

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket No. _____
ICC Office Use Only

Please provide the appropriate information in the () areas in the heading below.

NexUSTel, LLC

Application for a certificate of
prepaid calling service provider authority
Statewide Throughout the
State of Illinois.

08-0308

CHIEF CLERK'S OFFICE
2008 MAY -9 A 11:37
ILLINOIS
COMMERCE COMMISSION
MS

APPLICATION TO OBTAIN A
"CERTIFICATE OF PREPAID CALLING SERVICE PROVIDER AUTHORITY"
(Use additional sheets as necessary.)

GENERAL

1. Applicant's Name (including d/b/a, if any) FEIN # 26-1802267

NexUSTel, LLC

Address: Street 9100 S. Dadeland, Suite 1500

City Miami State/Zip FL/33156

Please complete the following with respect to the Applicant and Underlying Carrier:

2. Please provide the Applicant's toll-free customer service number.

(877) 639-8775

3. In what area or areas of the state does the Applicant propose to provide service?

Statewide throughout Illinois

4. Please attach a sheet designating contact persons to work with Illinois Commerce Commission Staff on the following:

See Attachment 1.

- a) issues related to processing this application
- b) consumer issues
- c) customer service complaint resolution
- d) technical and service quality issues and compliance with service quality standards and remedies
- e) "tariff" and pricing issues
- f) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

5. Please check type of organization.

Individual Corporation
 Partnership Date corporation was formed January 22, 2008
In what state? Delaware
 Other (Specify) Limited Liability Company

6. Submit a copy of articles of incorporation or other organization documents, a copy of any contract with any underlying carrier(s) and a copy of certificate of authority to transact business in Illinois.

See Attachments 2A, 2B, 2C.

7. List jurisdictions (other than Illinois) in which Applicant is offering service(s).

Applicant is in the process of obtaining authority to provide resold interexchange services in all states with the exception of Alaska and Hawaii. Applicant is currently providing service within any other state.

8. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

YES (Please provide details) NO

9. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?

YES NO

If YES, describe fully. _____

10. Has Applicant provided service under any other name?

YES NO

If YES, please list. _____

11. Is the Applicant seeking an expedited application pursuant to Section 13-404.1(b)?

YES NO

If YES, please provide the name of the underlying carrier(s) and the docket number of the underlying carrier(s) certification proceeding. _____

MANAGERIAL

12. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in narrative form, resumes of key personnel, or a combination of these forms.

See Attachment 3.

13. List officers or principals of Applicant.

Jorge Asecio President

Gonzalo Alvarez Vice President Information Technology

Manuel Molina Vice President of Operations

14. Does any officer or principals of Applicant have an ownership or other interest in any other entity, which has provided or is currently providing telecommunications services? YES NO

If YES, list entity. _____

15. How does Applicant propose to handle service complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Applicant will maintain a toll-free customer service number 1-877-639-8775 that customers may call for assistance. The toll free number will be printed on its customers' monthly billing statements. Customer service representatives will be available to assist with customer inquiries 24 hours per day, seven days per week. Customers may also send written inquiries and complaints to NexUSTel at the address listed in Question 1 of this Application. NexUSTel views customer satisfaction as critical to its success in the competitive market place and will address all service, billing and repair complaints and inquiries promptly. The Company shall investigate and resolve all disputes within fifteen (15) days of receipt. Any unresolved dispute may be directed to the Commission in writing at Illinois Commerce Commission, 527 East Capitol Ave, Springfield, IL. 62701, by phone at 1-800-524-0795, 1-217-782-2024 outside the State of Illinois, or TTY at 1-800-858-9277, or via the Commission's website at www.icc.illinois.gov.

16. Does Applicant currently maintain service quality standards?

YES NO

If YES, please attach what those standards are, any credits that may be issued for failures and how customers are notified. See Attachment 4.

17. Will personnel be available at Applicant's business office during regular working hours to respond to customer inquiries about service or billing? YES NO

18. What telephone number(s) would a customer use to contact your company (other than the toll-free customer service number provided in response to question 1)?

(786) 220-3720

19. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

YES NO

FINANCIAL

20. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

See Attachment 5.

TECHNICAL

21. Does Applicant utilize its own equipment and/or facilities? _____ YES NO

If YES, please list the equipment and / or facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

If NO, which underlying carrier's facilities does the Applicant intend to use?

Verizon Communications, Inc. and Global Crossing

22. Please describe the nature of prepaid service to be provided (e.g., general service, location specific service, discounted rates for specific countries, etc.).

NexUSTel intends to offer retail voice services on a prepaid and presubscribed basis.

23. Will technical personnel be available at all times to assist customers with service problems?

YES _____ NO

24. Please attach a copy of the front and back of any prepaid calling cards Applicant currently sells.

Applicant will not issue calling cards to its customers to provide prepaid service.

(Signature of Applicant)



VERIFICATION

This application shall be verified under oath.

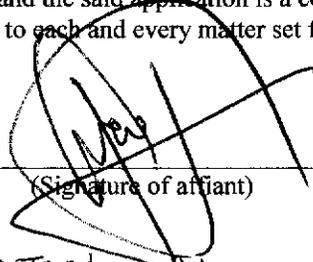
OATH

State of FLORIDA)
)ss
County of MIAMI-DADE)

Jorge Asecio makes oath and says that he is President
(Insert here the name of affiant) (Insert the official title of the affiant)

of NexUSTel, LLC
(Insert here the exact legal title or name of the Applicant)

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.



(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ NOTARY PUBLIC
(Title of person authorized to administer oaths)

in the State and County above named, this 5TH day of MAY, 2008.

Allan Daqueira 05/05/08
(Signature of person authorized to administer oath)

 Allan Daqueira
Commission #D0531358
Expires: MAR. 21, 2010
www.AARONOTARY.com