

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 08-05910

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Informal Compl. # 2008-16511

Regarding a complaint by (Person making the complaint): MIKE STRATIGAKIS / The Sweet Oasis

Against (Utility name): ComEd / Exelon

As to (Reason for complaint) UN-fair business practises, knowingly
committing fraudulent metering, instalation

in Norridge Illinois.

2008 OCT 29 AM 10:10
MFM

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7549 W. Montrose, Norridge IL 60706

The service address that I am complaining about is 7549 W. Montrose, Norridge IL 60706

My home telephone is (708) 906-7332

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 848-0665, or (708) 456-7557

My e-mail address is MIKEOAKICECREM@SBCGLOBAL.NET I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Com Ed (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

220 ILCS 5/8-103-load & demand, sec. 410.151, sec 410.200,
sec 410.120-3

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

<See Attached please>

Please clearly state what you want the Commission to do in this case: That the outstanding balance be mitigated to an amount that is reasonable. Also that the older meter be removed as well.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10/24/08
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, MIKE STRATIGAKIS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 10/24/08

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

1. In March 2007, we began construction on an existing store front to remodel the space to be used for an Ice cream parlor.
2. We requested three phase service to be installed on our premises
3. ComEd agreed to install the service, but ComEd engineers recommended we leave the existing meter. So we would have two meters
4. Electrical inspector does not approve of decision to have two meters
5. ComEd insisted on two meters, and stated that they set precedent to customer requests
6. We Disputed Second Meter- met with engineering, contacted customer service, new construction department, engineering and public relations with no one giving us an explanation as to why this was occurring
7. ComEd installed three phase, but left both meters
8. Demand fees sky rocketed due to the original meter, thus causing our electric bill to be more then double for a store this size and made operation cost ineffective
9. We met with ComEd engineers and they agreed that service should have been with one meter
10. Nothing was done to correct the issue
11. We are still being overcharged for power, not being treated fairly, so we asked the commerce commission to intervene to correct or remedy the situation