

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:
Case: 08-0389

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2008 JUN 13 1 A 10: 43 ms

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

GERALDINE DAUENPORT

Against (Utility name):

COMMONWEALTH EDISON COMPANY

As to (Reason for complaint)

COMED STARTED CHARGING ME THE RATE HIKE BEFORE IT WENT INTO EFFECT. THE CONTINUE TO OVER-CHARGE ME AND AFTER I SUFFERED THROUGH THE SUMMER WITHOUT MY A/C AND KEPT MY THERMO-STAT DOWN DURING THE WINTER AND EVEN TURNED OFF T.V + other things for a few days.
in ROCKFORD Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

630 E. STATE ST, ROCKFORD, IL 61104

The service address that I am complaining about is

Comed Bill Payment Center Chgo, IL 60668-0001

My home telephone is

(815) 295-2999 (cell)

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[]

My e-mail address is

KATO27681999@yahoo.com

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company)

COMMONWEALTH EDISON COMPANY

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

I know if Comed is a Public Utility Company they have to provide the utility at a reasonable cost to the public. I believe minorities have exorbitant fees or taxes added to their bills.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) THIS COMPANY COMPLAINED ABOUT ME BEING A LATE PAYER, BUT I TRIED TO DOUBLE MY NEXT PAYMENT. BUT THIS COMPANY HAS DONE THE SAME THING TO MINORITIES WITH A PERFECT RECORD. 2) I WROTE THEM A LETTER SOME YEARS AGO TELLING THEM I WAS GOING TO INCREASE MY PAYMENT, THEY IMMEDIATELY INCREASED MY BILL TO BE SURE I WOULDN'T BE ABLE TO PAY THE WHOLE BILL. THIS HAS GOTTEN WORSE OVER THE YEARS. ESPECIALLY SINCE 2006. 3) AND I DON'T HAVE A DOLLAR AMOUNT BUT I HAVE THE BILLS AS EVIDENCE. 4) I BELIEVE THERE IS SOME PRICE GAUGING, AND BLACKS ARE PAYING MORE.

Please clearly state what you want the Commission to do in this case: I WANT THE ICC TO STOP THE UTILITY COMPANIES FROM OVERCHARGING POOR PEOPLE. IF OUR UTILITIES ARE DISCONNECTED WE HAVE 30 DAYS TO GET THEM BACK ON IF WE CAN'T WE GET EVICTED. THE COMPANIES MAKE SURE WE CAN'T.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/29/08 (Month, day, year) Complainant's Signature: Geraldine Davenport

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Geraldine Davenport, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Geraldine Davenport
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 6-3-08

Molly Man
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

630 E. State St #816
Rockford, IL 61104
May 23, 2008

Chief Clerk
FCC
527 E. Capitol Ave
Springfield, IL 62701

Dear Christy Pound:

For years I have been complaining about all of the excessive fees and taxes on my utility bills, but no one is listening. It is not just ComEd, but AT&T, Nicor, Nigas + the Water Department. Although, other minorities are having the same problems no one is doing anything to help us.

ComEd has been overcharging me all the time, but after the rate increase of 2007 they really started tacking fees onto my bill. And I got the rate increase on my bill before January 2007.

There is no limit to the amount of fees or taxes the companies can add onto our bill.

I have proof that we are paying for being minorities.

I tried for over 3 weeks to find a lawyer, but they have all denied me. I didn't know how to complete the application.

I was asked by someone from Judge Madigan's office to reconsider the formal complaint hearing, but after ComEd added over a hundred dollars in fees on my bill they tried to force me to pay the money by sending me a shut-off notice.
Just in time to get my stimulus check.

Sincerely yours,
Deri Ravenport

P.S. for info call 815 295-2994 or
E-mail Rato27681999@yahoo.com
This is the only address on the bill
ComEd
Bill Payment Center
Chicago IL 60668-0001
In Rockford
It has no address
for its Energy Ave
Location