

C. Ordering

Overview

A Windows-based ordering GUI, an enhanced version of the LEX application currently available in the SWBT and PB/NB regions of SBC¹, will be implemented by Ameritech Illinois. This will provide the CLECs with a robust set of order submission and order management functions. It will be consistent in data field terminology with OBF LSOG 4 subject to further discussion consistent with the Change Management Process. It will have functionality equivalent to that of the application to application interface, and will be provided in March 2001. User documentation and release specifications for the enhanced LEX GUI to be deployed in Ameritech Illinois in March 2001 will be available to CLECs in February 2001. Ongoing changes to the LEX GUI will continue to occur after the enhanced LEX GUI roll out relating to changes in the FCC POR². In alignment with its commitment to industry standards and guidelines, Ameritech Illinois will be updating its application to application ordering interface to be consistent with the LSOG 4 and SOSC ELMS4 in March 2001³. These and other enhancements to the ordering application to application interface will continue to be implemented during the period of this plan and be managed per the Change Management Process.

DSL and Line sharing

To improve the ordering process for unbundled DSL-capable loops, some modification of data field usage will be made effective in December 2000. These changes will be more fully described in specifications provided as part of the advance notification process, but will include:

- Requesting line conditioning using the LSR Service or Product Enhancement Code (SPEC) field
- Requiring the LSR Type of Service (TOS) field to indicate whether a loop is for residence or business service
- Validating that an available loop can support the requested Power-Spectrum Density (PSD) class before confirming a received order

Line sharing is the term used to describe the simultaneous transmission of data and voice services over a single twisted copper cable. In response to the FCC's Line Sharing Order (Third Report and Order in Docket 98-147 and Fourth Report and Order in Docket 96-98), CLEC requests, and SBC line sharing trials, Ameritech Illinois has established electronic ordering for line-shared DSL services via Ameritech Illinois's EDI interface. Initial notification of ordering details was released on March 3, 2000. Ameritech Illinois implemented line-sharing ordering via EDI on May 22, 2000.

Address and Telephone Number Validation

Ameritech Illinois will do an abbreviated TN/address validation on all services, including DSL and line sharing, so long as the end user: (1) seeks to keep his or her existing service (whatever it may be), but

¹ IL OSS Collaborative Issue #17

² IL OSS Collaborative Issue #17

³ WI OSS Issues Document Item "J" "K"

changes carriers, or (2) want to add new services to his or her existing service, or (3) want to have a second carrier use the high-frequency portion of the loop that currently serves the end user to carry data (i.e., line sharing). Ameritech Illinois will also do an abbreviated TN/address validation in connection with requests for "new" DSL loops where the end user's telephone number provides information enough for Ameritech Illinois to determine with certainty the location at which service is to be provided. ~~conversion resale, CPO, linesharing and loop with portability orders that include a telephone number of an existing Ameritech service.~~ PER COMMISSION ORDER, P. 62 [PP.71-72 IN MY VERSION.] This will be implemented by ~~December 2000~~ March 2001.⁴

Where CLEC orders are subject to a validation of street address, Ameritech Illinois' SAG will be the only source used to perform that validation. Similarly, on pre-ordering input transactions, where an address is required, the CLEC should use a SAG-valid address. On a prospective basis, Ameritech Illinois will agree to fix discrepancies between the SAG and CSR as they are discovered in order processing.

Once "Lite" address validation is put into operation, Ameritech Illinois will examine the ways and means by which it can synchronize its CSR and SAG databases. It shall set out a plan for the project, with detail, as per Staff's recommendations and provide a report to the Commission on May 1, 2001.⁵

Telis/Exact will continue to be used for ordering Local Interconnect Facilities, Operator Assistance, Directory Assistance Trunks, Access Services, Unbundled Dedicated Transport, and Interconnection trunks, but its use as a method to order unbundled local loops will be sunset. When Ameritech Illinois announces its sunset of the function of Telis/Exact for the ordering of unbundled local loops, Ameritech Illinois will notify the CLECs using the provisions for interface retirements in the CMP.⁶ A retirement letter will be sent when the implementation phase of the FCC Uniform and Enhanced OSS Plan begins, but no later than October 2000.

Through the OSS Change Management forum, Ameritech Illinois will work with CLECs to modify the process for assignment of new Billing Account Numbers (BANs).⁷

Ameritech Illinois currently provides EDI ordering capability for the ordering of its presently available UNE-P product referred to as Combined Platform Offering (CPO). Ameritech Illinois will provide an EDI-based ordering process supporting the ordering of any UNE-P product made generally available by Ameritech Illinois through tariff or contract amendment. This process will support the ordering of UNE-P in commercial volumes for both business and residential customers. The ordering GUI to be made available in March 2001 will support the same UNE-P ordering functionality as the EDI application to application interface.

⁴ Wisconsin OSS Issues Document "H" / IL OSS Collaborative issue #13 / [Phase II Arbitration Order](#)

⁵ [Phase II Arbitration Order](#)

⁶ IL OSS Collaborative issue #38 – language taken from FCC Uniform and Enhanced

⁷ IL OSS Collaborative issue #50; CoreComm CCR AM 00-011