

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
310039	2513 Dale Dr	20080304	3		Issued EST/ZERO Svc Order	1642145	3 consecutive estimates outside reading device won't read out rep	Y
			3				air get read	Y
			3				W001 Meter reading: 1551.	Y
			3				ok	Y
			3				Sent to closer batch for 3 estimates jr 3/11	Y
312630	402 Paul Ave	20080305	3		Issued EST/ZERO Svc Order	1644574	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				fence around the houes can't tag ml	C
			3				W001 Incompletion reason: Other.	C
312923	6 Sanibel Dr	20080306	3		Issued EST/ZERO Svc Order	1645729	3 consecutive estimates outside reading device is missing or brok	Y
			3				en repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 516.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/14	Y
313014	1711 AIRPORT RD	20080107	3			0		
313052	64 Northwood Dr	20080107	3			0		
313096	511 AIRPORT RD	20080305	3		Issued EST/ZERO Svc Order	1644577	3 consecutive estimates outside reading device won't read out. Re	Y
			3				pair.	Y
			3				W001 Meter reading: 371.	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
313132	403 AIRPORT RD	20080104	3			0		
314126	6 Ivanhoe Dr	20080107	3			0		
315096	2005 N Willow Rd	20071106	3			0		
315325	4 E Kettering Park Dr	20080109	3			0		
315985	212 Roper St	20080108	3			0		
316064	1410 N Champaign St	20080108	3			0		
		20080307	4		Sent letter to gain access			
317098	417 FAIRVIEW DR	20080108	3			0		
		20080307	4		Sent letter to gain access			
318192	1600 W Bradley Ave #l	20071022	3			0		
324026	603 N Willis Ave	20080114	3		Order already issued	0		
325992	1205 W Clark St	20080115	3		Issued EST/ZERO Svc Order	1594963	Repaired / Rewired Touchpad	Y
			3				SENT TO C/BATCH DUE TO ESTIMATED READ. JF/FRCC 1/30/08	Y

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325992	1205 W Clark St	20080115	3		Issued EST/ZERO Svc Order	1594963	pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 133.	Y
			3				JM	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
326291	709 Sherwood Ter	20080317	3		Issued EST/ZERO Svc Order	1656405	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Need inside to make repair. JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
326627	205 W Eureka St	20080317	3		Issued EST/ZERO Svc Order	1656408	3 consecutive estimates on account outside reading device won't r	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				ead out repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 409.	Y
			3				4-14-08 AM READ: 0409	Y
			3				Changed Touchpad	Y
326796	705 W Maple St	20080314	3			0		
329961	503 E Vine St	20071116	3			0		
336425	1110 Church St	20080319	3		Issued EST/ZERO Svc Order	1658553	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1516.	Y
			3				RG	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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336425	1110 Church St	20080319	3		Issued EST/ZERO Svc Order	1658553	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"3 consecutive estimates on account	ng de
			3				"ead out	repair
336465	704 N Harvey St	20080118	3		Order already issued	0		
336656	1304 W Dublin St	20080319	3		Issued EST/ZERO Svc Order	1658575	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 359.	Y
			3				READS FINE...RG	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 4/18	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"3 consecutives estimates on account	read
			3				" reading device	d ge
336717	1109 N Goodwin Ave	20080319	3		Issued EST/ZERO Svc Order	1658579	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 479.	Y
			3				CHANGED METER...RG	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 4/18	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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336717	1109 N Goodwin Ave	20080319	3		Issued EST/ZERO Svc Order	1658579	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"read out	repair
			3				"3 consecutive estimates on account	ing d
336804	1506 Carver Dr	20080118	3		Order already issued	1598646	3 consecutive estimates outside reading device qon't read out rep	Y
			3				SENT TO C/BATCH DUE TO ESTIMATED READ. JF/FRCC 1/31/08	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 967.	Y
			3				Repaired / Rewired Touchpad	Y
			3				"FIXED WIRE IN ATTIC	MB"
336900	1203 Eureka St	20071126	3			0		
		20080118	4		Order already issued	159866	PLEASE INVESTIGATE WHY NO WATER AT DENTAL OFFICE. CUST. DID CALL	C
			4				ON YESTERDAY STATING THAT THE METER WAS LEAKING. NOT SURE IF TH	C
			4				IS IS RELATED. OFFICE OPENS AT 9AM. CUST. REQ. COME ASAP.	C
			4				050803 - printed/called @ 815am cst- CSM	C
			4				5/8/03 - CANCEL PER LOCAL OFFICE - CUSTOMER HAS ALREADY BEEN	C
			4				NOTIFIED OF LEAK ON LINE AMF 5/8	C
336919	1309 Eureka St	20071126	4			0		
338345	223 N Broadway Ave	20071120	4			0		
338587	121 Franklin St	20080121	3		Order already issued	0		
339220	1012 E Kerr Ave #201	20080324	3		Issued EST/ZERO Svc Order	1662601	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 120.	Y
			3				BAD DIAL CHANGED METER...RG	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 4/18	Y
			3				ing repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"3 consecutive estimates	vice
342076	510 Crestwood Dr	20080124	3		Order already issued	1603087	W001 Out meter reading: 882.	Y

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342076	510 Crestwood Dr	20080124	3		Order already issued	1603087	W001 In meter ID: 84447617N reading: 0.	Y
			3				W001 Closing Error: Account is in a billing batch.	Y
			3				CANNOT CLOSE IN BILL BATCH AFTER 1PM JR 1/28	Y
342079	506 Crestwood Dr	20080124	3		Order already issued	1603087	W001 Out meter reading: 882.	Y
			3				W001 In meter ID: 84447617N reading: 0.	Y
			3				W001 Closing Error: Account is in a billing batch.	Y
			3				CANNOT CLOSE IN BILL BATCH AFTER 1PM JR 1/28	Y
342122	401 N 8th St	20080124	3		Order already issued	1583076	2 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1496.	Y
			3				CLEANED PINS AND CONNECTIONS ON ARB. KP	Y
			3				Repaired / Rewired Touchpad	Y
			3				air.	Y
			3				2/5/08 ADDED TO BATCH 3 CONS EST CB	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
342160	602 Walker Ave	20080124	3		Order already issued	1580	Shut off - cust moved.	Y
			3				working. D.C. 09-12-02	Y
			3				"09-13-02 trb; Left OFF	Y
342215	504 N 5th St	20080125	3		Order already issued	1583804	2 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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342215	504 N 5th St	20080125	3		Order already issued	1583804	W001 Meter reading: 698.	Y
			3				air.	Y
			3				changing meter. bad dial. kp	Y
			3				Changed Meter	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/6	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
342542	710 E Woodland Dr	20080326	3		Issued EST/ZERO Svc Order	1666454	3 consecutive estimates outside reading device won't read out rep	C
			3				air.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				cancel changed meter 4/9/08. judy s	C
342597	1303 Peters Dr	20080125	3		Order already issued	1583946	2 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 509.	Y
			3				BAD DIAL. ORDER DROPPED TO CHANGE METER. KP	Y
			3				Changed Meter	Y
			3				2/5/08 ADDED TO BATCH 3 CONS EST CB	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
342621	1305 Dover Dr	20080326	3		Issued EST/ZERO Svc Order	1662052	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Remote ID entered: 84447613.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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342621	1305 Dover Dr	20080326	3		Issued EST/ZERO Svc Order	1662052	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Out meter reading: 610.	Y
			3				W001 In meter ID: 84447613N reading: 0.	Y
			3				RG	Y
			3				Changed Meter	Y
342632	605 Devon Dr	20080326	3		Issued EST/ZERO Svc Order	1662053	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Remote ID entered: 83688334.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Out meter reading: 775.	Y
			3				W001 In meter ID: 83688334N reading: 0.	Y
			3				RG	Y
			3				Changed Meter	Y
342700	805 S Water St	20080326	3		Issued EST/ZERO Svc Order	1666463	3 consecutive estimates outside reading device won't read out rep	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 18.	Y
			3				READS 6 DIGITS...RG	Y
			3				Repaired / Rewired Touchpad	Y
			3				REGIONAL STAFF OFFICE REVIEW PUT IN C/BATCH ESTIMATED PSB 4/14	Y
342750	227 Prospect St	20080125	3			0		
342889	805 E Douglas St	20071127	4		Sent letter to gain access	0		
		20080326	5		Issued EST/ZERO Svc Order	1666507	1 estimate on account outside reading device won't read out repai	Y
			5				r.	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5				W001 Meter reading: 308.	Y
			5				??? READS FINE ARB AND METER MATCH....RG	Y
			5				Verified read OK	Y
			5				Sent to closer batch for estimate jr 4/7	Y
342985	401 S Water St	20080125	3		Order already issued	1584102	2 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y



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343160	105 S 7th St	20071127	4		Issued EST/ZERO Svc Order	1555168	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			4				Rescheduled Notes: awaiting repairs from distribution	Y
			4				W001 Meter reading: 190.	Y
			4				repaired ml	Y
			4				12/14 Put in closer batch due to estimates - bkl	Y
			4				outside device too.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Notes: fsr delayed. no callback #	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				"is has been checked and ok	eter
			4				"4 consecutive estimates outside reading device won't read out	th"
343172	203 S 8th St	20080326	3		Issued EST/ZERO Svc Order	1666517	3 consecutive estimates outside reading device won't read out rep	Y
			3				Read Only	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1021.	Y
			3				CHANGED METER...RG	Y
343249	601 E Warren St	20080125	3		Order already issued	1584108	2 consecutive estimates outside reading device won't read out rep	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				air	C



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343291	202 N 1st St	20080125	3		Issued EST/ZERO Svc Order	1605830	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"3 consecutive estimates	water
			3				"ered with snow	mittin
344125	315 Glenn Dr	20070926	4		Sent letter to gain access	0		
344257	506 S Dodson Dr	20070926	3		Sent letter to gain access	0		
344789	1411 Greenridge Dr	20070926	3			0		
345190	1102 Country Squire Dr	20070927	3			0		
345355	1616 Hunter St	20071129	3			0		
345451	1007 Austin Dr	20071129	3			0		
346040	905 S Lierman Ave #42	20070927	4			0		
346433	1608 Briarcliff Dr	20070927	3			0		
346505	1308 E Florida Ave	20071129	3			0		
346875	1005 E Michigan Ave	20070927	3			0		
347263	1201 S Lynn St	20070927	3			0		
347467	907 S Cottage Grove Ave	20071129	3			0		
347508	902 E Washington St	20070927	3			0		
347923	410 S Glover Ave	20071130	3		Sent letter to gain access	0		
		20080130	4			1608380	SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 2/15	Y
			4				es place is vacant if so see if we have any signs (for Sale) or a	Y
			4				nything indicating a numberto call.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 25.	Y
			4				Repaired / Rewired Touchpad	Y
			4				"	get a
			4				"4 consecutive estimates	ervice
348416	1002 E Water St	20070928	3		Issued EST/ZERO Svc Order	1500908	3 consecutive estimates won't read out--repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
348499	107 N Webber St	20071130	3		Sent letter to gain access	0		
		20080131	4		Issued EST/ZERO Svc Order	1606472	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4		Order already issued	1606478	DIST - INSTALL NEW WATER SERVICE	Y
			4		Issued EST/ZERO Svc Order	1606472	Left Notice / Posting	C



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350398	402 E High St	20080131	3		Issued EST/ZERO Svc Order	1611090	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				new so	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				en repair	et rea
			3				"3 CONSECUTIVE ESTIMATES	vice
351522	805 W OHIO ST	20080204	3		Issued EST/ZERO Svc Order	1608247	W001 Meter reading: 1299.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
351654	505 W Indiana Ave	20080204	3		Issued EST/ZERO Svc Order	1612255	Left Notice / Posting	C
			3				W001 Incompletion reason: No adult at premise.	C
			3				air and get read.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"NOTICE TO CALL AND MAKE AN APPOINTMENT	MB"
			3				"3 consecutive estimates outside reading device won't read out	rep"
			3				"CUSTOMER NEEDS A METER CHANGE	ONT
351668	401 W Indiana Ave	20071001	3			0		
351742	702 W Iowa St	20071001	3			0		
		20071203	4					
		20080204	5		Issued EST/ZERO Svc Order	1612263	get a read.	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Left Notice / Posting	C
			5				W001 Incompletion reason: No adult at premise.	C
			5				"LEFT NOTICE TO CALL AND MAKE AN APPOINTMENT	MB"
			5				"3 consecutive estimates check anfd repair outside reading device	"
351745	706 W Iowa St	20071001	3			0		



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359083	106 E Green St #RESTR	20080204	3		Issued EST/ZERO Svc Order	1612285	"3 consecutive estimates	vice
360541	608 E Daniel St	20080204	3		Issued EST/ZERO Svc Order	1612290	outside reading device is missing or broken replace and or repair	C
			3				get a read.	C
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				building is vacant and the cable has been cut there on the inside. we need to get access inside to run new cable. le	C
			3				W001 Incompletion reason: Other.	C
364074	1107 S 4th St #4	20080205	3			0		
364733	1402 S Neil St #A	20071003	3			0		
366535	610 S Randolph St	20071205	3		Sent letter to gain access	0		
		20080205	4					
366899	511 W Springfield Ave MULTI	20080206	3		Issued EST/ZERO Svc Order	1615497	to get appt. set up. le	C
			3				W001 Incompletion reason: Other.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"3 consecutive estimates	vice
			3				"meter has bad register head	l. ca
			3				"	Get
367273	614 W Green St	20071004	3			0		
367331	711 W Green St	20071004	3			0		
367404	609 S New St	20080206	3		Sent letter to gain access	0		
367430	703 S New St	20071004	3			0		
367486	714 Foley St	20071004	3			0		
367495	609 W John St	20071004	3			0		
367595	809 S Elm St	20080206	3		Issued EST/ZERO Svc Order	1615513	3 consecutive estimates on account outside reading device is miss	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2233.	Y
			3				le	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y

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367595	809 S Elm St	20080206	3		Issued EST/ZERO Svc Order	1615513	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"ing or broken	get
			3				"pens were bent	nd re
367674	616 Haines Bl	20080206	3		Issued EST/ZERO Svc Order	1615519	3 consecutive estimates outside reading device is missing or brok	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"en repair	t rea
			3				"tag	le"
			3				"the read will not read out	nge th
368166	402 S Russell St	20071005	6		Issued EST/ZERO Svc Order	1507578	Outside reading device won't read out repair.	Y
			6				Repaired / Rewired Touchpad	Y
			6				10/22 PUT IN CLOSER BATCH DUE TO ESTIMATES - BKL	Y
			6				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6				Rescheduled Notes: ref bk by fsr resched 10/15 jlw	Y
			6				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6				W001 Meter reading: 293.	Y
368618	908 W Green St	20080207	3		Sent letter to gain access	0		
			3		Issued EST/ZERO Svc Order	1616892	W001 Out meter reading: 90.	Y
			3				W001 In meter ID: 84668741N reading: 0.	Y
			3				JM	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 84668741.	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/15	Y
			3				"pair	Rea

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
368618	908 W Green St	20080207	3		Issued EST/ZERO Svc Order	1616892	"3 consecutive estimates	Y
368696	505 S Fair St	20080207	3		Issued EST/ZERO Svc Order	1616902	it was tight to the house. le	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
			3				pair get read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 639.	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
			3				"rewired arb box and it read out	ting p
368747	603 S Fair St	20080207	3		Issued EST/ZERO Svc Order	1616905	3 consecutive estimates outside reading device is missing or brok	C
			3				WONT READ OUT . CUSTOMER IS GOING CALL IN AND MAKE APPOINTMENT	C
			3				Other	C
			3				W001 Incompletion reason: Other.	C
			3				"en	repair
368794	609 S Russell St	20071206	3			0		
368866	1013 W Green St	20080207	3		Issued EST/ZERO Svc Order	1617017	3 consecutive estimates outside reading device won't read out re	Y
			3				pair. Get read.	Y
			3				W001 Meter reading: 439.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/18	Y
369384	1210 W Armory St	20071009	3		Issued EST/ZERO Svc Order	1510633	3 consecutive estimates outside reading device won't read out. Re	Y
			3				10/23 PUT IN CLOSER BATCH DUE TO ESTIMATES - BKL	Y
			3				pair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 145.	Y
			3				Repaired / Rewired Touchpad	Y
369704	1408 W William St	20080207	3		Issued EST/ZERO Svc Order	1612952	reattach the wire to the back of the arb box get read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
369704	1408 W William St	20080207	3		Issued EST/ZERO Svc Order	1612952	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1408.	Y
			3				repaired	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/20	Y
370226	1613 Cornell Dr	20071009	3		Issued EST/ZERO Svc Order	1510636	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				NEW FRONT PORCH HAS BEEN BUILT OVER AND AROUND T-PAD. PROPERTY IS ALSO EMPTY AND FOR SALE. KP	C
			3				Office review required.	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				10/19 NO ACTRION REQUIRED BY REGIONAL SUPPORT STAFF - BKL	C
			3				"3 consecutive estimates	ng of
		20071207	4			0		
		20080207	5		Issued EST/ZERO Svc Order	1617030	W001 Incompletion reason: Knock / Ring Left Card.	C
			5				stimates	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				nobody was home left tag. le	C
			5				"outside reading device is gone replace	cons
371449	1014 Frank Dr	20071010	3		Sent letter to gain access	0		
		20071210	4					
		20080208	5		Issued EST/ZERO Svc Order	1617847	e. Get Read	Y
			5				W001 Meter reading: 208.	Y
			5				I MOVED TOUCH PAD TO NORTHEAST SIDE OF HOUSE. JM	Y
			5				Read Only	Y
			5				Repaired / Rewired Touchpad	Y
			5				SENT TO CLOSER BATCH FOR 5 ESTIMATES JR 2/18	Y
			5				"ide of locked gated area to outside of fence	side
			5				"5 consecutive estimates	eadir
371473	1109 Frank Dr	20080208	3		Issued EST/ZERO Svc Order	1617885	me to get in locked gated area and move reading device to outside	C
			3				ble to do.	C
			3				NOT HOME. JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				" of that area	num

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
371473	1109 Frank Dr	20080208	3		Issued EST/ZERO Svc Order	1617885	"3 consecutive estimates on account	nce a
371702	1415 Scottsdale Dr	20080208	3		Issued EST/ZERO Svc Order	1617892	3 consecutive estimates outside reading device won't read out rep	Y
			3				W001 Meter reading: 2590.	Y
			3				I INSTALLED REMOTE READER. JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/18	Y
			3				"air	t rea
372074	1302 S Duncan Rd	20071010	3		Sent letter to gain access	0		
372120	1110 Nofftz Dr	20080208	3		Issued EST/ZERO Svc Order	1618009	3 consecutive estimates on account outside reading device won't r	Y
			3				le	Y
			3				Other	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/27	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1576.	Y
			3				arb had a pin bent. i bent it back and it read out just fine.	Y
			3				"ead	nd ge
372732	801 Centennial Dr	20071010	3		Sent letter to gain access	0		
			3					
		20071210	4					
372811	2811 W John St	20071010	3			0		
374659	509 Ridgewood Ct	20071211	3			0		
		20080211	4		Issued EST/ZERO Svc Order	1619721	4 consecutive estimates outside device won't read out repair. Get	C
			4				wire. they would like a new bill if possible le	C
			4				W001 Incompletion reason: Knock / Ring Left Card.	C
			4				a read.	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				W001 Meter reading: 564.	C
			4				"wire is cut at top of roof	o ha

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
374660	511 Ridgewood Ct	20080211	3		Issued EST/ZERO Svc Order	1616387	customer will be home at this time if inside meter work is needed. Get read.	C
			3				W001 Meter reading: 1214.	C
			3				NEED TO RESCHEDULE APPOINTMENT. I READ INSIDE. NEED TO RUN NEW CABLE. JM	C
			3				Other	C
			3				W001 Incompletion reason: Other.	C
			3				*****scheduled 3:30 appointment*** put on outside reading device	"
374717	3006 W John St	20080211	3		Sent letter to gain access	0		
375007	3309 Saratoga Dr	20080211	3		Issued EST/ZERO Svc Order	1619741	3 consecutive estimates outside reading device is missing or broken. W001 Meter reading: 926.	Y
			3				I REPLACED REMOTE. JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/18	Y
			3				"en	repair
375042	620 Castleton Dr	20080211	3		Issued EST/ZERO Svc Order	1615732	truck. le	C
			3				W001 Incompletion reason: Other.	C
			3				RB. Get read	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 523.	C
			3				arb is missing changed meter didnt have any old arb arb boxes on	C
			3				"outside reading device is gone	is the
375114	3210 Saratoga Dr	20080211	3		Issued EST/ZERO Svc Order	1619743	3 consecutive estimates outside reading device won't read out rep	Y
			3				W001 Meter reading: 1918.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/18	Y
			3				"air	a rea
375235	3102 Sylvan Dr	20080211	3		Issued EST/ZERO Svc Order	1616302	and has bent pins.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				set up appt. le	C
			3				W001 Incompletion reason: Faulty Outside Reading Device.	C

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind there
375235	3102 Sylvan Dr	20080211	3		Issued EST/ZERO Svc Order	1616302	"replace outside reading device	there
			3				"bents were bent and broke	t war
			3				"meter now due to sick kids	she
375595	1302 Turnberry Cir	20080213	3		Issued EST/ZERO Svc Order	1621815	3 consecutive estimates outside reading device won't read out rep	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/27	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2020.	Y
			3				Repaired / Rewired Touchpad	Y
			3				"rewired arb box	ut no
375656	4106 Amherst Dr	20071211	4			0		
		20080213	5		Issued EST/ZERO Svc Order	1621836	W001 Meter reading: 72.	Y
			5				ran new wire. le	Y
			5				Repaired / Rewired Touchpad	Y
			5				SENT TO CLOSER BATCH FOR 5 ESTIMATES JR 2/21	Y
			5				"me	a rea
			5				"rom withen locked gated area to outside of gate	ner w
			5				"5 consecutive estimates on account	e reac
376305	4505 Crossgate Dr	20080213	3		Sent letter to gain access	0		
376405	4311 Creston Dr	20080213	3		Issued EST/ZERO Svc Order	1621848	Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 3/3	Y
			3				pair and get a read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1625.	Y
			3				"3 consecutive estimates	evice
			3				"rewired arb box	and r
376922	2014 Trout Valley Rd	20080214	5		Issued EST/ZERO Svc Order	1623368	ir customer will be home 9-noon for repair. Get a read	C
			5				W001 Meter reading: 1805.	C
			5				meter needs changed le	C
			5				W001 Incompletion reason: Faulty Outside Reading Device.	C
			5				"estimates on account	devic

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
377212	3203 Cameron Dr	20080214	3		Issued EST/ZERO Svc Order	1623372	ring or broke repair. Get a read	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates on account	ing d
377508	3509 Roxford Dr	20071213	5			0		
		20080214	6		Issued EST/ZERO Svc Order	1623411	W001 Meter reading: 56.	Y
			6				ewired tpad and meter. reads out. le	Y
			6				Repaired / Rewired Touchpad	Y
			6				SENT TO CLOSER BATCH FOR 6 ESTIMATES JR 2/22	Y
			6				****scheduled 8:30 appointment**** 6 estimates on account	putsi
			6				"de reading device won't read out Repair	uston
377526	1817 Coventry Dr	20080214	3		Issued EST/ZERO Svc Order	1623415	ring or broken repair and get a read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 413.	Y
			3				repaired ml	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/26	Y
			3				"3 consecutive estimates on account	ing d
377890	2208 Briar Hill Cir	20080214	3		Issued EST/ZERO Svc Order	1623440	3 consecutive estimates outside reading device won't read out rep	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				tried to repair/rewire outside reading device but it still did	C
			3				not read out. left tag. le	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"air	t rea
378007	2923 Sierra Dr	20080215	3		Issued EST/ZERO Svc Order	1624399	epair.Get a read	C
			3				NEEDS METER CHANGED. BAD REGISTER. METER IS INSIDE HSE. JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates	devic
378713	2902 Robeson Park Dr	20080215	3		Issued EST/ZERO Svc Order	1624411	ng repair and Get a read.	Y
			3				W001 Meter reading: 1017.	Y
			3				JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/22	Y
			3				"3 consecutive estimates	vice
378736	2901 Robeson Park Dr	20071214	3			0		
379123	2103 Rodney Dr	20071214	3			0		

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379739	2306 Glenoak Dr	20071017	3			0		
380310	2103 BRANCH RD	20080218	3		Issued EST/ZERO Svc Order	1625585	ken repair Get a read	C
			3				CABLE HAS BEEN CUT AND REMOTE HAS BEEN REMOVED. NEED INSIDE TO	C
			3				RUN NEW CABLE. JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates	ervice
380316	2106 Clover Ct	20080218	3		Issued EST/ZERO Svc Order	1625599	pair. Get read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 356.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/27	Y
			3				"3 consecutive estimates outside reading defice won't read out	re"
380320	2109 Clover Ct	20071018	3		Issued EST/ZERO Svc Order	1519661	10/29 REGIONAL SUPPORT WILL HAVE LETTER SENT TO CUSTOMER - BKL	C
			3				repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Left Notice / Posting	C
			3				Additional work required.	C
			3				W001 Incompletion reason: No adult at premise.	C
			3				"3 consecutive estimates outside reading device won't read out	"
			3				"TOUCHPAD WONT READ OUT	SS T
		20071218	4			0		
		20080218	5		Issued EST/ZERO Svc Order	1625694	NEED INSIDE TO MAKE REPAIR. JM	C
			5				No answer / Left card	C
			5				W001 Incompletion reason: Knock / Ring Left Card.	C
			5				"5 estimates on account outside reading device won't read out	rep"
			5				"air	a re
380810	2309 Brookshire West Dr	20080218	3		Issued EST/ZERO Svc Order	1625737	3 consecutive estimates on account outside reading device won't r	C
			3				ead out repair. get a read.	C
			3				JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
381178	1411 Harrington Dr	20071018	3		Issued EST/ZERO Svc Order	1519734	repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 671.	Y
			3				Repaired / Rewired Touchpad	Y

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381178	1411 Harrington Dr	20071018	3		Issued EST/ZERO Svc Order	1519734	10/26 PUT IN CLOSER BATCH DUE TO ESTIMATES - BKL	Y
			3				"FIXED PINS IN ARB SO IT WILL READ OUT	MB"
			3				"3 consecutive estimates outside reading device won't read out	"
381774	1001 Page Dr	20080219	3		Issued EST/ZERO Svc Order	1627063	W001 Meter reading: 350.	Y
			3				JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/26	Y
			3				"3 consecutive estimates	device
			3				"ken	d get
382088	2105 Plymouth Dr	20080219	3		Issued EST/ZERO Svc Order	1627067	pair. Get a read	Y
			3				W001 Meter reading: 312.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/26	Y
			3				"3 consecutive estimates outside reading device won't read out	re"
382935	1721 Georgetown Dr	20080219	3		Issued EST/ZERO Svc Order	1627077	epair get a read.	Y
			3				W001 Meter reading: 2233.	Y
			3				JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/26	Y
			3				"3 consecutive estimates	device
383445	810 Phoenix Dr	20071220	3			0		
		20080220	4		Sent letter to gain access			
383693	21 Ashley Ln	20071023	4			0		
384148	1616 Valley Rd	20080220	3		Issued EST/ZERO Svc Order	1628396	W001 Meter reading: 890.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/27	Y
			3				"outside reading device won't read out	nd ge
385008	2408 Boudreau Dr	20071220	3			0		
385130	2206 S Race St	20080220	3		Sent letter to gain access	0		
385224	4 Florida Ct	20071024	3		Sent letter to gain access	0		
385415	608 E Evergreen Ct	20071220	3			0		
		20080220	4		Issued EST/ZERO Svc Order	1628438	MB	Y
			4				Repaired / Rewired Touchpad	Y
			4				Sent to closer batch for 4 estimates jr 3/12	Y

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385415	608 E Evergreen Ct	20080220	4		Issued EST/ZERO Svc Order	1628438	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 504.	Y
			4				"ken	e and
			4				"3 consecutive estimatesm	ervice
385527	909 Burkwood Dr	20071220	3			0		
386737	205 Pell Cir	20080222	3		Issued EST/ZERO Svc Order	1631440	Read Only	Y
			3				Sent to closer batch for 3 estimates jr 3/6	Y
			3				covered with leaves please uncover pit tile and get a read.	Y
			3				(Please Call CR with findings)	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 297.	Y
			3				CALLED CONNIE REECE AND SHE WANTS DISTRIBUTION TO LOOK AND SEE	Y
			3				IF WE CAN RAISE THE METER LID AND BOX TO GRADE TO FIX THE	Y
			3				"3 consecutive estimates	not g
			3				"PROBLEM	MB"
388360	2407 Pond St	20071226	3			0		
388410	2504 S Cottage Grove Ave	20071026	3			0		
		20071226	4					
		20080225	5		Sent letter to gain access			
389243	3411 Persimmon Cir	20071227	3			0		
389592	2405 Lyndhurst Dr	20071227	3			0		
		20080226	4		Issued EST/ZERO Svc Order	1634915	SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 3/4	Y
			4				"wires ran	ome
			4				"4 consecutive estimates	vice r
389947	1805 Lyndhurst Dr	20080226	3		Issued EST/ZERO Svc Order	1634955	outside reading device is missing or it is broken repair and get	C
			3				read.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
390085	14 HOLLY CT	20080226	3		Issued EST/ZERO Svc Order	1634969	3/7/08 kfm sent to closer batch	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
390085	14 HOLLY CT	20080226	3		Issued EST/ZERO Svc Order	1634969	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1309.	Y
			3				I REPLACED REMOTE. READS OK. JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				"is broken	nd ge
			3				"3 consecutive estimates	device
390122	2 Floral Park Ct	20071030	3			0		
390486	2612 S Nottingham Ct	20071228	3			0		
390539	1001 Wilshire Ct	20071228	3			0		
391635	2509 Leeper Ct #B	20071030	3			0		
391744	2502 Coppertree Rd	20071030	4			0		
391910	2707 Willow Bend Rd	20071030	3			0		
392404	2501 Prairie Ridge Pl	20071031	4			0		
392496	3102 Glenhill Pl	20071031	4			0		
392752	4809 1/2 W Windsor Rd #F28	20080228	3		Issued EST/ZERO Svc Order	1637994	3 consecutive estimates outside reading device is missing or is b	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/14	Y
			3				roken repair and get a read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 125.	Y
			3				JM	Y
392782	1161 COUNTY RD 900 E	20071231	3			0		
392987	2806 Rolling Acres Dr	20080228	3		Issued EST/ZERO Svc Order	1637998	epair. get read.	Y
			3				W001 Meter reading: 768.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/6	Y
			3				"3 consecutive estimates	devic
393610	1006 Pheasant Ctr	20080228	3		Issued EST/ZERO Svc Order	1638004	3 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
393610	1006 Pheasant Ctr	20080228	3		Issued EST/ZERO Svc Order	1638004	W001 Meter reading: 667.	Y
			3				I RAN NEW CABLE. READS OK NOW. JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				Read Only	Y
			3				3/7/08 kfm sent to closer batch	Y
			3				"air	a rec
393661	405 Aster Dr	20080304	3		Issued EST/ZERO Svc Order	1642205	***scheduled 12:30 appointment*** periodic meter change. Also 3 e	Y
			3				stimates on account check reading device and get read.	Y
			3				W001 Out meter reading: 2971.	Y
			3				W001 In meter ID: 85165884N reading: 0.	Y
			3				JM	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 85165884.	Y
393715	304 Jay St	20071101	3			0		
		20080102	4					
		20080304	5		Sent letter to gain access			
393930	101 Misty Cove Dr	20080102	3			0		
394643	503 Buttercup Dr	20080303	3		Issued EST/ZERO Svc Order	1640915	3 consecutive estimates outside reading device won't read out rep	Y
			3				Sent to closer batch for 3 estimates jr 3/14	Y
			3				air. get read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1387.	Y
			3				REPAIRED CABLE. JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
394696	701 SUNFLOWER ST #A	20080303	3		Issued EST/ZERO Svc Order	1640920	W001 Meter reading: 491.	Y
			3				TOUCH PAD SOUTH. JM	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 3/20	Y
			3				ken repair. Get read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
394696	701 SUNFLOWER ST #A	20080303	3		Issued EST/ZERO Svc Order	1640920	"3 consecutive estimates	Service
394770	310 Buttercup Dr	20071101	3			0		
395724	601 Stonecrest Dr	20071101	3			0		
441426	4506 Graves Ct	20071212	4			0		
		20080213	5		Sent letter to gain access			
448500	1501 1/2 N Willis Ave	20080108	3			0		
455232	1614 Ivanhoe Way	20071129	3			0		
474938	2308 Country Squire Dr	20071128	3		Issued EST/ZERO Svc Order	1556095	be checked. Repair.	Y
			3				W001 Out meter reading: 677.	Y
			3				W001 In meter ID: 84668353N reading: 0.	Y
			3				cut wire ran a new one ml	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 84668353.	Y
			3				12/5 PUT IN CLOSER BATCH DUE TO ESTIMATES - BKL	Y
			3				"3 consecutive estimates No ARB reading	ouse
480295	2401 W Springfield Ave	20071211	3			0		
		20080211	4		Issued EST/ZERO Svc Order	1619752	SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 2/29	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 201.	Y
			4				had to rewire meter and tpad. le	Y
			4				Repaired / Rewired Touchpad	Y
			4				"read out	Get a
			4				"4 consecutive estimates on account	ing d
481107	1201 W Windsor Rd IRRIG	20071018	3		Issued EST/ZERO Svc Order	1519733	Collect: \$ 87.38 Total: \$ 153.81	Y
			3				W001 Meter reading: 339.	Y
			3				10.24.07:CWH:READS0339: HSE. IS VACANT.	Y
			3				W001 Operated curb stop.	Y
			3				W001 Found service on.	Y
			3				W001 Left service off.	Y
481577	2316 PERKINS RD	20080306	3		Issued EST/ZERO Svc Order	1645733	3 consecutive estimates outside reading device won't read out rep	Y
			3				REGIONAL STAFF OFFICE REVIEW PUT IN C/BATCH ESTIMATED PSB 4/14	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y





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489566	301 N 4th St	20080326	3		Issued EST/ZERO Svc Order	1663616	ir.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 487.	Y
491753	724 Foley St	20080206	3		Issued EST/ZERO Svc Order	1615597	3 consecutive estimates outside reading device is missing or brok	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				new wire. le	C
			3				W001 Incompletion reason: Other.	C
			3				"outside reading device is missing	ge m
			3				"en repair	et rea
492098	215 E Warren St	20080326	3			0		
500887	1905 Silver Hill Dr	20071026	3			0		
505865	2810 S Race St IRRIG	20080227	3		Issued EST/ZERO Svc Order	1634999	3 consecutive estimates outside reading device won't read out rep	Y
			3				air. get aread	Y
			3				W001 Meter reading: 85.	Y
			3				mb	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 3/4	Y
511465	207 S Wright St	20080118	3		Issued EST/ZERO Svc Order	1598671	3 consecutive estimates outside reading device won't read out re	C
			3				pair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				rds 223- bad reg. ml	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
518967	403 Louisiana Ave	20080108	3			0		
528806	2902 Watterson Ct #HOUSE	20071214	3			0		
529457	209 Pfeffer Rd #5	20080326	3			0		
529747	28 Fern St	20080104	3			0		
530061	411 E Washington St	20070928	3		Issued Distribution Order	0		
541487	1201 Waverly Dr	20080207	3		Issued EST/ZERO Svc Order	1616049	outside reading device is missing or broke repair and get read cu	C
			3				stomer will be home.	C
			3				W001 Meter reading: 178.	C

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541487	1201 Waverly Dr	20080207	3		Issued EST/ZERO Svc Order	1616049	GUTTER COMPANY CUT OUR CABLE. NO WAY TO RUN NEW CABLE. I READ	C
			3				INSIDE. JM	C
			3				Read Only	C
			3				W001 Incompletion reason: Other.	C
550717	4000 Parkland Way #A	20080109	3			0		
555003	1 E Main St 5THFL	20071025	3			0		
555128	1206 N Linview Ave	20080324	3			0		
555549	403 W Vermont Ave	20071203	3			0		
		20080204	4					
555550	22 Sanibel Dr	20071105	3			0		
		20080107	4					
		20080306	5		Sent letter to gain access			
560330	2304 BLACKHAWK PT	20080213	4		Sent letter to gain access	0		
566353	2416 E Nevada St	20070926	3			0		
568447	2611 Lawndale Dr	20071010	3			0		
572378	1511 Kingsway #B	20080103	3			0		
574760	3919 TALLGRASS DR	20080111	3		Called, left message	0		
578531	1226 Foothill Dr	20080219	3		Issued EST/ZERO Svc Order	1627080	3 consecutive estimates on account outside reading device won't r	C
			3				W001 Meter reading: 1644.	C
			3				READ INSIDE NEEDS METER CHANGED. INLET STOP AND WASTE VALVE	C
			3				NEEDS TO BE REPLACED BY PLUMBER. UN ABLE TO LOCATE CURB STOP.	C
			3				MO # 37239. JM	C
			3				Repaired / Rewired Touchpad	C
			3				W001 Incompletion reason: Curb Box Needs Located.	C
			3				"ead out	Get a
579426	103 Sterling Ct #HSE	20080304	3		Issued EST/ZERO Svc Order	1640924	Sent to closer batch for 3 estimates jr 3/14	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 961.	Y
			3				I REPAIRED CABLE. JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				"ken repair	a re
			3				"3 consecutive estimates	evice
579428	105 Sterling Ct #HSE	20080102	3			0		
579918	107 E TOMARAS AVE	20080102	3			0		
581806	1901 W William St	20071210	3			0		

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
581806	1901 W William St	20080208	4		Sent letter to gain access	0		
582390	2906 WYNSTONE DR	20071031	3			0		
		20071231	4					
		20080228	5		Sent letter to gain access			
583566	1008 Frank Dr	20071210	3			0		
		20080208	4		Issued EST/ZERO Svc Order	1618061	"spoke with customer	d nev
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 147.	Y
			4				dog is in seperate gate inside the first that is locked. meter	Y
			4				moved. GATE IS NOT LOCKED]]	Y
			4				Read Only	Y
			4				SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 2/27	Y
			4				isted.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				"ate and other	hom
			4				"readers have access to tpad	s not
			4				"4 consecutive estimates on account	cked
			4				"sible get read	humb
586923	2303 E Vermont Ave	20080128	3			0		
588425	803 Fair Oaks Dr	20080211	4		Issued EST/ZERO Svc Order	1615696	e home. get read	Y
			4				W001 Meter reading: 839.	Y
			4				ran new wire. le	Y
			4				Repaired / Rewired Touchpad	Y
			4				SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 2/19	Y
			4				"e	need
			4				"3 consecutive estimates on account	ing d
591110	2205 E Washington St	20071128	3		Issued EST/ZERO Svc Order	1556433	12/10 PUT IN CLOSER BATCH DUE TO ESTIMATES - BKL	Y
			3				ead and appointment time around 10:30 am she is within 5 minutes	Y
			3				Check meter in house for repairs.	Y
			3				W001 Out meter reading: 1881.	Y
			3				W001 In meter ID: 84668844N reading: 0.	Y
			3				ml	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 84668844.	Y
			3				"3 consecutive estimates no ARB readings	requ

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
591914	1704 W William St	20080207	3		Issued EST/ZERO Svc Order	1617118	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 552.	Y
			3				le	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"wire was cut	wires
			3				"repair	t rea
			3				"3 consecutive estimates	device
592509	1104 Crescent Dr	20071010	3			0		
		20071210	4					
		20080208	5					
601059	1504 Kingsway	20080103	3			0		
603300	619 E Green St	20071002	3			0		
608140	305 W Michigan Ave	20071001	3			0		
		20071203	4					
		20080204	5					
610622	515 Edgebrook Dr #5	20080108	3			0		
610886	505 S Race St MULTI	20071001	3			0		
614299	1204 Wesley Ave #10	20080226	3		Issued EST/ZERO Svc Order	1635023	3 estimates on account outside reading device won't read out repa	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				BAD REGISTER. WE NEED INSIDE APT. TO CHANGE METE	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"ir and get read	"
617478	404 S Highland Ave	20080206	3		Sent letter to gain access	0		
618675	402 E Iowa St #B	20080131	3		Issued EST/ZERO Svc Order	1611095	3 consecutive estimates. Outside reading device won't read out re	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
618675	402 E Iowa St #B	20080131	3		Issued EST/ZERO Svc Order	1611095	Rescheduled Notes: out of time krntc	Y
			3				W001 Meter reading: 162.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/26	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"pair	
619372	602 NEWTON DR	20080103	3			0		
621063	614 S 4th St #1	20071002	3			0		
621150	2517 Leeper Dr #B	20071030	3			0		
621507	2008 Vawter St #311	20071025	3			0		
			3					
625479	2604 MILFORD DR	20071105	3			0		
632998	727 Southwest Dr	20080220	3		Issued EST/ZERO Svc Order	1628448	sing repair and get read.	Y
			3				W001 Meter reading: 899.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR ESTIMATE JR 2/27	Y
			3				"3 consecutive estimates	Y
634753	301 Briar Ln	20071106	3			0		
		20080108	4					
		20080307	5		Sent letter to gain access			
641300	4306 Southford Trace Dr	20080213	3		Issued EST/ZERO Svc Order	1621879	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 673.	Y
			3				rewired tpad and fastened back to house. le	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 3/3	Y
			3				"3 consecutive estimates on account	Y
			3				"read out	Y
650870	2507 Maplewood Dr	20080208	3		Issued EST/ZERO Svc Order	1618066	pair and get read.	Y
			3				W001 Meter reading: 481.	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
650870	2507 Maplewood Dr	20080208	3		Issued EST/ZERO Svc Order	1618066	JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/15	Y
			3				"3 consecutive estimates	Y
654588	803 N Coler Ave	20080324	3			0		
657300	619 Doisy Dr	20080103	3			0		
		20080304	4		Sent letter to gain access			
659480	2206 Galen Dr	20080219	3		Sent letter to gain access	0		
661121	409 S Dodson Dr	20070926	4			0		
662538	4106 Rayburn Ct	20071108	3			0		
663162	710 Doisy Dr	20080304	3		Issued EST/ZERO Svc Order	1642832	3 consecutive estimates on account outside reading device won't	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				MB	Y
			3				Left Notice / Posting	Y
			3				read out. repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
663694	112 PRAIRIE ROSE LN	20080303	3		Sent letter to gain access	0		
665828	807 Foley St	20080206	3		Issued EST/ZERO Svc Order	1615605	3 consecutive estimates outside reading device is missing or brok	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"en	Get
			3				"new wire	le"
			3				"outside reading device is missing	ge m
667409	1403 Mayfair Rd	20071207	3			0		
		20080207	4		Issued EST/ZERO Svc Order	1617120	SENT TO CLOSER BATCH FOR 4 ESTIMATES JR 2/27	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
667409	1403 Mayfair Rd	20080207	4		Issued EST/ZERO Svc Order	1617120	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				W001 Meter reading: 1162.	Y
			4				rewired the arb box wires were cut. reads now. le	Y
			4				Repaired / Rewired Touchpad	Y
			4				"repair	st rea
			4				"3 consecutive estimates	devic
669314	101 W Pennsylvania Ave	20071001	3			0		
669867	3925 Rockdale Dr	20071108	3			0		
670253	302 S Busey Ave #204	20080201	3		Issued EST/ZERO Svc Order	1611119	3 consecutive estimates outside reading device won't read out rep	Y
			3				air. Get read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 274.	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/18	Y
671420	701 Krebs Dr	20080304	3		Issued EST/ZERO Svc Order	1642841	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				read out repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	C
			3				"3 consecutive estimates on account	ling d
672811	1413 Scottsdale Dr	20080208	3		Issued EST/ZERO Svc Order	1618098	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 760.	Y
			3				I INSTALLED REMOTE. JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/18	Y
			3				"3 consecutive estimates on account	ng de
			3				"g or broken repair	t rea
673484	705 S Lynn St	20071004	3			0		
674282	106 W Washington St	20071130	3		Sent letter to gain access	0		
675839	608 S Pine St	20080206	3		Issued EST/ZERO Svc Order	1615612	3 consecutive estimates outside reading device is missing or brok	C

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
675839	608 S Pine St	20080206	3		Issued EST/ZERO Svc Order	1615612	W001 Incompletion reason: Faulty Outside Reading Device.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 1795.	C
			3				"e repair	st rea
			3				"wire has been cut	ged r
677335	4014 Tallgrass Dr	20080111	3		Sent letter to gain access	0		
679223	2404 Berniece Dr	20071031	3			0		
679662	310 Cedar St #210	20071003	3			0		
681535	2128 Melrose Dr	20080220	3		Issued EST/ZERO Svc Order	1628455	epair and get a read	Y
			3				W001 Meter reading: 2419.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/27	Y
			3				"3 consecutive estimates	devic
681962	1213 W Springfield Ave	20080206	3		Issued EST/ZERO Svc Order	1611125	W001 Meter reading: 311.	C
			3				i waas able to get a read but we need to get inside to change	C
			3				the meter so we can run new wire to Northeast corner of house.	C
			3				left tag read only. le	C
			3				Office review required.	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				JR 2/27 NO ACTION REQUIRED BY THE BOC. NOTICE LEFT FOR METER	C
			3				CHANGE	C
			3				ast side of building.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"will not read out	and
682236	1007 S Cottage Grove Ave	20070927	3			0		
683097	704 S Grove St	20070928	3		Sent letter to gain access	0		

Billing Investigation Report for the Champaign District

Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
684085	1102 W Stoughton St #13	20080118	3		Issued EST/ZERO Svc Order	1582092	2 consecutive estimates outside reading device won't read out rep	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 396.	Y
			3				METER HAS BAD DIAL. HAVING ORDER DROPPED TO CHANGE METER. KP	Y
			3				Changed Meter	Y
			3				2/5/08 IN BB ALREADY. NO ACTION REQUIRED CB	Y
			3				air.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
684639	212 W Maple St	20080317	3		Issued EST/ZERO Svc Order	1656419	3 consecutive estimates on account outside reading device won't r	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				ead out repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 108.	Y
			3				4-14-08 AM/TL READ: 0108	Y
			3				Verified read OK	Y
685533	609 Yalow Dr	20080103	3			0		
685784	809 Trailway Dr	20080111	3		Sent letter to gain access	0		
687687	3305 Nobel Dr	20080103	3			0		
688626	214 Brady Ln	20080125	3		Issued EST/ZERO Svc Order	1605834	3 consecutive estimates outside reading device won't read out rep	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/6	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 753.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
			3				"air	t rea
689552	612 Castleton Dr	20080211	3		Issued EST/ZERO Svc Order	1616088	pins are bent in box on outside reading device put new ARB on.	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
689552	612 Castleton Dr	20080211	3		Issued EST/ZERO Svc Order	1616088	le	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1104.	Y
			3				"had bent pins	Y
689596	2509 North Shore Dr	20071105	3			0		
689688	405 S 5th St	20071127	3		Issued EST/ZERO Svc Order	1555237	pair.	C
			3				W001 Meter reading: 436.	C
			3				meter needs changed. le	C
			3				W001 Incompletion reason: Faulty Outside Reading Device.	C
			3				"3 consecutive estimates	C
690585	606 S Chicago Ave	20071005	3		Issued EST/ZERO Svc Order	1507585	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 573.	C
			3				"NEEDS METER CHANGE. METER PIT NEEDS ADJ. UP BY ABOUT 5. KP""	C
			3				Additional work required.	C
			3				W001 Incompletion reason: Other.	C
			3				10/24 REGIONAL SUPPORT ISSUED DIST - BKL	C
			3				repair.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Notes: ref bk by fsr resched 10/15 jlw	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"3 consecutive estimates	C
691471	1195 COUNTY RD 900 E	20080228	3		Issued EST/ZERO Svc Order	1638064	3 consecutive estimates outside reading device won't read out rep	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/14	Y
			3				air and get a read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
691471	1195 COUNTY RD 900 E	20080228	3		Issued EST/ZERO Svc Order	1638064	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 530.	Y
			3				I RAN NEW CABLE. JM	Y
692541	1402 Fairfax Dr #A	20071102	3			0		
693193	3104 SUMMITHILL PL	20080228	3		Sent letter to gain access	0		
695597	614 Yalow Dr	20080103	3			0		
696975	508 S WATER ST	20080326	3			0		
696989	604 Luria Ln	20080103	3			0		
700228	1317 N Lincoln Ave	20071126	3			0		
702102	810 Burkwood Dr	20080220	3		Issued EST/ZERO Svc Order	1628629	3 estimates on account outside reading device won't read out repa	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 3/13	Y
			3				ir and get a read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 440.	Y
			3				"READ 5 TIMES AND IT READ OUT EVERY TIME	MB"
702371	1906 Crescent Dr	20080215	3		Sent letter to gain access	0		
703276	1304 Briarcliff Dr	20070927	3			0		
		20071129	4					
703955	302 Greenview Dr	20080324	3			0		
706415	414 Buttercup Dr	20080303	3		Issued EST/ZERO Svc Order	1640966	Sent to closer batch for 3 estimates jr 3/14	Y
			3				read out repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 762.	Y
			3				READS OK. JM	Y
			3				Read Only	Y
			3				"3 consecutive estimates on account	ing d
706588	1704 W White St	20080115	3		Letter already issued	0		

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
708691	504 Jackson St	20071011	5			0		
709676	711 County Rd 900 E	20071231	3			0		
710971	1401 S Curtiss Dr	20070926	3			0		
		20071129	4					
		20080128	5					
714448	308 Greenview Dr	20071120	3			0		
716621	711 Yalow Dr	20080304	3		Issued EST/ZERO Svc Order	1642857	Sent to closer batch for 3 estimates jr 4/9 pair	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 85.	Y
			3				repaired ml	Y
			3				"3 consecutive estimates	evice
716713	1514 Country Lake Dr	20080218	3		Issued EST/ZERO Svc Order	1625754	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				REMOTE MISSING. NEED INSIDE TO CHANGE METER. JM	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates	evice
			3				"ken	repair
717743	508 W Union St MULTI	20071115	4			0		
718027	2707 E California Ave	20080326	3			0		
718248	808 Sherwood Ter	20080116	3			0		
719343	903 S LIERMAN AVE #31	20070927	3			0		
719396	901 Mimosa	20080123	3		Issued Distribution Order	1602717	"METER PIT IS TO DEEP	E ME
			3				with what will need to be done if cannot repair.	C
			3				AND NEED TO RAISE SETTING SO WE CAN WORK ON THE METER WHEN	C
			3				W001 Incompletion reason: Other.	C
			3				"evice and repair 3 consecutive estimates	ra) at
			3				"NEEDED	MB"
			3				"outside reading device won't read out	an ge
719596	803 E Michigan Ave	20070927	3			0		
720332	1543 Hunter St	20071129	3			0		
720894	610 W Springfield Ave	20071004	3			0		
		20071205	4		Sent letter to gain access			
721303	2511 Village Green Pl	20080228	3		Issued EST/ZERO Svc Order	1638103	3 consecutive estimates outside reading device won't read out rep	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
721303	2511 Village Green Pl	20080228	3		Issued EST/ZERO Svc Order	1638103	air and get read	Y
			3				W001 Meter reading: 576.	Y
			3				CHANGED TOUCH PAD. JM	Y
			3				Changed Touchpad	Y
			3				3/7/08 kfm sent to closer batch	Y
721622	200 Goldenrod Dr	20080304	3		Issued EST/ZERO Svc Order	1640971	ide reading device is missing or broken. Get a read	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				BAD REGISTER. METER WONT READ OUT. JM	C
			3				No answer / Left card	C
			3				Other	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"3 consecutive estimates on account cannot get a read repair	outs"
724346	14 N Locust	20080303	3		Issued EST/ZERO Svc Order	1640975	Associated meter change order #1645980 failed. Close both	Y
			3				orders manually.	Y
			3				CLOSED AND IN BATCH DUE TO ESTIMATES...DC3/11	Y
			3				jr 3/11 incorrect meter# is attached.MTRCH sord exists to place	Y
			3				correct meter here.Email also sent to add correct meter# to	Y
			3				inventory.	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
			3				is asleep if so activate. Get read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Out meter reading: 0.	Y
			3				W001 In meter ID: 84495052N reading: 0.	Y
			3				READS ERR. METER MALFUNCTION RADIO READ. JM	Y
			3				Changed Meter	Y
			3				Office review required.	Y
			3				W001 Remote ID entered: 1820198182.	Y
			3				"3 consecutive estimates cannot get a read	see
725227	1904 E Perkins Rd #B	20071105	3			0		
		20080107	4					
		20080306	5		Sent letter to gain access			
725725	2417 Sheridan Dr	20071210	3			0		
		20080208	4					
725965	4 Brian Ct	20080102	3			0		
726803	50 Cedric Dr	20080107	3			0		
727294	2018 Cynthia Dr	20071108	3			0		

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727474	1114 Nofftz Dr	20080208	3			0		
729169	2210 Amber Ln IRRIG	20071226	3			0		
729266	946 Pomona Dr	20071113	3			0		
730669	221 E Lincoln St	20080326	3			0		
731487	2401 E Elm St	20080128	3			0		
731990	2104 Lynwood Dr	20080219	3		Sent letter to gain access	0		
732926	304 E Elm St	20071130	3		Sent letter to gain access	0		
732980	608 W Green St #10	20080206	3		Issued EST/ZERO Svc Order	1615666	"pens were bent	out ar
			3				3 consecutive estimates outside reading device is missing or brok	Y
			3				le	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 2183.	Y
			3				"en repair	t rea
733737	1407 SUNSET DR	20080108	3			0		
		20080307	4		Sent letter to gain access			
734221	1113 Plymouth Dr #B	20080218	3		Issued EST/ZERO Svc Order	1625760	3 consecutive estimates outside reading device is missing or bro	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 349.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/27	Y
			3				"ken	d ge
734392	1007 S 1st St #3	20080204	3		Issued EST/ZERO Svc Order	1612303	3 consecutive estimates on account outside reading device won't r	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 740.	Y
			3				JM	Y
			3				Repaired / Rewired Touchpad	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/12	Y
			3				"ead out repair	t rea
734397	1007 S 1st St #8	20080204	3		Issued EST/ZERO Svc Order	1612346	3 consecutive estimates meter has a bad dial change meter 12:30-3	C
			3				W001 Closing Error: A meter number is required.	C

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
734397	1007 S 1st St #8	20080204	3		Issued EST/ZERO Svc Order	1612346	W001 Closing Error: Inbound meter has an install or scrap date.	C
			3				CANCELED - METER READ ONLY. PAD ALREADY REWIRED. JR 2/12	C
			3				:30pm. get read	C
			3				Rescheduled Reason: Field Generated Same Day Order	C
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	C
			3				W001 Out meter reading: 38.	C
			3				W001 In meter ID: reading: 0.	C
			3				REPAIR ALREADY DONE. JM	C
			3				Read Only	C
			3				Repaired / Rewired Touchpad	C
734636	514 Yalow Dr	20080103	3			0		
734659	506 Yalow Dr	20080103	3			0		
735210	605 Sunrise Dr	20080125	3		Sent letter to gain access	0		
		20080326	4					
737432	714 W Green St	20080206	3			0		
737747	408 E Green St #209	20080204	3			0		
737833	2115 Roland Dr	20080305	3		Issued EST/ZERO Svc Order	1644675	"3 consecutive estimates	device
			3				repair.	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
740169	713 S Grove St	20080131	3		Issued EST/ZERO Svc Order	1611121	pair. Get read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 242.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/12	Y
			3				"3 consecutive estimates	device
741261	403 Yalow Dr	20080103	3			0		
741270	202 E Chalmers St #109	20080204	3			0		
741830	721 S Prairie St	20080205	3			0		
743413	1102 E Colorado Ave #112	20080222	3		Issued EST/ZERO Svc Order	1631376	SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 3/4	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 587.	Y
			3				mb	Y
			3				Repaired / Rewired Touchpad	Y
			3				"3 consecutive estimates outside reading device won't read out	re"

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
743413	1102 E Colorado Ave #112	20080222	3		Issued EST/ZERO Svc Order	1631376	"pair	et rea
743999	1905 Greendale Dr	20080208	3			0		
744352	2306 E MAIN ST	20080125	3		Sent letter to gain access	0		
		20080326	4					
744393	214 W Beardsley Ave	20080116	3			0		
746688	203 N Gregory St #203	20080118	3		Order already issued	0		
746923	1010 W Main St #311	20080118	3		Order already issued	0		
747348	1203 Maplepark Dr	20080211	3			0		
747575	717 Foley St	20080206	3			0		
747589	305 W Chestnut St	20080111	3		Issued Distribution Order	1592035	*****scheduled 12:30 appointment*****	Y
			3				Repaired / Rewired Touchpad	Y
			3				1/18 Put in closer batch due to estimates - BKL	Y
			3				3 consecutive estimates on account Outside reading device won't	Y
			3				complete repair.	Y
			3				ALSO CHECK TO SEE IF METER IS STOPPED APPEARED ON MY ZERO USAGE	Y
			3				W001 Meter reading: 4.	Y
			3				stopped either. le	Y
			3				"read out	been
			3				"wire was cut	out n
			3				"REPORT. THANKS	JDY S
747692	102 W Washington	20080303	3		Issued EST/ZERO Svc Order	1640982	"3 consecutive estimates	see if
			3				and activate if so get a read.	Y
			3				W001 Meter reading: 25.	Y
			3				JM	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 3/11	Y
748383	905 W Oregon St #202	20080204	3			0		
748431	605 E Fairlawn Dr	20080131	3		Issued EST/ZERO Svc Order	1611122	3 consecutive estimates outside reading device won't read out rep	C
			3				air get read.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				CUSTOMER WILL CALL AND SET UP AN APPOINTMENT TO CHANGE THE METER	C
			3				W001 Incompletion reason: Other.	C
			3				"AND OUTSIDE READING DEVICE	MB"
749092	124 N Neil St #202	20080117	3		Issued EST/ZERO Svc Order	1597144	3 consecutive estimates outside reading device won't read out rep	Y
			3				SENT TO C/BATCH DUE TO ESTIMATED READ. JF/FRCC 1/31/08	Y
			3				air. Arrive after 10am.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
749092	124 N Neil St #202	20080117	3		Issued EST/ZERO Svc Order	1597144	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 1.	Y
			3				REPAIRED CABLE. JM	Y
			3				Read Only	Y
			3				Repaired / Rewired Touchpad	Y
749601	1407 Summit Ridge Rd	20080109	3			0		
749651	1215 Paula Dr	20080109	3			0		
750283	1617 Lexington Dr	20080225	3		Issued EST/ZERO Svc Order	1633094	Sent to closer batch for 3 estimates jr 3/6	Y
			3				pair and get a read.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 0.	Y
			3				MB	Y
			3				Repaired / Rewired Touchpad	Y
			3				"3 consecutive estimates	Y
750833	813 W Vine St	20080116	3			0		
752055	822 1/2 W Hill St	20080324	3			0		
752676	2732 J T Coffman Dr	20080304	3		Issued EST/ZERO Svc Order	1642864	Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 0.	Y
			3				ga	Y
			3				Repaired / Rewired Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 4/16	Y
			3				ken repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			3				"3 consecutive estimates	Y
752996	1401 Dawn Rd	20080306	3		Issued EST/ZERO Svc Order	1645760	Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				LEFT TAG...NEW SIDING HERE AND LOCKED GATE...WE EITHER NEED TO	C
			3				RUN A NEW WIRE OUT OF FENCED YARD OR INSTALL A RADIO READ METER	C
			3				IF WIRE HAS BEEN CUT UNDER NEW SIDING...RG	C

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
752996	1401 Dawn Rd	20080306	3		Issued EST/ZERO Svc Order	1645760	W001 Incompletion reason: Knock / Ring Left Card.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				"3 consecutive estimates on account	ing d
			3				"sing or broken	repair
753163	606 W Vine St	20080317	3		Issued EST/ZERO Svc Order	1656426	3 consecutive estimates on account outside reading device won't r	Y
			3				Sent to closer batch for 3 estimates jr 4/15	Y
			3				ead out repair.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 796.	Y
			3				4-14-08 AM READ: 0796	Y
			3				Repaired / Rewired Touchpad	Y
753531	711 Western Ave #C	20080204	3			0		
754701	4809 W Windsor Rd #B4	20080228	3		Issued EST/ZERO Svc Order	1638106	IREPLACED TOUCH PAD. JM	Y
			3				Read Only	Y
			3				Changed Touchpad	Y
			3				Sent to closer batch for 3 estimates jr 3/14	Y
			3				pair and get a read	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 78.	Y
			3				"3 consecutive estimates	evice
754758	1004 W William St	20080207	3		Issued EST/ZERO Svc Order	1617132	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 413.	Y
			3				Read Only	Y
			3				SENT TO CLOSER BATCH FOR 3 ESTIMATES JR 2/19	Y
			3				"tpad is right on top of meter pit lid	orth c

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Account Number	Service Address	Current Read Date	Consec. Est Counter	Premises Comment	Office Action/Comment	Estimate Service Order No.	Service Order Comments/Field Investigation	S/O Ind
754758	1004 W William St	20080207	3		Issued EST/ZERO Svc Order	1617132	"landscaping	ust fi
			3				"3 consecutive estimates outside reading device is missing	aplac
			3				"e device	t rea
755084	25 Ivanhoe Dr	20080306	3		Issued EST/ZERO Svc Order	1645764	3 consecutive estimates on account outside reading device won't r	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 502.	Y
			3				Read Only	Y
			3				Sent to closer batch for 3 estimates jr 4/18	Y
			3				ead out.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				"BAD DIAL	D ME
761119	102 Scottswood Dr	20080326	3			0		

Unique Accounts: 349