

For Commission Use Only:
Case: 08-0609

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): New Canaanland Christian Church - Pastor
Lonnie Posky

Against (Utility name): NICOR GAS

As to (Reason for complaint) Continuous over pricing & A deposit
for \$8,390.⁰⁰ They informed us we owed 14,121¹⁴
We paid 7,060.⁰⁰ + should have 9 installments of
784.⁵⁰ + Current Charges. Instead they sent us a
Bill for 22,000⁰⁰ to be Paid in 14 days.

in Joliet Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 225 E Clinton St, Joliet, IL 60401

The service address that I am complaining about is 225 E. Clinton St, Joliet, IL 60401

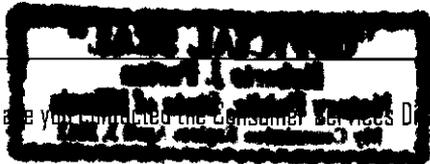
My home telephone is [815] 439-1394

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 726-0945

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR GAS CO. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
220 ILCS 5/1-102 (a); (i); (ii); (d); (ii); (viii).



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

CHIEF CLERK'S OFFICE
2008 NOV - 5 1 P 2 43
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

NICOR gas gave us a Balance Due on our Bill of 14,121⁴⁰/₁₀₀. We paid 7,060⁴⁰/₁₀₀ with the written agreement to pay 9 installments of 784⁵² + current charges until this Debt is paid, They did not stick to their agreement with us. After we contacted the ICE they sent us a Bill for 22,100⁰⁰/₁₀₀ with a Deposit of 8,390⁰⁰/₁₀₀

Please clearly state what you want the Commission to do in this case: I want the ICE to Demand they stick to their Agreement with us + Also Please have someone to Review their Billing Process this is unfair for all consumers.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10/27/08 (Month, day, year) Complainant's Signature: [Signature]
New Canaanland Church Body

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.
we contacted the Citizens Utility Board who revealed the overbilling BUT NICOR ignored this & turned our heat off anyway.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

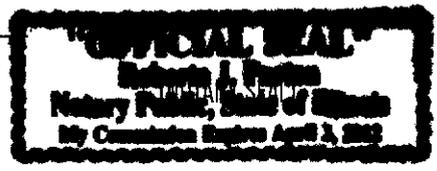
A notary public must witness the completion of this part of the form.

I, Lonnie E. Pasley Sr., Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-1-2008

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.