
			3				"NEED TO CALL OWNER TO SET APPOINTMENT TO FIX PROBLEM AT METER	"
			3				"NOBODY LIVES HERE	MB"
		20080708	4		Sent letter to gain access	0		
			4		Issued EST/ZERO Svc Order			
317098	417 Fairview Dr	20080507	5		Sent letter to gain access	0		
317399	515 EDGEBROOK DR #45	20080507	3		Order already issued	1693522	2 consecutive estimates outside reading device won't read out rep	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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317399	515 EDGEBROOK DR #45	20080507	3		Order already issued	1693522	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1211.	Y
			3				Repaired / Rewired Touchpad	Y
			3				REGIONAL SUPPORT PUT IN BATCH DUE TO ESTIMATES...DC6/6	Y
317499	1406 N PROSPECT AVE	20080507	3		Order already issued	1693523	Sent to closer batch for 3 estimates jr 5/15	Y
			3				ad register head has also been reported. Check and repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2768.	Y
			3				READ OUT OK. LOCATION FOR ARB WAS WRONG. SAID WEST BUT IS	Y
			3				ACCUALLY EAST. KP	Y
			3				Read Only	Y
			3				"3 consecutive estimates	devic
318234	1205 Parkland Ct	20080709	3		Order already issued	1771795	ARB mox is off of pole laying in parking lot need rewired and att	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 8/11	Y
			3				ached to pole. Get read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 8.	Y
			3				Repaired / Rewired Touchpad	Y
318464	1608 Cruising Ln	20080508	3		Issued EST/ZERO Svc Order	1709801	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
320285	1305 ALPINE DR	20080509	3		Order already issued	1704480	W001 Out meter reading: 496.	Y
			3				W001 In meter ID: 51182074N reading: 0.	Y
			3				MB	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 1820068988.	Y
			3				Sent to closer batch for 3 estimates jr 6/10	Y
			3				" 2 consecutive estimates	devic
			3				"epair	read

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320428	308 S Market St	20080311	3			0		
		20080509	4		Letter already issued			
320562	705 E Chestnut St	20080311	3			0		
		20080509	4		Issued EST/ZERO Svc Order	1710825	2 consecutive estimates outside reading device won't read out rep	Y
			4				air.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 72.	Y
			4				MB	Y
			4				Repaired / Rewired Touchpad	Y
			4				Sent to closer batch for 4 estimates jr 5/19	Y
321748	2507 Covington Dr	20080512	3		Order already issued	1693533	3 consecutive estimates outside reading device won't read out rep	C
			3				air	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
322033	2533 Clayton Blvd	20080512	3		Called, left message	0		
323671	1013 W Beardsley Ave	20080714	3		Issued EST/ZERO Svc Order	1780705	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				new so	C
326291	709 Sherwood Ter	20080317	3		Issued EST/ZERO Svc Order	1656405	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Need inside to make repair. JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
326796	705 W Maple St	20080314	3			0		

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326796	705 W Maple St	20080514	4		Issued EST/ZERO Svc Order	1715475	Sent to closer batch for 4 estimates jr 5/28	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Customer will be home. Additional contact number is 217-328-0263.	Y
			4				W001 Meter reading: 893.	Y
			4				MB	Y
			4				Read Only	Y
			4				"4 consecutive estimates	device
			4				"repair	"
328321	203 S New St	20080916	3			0		
328373	201 S Neil St	20080716	3		Sent letter to gain access	0		
328569	313 Wheaton Ave	20080515	3		Order already issued	1693547	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				cannot get arb to read out. left tag for customer to cal in.	C
			3				le	C
			3				W001 Incompletion reason: Other.	C
329312	44 E University Ave IRRIG	20080516	3		Order already issued	1693549	Sent to closer batch for 3 estimates jr 6/16	Y
			3				uchpad on meter box.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 6.	Y
			3				rwired tpad and put on top of meter lid. reads out just fine.	Y
			3				le	Y
			3				Repaired / Rewired Touchpad	Y
			3				"3 consecutive estimates	g dev
334041	408 W Springfield Ave	20080519	3		Sent letter to gain access	0		
		20080718	4		Issued EST/ZERO Svc Order	1788063	knocked loudly. neighbor said she is home.	C
			4				W001 Incompletion reason: Knock / Ring Left Card.	C
			4				pair. customer has no phone number listing please tag if cannot g	C
			4				et in.	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C

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334041	408 W Springfield Ave	20080718	4		Issued EST/ZERO Svc Order	1788063	left tag for customer to call in. neighbor said she never	C
			4				asnwers the door or socializes with anybody. rang door bell and	C
			4				"4 consecutive estimates outside reading device won't read out	re"
		20080918	5		Sent letter to gain access	0		
336723	1211 W Eads St	20080918	3		Sent letter to gain access	0		
337725	1008 N Goodwin Ave	20080918	3		Issued EST/ZERO Svc Order	1858481	ated area. Go to office on site to inform that you need to move	C
			3				device.	C
			3				place is locked up ml looks vaca	C
			3				W001 Incompletion reason: Other.	C
			3				"3 consecutive estimates	ing d
341890	403 Birch Ct	20080924	3		Sent letter to gain access	0		
342054	400 Linden Dr	20080924	3		Sent letter to gain access	0		
343230	104 N Main St	20080925	3		Issued EST/ZERO Svc Order	1864683	Get a read	Y
			3				W001 Meter reading: 296.	Y
			3				reads ok maybe they don't know where the tile is located ml	Y
			3				?????	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 10/2	Y
			3				"check outside reading device did not get read 9/25/2008	d shc
			3				"s that this was repaired 7/25/08	ecuti
344252	412 S Dodson Dr	20080327	3		Issued EST/ZERO Svc Order	1667134	3 consecutive estimates outside reading device broken or missing	Y
			3				W001 Meter reading: 460.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates.Over-estimated jr 4/3	Y
			3				"repair	a rea
344399	2508 E Florida Ave	20080528	3		Order already issued	1718744	Sent to closer batch for 3 estimates jr 6/11	Y
			3				pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 810.	Y
			3				jm	Y
			3				Repaired / Rewired Touchpad	Y
			3				"2 consecutive estimates	evice
344628	2212 Rainbow Vw	20080925	3		Sent letter to gain access	0		
345074	2007 Easy St	20080327	3		Issued EST/ZERO Svc Order	1667141	3 consecutive estimates outside reading evice won't read out repa	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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345074	2007 Easy St	20080327	3		Issued EST/ZERO Svc Order	1667141	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2927.	Y
			3				WIRE TO ARB WAS CUT. SPLICED PIECE IN. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				"ir	t rea
346505	1308 E Florida Ave	20080328	5		Issued EST/ZERO Svc Order	1668695	customer has 5 estimates on account outside reading device is gon	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				COVERED BY NEW SIDING. KP	C
			5				W001 Incompletion reason: Other.	C
			5				"BOX MISSING	USTC
			5				"e or broke repair	A re
		20080529	6			0		
		20080729	7		Letter already issued			
346560	1106 E Delaware Ave	20080328	4		Issued EST/ZERO Svc Order	1668699	Sent to closer batch for 4 estimates jr 4/11	Y
			4				air.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 779.	Y
			4				REPLACED ARB. KP	Y
			4				Repaired / Rewired Touchpad	Y
			4				"4 estimates on account outside reading device won't read out	rep"
346960	1402 1/2 E Michigan Ave	20080328	4		Issued EST/ZERO Svc Order	1667086	REPLACED ARB. KP	Y
			4				Repaired / Rewired Touchpad	Y
			4				Sent to closer batch for estimate jr 4/11	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				custoemr called about high bill. he is home during the day .	Y
			4				he said you can call him at 217-493-4201	Y
			4				W001 Meter reading: 2906.	Y
			4				"3 consecutive estimates on account	ing d
			4				"read out repair	es Be

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347656	713 S Cottage Grove Ave	20080328	3		Issued EST/ZERO Svc Order	1668713	Sent to closer batch for 3 estimates jr 4/11	Y
			3				repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 353.	Y
			3				PUT NEW LID AND T-PAD ON METER BOX. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				"3 consecutive estimates outside reading device missing or broken	"
348499	107 N Webber St	20080331	5		Sent letter to gain access	0		
		20080530	6					
348701	1604 S Hillcrest St	20080331	3		Issued EST/ZERO Svc Order	1670637	3 consecutive estimates outside reading device missing or broken	C
			3				repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
		20080530	4		Order already issued	1731493	Sent to closer batch for 4 estimates jr 6/9	Y
			4				20-5907 he will meet you there.	Y
			4				W001 Out meter reading: 330.	Y
			4				W001 In meter ID: 85889182N reading: 0.	Y
			4				WIRE CUT IN WALL...CHANGED TO RADIO READ...RG	Y
			4				Changed Meter	Y
			4				W001 Remote ID entered: 1820787606.	Y
			4				"3 consecutive estimates outside reading device and wire is gone	"
			4				" Call ahead 15 minutes to customers son Doug Mcclelland	206-
348862	506 E Michigan Ave MULTI	20080530	3		Issued EST/ZERO Svc Order	1732047	3 consecutive estimates outside reading device won't read out re	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 3815.	Y
			3				RG	Y
			3				Repaired / Rewired Touchpad	Y
			3				6/24/08 Regional support put in closer batch / estimates - BKL	Y
			3				pair	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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348862	506 E Michigan Ave MULTI	20080530	3		Issued EST/ZERO Svc Order	1732047	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
349875	806 S Urbana Ave	20080530	3		Order already issued	1719490	WILL NOT READ OUT. ALSO NEEDS LOS METER CHANGE..RG	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				pair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"2 consecutive estimates outside reading device won't read out	re"
350398	402 E High St	20080331	4		Issued EST/ZERO Svc Order	1670660	repair. Get a read	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				4-10-08 AM METER BOX NEEDS LOCATED WROTE UP MAINTENANCE ORDER	C
			4				Turned off for repairs	C
			4				W001 Incompletion reason: Other.	C
		20080530	5		Sent letter to gain access	0	"4 consecutive estimates outside reading device will not read out	"
350964	805 S Race St	20080602	3		Sent letter to gain access	0		
351138	801 W Delaware Ave	20080401	3		Issued EST/ZERO Svc Order	1672157	3 consecutive estimates outside reading device won't read out rep	C
			3				WON'T READ OUT. KP	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
		20080602	4		Order already issued	1731762	*** 8:30 appointment **** 4 consecutive estimates meter inside ne	Y
			4				t house.	Y
			4				W001 Meter reading: 905.	Y
			4				CHANGED TO RADIO READ...RG	Y
			4				Read Only	Y
			4				6/17/08 kfm sent to closer batch to stop estimates	Y
			4				"ed to be repaired	count

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351805	307 W Washington St	20080401	3		Issued EST/ZERO Svc Order	1672161	3 consecutive estimates outside reading device won't read out re	Y
			3				pair	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 418.	Y
			3				CHANGED ARB. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
354701	1209 W Oregon St	20080401	3		Issued EST/ZERO Svc Order	1672168	3 consecutive estimates outside reading device won't read out repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 253.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
358524	520 E Green St	20080604	3		Order already issued	1719855	2 consecutive estimates check to see if prewire can be done to move	Y
			3				Sent to closer batch for 3 estimates jr 6/13	Y
			3				ve outside reading device to make accessible for meter readers.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 3021.	Y
			3				repaired ml moved outside of gate ml	Y
358525	518 E Green St MULTI	20080604	3		Order already issued	1719869	Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 6/13	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 204.	Y
			3				MOVED OUTSIDE GATED AREA. CE	Y
			3				"device	nform
			3				" device	s blo
			3				"2 consecutive estimates	to th
359169	609 S Locust St	20080402	3		Issued EST/ZERO Svc Order	1672985	3 consecutive estimates outside reading device won't read out repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 0.	Y
			3				repaired reads ok now bad touch padml	Y
			3				Sent to closer batch for 3 estimates jr 4/10	Y

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359169	609 S Locust St	20080402	3		Issued EST/ZERO Svc Order	1672985	"air	a re
359650	712 S 6th St	20080603	3		Issued EST/ZERO Svc Order	1735220	3 consecutive estimatescannot get a read on outside reading devic	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 89.	Y
			3				reads ok maybe they don't know where the box is	Y
			3				???????????????????? ml	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 6/13	Y
			3				"e	Repai
359699	508 E John St MULTI	20080603	3		Called, left message	0		
364074	1107 S 4th St #4	20080403	4		Issued EST/ZERO Svc Order	1674402	"4 consecutive estimates	devic
			4				Sent to closer batch for 4 estimates jr 4/15	Y
			4				repair Get a read	Y
			4				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			4				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 416.	Y
			4				4-14-08 AM READ: 0416	Y
			4				Installed 3 wire	Y
364733	1402 S Neil St #A	20080403	3		Issued EST/ZERO Svc Order	1674406	pair. Get read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2793.	Y
			3				repaired ml	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
365164	212 Hessel Bl	20080403	3		Issued EST/ZERO Svc Order	1674432	Sent to closer batch for 3 estimates jr 4/15	Y
			3				EPAIR. GET READ	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 95.	Y
			3				4-14-04 AM READ: 0095	Y
			3				Changed Touchpad	Y
			3				"3 CONSECUTIVE ESTIMATES	DEVIC
365464	206 W Stanage Ave	20080403	3		Issued EST/ZERO Svc Order	1674445	Rescheduled Reason: FRCC - Reschedule Customer Appt	C
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	C

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
365464	206 W Stanage Ave	20080403	3		Issued EST/ZERO Svc Order	1674445	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				4-14-08 AM NEEDS ACCESS TO INSIDE METER TO REPAIR	C
			3				W001 Incompletion reason: No Access.	C
			3				"3 consecutive estimates	ervice
			3				"pair	t rea
366535	610 S Randolph St	20080403	5		Issued EST/ZERO Svc Order	1675658	W001 Out meter reading: 946.	Y
			5				W001 In meter ID: 85166575N reading: 0.	Y
			5				mb	Y
			5				Changed Meter	Y
			5				Changed Touchpad	Y
			5				W001 Remote ID entered: 85166575.	Y
			5				*****scheduled 8:30 appointment*** change meter	g has
			5				"d dial	et rea
366899	511 W Springfield Ave MULTI	20080404	4		Issued EST/ZERO Svc Order	1675669	has bad dial. Get a read.	C
			4				W001 Incompletion reason: No Access.	C
			4				"CUSTOMER SAYS CANT DO IT TODAY	MB"
			4				*****scheduled 9:30 appointment**** change meter	ng m
367752	604 Hessel Bl	20080806	3		Sent letter to gain access	0		
367758	1108 Foley St	20080404	3		Customer left for winter	1675682	outside reading device is missing or broken repair.	Y
			3				W001 Meter reading: 371.	Y
			3				remounted ml	Y
			3				REGIONAL STAFF OFFICE REVIEW PUT IN C/BATCH ESTIMATED PSB 4/14	Y
368106	311 Kelly Ct	20080806	3		Called, left message	0		
368747	603 S Fair St	20080407	4		Issued EST/ZERO Svc Order	1677635	ml	C
			4				W001 Incompletion reason: Knock / Ring Left Card.	C
			4				"ge meter out	mete
			4				*****scheduled 12:30 appointment**** 4 consecutive estimates	chan'
369050	921 W John St	20080407	3		Issued EST/ZERO Svc Order	1673916	ter reader TL states wire is of in back needs reattached to back	Y
			3				of device.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 643.	Y
			3				repaired	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
			3				"outside reading device won't read out 2 consecutive estimates	Me"
369290	1018 W Charles St	20080407	3		Sent letter to gain access	0		
371473	1109 Frank Dr	20080408	4			0		
372893	2309 W John St IRRIG	20080409	3		Issued EST/ZERO Svc Order	1680158	W001 Out meter reading: 126.	Y
			3				W001 In meter ID: 84447515N reading: 0.	Y

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372893	2309 W John St IRRIG	20080409	3		Issued EST/ZERO Svc Order	1680158	ml repaired	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 84447515.	Y
			3				Sent to closer batch for 3 estimates jr 4/25	Y
			3				epair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"3 consecutive estimates	devic
373197	104 Kenwood Rd	20080811	3		Issued EST/ZERO Svc Order	1821272	pair. Get a read	Y
			3				W001 Meter reading: 2584.	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 8/29	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
373202	122 Kenwood Rd	20080409	3		Issued EST/ZERO Svc Order	1680165	epair and get a read.	C
			3				ml	C
			3				W001 Incompletion reason: Other.	C
			3				"3 consecutive estimates	devic
373226	2104 W Springfield Ave #B	20080409	3		Issued EST/ZERO Svc Order	1680170	Changed Meter	Y
			3				W001 Remote ID entered: 85166635.	Y
			3				Sent to closer batch for 3 estimates jr 4/22	Y
			3				epair get read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Out meter reading: 746.	Y
			3				W001 In meter ID: 85166635N reading: 0.	Y
			3				ml fixed	Y
			3				"3 consecutive estimates	devic
374659	509 Ridgewood Ct	20080409	5		Sent letter to gain access	0		
374660	511 Ridgewood Ct	20080409	4		Issued EST/ZERO Svc Order	1680250	W001 Closing Error: Inbound meter has an install or scrap date.	C
			4				Meter sitting at premise 090250546 jr 4/21	C
			4				VOID - METER HAS BEEN CHANGED THROUGH	C
			4				TOUGHBOOK....DC4/23	C

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374660	511 Ridgewood Ct	20080409	4		Issued EST/ZERO Svc Order	1680250	W001 Out meter reading: 1229.	C
			4				W001 In meter ID: 85166634N reading: 0.	C
			4				ml r.r siding company rip out the recpt. s and s siding	C
			4				???????????	C
			4				Changed Meter	C
			4				W001 Remote ID entered: 1820605470.	C
			4				W001 Closing Error: Meter belongs to another premise.	C
			4				"ad meter	st rea
			4				*****scheduled 12:30 appointment*** change out meter	Radio
374900	3204 W Kimberly Dr	20080409	3		Issued EST/ZERO Svc Order	1680252	3 consecutive estimates outside reading device won't read out re	C
			3				pair.	C
			3				ml	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
374956	3310 York Dr	20080611	3		Issued EST/ZERO Svc Order	1744924	epair.	Y
			3				W001 Meter reading: 1767.	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 6/18	Y
			3				"3 consecutive estimates	devic
			3				"reads out ok	GA"
374974	3315 York Dr	20080409	3		Issued EST/ZERO Svc Order	1680256	Sent to closer batch for 3 estimates jr 4/16	Y
			3				air	Y
			3				W001 Out meter reading: 662.	Y
			3				W001 In meter ID: 85165813N reading: 0.	Y
			3				MB	Y
			3				Changed Meter	Y
			3				Changed Touchpad	Y
			3				W001 Remote ID entered: 85165813.	Y
			3				"3 consecutive estimates	rice v
375235	3102 Sylvan Dr	20080409	4		Sent letter to gain access	0		
376839	2116 Byrnebruk Rd	20080411	3		Issued EST/ZERO Svc Order	1682068	3 consecutive estimate outside reading device is missing or broke	Y
			3				W001 Out meter reading: 164.	Y
			3				W001 In meter ID: 51478745N reading: 0.	Y
			3				ml	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 1820630843.	Y
			3				Sent to closer batch for 3 estimates jr 4/18	Y
			3				"n repair.	st rea
377212	3203 Cameron Dr	20080414	4		Sent letter to gain access	0		

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
377212	3203 Cameron Dr	20080613	5		Sent letter to gain access	0		
377620	3405 Lakeshore Dr	20080613	3		Issued EST/ZERO Svc Order	1747771	pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1571.	Y
			3				Read Only	Y
			3				REGIONAL STAFF OFFICE REVIEW ESTIMATED PUT IN C/BATCH PSB	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
378315	2704 Hathaway Dr	20080415	3		Issued EST/ZERO Svc Order	1685230	Sent to closer batch for 3 estimates jr 4/24	Y
			3				epair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 649.	Y
			3				wired up new arb box and attached to house. reads out. le	Y
			3				ce	Y
			3				Repaired / Rewired Touchpad	Y
			3				"3 consecutive estimates	evice
379528	1821 ALDER LN	20080616	3		Issued EST/ZERO Svc Order	1749185	pair.	C
			3				ml wont read out	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates	evice
380320	2109 Clover Ct	20080416	6		Sent letter to gain access	0		
380488	1900 Blackthorn Dr	20080819	3		Sent letter to move reading device	0		
381737	2311 Galen Dr #9	20080416	3		Issued EST/ZERO Svc Order	1686865	epair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 385.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/24	Y
			3				"3 consecutive estimates	devic
			3				"rewired arb box	ust fir
381887	2112 Seaton Ct	20080417	3		Issued EST/ZERO Svc Order	1688056	pair.	C
			3				W001 Meter reading: 403.	C
			3				W001 Incompletion reason: Other.	C
			3				"3 consecutive estimates outside reading device won't read out	re"
			3				"meter had bad register head	nged
383445	810 Phoenix Dr	20080418	5		Issued EST/ZERO Svc Order	1689035	5 consecutive estimates on accountoutside reading device won't re	Y
			5				ad out repair.	Y
			5				W001 Meter reading: 171.	Y
			5				MB	Y

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
383445	810 Phoenix Dr	20080418	5		Issued EST/ZERO Svc Order	1689035	Repaired / Rewired Touchpad	Y
			5				Sent to closer batch for 5 estimates jr 4/25	Y
383955	710 Ventura Rd	20080418	3		Sent letter to gain access	0		
385408	1803 S Anderson St	20080422	3		Issued EST/ZERO Svc Order	1692427	3 consecutive estimates outside reading device won't read out rep	Y
			3				air.	Y
			3				W001 Meter reading: 272.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/29	Y
386011	104 W Mumford Dr	20080422	3		Issued EST/ZERO Svc Order	1692596	3 consecutive estimates outside reading device is missing or brok	Y
			3				RG	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estiamtes jr 5/14	Y
			3				en repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 417.	Y
387992	507 Mchenry St	20080423	3		Issued EST/ZERO Svc Order	1693808	pair.	Y
			3				W001 Meter reading: 2542.	Y
			3				REPLACED ARB. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				REGIONAL SUPPORT PUT IN BATCH DUE TO ESTIMATES...DC4/30	Y
			3				"3 consecutive estimates	Y
388410	2504 S Cottage Grove Ave	20080423	6		Issued EST/ZERO Svc Order	1693818	t read	Y
			6				W001 Meter reading: 696.	Y
			6				Repaired / Rewired Touchpad	Y
			6				REGIONAL SUPPORT PUT IN BATCH DUE TO ESTIMATES...DC4/30	Y
			6				"5 consecutive estimates outside device won't read out	Y
389237	3306 S Race St	20080425	3		Issued EST/ZERO Svc Order	1696189	3 consecutive estimates. outside reading device won't read out re	Y
			3				Sent to closer batch for 3 estimates jr 5/15	Y
			3				pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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389237	3306 S Race St	20080425	3		Issued EST/ZERO Svc Order	1696189	W001 Meter reading: 243.	Y
			3				READS FINE ??? RG	Y
			3				Read Only	Y
389947	1805 Lyndhurst Dr	20080428	4		Sent letter to gain access	0		
390138	2 CLOVER LEAF CT	20080626	3		Letter already issued	0		
392618	4809 W Windsor Rd #A23	20080429	3		Issued EST/ZERO Svc Order	1693559	2 consecutive estimates outside reading device won't read out rep	C
			3				5-7-08 CANT LOCATE METER PIT	C
			3				W001 Incompletion reason: Other.	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
		20080630	4		Sent letter to gain access	0		
392736	4809 W Windsor Rd #E2	20080630	3		Order already issued	0		
392924	2409 Rolling Acres Dr	20080430	3		Order already issued	1693566	epair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				WONT READ OUT NEED ACCESS TO INSIDE HOUSE. KP CE	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"2 consecutive estimates outside reading device won;t read out	r"
393004	2801 Curtis Rd	20080630	3		Sent letter to gain access	0		
393715	304 Jay St	20080501	6		Called, left message	0		
394485	402 E TOMARAS AVE	20080501	3		Order already issued	1698747	Sent to closer batch for 3 estimates jr 5/8	Y
			3				et away from pole.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 753.	Y
			3				5-7-08 AM READ: 0753	Y
			3				Verified read OK	Y
			3				"2 consecutive estimates	in a

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind re"
471712	1530 Hedge Rd	20080709	3		Order already issued	1742761	"2 consecutive estimates outside reading device won't read out	
			3				"asked for a meter change due to bad dial	GA"
486660	1406 BRIARWOOD DR	20080408	4			0		
		20080609	5		Issued EST/ZERO Svc Order	1742252	5 consecutive estimates on account meter in house needs to be repaired call customer 15 minutes prior to going to address @ 637-3636	C
			5					C
			5					C
			5				W001 Incompletion reason: Called Customer NA / LC.	C
			5				"non existent phone number	ne h
490998	902 Phlox Dr	20080501	3		Issued EST/ZERO Svc Order	1702468	**** 9:30 appointment***** periodic meter change	C
			3				customer cancelled	C
		20080701	4			1768705	4 consecutive estimate move the outside reading device outside of	Y
			4				Sent to closer batch for 4 estimates jr 7/9	Y
			4				meter. Talk with home owner first.	Y
			4				W001 Out meter reading: 551.	Y
			4				W001 In meter ID: 85889058N reading: 0.	Y
			4				ga	Y
			4				Changed Meter	Y
			4				W001 Remote ID entered: 1820799187.	Y
			4				" gated area	be ra
491753	724 Foley St	20080404	4		Issued EST/ZERO Svc Order	1675700	customer request we install the remote meter to illuminate outside reading device Set new remote meter.	C
			4				W001 Out meter reading: 2806.	C
			4				W001 In meter ID: reading: 0.	C
			4				repaired ml	C
			4				W001 Closing Error: A meter number is required.	C
			4				W001 Closing Error: Inbound meter has an install or scrap date.	C
			4				Canceled sord - No meter change completed here. jr 4/11	C
			4				" 4 consecutive estimates on account	ds ch
496205	1507 Casselbury Ln	20080611	3		Issued EST/ZERO Svc Order	1744929	repair.	Y
			3				W001 Meter reading: 59.	Y
			3				ga	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 6/18	Y
			3				"3 consecutive estimates	devic
522705	140 Lincoln Sq	20080401	3		Issued EST/ZERO Svc Order	1672171	meter repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 3982.	Y

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522705	140 Lincoln Sq	20080401	3		Issued EST/ZERO Svc Order	1672171	Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				"3 consecutive estimates	Y
534767	1014 W Clark St	20080512	3			0		
541487	1201 Waverly Dr	20080407	4		Called, left message	0		
543518	3924 Englewood Dr	20080410	3		Issued EST/ZERO Svc Order	1680983	t repair. Get a read.	C
			3				ml	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates on account	ng w
		20080611	4			1744945	ustomer will be home.	Y
			4				W001 Meter reading: 115.	Y
			4				ga	Y
			4				Read Only	Y
			4				"ed	e che
			4				"4 consecutive estimates	outsid
552141	603 TEAL CV	20080811	3		Letter already issued	0		
555128	1206 N Linview Ave	20080919	3			0		
555549	403 W Vermont Ave	20080804	3		Sent letter to gain access	0		
555550	22 Sanibel Dr	20080506	6			0		
555639	1212 N Broadway Ave	20080721	3		Order already issued	1766574	2 consecutive estimates outside reading device won't read check m	Y
			3				Office review required.	Y
			3				W001 Remote ID entered: 86082014.	Y
			3				Sent to closer batch for 3 estimates jr 7/28	Y
			3				anged. Customer will be home.	Y
			3				W001 Out meter reading: 379.	Y
			3				W001 In meter ID: 86082014N reading: 0.	Y
			3				Changed Meter	Y
			3				Changed Touchpad	Y
			3				"eter in house for repair	mete
			3				"meter is in the vertical position cannot use a RF meter	I wil"
			3				"relay info and pics to Connie as well	GA"
568460	614 Erin	20080512	3		Order already issued	1693532	2 consecutive estimates outside reading device won't read out rep	C
			3				W001 Incompletion reason: Other.	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
568460	614 Erin	20080512	3		Order already issued	1693532	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"meter has bad register head	hang
569178	2910 Natalie Dr	20080512	3		Sent letter to gain access	0		
		20080711	4					
577233	2904 Myra Ridge Dr	20080425	3		Issued EST/ZERO Svc Order	1696192	3 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1260.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				6/26/08 Regional support put in closer batch / estimates - BKL	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
580332	2707 E High St	20080926	3		Sent letter to gain access	0		
585207	2513 Stanford Dr	20080425	3		Issued EST/ZERO Svc Order	1696193	pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1230.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 5/27	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
592509	1104 Crescent Dr	20080218	5		Issued EST/ZERO Svc Order	1672212	Rescheduled Reason: Field Generated Same Day Order	Y
			5				W001 Meter reading: 39.	Y
			5				4-4-08 AM READ: 0039	Y
			5				Read Only	Y
			5				"Read meter	revie
595566	906 Westfield Dr	20080610	3		Sent letter to gain access	0		
600145	1803 Hunter St	20080728	3		Sent letter to gain access	0		

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
605149	4809 W Windsor Rd #A13	20080429	3		Order already issued	1693561	2 estimates on account outside reading device is missing or broke	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 5/2	Y
			3				n repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 61.	Y
			3				"WITH MUD AND DIRT	TE B
			3				"TPAD IS NEXT TO DRIVE	IT AN
			3				"WHAT WE CAN DO TO FIX PROBLEM	MB"
608347	518 Winston Dr	20080924	3		Sent letter to gain access	0		
609027	606 N Country Fair Dr #C	20080513	3		Issued EST/ZERO Svc Order	1714695	Sent to closer batch for 3 estimates jr 6/20	Y
			3				pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 327.	Y
			3				Repaired / Rewired Touchpad	Y
			3				"3 consecutive estimates	evice
613005	804 S Webber St	20080328	3		Issued EST/ZERO Svc Order	1668747	3 consecutive estimate outside reading device is missing or broke	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
			3				n repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 41.	Y
			3				4-10-08 AM READ: 0041	Y
			3				Changed Touchpad	Y
			3				Verified read OK	Y
617478	404 S Highland Ave	20080404	4		Sent letter to gain access	0		
617577	2711 ALTON DR	20080408	3			0		
		20080609	4		Sent letter to gain access			
629707	511 Louisiana Ave	20080708	3		Issued EST/ZERO Svc Order	1742191	2 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 456.	Y
			3				RG	Y
			3				Repaired / Rewired Touchpad	Y

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
629707	511 Louisiana Ave	20080708	3		Issued EST/ZERO Svc Order	1742191	Sent to closer batch for 2 estimates jr 7/7	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
636271	412 S Chestnut St	20080403	3		Issued EST/ZERO Svc Order	1674448	3 consecutive estimates outside reading device won't read out rep	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 647.	Y
			3				4-14-08 AM READ: 0647	Y
			3				Repaired / Rewired Touchpad	Y
			3				"air	a rea
637248	1507 Kiler Dr #107	20080507	3			0		
645237	204 W California Ave	20080401	3		Issued EST/ZERO Svc Order	1672191	3 consecutive estimates outside reading device won't read out re	Y
			3				pair	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2824.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
645313	1705 MULLIKIN DR	20080410	3		Sent letter to gain access	0		
654542	2707 Myra Ridge Dr	20080826	3		Order already issued	1811463	W001 Out meter reading: 1593.	Y
			3				W001 In meter ID: 86212440N reading: 0.	Y
			3				ml	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 1820936819.	Y
			3				" put RF meter in set met	eadin
			3				"mers want this done	"
			3				"***** 12:30 appointment **** 2 consecutive estimates	not g
			3				" a read outside device inside locked gated yard	her o
657300	619 Doisy Dr	20080502	5			0		

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
659082	512 E John St MULTI	20080804	3		Called, left message	0		
663162	710 Doisy Dr	20080502	4			0		
663694	112 PRAIRIE ROSE LN	20080501	4		Sent letter to gain access	0		
665828	807 Foley St	20080404	4		Sent letter to gain access	0		
671420	701 Krebs Dr	20080502	4			0		
672874	901 1/2 N Market St	20080917	3		Sent letter to gain access	0		
676230	1162 COUNTY RD 900 E #A	20080630	3		Sent letter to gain access	0		
679223	2404 Berniece Dr	20080430	3		Sent letter to gain access	0		
679371	3313 Ridgewood Dr	20080611	3		Issued EST/ZERO Svc Order	1744954	pair.	Y
			3				W001 Meter reading: 1841.	Y
			3				ga	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 6/18	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
679446	605 W Nevada St	20080401	3		Issued EST/ZERO Svc Order	1672198	3 consecutive estimates outside reading device won't read out	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/21	Y
			3				repair	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
679709	2 Villard Ct	20080604	3		Order already issued	1721533	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2091.	Y
			3				RE CONNECTED LOOSE WIRE ON ARB. CE	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 6/13	Y
			3				epair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
679709	2 Villard Ct	20080604	3		Order already issued	1721533	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"2 consecutive estimates	devic
684085	1102 W Stoughton St #13	20080718	3		Issued EST/ZERO Svc Order	1788068	3 consecutive estimates cannot get a read repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 18.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Office review required.	Y
			3				Sent to closer batch for 3 estimates jr 7/28	Y
			3				"rewired the tpad and the meter	p be v
689438	2608 Wellington Dr #B	20080502	3			0		
		20080702	4		Sent letter to gain access			
695195	503 E Warren St	20080925	3		Issued EST/ZERO Svc Order	1864717	W001 Meter reading: 90.	Y
			3				works ok ml	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 10/2	Y
			3				"25/08	re an
			3				"3 consecutive estimates did not read on 9/25/08	repa
695417	614 Pomona Dr	20080512	3		Sent letter to gain access	0		
		20080711	4		Called, left message			
695436	812 S 6th St	20080402	3		Issued EST/ZERO Svc Order	1672991	3 consecutive estimates outside reading device is missing or brok	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 180.	Y
			3				ml repaired ran new wire	Y
			3				Sent to closer batch for 3 estimates jr 4/25	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"en repair	a rea
695765	403 Davidson Dr	20080313	3			0		

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
695765	403 Davidson Dr	20080513	4			0		
698691	506 E Green St #10	20080331	3		Issued EST/ZERO Svc Order	1670664	air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				4-10-08 AM CHECKED OUTSIDE DEVICE OK NEED ACCESS TO METER TO	C
			3				FIX WIRE	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates	vice
699489	608 E Eureka St	20080318	3			0		
		20080516	4		Issued EST/ZERO Svc Order	1718089	****12:30 appointment****4 consecutive estimates cannot get a rea	C
			4				d meter in house needs checked for repair.	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Notes: this is a 12:30 appt	C
			4				W001 Incompletion reason: No Access.	C
			4				"CUSTOMER FORGOT ABOUT APPOINTMENT AND WILL RESCHEDULE	MB"
		20080717	5			1786457	Sent to closer batch for 5 estimates jr 7/29	Y
			5				ter in house needs to be changed to an RF meter. Contractor will	Y
			5				W001 Out meter reading: 2.	Y
			5				W001 In meter ID: 85703405N reading: 0.	Y
			5				Changed Meter	Y
			5				W001 Remote ID entered: 1820669072.	Y
			5				"T-PAD WOULD'NT READ OUT	D ME
			5				"5 consecutive estimates outside reading device won't read out	me"
			5				"be at house working and will let us in	Patri
702371	1906 Crescent Dr	20080415	4		Sent letter to gain access	0		
		20080616	5		Sent letter to move reading device			
705936	1102 N 6th St	20080318	3			0		
712059	202 S Neil St	20080318	3			0		
		20080516	4		Order already issued	1688568	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 1385.	Y
			4				5-29-08 AM READ: 1385	Y
			4				Verified read OK	Y
			4				Sent to closer batch for 4 estimates jr 5/30	Y
			4				epair.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
712059	202 S Neil St	20080516	4		Order already issued	1688568	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				"4 consecutive estimates	device
716713	1514 Country Lake Dr	20080416	4		Sent letter to gain access	0		
716834	2168 Harbortown Cir	20080617	3		Issued EST/ZERO Svc Order	1751200	pair.	C
			3				ml	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates	device
719396	901 Mimosa	20080325	4			0		
720232	518 Stonecrest Dr	20080501	3		Sent letter to gain access	0		
720332	1543 Hunter St	20080328	5		Issued EST/ZERO Svc Order	1668779	Sent to closer batch for 5 estimates jr 4/15	Y
			5				pair and get read.	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				W001 Meter reading: 3580.	Y
			5				REPLACED ARB AND SPLICED IN NEW WIRE ON OUTSIDE. KP	Y
			5				Repaired / Rewired Touchpad	Y
			5				"5 consecutive estimates outside reading device won't read out	re"
724083	707 N Prairie St	20080515	3		Order already issued	1693540	3 consecutive estimates outside reading device won't read out rep	Y
			3				W001 Meter reading: 396.	Y
			3				WROTE MAINT. ORDER TO RAISE METER BOX LID 1 FT. METER READER	Y
			3				COULDN'T LOCATE METER BOX. KP	Y
			3				Read Only	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
724153	408 Glenn Dr	20080527	3		Issued EST/ZERO Svc Order	1728060	3 consecutive estimates outside reading device won't read out Has	Y
			3				this house burnt ? Call Sara with findings.	Y
			3				HOUSE IS BURNT.....WILL NOT READ OUT.....LEFT TAG TO REMOVE	Y

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
724153	408 Glenn Dr	20080527	3		Issued EST/ZERO Svc Order	1728060	METER...RG	Y
			3				Other	Y
724427	106 S Oak	20080501	3		Issued EST/ZERO Svc Order	1693553	repaired antenna was gone ok now ml	Y
			3				Sent to closer batch for 3 estimates jr 6/5	Y
			3				repair. Take magnet to wake up meter (radio Read remote.)	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 38.	Y
			3				"2 estimates on account outside reading device will not give read	"
725480	1912 Mcdonald Dr	20080417	3		Sent letter to gain access	0		
730251	1506 Westfield Dr	20080408	3			0		
		20080609	4		Sent letter to gain access			
730699	4715 Stonebridge DR	20080612	3		Issued EST/ZERO Svc Order	1746323	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Changed Touchpad	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"need access to meter	GA"
730989	1107 E Washington St	20080528	3		Order already issued	1718759	Sent to closer batch for 3 estimates jr 6/11	Y
			3				pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 141.	Y
			3				jm	Y
			3				Changed Touchpad	Y
			3				Repaired / Rewired Touchpad	Y
			3				"2 consecutive estimates outside reading device won't read out	re"
732864	1318 Hanover Dr #A	20080502	3			0		
734376	502 E Healey St #2	20080402	3		Issued EST/ZERO Svc Order	1673003	W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"epair	a rea
			3				"3 consecutive estimates	devic
		20080604	4			1736996	get a read	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				W001 Meter reading: 25.	C

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
734376	502 E Healey St #2	20080604	4		Issued EST/ZERO Svc Order	1736996	wire is cut right inside the wall. changing meter to radio	C
			4				read. le	C
			4				W001 Incompletion reason: Other.	C
			4				"4 consecutive estimates on account	g dev
735502	3345 Stoneway Ct	20080311	3			0		
		20080509	4		Sent letter to gain access			
		20080710	5					
737747	408 E Green St #209	20080402	3		Issued EST/ZERO Svc Order	1672207	Read meter back office review if get a read	Y
			3				jr 4/7 No action required by the BOC.REM sord exists for pad	Y
			3				repairs to be made	Y
			3				Rescheduled Reason: Field Generated Same Day Order	Y
			3				W001 Meter reading: 170.	Y
			3				READ OFF METER TOUCH PAD WILL NOT READ OUT TRIED REWIRING AT	Y
			3				TOUCH PAD AND METER BUT IT WOULD NOT WORK - ENTIRE WIRE NEEDS	Y
			3				REPLACED.	Y
			3				Read Only	Y
			3				Office review required.	Y
737833	2115 Roland Dr	20080502	4			0		
		20080702	5		Sent letter to gain access			
738222	202 E Green St #601	20080402	3		Called, left message	0		
739191	1203 W Daniel St	20080606	3		Sent letter to gain access	0		
739354	612 N Walnut St	20080318	3			0		
		20080516	4		Order already issued	1714013	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 3.	Y
			4				MB	Y
			4				Repaired / Rewired Touchpad	Y
			4				Sent to closer batch for 4 estimates jr 5/22	Y
			4				"	hnect
			4				"3 consecutive estimates	rom l
739690	903 W Nevada St #204	20080401	3			0		
740757	704 W Elm St #10	20080401	3		Issued EST/ZERO Svc Order	1672226	pair.	C
			3				BAD DIAL ON METER. METER ORDER DROPPED TO CHANGE IT	C
			3				W001 Incompletion reason: Other.	C
			3				"3 consecutive estimates outside reading device won't read out	re"
741830	721 S Prairie St	20080403	4		Issued EST/ZERO Svc Order	1674450	4 consecutive estimates on account outside reading device won't r	C
			4				ead out repair. Get read.	C
			4				ml	C
			4				W001 Incompletion reason: Knock / Ring Left Card.	C

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
741843	202 E Green St #602	20080402	3		Called, left message	0		
742692	57 E John St #1	20080603	3		Called, left message	0		
742733	202 E Green St #608	20080402	3		Called, left message	0		
742826	202 E Green St #607	20080402	3		Called, left message	0		
743999	1905 Greendale Dr	20080408	4			0		
		20080609	5					
744352	2306 E MAIN ST	20080326	4			0		
		20080527	5		Letter already issued			
		20080725	6		Called, left message			
744434	202 E Green St #605	20080402	3		Called, left message	0		
744828	1401 Casselbury Ln	20080410	3		Issued EST/ZERO Svc Order	1681012	ml	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"read out repair	a rea
			3				"3 consecutive estimates on account	ing d
744841	1402 S Cottage Grove Ave	20080328	4		Issued EST/ZERO Svc Order	1667084	ARB is gone from house wires are there put new one on. Get a read	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 2583.	Y
			4				Repaired / Rewired Touchpad	Y
			4				Sent to closer batch for 4 estimates jr 4/11	Y
745419	202 E Green St #603	20080402	3			0		
745880	2701 Maplewood Dr	20080408	3			0		
747348	1203 Maplepark Dr	20080409	4		Sent letter to gain access	0		
748052	408 E Green St #306	20080402	3		Issued EST/ZERO Svc Order	1673011	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 136.	Y
			3				mlfixed	Y
			3				Sent to closer batch for 3 estimates jr 4/25	Y
			3				pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
748052	408 E Green St #306	20080402	3		Issued EST/ZERO Svc Order	1673011	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"3 consecutive estimates	ervice
748074	202 E Green St #604	20080402	3			0		
748081	1107 W Beardsley Ave	20080513	3			0		
		20080714	4		Issued EST/ZERO Svc Order	1780712	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				new so	C
			4				"pair	ay an
			4				"4 consecutive estimates	ervice
			4				"nues to get estimates	all Sa
748341	202 E Green St #606	20080402	3			0		
750892	2412 W Springfield Ave	20080409	3		Issued EST/ZERO Svc Order	1680287	W001 Meter reading: 3307.	Y
			3				reads ok ml	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 4/17	Y
			3				"3 consecutive estimates on account	ling d
			3				"read out	repair
754816	401 Curtis Rd #9208	20080501	3		Order already issued	1693567	2 consecutive estimates outside reading device is missing or brok	Y
			3				en repair.	Y
			3				W001 Meter reading: 132.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
			3				REGIONAL SUPPORT PUT IN BATCH DUE TO ESTIMATES...DC4/30	Y
756147	34 Main St #101	20080318	3			0		
		20080516	4		Order already issued	1688569	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				new so	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
756147	34 Main St #101	20080516	4		Order already issued	1688569	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				"ken	repair
			4				"3 consecutive estimates	service
756330	413 Glenn Dr	20080327	3		Issued EST/ZERO Svc Order	1667143	3 consecutive estimates outside reading device won't read out rep	C
			3				air an get a read.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
756357	1307 Eastern Dr	20080328	3		Issued EST/ZERO Svc Order	1668780	pair get a read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1576.	Y
			3				REPLACED ARB. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/11	Y
			3				"3 consecutive estimates	service
756818	2606 E Florida Ave	20080327	3		Issued EST/ZERO Svc Order	1667147	"3 consecutive estimates	service
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				METER HAS BAD DIAL. HAVING METER CHANGE ORDER DROPPED	C
			3				W001 Incompletion reason: Other.	C
			3				"repair	a re
756820	2704 Brownfield Rd #25	20080506	3			0		
757138	214 E Washington St	20080516	3		Order already issued	1694406	pair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				5-29-08 NEED ACCESS TO METER TO REPAIR	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates outside reading device won't read out	re"
		20080717	4		Sent letter to gain access	0		
		20080917	5		Called, left message			
757578	705 Burkwood Dr	20080822	3		Sent letter to gain access	0		
758612	406 Yalow Dr	20080502	3			0		

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
760035	905 S Lierman Ave #42	20080328	3		Issued EST/ZERO Svc Order	1668783	3 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 3068.	Y
			3				RAN NEW WIRE TO ARB. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				REGIONAL STAFF OFFICE REVIEW PUT IN C/BATCH ESTIMATED PSB 4/14	Y
			3				"air	a rea
761483	1301 S Busey Ave	20080401	3		Issued EST/ZERO Svc Order	1672230	3 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 216.	Y
			3				Repaired / Rewired Touchpad	Y
			3				4/23/08 REGIONAL STAFF OFFICE REVIEW IN C/BATCH ESTIMATED PSB	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
764208	2609 Dale Dr	20080702	3		Sent letter to gain access	0		
765064	126 W Main St	20080530	3		Order already issued	1719807	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				building being remodeled. NOT HOME. NO ACCESS	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				pair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"2 consecutive estimates	vice
766213	1103 N James St	20080513	3			0		

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Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
766213	1103 N James St	20080714	4		Issued EST/ZERO Svc Order	1780717	W001 Meter reading: 499.	Y
			4				RAN NEW WIRE FROM W TO NW OUTSIDE FENCE...RG	Y
			4				Repaired / Rewired Touchpad	Y
			4				SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 8/14	Y
			4				o Sara at office.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				"4 consecutive westimates	
			4				"out ok	estir
			4				" repair	th sa
		20080821	5		Order already issued		W001 Meter reading: 499.	Y
			5				RAN NEW WIRE FROM W TO NW OUTSIDE FENCE...RG	Y
			5				Repaired / Rewired Touchpad	Y
			5				SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 8/14	Y
			5				o Sara at office.	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				"4 consecutive westimates	
			5				"out ok	estir
			5				" repair	th sa
768315	2113 Roland Dr	20080702	3		Issued EST/ZERO Svc Order	1738798	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				ken repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				new so	C

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Estimate Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
768315	2113 Roland Dr	20080702	3		Issued EST/ZERO Svc Order	1738798	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"2 consecutive estimates	ervice
769719	1301 W Eads St	20080918	3		Issued EST/ZERO Svc Order	1858483	ken repair.	Y
			3				W001 Meter reading: 129.	Y
			3				repaired ml ok n	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIAMTES JR 9/25	Y
			3				"3 consecutive estimates	ervice
773844	2615 Covington Dr	20080701	3		Order already issued	0		

Unique Accounts: 216

New Accounts: 155

Number With No Action: 43

New With No Action: 30