

North Shore Gas

Customer Inquiries 1-866-556-6004
 Emergencies 1-866-556-6006
 En Espa ol 1-866-556-6003
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
02/21/2008	8 5000 0309 0052	03/14/2008	\$592.48

Name James Canel
 Service Address 344 Surfside Pl
 Glencoe IL 60022-1723
 Service Classification Rate 1 - Small Residential Service - Heating

Current Usage
 Billing Period From 01-21-08 To 02-21-08 31 days

Meter Reading
 Meter Number N189465
 Current Actual 6701 02-21-08
 Previous Estimate 6139 01-21-08
 Difference 562 (100 Cubic Feet)

Activity Since Last Bill
 Previous Balance \$561.14
 Thank You For Your Payment
 Balance - \$561.14 \$0.00

Therm Conversion
 662 x 1.012 BTU Factor = 568.74 Therms

Delivery Charge
 Prorated Customer Charge \$10.28
 Old Rate First 60 Therms \$23151x 37.10Therms = \$8.59
 New Rate First 60 Therms \$23803x 12.90Therms = \$3.07
 Old Rate Over 60 Therms \$12200x 384.87Therms = \$46.95
 New Rate Over 60 Therms \$06356x 133.87Therms = \$8.61
 \$77.40

Average Daily Feb 2007 Feb 2008
 Therms Used 22.41 18.35
 Temperature 16 F 20 F

The gas charge for February is 82.70 cents per therm and for January it was 81.37 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

Gas Charge \$82270x 568.74 Therms = \$467.90
 Environmental Charge \$00820x 568.74 Therms = \$4.66

See back of bill for definitions of terms used on this bill.

Taxes
 Municipal Utility Tax \$549.96x 6.15 % = \$28.32
 State Tax \$549.96x 0.10 % = \$0.65
 State Gas Revenue Tax \$.024x 568.74Therms = \$13.65
 \$42.62

Total Current Charges \$592.48

AMOUNT DUE **\$592.48**

Messages

This bill represents 23 days billed under delivery rates in effect prior to February 14, 2008 and 8 days billed under rates effective February 14, 2008.

For information about changes in gas delivery rates, please see the enclosed information or visit our Web site at northshoregasdelivery.com.

To pay your gas bill by credit card, simply call 1-866-296-0086. A convenience fee will apply.

Duplicate Bill

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 03/14/2008 \$592.48

Please write your account number on your check.

Amount Due

\$592.48

Amount Enclosed

#BWNNTB **CAR-RT SORT **C003
 #6004342886#

JAMES CANEL
 344 SURFSIDE PL
 GLENCOE IL 60022-1723

NORTH SHORE GAS
 PO BOX A3991
 CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas

Customer Inquiries 1-866-556-8004
 Emergencies 1-866-556-8005
 En Español 1-866-556-8003
 TDD Line 1-866-556-8007

Bill Date	Account Number	Payment Due Date	Amount Due
04/22/2008	8 5000 0309 0052	05/14/2008	\$2,530.03

Name James Canel
 Service Address 344 Surfside Pl
 Glencoe IL 60022-1723
 Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill
 Previous Balance \$498.83
 Thank You For Your Payment -\$498.83
 Balance \$0.00

Delivery Charge
 Customer Charge \$13.95
 First 60 Therms \$.23803 x 60.00Therms = \$11.90
 Over 60 Therms \$.06356 x 1,996.26Therms = \$126.88
 \$152.73

Gas Charge \$1.06410 x 2,046.26 Therms = \$2,177.43
 Environmental Charge \$.01320 x 2,046.26 Therms = \$27.01

Taxes
 Municipal Utility Tax \$2,357.17 x 6.15 % = \$121.39
 State Tax \$2,357.17 x 0.10 % = \$2.36
 State Gas Revenue Tax \$.024 x 2,046.26 Therms = \$49.11
 \$172.86

Total Current Charges \$2,530.03

AMOUNT DUE \$2,530.03

Messages

Play it safe this spring! Be sure to read this month's Energize for important safety information.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Current Usage
 Billing Period From 03-20-08 To 04-22-08 33 days

Meter Reading
 Meter Number N169465
 Current Actual 9149 04-22-08
 Previous Estimate 7127 03-20-08
 Difference 2022 (100 Cubic Feet)

Therm Conversion
 2022 x 1.012 BTU Factor = 2,046.26 Therms

Average Daily Therms Used	Apr 2007	Apr 2008
Temperature	9.04	62.01
	47 F	44 F

The gas charge for April is 109.66 cents per therm and for March it was 99.90 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Duplicate Bill

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 05/14/2008 \$2,530.03

Please write your account number on your check.

Amount Due

\$2,530.03

Amount Enclosed

#BWNNWTB **CAR-RT SORT **C003
 #6008308743#

JAMES CANEL
 344 SURFSIDE PL
 GLENCOE IL 60022-1723

NORTH SHORE GAS
 PO BOX A3991
 CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas
3001 Grand Ave - Waukegan IL 60085

Customer Inquiries 1-866-556-6004
Emergencies 1-866-556-6005
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Handwritten initials: #4

Bill Date	Account Number	Payment Due Date	Amount Due
04/20/2005	8 5000 0309 0052	05/12/2005	\$206.05

Name James Canel
Service Address 344 Surfside Pl Hsc
Glencoe IL 60022-1723
Service Classification Rate 1 - Small Residential Service - Heating

Current Usage
Billing Period From 03-21-06 To 04-20-06 30 days

Meter Reading
Meter Number N169465
Current Actual 9077 04-20-06
Previous Estimate 8872 03-21-06
Difference 206 (100 Cubic Feet)

Activity Since Last Bill
Previous Balance \$408.61
Thank You For Your Payment Balance - \$408.61
\$0.00

Therm Conversion
206 x 1.008 BTU Factor = 206.64 Therms

Delivery Charge
Customer Charge \$8.95
First 60 Therms \$2.23161x 60.00Therms = \$11.58
Over 60 Therms \$1.12200x 166.64Therms = \$19.11
\$39.64

Average Daily
Therms Used Apr 2004 9.09 Apr 2005 6.89
Temperature 48 F 49 F

Environmental Charge \$1.00790x 206.64Therms = \$1.63

See back of bill for definitions of terms used on this bill.

Gas Charge \$1.72490x 206.64Therms = \$149.79

Taxes
Municipal Utility Tax \$191.06x 6.15 % = \$9.84
State Tax \$191.06x 0.10 % = \$0.19
State Gas Revenue Tax \$.024x 206.64Therms = \$4.96
\$14.99

Total Current Charges \$206.05

AMOUNT DUE \$206.05

Messages

The gas charge for April is 74.16 cents per therm and for March it was 69.14 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

To pay your gas bill by credit card, simply call 1-866-295-0086. A \$4.95 fee per \$400 transaction will apply.

Duplicate Bill

Your service is provided by North Shore Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to North Shore Gas.

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 05/12/2005 Please write your account number on your check.	
Amount Due \$206.05	Amount Enclosed <input type="text"/>

CAR-RT SORT **C003

JAMES CANEL
344 SURFSIDE PL HSC
GLENCOE IL 60022-1723

PEOPLES ENERGY
PO BOX 0
CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas
3001 Grand Ave - Waukegan IL 60085

Customer Inquiries 1-866-556-8004
Emergencies 1-866-556-8006
En Español 1-866-556-8003
TDD Line 1-866-556-8007

Bill Date	Account Number	Payment Due Date	Amount Due
05/20/2005	8 5000 0309 0052	06/13/2005	\$210.35

Name James Canel
Service Address 344 Surfside Pl Hsc
Glencoe IL 60022-1723
Service Classification Rate 1 - Small Residential Service - Heating

Current Usage
Billing Period From 04-20-06 To 06-18-06 28 days

Meter Reading
Meter Number N169465
Current Estimate 9279 05-18-06
Previous Actual 9077 04-20-06
Difference 202 (100 Cubic Feet)

Activity Since Last Bill

Previous Balance \$206.06
Thank You For Your Payment - \$206.06
Balance \$0.00

Therm Conversion
202 x 1.008 BTU Factor = 203.61 Therms

Delivery Charge

Customer Charge \$8.95
First 60 Therms \$.23151 x 60.00 Therms = \$11.58
Over 60 Therms \$.12200 x 163.61 Therms = \$18.74
\$39.27

Average Daily
Therms Used May 2004 3.62 May 2006 7.27
Temperature 67 F 62 F

Environmental Charge \$.00890 x 203.61 Therms = \$1.81

Gas Charge \$.76700 x 203.61 Therms = \$154.13

Taxes

Municipal Utility Tax \$196.21 x 6.16 % = \$10.06
State Tax \$196.21 x 0.10 % = \$0.20
State Gas Revenue Tax \$.024 x 203.61 Therms = \$4.89
\$15.14

See back of bill for definitions of terms used on this bill.

Total Current Charges \$210.35

AMOUNT DUE **\$210.35**

Messages

The gas charge for May is 76.56 cents per therm and for April it was 74.16 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

To pay your gas bill by credit card, simply call 1-866-295-0086. A \$4.95 fee per \$400 transaction will apply.

Duplicate Bill

Your service is provided by North Shore Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to North Shore Gas.

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 06/13/2005 Please write your account number on your check.	
Amount Due \$210.35	Amount Enclosed <input type="text"/>

CAR-RT SORT **C003

JAMES CANEL
344 SURFSIDE PL HSC
GLENCOE IL 60022-1723

PEOPLES ENERGY
PO BOX 0
CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas
3001 Grand Ave - Waukegan IL 60085

Customer Inquiries 1-866-556-8004
Emergencies 1-866-556-8005
En Español 1-866-556-8003
TDD Line 1-866-556-8007

Bill Date	Account Number	Payment Due Date	Amount Due
03/23/2006	8 5000 0309 0052	04/14/2006	\$461.45

Name James Canel
Service Address 344 Surfside Pl Hsc
Glencoe IL 60022-1723
Service Classification Rate 1 - Small Residential Service - Heating

Current Usage
Billing Period From 02-20-06 To 03-21-06 29 days

Meter Reading
Meter Number N169465
Current Estimate 1539 03-21-06
Previous Actual 1161 02-20-06
Difference 388 (100 Cubic Feet)

Activity Since Last Bill
Previous Balance \$608.64
Thank You For Your Payment - \$608.64
Balance \$0.00

Therm Conversion
388 x 1.014 BTU Factor = 393.43 Therms

Delivery Charge
Customer Charge \$8.95
First 50 Therms \$.23151 x 50.00Therms = \$11.68
Over 50 Therms \$.12200 x 343.43Therms = \$41.90
\$62.43

Average Daily
Therms Used Mar 2006 14.01 Mar 2006 13.57
Temperature 31 F 34 F

Environmental Charge \$.00690 x 393.43Therms = \$2.71

The gas charge for March is 90.37 cents per therm and for February it was 96.47 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

Gas Charge \$.92600 x 393.43Therms = \$364.32

See back of bill for definitions of terms used on this bill.

Taxes
Municipal Utility Tax \$429.46 x 6.16 % = \$22.12
State Tax \$429.46 x 0.10 % = \$0.43
State Gas Revenue Tax \$.024 x 393.43Therms = \$9.44
\$31.99

Total Current Charges \$461.45

AMOUNT DUE **\$461.45**

Messages

Join the Budget Payment Plan today to help manage your gas bills. Simply pay \$316.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$316.00.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Duplicate Bill

Your service is provided by North Shore Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to North Shore Gas.

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 04/14/2006 Please write your account number on your check.	
Amount Due \$461.45	Amount Enclosed <input type="text"/>

CAR-RT SORT **C003

JAMES CANEL
344 SURFSIDE PL HSC
GLENCOE IL 60022-1723

PEOPLES ENERGY
PO BOX 0
CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas
3001 Grand Ave - Waukegan IL 60085

Customer Inquiries 1-866-556-6004
Emergencies 1-866-556-6005
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
04/19/2006	8 5000 0309 0052	05/11/2006	\$110.60

Name James Canel
Service Address 344 Surfside Pl Hsc
Glencoe IL 60022-1723
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill

Previous Balance \$461.45
Thank You For Your Payment - \$461.45
Balance \$0.00

Delivery Charge

Customer Charge \$8.95
First 50 Therms \$.23151 x 50.00Therms = \$11.68
Over 50 Therms \$.12200 x 44.30Therms = \$5.40
\$26.93

Environmental Charge \$.00630 x 94.30Therms = \$0.60

Gas Charge \$.81130 x 94.30Therms = \$76.61

Taxes

Municipal Utility Tax \$102.94 x 5.15 % = \$5.30
State Tax \$102.94 x 0.10 % = \$0.10
State Gas Revenue Tax \$.024 x 94.30Therms = \$2.26
\$7.66

Total Current Charges \$110.60

AMOUNT DUE

\$110.60

Messages

Join the Budget Payment Plan today to help manage your gas bills. Simply pay \$283.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$283.00.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Current Usage

Billing Period From 03-21-06 To 04-19-06 29 days

Meter Reading

Meter Number N169485
Current Actual 1532 04-19-06
Previous Estimate 1539 03-21-06
Difference 93 (100 Cubic Feet)

Therm Conversion

93 x 1.014 BTU Factor = 94.30 Therms

Average Daily

	Apr 2006	Apr 2006
Therms Used	6.89	3.25
Temperature	49 F	48 F

The gas charge for April is 76.27 cents per therm and for March it was 90.37 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Duplicate Bill

Your service is provided by North Shore Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to North Shore Gas.

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 05/11/2006

Please write your account number on your check.

Amount Due

\$110.60

Amount Enclosed

CAR-RT SORT **C003

JAMES CANEL
344 SURFSIDE PL HSC
GLENCOE IL 60022-1723

PEOPLES ENERGY
PO BOX 0
CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas

Customer Inquiries 1-866-556-6004
 Emergencies 1-866-556-6006
 En Español 1-866-556-6003
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
03/22/2007	8 5000 0309 0052	04/13/2007	\$345.15

Name **James Canel**
 Service Address **344 Surfside Pl
 Glencoe IL 60022-1723**
 Service Classification **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$658.30
 Thank You For Your Payment - \$658.30
 Balance \$0.00

Delivery Charge

Customer Charge \$8.96
 First 50 Therms \$.23151x 50.00Therms = \$11.68
 Over 50 Therms \$.12200x 243.19Therms = \$29.67
 \$50.20

Environmental Charge \$.00390x 293.19 Therms = \$1.14

Gas Charge \$.92060x 293.19 Therms = \$269.91

Taxes

Municipal Utility Tax \$321.25x 6.16 % = \$16.64
 State Tax \$321.25x 0.10 % = \$0.32
 State Gas Revenue Tax \$.024x 293.19Therms = \$7.04
 \$23.90

Total Current Charges \$345.15

AMOUNT DUE

\$345.15

Messages

Don't heat space you don't use. Close vents and shut doors in unused rooms to save money. For more energy saving tips, visit keepingUwarm.com.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Current Usage

Billing Period From 02-16-07 To 03-20-07 32 days

Meter Reading

Meter Number N169465
 Current Estimate 3910 03-20-07
 Previous Estimate 3620 02-16-07
 Difference 290 (100 Cubic Feet)

Therm Conversion

290 x 1.011 BTU Factor = 293.19 Therms

Average Daily

	Mar 2006	Mar 2007
Therms Used	13.67	9.16
Temperature	32 F	32 F

The gas charge for March is 93.99 cents per therm and for February it was 88.84 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Duplicate Bill

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 04/13/2007 Please write your account number on your check.	
Amount Due \$345.15	Amount Enclosed <input type="text"/>

CAR-RT SORT **C003

JAMES CANEL
 344 SURFSIDE PL
 GLENCOE IL 60022-1723

NORTH SHORE GAS
 NORTH SHORE GASPO BOX A3991
 CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas

Customer Inquiries 1-866-556-8004
 Emergencies 1-866-556-8005
 En Español 1-866-556-8003
 TDD Line 1-866-556-8007

Bill Date	Account Number	Payment Due Date	Amount Due
04/18/2007	8 5000 0309 0052	05/10/2007	\$626.42

Name **James Canel**
 Service Address **344 Surfside Pl
 Glencoe IL 60022-1723**
 Service Classification **Rate 1 - Small Residential Service - Heating**

Current Usage
 Billing Period From 03-20-07 To 04-18-07 29 days

Meter Reading
 Meter Number N189485
 Current Actual 4450 04-18-07
 Previous Estimate 4191 03-20-07
 Difference 259 (100 Cubic Feet)

Activity Since Last Bill
 Previous Balance \$345.15
 Thank You For Your Payment - \$345.15
 Cancel Prior Billing (12-18-2006 to 03-20-2007) - \$1,400.53
 Revised Prior Billing (12-18-2006 to 03-20-2007) \$1,713.76
 Balance **\$313.22**

Therm Conversion
 259 x 1.012 BTU Factor = 262.10 Therms

Delivery Charge
 Customer Charge \$8.96
 First 50 Therms \$.23151 x 50.00Therms = \$11.68
 Over 50 Therms \$.12200 x 212.10Therms = \$26.88
\$46.41

Average Daily Therms Used	Apr 2006	Apr 2007
Temperature	47 F	46 F

The gas charge for April is 92.68 cents per therm and for March it was 93.99 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

Environmental Charge \$.00370 x 262.10Therms = \$0.97

Gas Charge \$.93180 x 262.10Therms = \$244.22

See back of bill for definitions of terms used on this bill.

Taxes
 Municipal Utility Tax \$291.60 x 5.16 % = \$15.02
 State Tax \$291.60 x 0.10 % = \$0.29
 State Gas Revenue Tax \$.024 x 262.10Therms = \$6.29
\$21.60

Total Current Charges **\$313.20**

AMOUNT DUE **\$626.42**

Messages

Learn more about our proposed natural gas delivery charge in this month's issue of Energize. For additional information, log onto keepingUwarm.com.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Duplicate Bill

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 05/10/2007 Please write your account number on your check.	
Amount Due	Amount Enclosed
\$626.42	<input type="text"/>

CAR-RT SORT **C003

 JAMES CANEL
 344 SURFSIDE PL

 GLENCOE IL 60022-1723

_____ NORTH SHORE GAS
 PO BOX A3991
 _____ CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas

Customer Inquiries 1-866-556-8004
Emergencies 1-866-556-8005
En Español 1-866-556-8003
TDD Line 1-866-556-8007

Current Usage
Billing Period From 02-16-07 To 03-20-07 32 days

Meter Reading
Meter Number N189465
Current Estimate 4191 03-20-07
Previous Estimate 3733 02-16-07
Difference 458 (100 Cubic Feet)

Therm Conversion
458 x 1.011 BTU Factor = 463.03 Therms

Average Daily	Mar 2006	Mar 2007
Therms Used	13.67	14.47
Temperature	32 F	32 F

Name	James Canel		
Service Address	344 Surfside Pl Glencoe IL 60022-1723		
Service Classification	Rate 1 - Small Residential Service - Heating		
Delivery Charge			
<i>Customer Charge</i>			\$8.95
<i>First 50 Therms</i>	\$.23151 x	50.00Therms =	\$11.68
<i>Over 50 Therms</i>	\$.12200 x	413.03Therms =	\$60.39
			\$70.92
Environmental Charge	\$.00390 x	463.03Therms =	\$1.81
Gas Charge	\$.92060 x	463.03Therms =	\$426.27
Taxes			
<i>Municipal Utility Tax</i>	\$499.00 x	5.16 % =	\$26.70
<i>State Tax</i>	\$499.00 x	0.10 % =	\$0.60
<i>State Gas Revenue Tax</i>	\$.024 x	463.03Therms =	\$11.11
			\$37.31
Total Current Charges			\$536.31

Messages

Learn more about our proposed natural gas delivery charge in this month's issue of Energize. For additional information, log onto keepingUwarm.com.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Duplicate Bill

North Shore Gas

Customer Inquiries 1-866-556-8004
 Emergencies 1-866-556-8005
 En Español 1-866-556-8003
 TDD Line 1-866-556-8007

Current Usage
 Billing Period From 01-17-07 To 02-16-07 30 days

Meter Reading
 Meter Number N189485
 Current Estimate 3733 02-16-07
 Previous Estimate 3068 01-17-07
 Difference 665 (100 Cubic Feet)

Therm Conversion
 665 x 1.011 BTU Factor = 672.31 Therms

Average Daily	Feb 2006	Feb 2007
Therms Used	14.44	22.41
Temperature	32 F	15 F

Name	James Canel		
Service Address	344 Surfside Pl Glencoe IL 60022-1723		
Service Classification	Rate 1 - Small Residential Service - Heating		
Delivery Charge			
Customer Charge			\$8.96
First 50 Therms	\$.23161 x	50.00 Therms =	\$11.68
Over 50 Therms	\$.12200 x	622.31 Therms =	\$76.92
			\$96.45
Environmental Charge	\$.00430 x	672.31 Therms =	\$2.89
Gas Charge	\$.86840 x	672.31 Therms =	\$583.83
Taxes			
Municipal Utility Tax	\$683.17 x	6.15 % =	\$35.18
State Tax	\$683.17 x	0.10 % =	\$0.68
State Gas Revenue Tax	\$.024 x	672.31 Therms =	\$16.14
			\$52.00

Total Current Charges \$735.17

Messages

Learn more about our proposed natural gas delivery charge in this month's issue of Energize. For additional information, log onto keepingUwarm.com.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Duplicate Bill

North Shore Gas

Customer Inquiries 1-866-556-6004
Emergencies 1-866-556-8005
En Español 1-866-556-6003
TDD Line 1-866-556-8007

Current Usage
Billing Period From 12-18-06 To 01-17-07 30 days

Meter Reading
Meter Number N169465
Current Estimate 3068 01-17-07
Previous Actual 2671 12-18-06
Difference 397 (100 Cubic Feet)

Therm Conversion
 397 x 1.013 BTU Factor = 402.16 Therms

Average Daily	<u>Jan 2006</u>	<u>Jan 2007</u>
Therms Used	15.25	13.41
Temperature	33 F	36 F

Name	James Canel		
Service Address	344 Surfside Pl Glencoe IL 60022-1723		
Service Classification	Rate 1 - Small Residential Service - Heating		
Delivery Charge			
<i>Customer Charge</i>			\$8.95
<i>First 60 Therms</i>	\$.23151 x	60.00Therms =	\$11.68
<i>Over 60 Therms</i>	\$.12200 x	352.16Therms =	\$42.96
			\$63.49
Environmental Charge			
	\$.00440 x	402.16Therms =	\$1.77
Gas Charge			
	\$.85980 x	402.16Therms =	\$346.78
Taxes			
<i>Municipal Utility Tax</i>	\$411.04 x	6.15 % =	\$21.17
<i>State Tax</i>	\$411.04 x	0.10 % =	\$0.41
<i>State Gas Revenue Tax</i>	\$.024 x	402.16Therms =	\$9.66
			\$31.23
Total Current Charges			\$442.27

Messages

Learn more about our proposed natural gas delivery charge in this month's issue of Energize. For additional information, log onto keepingUwarm.com.

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Duplicate Bill

North Shore Gas

Customer Inquiries 1-866-556-6004
 Emergencies 1-866-556-6005
 En Español 1-866-556-6003
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
03/24/2008	8 5000 0309 0052	04/15/2008	\$498.83

Name James Canel
 Service Address 344 Surfside Pl
 Glencoe IL 60022-1723
 Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill

Previous Balance \$592.48
 Thank You For Your Payment - \$592.48
 Balance \$0.00

Delivery Charge

Customer Charge \$13.95
 First 50 Therms \$.23803 x 50.00Therms = \$11.90
 Over 50 Therms \$.06356 x 381.53Therms = \$24.25
 \$60.10

Gas Charge \$.94990 x 431.53 Therms = \$409.91
 Environmental Charge \$.00950 x 431.53 Therms = \$4.10

Taxes

Municipal Utility Tax \$464.11 x 6.16 % = \$23.90
 State Tax \$464.11 x 0.10 % = \$0.46
 State Gas Revenue Tax \$.024 x 431.53Therms = \$10.36
 \$34.72

Total Current Charges \$498.83

AMOUNT DUE \$498.83

Messages

To pay your gas bill by credit card, simply call 1-866-295-0086. A convenience fee will apply.

Current Usage

Billing Period From 02-21-08 To 03-20-08 28 days

Meter Reading

Meter Number N169465
 Current Estimate 7127 03-20-08
 Previous Actual 6701 02-21-08
 Difference 426 (100 Cubic Feet)

Therm Conversion

426 x 1.013 BTU Factor = 431.53 Therms

Average Daily

	Mar 2007	Mar 2008
Therms Used	14.47	15.41
Temperature	34 F	30 F

The gas charge for March is 99.90 cents per therm and for February it was 82.70 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Duplicate Bill

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay By 04/15/2008 \$498.83

Please write your account number on your check.

Amount Due

\$498.83

Amount Enclosed

#BWNNWTB **CAR-RT SORT **C003
 #6006384630#

JAMES CANEL
 344 SURFSIDE PL
 GLENCOE IL 60022-1723

NORTH SHORE GAS
 PO BOX A3991
 CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

North Shore Gas

Customer Inquiries 1-866-556-8004
 Emergencies 1-866-556-8005
 En Español 1-866-556-8003
 TDD Line 1-866-556-8007

Bill Date	Account Number	Payment Due Date	Amount Due
05/22/2008	8 5000 0309 0052	06/13/2008	\$2,773.87

Name **James Canel**
 Service Address **344 Surfside Pl
 Glencoe IL 60022-1723**
 Service Classification **Rate 1 - Small Residential Service - Heating**

Current Usage
 Billing Period From 04-22-08 To 05-20-08 28 days

Meter Reading
 Meter Number N169465
 Current Estimate 9321 05-20-08
 Previous Actual 9149 04-22-08
 Difference 172 (100 Cubic Feet)

Activity Since Last Bill
 Previous Balance \$2,630.03
 Balance \$2,530.03

Therm Conversion
 172 x 1.012 BTU Factor = 174.06 Therms

Delivery Charge
 Customer Charge \$13.95
 First 60 Therms \$ 2.3803 x 60.00Therms = \$11.90
 Over 60 Therms \$.06356 x 124.06Therms = \$7.89
 \$33.74

Average Daily

	May 2007	May 2008
Therms Used	1.64	6.22
Temperature	59 F	54 F

Gas Charge \$1.10420 x 174.06 Therms = \$192.20
Efficiency Program \$0.33
Environmental Charge \$.01600 x 174.06 Therms = \$2.61
Volume Balancing Adj - \$.00679 x 174.06 Therms = - \$1.18

The gas charge for May is 110.73 cents per therm and for April it was 109.66 cents per therm. The gas charge reflects how much North Shore Gas pays for gas, which is what you pay.

Taxes
 Municipal Utility Tax \$227.70 x 5.15 % = \$11.73
 State Tax \$227.70 x 0.10 % = \$0.23
 State Gas Revenue Tax \$.024 x 174.06Therms = \$4.18
 \$16.14

See back of bill for definitions of terms used on this bill.

Total Current Charges \$243.84

AMOUNT DUE \$2,773.87

Messages

At the time of this statement, your account was past due. Please pay \$2,773.87 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

During this billing period we obtained an actual reading from your meter. We then estimated usage from the actual reading date to your current billing date.

Please note two new items may appear on your bill this month; Volume Balancing Adj. and the Efficiency Program. Information is available at northshoregasdelivery.com.

Duplicate Bill

ACCOUNT NUMBER: 8 5000 0309 0052

Please Pay Late After 06/13/2008	\$2,773.87 \$2,814.68
Please write your account number on your check.	
Amount Due \$2,773.87	Amount Enclosed

____ #BWNNWTB **CAR-RT SORT **C003
 ____ #6010462365#
 ____ JAMES CANEL
 ____ 344 SURFSIDE PL
 ____ GLENCOE IL 60022-1723
 ____ NORTH SHORE GAS
 ____ PO BOX A3991
 ____ CHICAGO IL 60690-3991

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Remarks | Invo Detail | Invo Basis | Sched Info | App Detail | Service Charges

Remarks | App Detail | Invo Basis | Sched Info | App Detail | Completion

Remark Type	Remark Date	Remark Time	Employee
COMPLETION	2/20/2008	12:57 PM	INTERFACE, MDS
COMPLETION	2/20/2008	13:57 PM	INTERFACE, MDS
ORDER INITIATION	2/20/2008	11:08 AM	AVILA, MARICELA

Remarks

LEAK REPAIR IN AUTH SUPV. CREW # 00887 PER CUSTOMER ORDER OF GAS @ END OF DRIVE AND IN KITCHEN. ALSO ROSE UNDER CONSTRUCTION NEXT DOOR. CHECKED METER AND SERVICE. 00% LEL. CHECKED RGE. FOUND CONTROL VALVE PASS!

Remark Type	Remark Date	Remark Time	Employee	
COMPLETION	2/20/2008	12:57 PM	INTERFACE MDS	T
COMPLETION	2/20/2008	12:57 PM	INTERFACE MDS	T
ORDER INITIATION	2/20/2008	11:08 AM	AVILA, MARICELA	T

Remarks

IN CONSTRUCTION WORKERS NEXT DOOR. SEVERAL PROPANE HEATERS BEING USED. ADVISES CUSTOMER WHICH STATED THAT ODDOR SMELLED MORE LIKE PROPANE THAN NATURAL GAS. ALL OK WHEN LEFT

Open Orders	Initiate Detail	Initiate Billing	Scheduling	Acct Transfer	Service Charges
Report Billing	App Detail	Final Billing	Order Errors	Addr Details	Completion

Order Type: **EMERGENCY** Order Status: **POSTED** Order State: **POSTED**

No of Stops: **1** Sched Date: **02/20/2008** Sched Time: **DAY 30** Arrival Date: **02/20/2008** Comel Date: **02/20/2008**

Completion: **8** Distribution: **DISTRIBUTION** 887 M. SAUNDERS Time: **11:42:10** Time: **12:57:35**

Agmt Amt: **\$0.00** Paymt Amt: **\$0.00**

Collection Amt: **\$0.00** Ltrs Sent: **0**

Prorate Date: **00/00/0000** Supv Followup

Completion Remarks: **TMP REPAIR. N AUTH SUPV. CREW # 00887. PER CUSTOMER ODDR OF GAS @ END OF DRIVE AND IN KITCHEN. ALSO**

Type	Meter No	Ert Control	Ert Num	Work Type	Completion Code	Current Read	Current Read Type
	N169465	02		EMERGENCY INSIDE	COMPLETE	7701	ACTUAL

IMB/EFT Charge Appliances

Appliance Code	Work Type	Utility Type	Status	Fuel DRG
RANGE		NATURAL G		

Service Charges: **\$0.00**

Add Completion: **Post**

Input Parameters

Inquiry Type = Individual
Primary Subject
Name = james canel
Current Address = 344 surfside , glencoe, IL, 60022
SSN = xxx-xx-XXXXXXXXXX

#14

TRANSUNION ACCOUNT REPORTING REVIEW REPORT

DATE: 11/11/08
TIME: 12:07 CT

SUBJECT : JAMES CANEL
CURR ADDR : 344 SURFSIDE PL.,
GLENCOE IL. 60022

SUB CODE : 26JX001 SUBNAME: PEOPLES ENGY ACCOUNT #: 8500003090052

DATE OPENED	: 8/85	MAX DELQ DATE	: 10/08
ACCT DESIGNATOR	: INDIVIDUAL	MAX DELQ AMOUNT	: \$2827
ACCOUNT TYPE	: OPEN ACCOUNT	MAX DELQ MOP	: 04
MOP	: 04	# PAST DUE PAYMENTS	:
HIGH CREDIT	: \$2989	PAYMENT HISTORY	: 48 MONTHS
CREDIT LIMIT	:	TU-GENERATED	:
TERMS	:	30-59 DAYS LATE	: 1
DATE VERIFIED	: 10/08	60-89 DAYS LATE	: 1
VERIF INDICATOR	: AUTOMATIC	90 OR OVER LATE	: 0
BALANCE	: \$95	PAYMENT PATTERN	:
AMOUNT PAST DUE	: \$2827	START DATE	: 9/08
CLOSED/PAID OUT	:	1-12 MONTHS	: 32111111111111
REMARKS	:	13-24 MONTHS	: 11111111111111
LOAN TYPE	: UTILITY COMPANY	25-36 MONTHS	: 1111X111111111
COLLATERAL	:	37-48 MONTHS	: 11111111111111

END OF TRANSUNION REPORT

1 LAST

From: James Canel <gateofhorn@earthlink.net>
Subject: Canel v. North Shore Gas
Date: November 14, 2008 2:05:33 PM CST
To: mlglawoffices@aol.com



Dear Mr. Goldstein,

I have received North Shore Gas' responses to Complainant's first set of interrogatories and production request. The responses are dated

November 12, 2008. Pursuant to Sup. Ct. R. 201k, I write to seek amended responses from your client for the following reasons: (Reference numbers hereafter refer to the interrogatory numbers of the first set of interrogatories and production request.) 1) The answers are not signed by the person identified in #1, and are not under oath. See Sup. Ct. R. 213 (d), 83 Ill. Admin. Code Sec. 200.360 c). 2) Are you claiming in 2a) that the bills are the only documents. The request is for any and all documents. Please renew your search for those documents. Or specify exactly what search has been conducted to fully answer the request. 2b) The answer is incomplete. For example you have failed to identify Ms. Cutler and at least two or three other employees of the respondent or its related entities involved in this matter. 2c) See comment 2b). 5) The answer is incomplete. See the interrogatory, "For each person so identified state, what heir job title is, the purpose of their visit, what each found and did at that visit, what notes, reports, memorandums, or other documentation of any kind or description was created by that person in connection with that visit. Produce each and everything identified in answer to this interrogatory." 7) See comment to number 5 regarding production. 8) Th response is inaccurate on its face. The respondent's production in 5, indicates "high billing inquiry" dated 5/30/08 by telephone. This further demonstrates the inadequacy of your responses in 2, since your client has not identified the individual involved in that telephone inquiry or what documentation exists surrounding the call, etc. Further, the answer is lacking in light of the 5/30/08 record, the dispute predates the informal complaint. If your client construed the interrogatory to be from a point in time after the informal complaint, then redirect North Shore Gas' effort at responding from the 5/30/08 date. Finally the answer seeks to determine what you did to resolve the dispute. The answer that your client "did comply" is conclusory and not responsive, what was done. 9) Again, see comments to 8. 11) The answer fails to respond to the question asked. 13) Is not responsive to the interrogatory. If your client contends only an oral report was provided, then who gave that report, when and to whom was it given, what was said and was there any documentation of that conversation by writing or recording or in any other manner? 14) The answer is unresponsive. Further the response is makes no sense on any level, "If Respondent were to request copies, it would place inquiries on Complainant's credit reports Complainant, therefore, should request a copy." Last, I seek copies the original documents created in each answer. it appears that all your client has provided only computer print outs which are cut off and incomplete. What is required goes well beyond the computer print outs provided so far.

I look forward to your client's full and complete answers and production response in the near future.

Very truly yours,

James H. Canel

Exhibit B