

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
Pre-Ordering			
1	Average Response Time for OSS Pre-Order Interfaces		Address Verification
1			Request for Telephone Number
1			Service Availability
1			Service Appointment Scheduling
1			Dispatch Required
1			PIC
1			Feature Availability
1			DSL Loop Qualification
1			NC/NCI Service Availability
1			CFA Availability
1.2	Accuracy of Actual Loop Makeup Information Provided for DSL Orders	Manual Requests	XDSL actual Loop Makeup Information
1.2		Electronic Requests	XDSL actual Loop Makeup Information
2	Percent Responses Received within "x" seconds-OSS Interfaces		Address Verification
2			Address Verification
2			Request for Telephone Number
2			Request for Telephone Number
2			Request for Customer Service Record
2			Request for Customer Service Record
2			Service Availability
2			Service Availability
2			Service Appointment Scheduling
2			Service Appointment Scheduling
2			Dispatch Required
2			Dispatch Required
2			PIC
2			PIC
2			FAV/SAV
2			FAV/SAV
2			DSL Loop Qualification
2			DSL Loop Qualification
2			NC/NCI Service Availability
2			NC/NCI Service Availability
2		CFA Availability	
2		CFA Availability	
3	EASE Average Response Time - Technically Infeasible		
4	OSS Interface Availability		EDI
4			TCNET
4			AEMS
4			EBTA
4			EBTA- GUI
4			ARIS
4			BOP-GUI
4			
Order Quality & Status Measurements			
5	Percent Firm Order Confirmations (FOCs) Returned within "X" Hours	Manual Requests	Simple Res.and Bus. < 24 hours
5		Manual Requests	Simple Res. and Bus. < 24 Hours
5		Manual Requests	Complex Bus. (1-200 Lines) < 24 hours
5		Manual Requests	Complex Bus. (1-200 Lines) < 24 hours
5		Manual Requests	Complex Bus. (> 200 Lines) < 48 hours
5		Manual Requests	Complex Bus. (> 200 Lines) < 48 hours
5		Manual Requests	UNE Loop (1-49 Loops) < 24 hours
5		Manual Requests	UNE Loop (1-49 Loops) < 24hrs
5		Manual Requests	UNE Loop (>=50 Loops) < 48 hours
5		Manual Requests	UNE Loop (>= 50 Loops) <48 hrs.
5		Manual Requests	Switch Ports < 24 Hours
5		Manual Requests	Switch Ports < 24 Hours
5		Manual Requests	CIA Centrex (1-200 Lines) < 24 Hours
5		Manual Requests	CIA Centrex (1-200 Lines) < 24 Hours
5		Manual Requests	CIA Centrex (> 200 Lines) < 48 Hours
5		Manual Requests	CIA Centrex (> 200 Lines) < 48 Hours
5		Manual Requests	CPO (UNE P) Simple Res and Bus <24hours
5		Manual Requests	CPO (UNE P) Simple Res and Bus <24hours
5		Manual Requests	CPO (UNE P) Ciomplex Business (1-200) <24hours
5		Manual Requests	CPO (UNE P) Ciomplex Business (1-200) <24hours
5		Manual Requests	CPO (UNE P) Ciomplex Business (>200) < 48 hours
5		Manual Requests	CPO (UNE P) Ciomplex Business (>200) < 48 hours
5		Electronic Requests	Res & Bus > 5 Hours
5		Electronic Requests	Res & Bus > 5 Hours
5		Electronic Requests	Complex Bus. (1 - 200 Lines) < 24 hours
5		Electronic Requests	Complex Bus. (1-200 Lines) < 24 hours
5		Electronic Requests	Complex Bus. (> 200 Lines) < 48 hours
5		Electronic Requests	Complex Bus. (> 200 Lines) < 48 hours
5		Electronic Requests	UNE Loop (1-49 Loops) Manually Processed < 5 hours
5		Electronic Requests	UNE Loop (1-49 Loops) Manually Processed<c 5 Hours
5		Electronic Requests	UNE Loop (1-49 Loops) Electronically Processed < 2 hours
5		Electronic Requests	UNE Loop (1-49 Loops) Electronically Processed < 2 hours
5		Electronic Requests	UNE Loop (> 50 Loops) < 48 hours
5		Electronic Requests	UNE Loop (> 50 Loops) < 48 hours
5		Electronic Requests	Switch Ports - Manually Processed < 5 Hours
5		Electronic Requests	Switch Ports >5 Hours
5		Electronic Requests	Switch Ports - Electronically Processed < 2 Hours
5		Electronic Requests	Switch Ports - Electronically Processed < 2 Hours
5		Electronic Requests	CIA Centrex (1-200 Lines) < 24 Hours
5		Electronic Requests	CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours
5		Electronic Requests	CIA Centrex (> 200 Lines) < 48 Hours
5		Electronic Requests	CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours
5		Electronic Requests	CPO (UNE P) Simple Res and Bus - Manually Processed < 5 hours
5		Electronic Requests	CPO (UNE P) Simple Res and Bus - Manually Processed < 5 hours
5		Electronic Requests	CPO (UNE P) Simple Res and Bus - Electronically Processed < 2 hours
5		Electronic Requests	CPO (UNE P) Simple Res and Bus - Electronically Processed < 2 hours
5		Electronic Requests	CPO (UNE P) Ciomplex Business (1-200) <24hours
5		Electronic Requests	CPO (UNE P) Ciomplex Business (1-200) <24hours
5		Electronic Requests	CPO (UNE P) Ciomplex Business (>200) < 48 hours
5		Electronic Requests	CPO (UNE P) Ciomplex Business (>200) < 48 hours
5	Electronic Requests	Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days	
5	Electronic Requests	Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days	
5	Electronic Requests	Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 8 days	
5	Electronic Requests	Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 8 days	
5.1	Percent Firm Order Confirmations (FOCs) for xDSL Capable Loops & Line Sharing	Manual Requests	UNE xDSL Capable Loop (1-49 Loops) < 24 Hours
5.1		Manual Requests	UNE xDSL Capable Loop (1-49 Loops) < 24 Hours
5.1		Manual Requests	UNE xDSL Capable Loop (> 49 Loops) < 48 Hours
5.1		Manual Requests	UNE xDSL Capable Loop (> 49 Loops) < 48 Hours
5.1		Manual Requests	Line Sharing (1-49 Loops) < 24 Hours
5.1		Manual Requests	Line Sharing (1-49 Loops) < 24 Hours

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
5.1		Manual Requests	Line Sharing (> 49 Loops) < 48 Hours
5.1		Manual Requests	Line Sharing (> 49 Loops) < 48 Hours
5.1		Electronic Requests	UNE xDSL Capable Loop (1-20 Loops) < 6 Hours
5.1		Electronic Requests	UNE xDSL Capable Loop (1-20 Loops) < 6 Hours
5.1		Electronic Requests	UNE xDSL Capable Loop (> 20Loops) < 14 Hours
5.1		Electronic Requests	UNE xDSL Capable Loop (> 20Loops) < 14 Hours
5.1		Electronic Requests	Line Sharing (1-49 Loops) < 6 Hours
5.1		Electronic Requests	Line Sharing (1-49 Loops) < 6 Hours
5.1		Electronic Requests	Line Sharing (> 49 Loops) < 14 Hours
5.1		Electronic Requests	Line Sharing (> 49 Loops) < 14 Hours
5.2	Percentage of Unsolicited FOCs by Reason Code		Cancel Customer Order
5.2			Add Service Order Number and or Line
5.2			Cancel Service Order
5.2			Service Order Due Date Change
5.2			Service Order Line Change
6	Average Time to Return FOC	Manual Requests	All Res. And Business
6		Manual Requests	Complex Business (1-200)
6		Manual Requests	Complex Business (>200)
6		Manual Requests	UNE (1-49 Loops) < 24 Hours
6		Manual Requests	UNE Loop (>= 50 Loops)
6		Manual Requests	Switch Ports
6		Manual Requests	CIA Centrex (1-200 Lines) (hours)
6		Manual Requests	CIA Centrex (>200 Lines) (hours)
6		Manual Requests	CPO (UNE P) Simple Res and Bus
6		Manual Requests	CPO (UNE P) Complex Business (1-200)
6		Manual Requests	CPO (UNE P) Complex Business (>200)
6		Electronic Requests	Simple Res. and Bus. - Manually Processed
6		Electronic Requests	Simple Res. and Bus. - Electronically Processed
6		Electronic Requests	Complex Bus. (1 - 200 Lines)
6		Electronic Requests	Complex Bus. (> 200 Lines)
6		Electronic Requests	UNE Loop (1-49 Loops) - Manually Processed
6		Electronic Requests	UNE Loop (1-49 Loops) - Electronically Processed
6		Electronic Requests	UNE Loop (>= 50 Loops)
6		Electronic Requests	Switch Ports - Manually Processed
6		Electronic Requests	Switch Ports - Electronically Processed
6		Electronic Requests	CIA Centrex (1-200 Lines) (hours)
6		Electronic Requests	CIA Centrex (>200 Lines) (hours)
6		Electronic Requests	Interconnection Trunks
6		Electronic Requests	CPO (UNE P) Simple Res and Bus - Manual
6		Electronic Requests	CPO (UNE P) Simple Res and Bus - Electronic
6		Electronic Requests	CPO (UNE P) Complex Business (1-200)
6		Electronic Requests	CPO (UNE P) Complex Business (>200)
6.1	Average Time to Return DSL FOCs	Manual Requests	UNE xDSL Capable Loop (1-49 Loops)
6.1		Manual Requests	UNE xDSL Capable Loop (> 49 Loops)
6.1		Manual Requests	Line Sharing (1-49 Loops)
6.1		Manual Requests	Line Sharing (> 49 Loops)
6.1		Electronic Requests	UNE xDSL Capable Loop (1-49 Loops)
6.1		Electronic Requests	UNE xDSL Capable Loop (> 49 Loops)
6.1		Electronic Requests	Line Sharing (1-49 Loops)
6.1		Electronic Requests	Line Sharing (> 49 Loops)
7	Percent Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems		Resale
7			UNEs
7			Combinations
7.1	Percent Mechanized Completions Returned Within 1 Day of Work Completion		Resale
7.1			UNEs
7.1			Combinations
8	Average Time to Return Mechanized Completions		Resales
8			UNEs
8			Combinations
9	Percent Rejects		CLEC caused Reject
9			Ameritech Caused Rejects (Re-flowed Orders)
10	Percent Mechanized Rejects Returned within 1 Hour of Receipt of Reject in MOR		
10.1	Percent Mechanized Rejects Returned within 1 Hour of Receipt of Order		
10.2	Percent Manual Rejects Received Electronically and Returned within 5 hours		
10.3	Percent Manual Rejects Received Manually and Returned Within 5 Hours		
11	Mean Time To Return Mechanized Rejects		
	Mean Time To Return Manual Rejects that are Received Electronically via an Interface		
	Mean Time to Return Manual Rejects that are Received thru the Manual Process		
12	Mechanized Provisioning Accuracy		
13	Order Process Percent Flow Through		UNE Loops
13			Resale
13			UNE Combos
13			Other
13.1	Total Order Process Flow Through		Resale
13.1			UNE Loops
13.1			LNP
13.1			LSNP
13.1			CPO (UNE-P)
Billing			
14	Billing Accuracy		Resale Monthly Recurring/Non-recurring
14			Usage/Unbundled Local Switching
14			Other Unbundled Network Elements
15	Percent of Accurate and Complete Formatted Mechanized Bills		RBS/AEBS
16	Percent of Usage Records Transmitted Correctly		
17	Billing Completeness		ACIS/CABS
18	Billing Timeliness (Wholesale Bill)		CABS
18			AEBS
19	Daily Usage Feed Timeliness		DUF
20	Unbillable Usage		
Miscellaneous Administrative			
21	Local Service Center (LSC) Average Speed of Answer		Resale
21			UNE
21.1	Average Hold Time for LSC		Resale
21.1			UNE
21.1			DSL
22	Local Service Center (LSC) Grade of Service (GOS)		Resale
22			UNE
23	Percent Busy in the Local Service Center (LSC)		Resale
23			UNE
24	Local Operations (LOC) Average Speed of Answer		
24.1	Average Hold Time for LOC		Resale
24.1			UNE
24.1			DSL
25	Local Operations Center (LOC) Grade of Service (GOS)		
26	Percent Busy in the Local Operations Center (LOC)		

Resale POTS and UNE Loop and Port Combinations Combined by AIT

PM #	Measure Name	Disaggregation Category	Disaggregation Detail	
Provisioning				
27	Mean Installation Interval	POTS:	Res - Field Work	
27		POTS:	Res - No Field Work	
27		POTS:	Business - Field Work	
27		POTS:	Business - No Field Work	
27		POTS:	CIA Centrex - No FW (Days)	
27		POTS:	CIA Centrex - FW (Days)	
27		UNE Combinations:	Res - Field Work	
27		UNE Combinations:	Res - No Field Work	
27		UNE Combinations:	Business - Field Work	
27		UNE Combinations:	Business - No Field Work	
28		Percent Installations Completed in "X" Business Days (POTS)	POTS:	Res - Field Work
28			POTS:	Res - No Field Work
28	POTS:		Business - Field Work	
28	POTS:		Business - No Field Work	
28	POTS:		CIA Centrex - Field Work	
28	POTS:		CIA Centrex - No Field Work	
28	UNE Combinations:		Res - Field Work	
28	UNE Combinations:		Res - No Field Work	
28	UNE Combinations:		Business - Field Work	
28	UNE Combinations:		Business - No Field Work	
29	Percent Ameritech Caused Missed Due Dates		POTS:	Res - Field Work
29			POTS:	Res - No Field Work
29		POTS:	Business - Field Work	
29		POTS:	Business - No Field Work	
29		UNE Combinations:	Res - Field Work	
29		UNE Combinations:	Res - No Field Work	
29		UNE Combinations:	Business - Field Work	
29		UNE Combinations:	Business - No Field Work	
30		Percent Company Missed Due Dates Due to Lack of Facilities	POTS:	Business class of service % missed
30			POTS:	Business class of service % missed >30
30	POTS:		Business class of service % missed > 90	
30	POTS:		Residence class of service % missed	
30	POTS:		Residence class of service % missed > 30	
30	POTS:		Residence class of service % missed > 90	
30	UNE Combinations:		UNE Combo Residence class of service % missed	
30	UNE Combinations:		UNE Combo Residence class of service % missed > 30	
30	UNE Combinations:		UNE Combo Residence class of service % missed > 90	
30	UNE Combinations:		UNE Combo Business class of service % missed	
30	UNE Combinations:		UNE Combo Business class of service % missed > 30	
30	UNE Combinations:		UNE Combo Business class of service % missed > 90	
31	Average Delay Days For Missed Due Dates Due to Lack of Facilities	POTS:	Residence class of service	
31		POTS:	Business class of service	
31		UNE Combinations:	Business class of service	
31		UNE Combinations:	Residence class of service	
32	Average Delay Days for Ameritech Caused Missed Due Dates	POTS:	Residence class of service - FW	
32		POTS:	Residence class of service - No FW	
32		POTS:	Business class of service - FW	
32		POTS:	Business class of service - No FW	
32		UNE Combinations:	Residence class of service - FW	
32		UNE Combinations:	Residence class of service - No FW	
32		UNE Combinations:	Business class of service - FW	
32		UNE Combinations:	Business class of service - No FW	
33		Percent Ameritech Caused Missed Due Dates > 30 Days	POTS:	Residential - Field Work (FW)
33			POTS:	Residential - No Field Work (NFW)
33	POTS:		Business - Field Work (FW)	
33	POTS:		Business - No Field Work (NFW)	
33	UNE Combinations:		Residence class of service - FW	
33	UNE Combinations:		Residence class of service - No FW	
33	UNE Combinations:		Business class of service - FW	
33	UNE Combinations:		Business class of service - No FW	
34	Count of Orders Canceled After the Due Date Which Were Caused by Ameritech		POTS:	Residence class of service 1-30
34			POTS:	Residence class of service 31-90
34		POTS:	Residence class of service > 90	
34		POTS:	Business class of service 1-30	
34		POTS:	Business class of service 31-90	
34		POTS:	Business class of service > 90	
34		UNE Combinations:	Business class of service 1-30	
34		UNE Combinations:	Business class of service 31-90	
34		UNE Combinations:	Business class of service > 90	
34		UNE Combinations:	Residence class of service 1-30	
34		UNE Combinations:	Residence class of service 31-90	
34		UNE Combinations:	Residence class of service > 90	
34.1		Average Delay Days for Ameritech Caused Canceled Orders	POTS:	Business Class of Service
34.1			POTS:	Residence Class of Service
34.1	UNE Combinations:		Business Class of Service	
34.1	UNE Combinations:		Residence Class of Service	
35	Percent Trouble Reports within 30 Days (1-30) of Installation	POTS:	Residence - Field Work (FW)	
35		POTS:	Residence - No Field Work (NFW)	
35		POTS:	Business - Field Work (FW)	
35		POTS:	Business - No Field Work (NFW)	
35		UNE Combinations:	Field Work (FW), aggregated	
35		UNE Combinations:	Residence class of service - FW	
35		UNE Combinations:	Residence class of service - No FW	
35		UNE Combinations:	Business class of service - FW	
35		UNE Combinations:	Business class of service - No FW	
36		Percent No Access (Service Orders With No Access)	POTS:	Residence class of service
36	POTS:		Business class of service	
36	UNE Combinations:		Residence class of service	
36	UNE Combinations:		Business class of service	
Resale POTS and UNE Loop and Port Combinations Combined by AIT				
Maintenance				
37	Trouble Report Rate	POTS:	Residence class of service	
37		POTS:	Business class of service	
37		UNE Combinations:	Residence class of service	
37		UNE Combinations:	Business class of service	
38		POTS:	Residence - Dispatch	
38		POTS:	Residence - Non-Dispatch	
38		POTS:	Business - Dispatch	
38		POTS:	Business - Non-Dispatch	
38		UNE Combo:	Residence - Dispatch	
38		UNE Combo:	Residence - Non-Dispatch	
38		UNE Combo:	Business - Dispatch	
38		UNE Combo:	Business - Non-Dispatch	
39		Receipt to Clear Duration	POTS:	Residence - Dispatch - Affecting Service
39			POTS:	Residence - Dispatch - Out of Service

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
39		POTS:	Residence - Non-Dispatch - Affecting Service
39		POTS:	Residence - Non-Dispatch - Out of Service
39		POTS:	Business - Dispatch - Affecting Service
39		POTS:	Business - Dispatch - Out of Service
39		POTS:	Business - Non-Dispatch - Affecting Service
39		POTS:	Business - Non-Dispatch - Out of Service
39		UNE Combo:	Res. - Dispatch - Affecting Service
39		UNE Combo:	Res. - Dispatch - Out of Service
39		UNE Combo:	Res. - No Dispatch - Affecting Service
39		UNE Combo:	Res. - No Dispatch - Out of Service
39		UNE Combo:	Bus. - Dispatch - Affecting Service
39		UNE Combo:	Bus. - Dispatch - Out of Service
39		UNE Combo:	Bus. - No Dispatch - Affecting Service
39		UNE Combo:	Bus. - No Dispatch - Out of Service
40	Percent Out of Service (OOS) < 24 Hours	POTS:	Residence class of service
40		POTS:	Business class of service
40		UNE Combinations	Residence class of service
40		UNE Combinations	Business class of service
41	Percent Repeat Reports - POTS	POTS:	Business class of service
41		POTS:	Residence class of service
41		UNE Combinations	Residence class of service
41		UNE Combinations	Business class of service
42	Percent No Access (Percent of Trouble Reports with No Access)	POTS:	Residence class of service
42		POTS:	Business class of service
42		UNE Combinations	Residence class of service
42		UNE Combinations	Business class of service
Resale Specials and UNE Loop and Port Combinations Combined by AIT (Excludes "Access" Orders)			
Provisioning			
43	Average Installation Interval	Resold Specials:	DDS
43		Resold Specials:	DS1
43		Resold Specials:	DS3
43		Resold Specials:	Voice Grade Private Line (VGPL)
43		Resold Specials:	ISDN BRI
43		Resold Specials:	ISDN PRI
43		Resold Specials:	Other Services Available for Resale
43		UNE Loop & Port:	ISDN
43		UNE Loop & Port:	Other Combinations
44	Percent Installations Completed within 20 Calendar Days	Resold Specials:	DDS
44		Resold Specials:	DS1
44		Resold Specials:	DS3
44		Resold Specials:	Voice Grade Private Line (VGPL)
44		Resold Specials:	ISDN BRI
44		Resold Specials:	ISDN PRI
44		Resold Specials:	Other Services Available for Resale
44		UNE Loop & Port:	ISDN
44		UNE Loop & Port:	Other Combinations
45	Percent Ameritech Caused Missed Due Dates	Resold Specials:	DDS
45		Resold Specials:	DS1
45		Resold Specials:	DS3
45		Resold Specials:	Voice Grade Private Line (VGPL)
45		Resold Specials:	ISDN BRI
45		Resold Specials:	ISDN PRI
45		Resold Specials:	Other Services Available for Resale
45		UNE Loop & Port:	ISDN
45		UNE Loop & Port:	Other Combinations
46	Percent Installation Reports (Trouble Reports) Within 30 Days (1-30) of Installation	Resold Specials:	DDS
46		Resold Specials:	DS1
46		Resold Specials:	DS3
46		Resold Specials:	Voice Grade Private Line (VGPL)
46		Resold Specials:	ISDN BRI
46		Resold Specials:	ISDN PRI
46		Resold Specials:	Other Services Available for Resale
46		UNE Loop & Port:	ISDN
46		UNE Loop & Port:	Other Combinations
47	Percent Ameritech Missed Due Dates Due to Lack of Facilities	Resold Specials:	% of DDS
47		Resold Specials:	DDS >30
47		Resold Specials:	DDS >90
47		Resold Specials:	% of DS1
47		Resold Specials:	DS1 >30
47		Resold Specials:	DS1 >90
47		Resold Specials:	% of DS3
47		Resold Specials:	DS3 >30
47		Resold Specials:	DS3 >90
47		Resold Specials:	% of VGPL
47		Resold Specials:	VGPL >30
47		Resold Specials:	VGPL >90
47		Resold Specials:	% ISDN BRI
47		Resold Specials:	ISDN BRI (>30 Days)
47		Resold Specials:	ISDN BRI (>90 Days)
47		Resold Specials:	% ISDN PRI
47		Resold Specials:	ISDN PRI (>30 Days)
47		Resold Specials:	ISDN PRI (>90 Days)
47		Resold Specials:	% of Other Services Available for Resale
47		Resold Specials:	Other Services Available for Resale > 30
47		Resold Specials:	Other Services Available for Resale > 90
47		UNE Loop & Port:	% of ISDN
47		UNE Loop & Port:	ISDN > 30
47		UNE Loop & Port:	ISDN > 90
47		UNE Loop & Port:	% of Other Combinations
47		UNE Loop & Port:	Other Combinations > 30
47		UNE Loop & Port:	Other Combinations > 90
48	Average Delay Days for Missed Due Dates Due to Lack of Facilities	Resold Specials:	DDS
48		Resold Specials:	DS1
48		Resold Specials:	DS3
48		Resold Specials:	ISDN BRI
48		Resold Specials:	ISDN PRI
48		Resold Specials:	Voice Grade Private Line (VGPL)
48		Resold Specials:	Other Services Available for Resale
48		UNE Loop & Port:	ISDN
48		UNE Loop & Port:	Other Combinations
49	Average Delay Days for Ameritech Caused Missed Due Dates	Resold Specials:	DDS
49		Resold Specials:	DS1
49		Resold Specials:	DS3
49		Resold Specials:	Voice Grade Private Line (VGPL)
49		Resold Specials:	ISDN BRI
49		Resold Specials:	ISDN PRI

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
49		<i>Resold Specials:</i>	Other Services Available for Resale
49		<i>UNE Loop & Port:</i>	ISDN
49		<i>UNE Loop & Port:</i>	Other Combinations
50	Percent Ameritech Caused Missed Due Dates > 30 Days	<i>Resold Specials:</i>	DDS
50		<i>Resold Specials:</i>	DS1
50		<i>Resold Specials:</i>	DS3
50		<i>Resold Specials:</i>	Voice Grade Private Line (VGPL)
50		<i>Resold Specials:</i>	ISDN BRI
50		<i>Resold Specials:</i>	ISDN PRI
50		<i>Resold Specials:</i>	Other Services Available for Resale
50		<i>UNE Loop & Port:</i>	ISDN
50		<i>UNE Loop & Port:</i>	Other Combinations
51		Count of Orders Canceled After the Due Dates That Were Caused by Ameritech	<i>Resold Specials:</i>
51	<i>Resold Specials:</i>		DDS > 31-90
51	<i>Resold Specials:</i>		DDS > 90
51	<i>Resold Specials:</i>		DS1 > 1-30
51	<i>Resold Specials:</i>		DS1 > 31-90
51	<i>Resold Specials:</i>		DS1 > 90
51	<i>Resold Specials:</i>		DS3 > 1-30
51	<i>Resold Specials:</i>		DS3 > 31-90
51	<i>Resold Specials:</i>		DS3 > 90
51	<i>Resold Specials:</i>		VGPL > 1-30
51	<i>Resold Specials:</i>		VGPL > 31-90
51	<i>Resold Specials:</i>		VGPL > 90
51	<i>Resold Specials:</i>		ISDN BRI > 1-30
51	<i>Resold Specials:</i>		ISDN BRI > 31-90
51	<i>Resold Specials:</i>		ISDN BRI > 90
51	<i>Resold Specials:</i>		ISDN PRI > 1-30
51	<i>Resold Specials:</i>		ISDN PRI > 31-90
51	<i>Resold Specials:</i>		ISDN PRI > 90
51	<i>Resold Specials:</i>		Other Services > 1-30
51	<i>Resold Specials:</i>		Other Services > 31-90
51	<i>Resold Specials:</i>		Other Services > 90
51	<i>UNE Loop & Port:</i>		ISDN > 1-30
51	<i>UNE Loop & Port:</i>		ISDN > 31-90
51	<i>UNE Loop & Port:</i>		ISDN > 90
51	<i>UNE Loop & Port:</i>		Other Combinations > 1-30
51	<i>UNE Loop & Port:</i>		Other Combinations > 31-90
51	<i>UNE Loop & Port:</i>		Other Combinations > 90
51.1	Average Delay Days for Ameritech Caused Canceled Orders		<i>Resold Specials:</i>
51.1		<i>Resold Specials:</i>	DS1
51.1		<i>Resold Specials:</i>	DS3
51.1		<i>Resold Specials:</i>	Voice Grade Private Line (VGPL)
51.1		<i>Resold Specials:</i>	ISDN - BRI
51.1		<i>Resold Specials:</i>	ISDN - PRI
51.1		<i>Resold Specials:</i>	Other Services Available for Resale
51.1		<i>UNE Loop & Port:</i>	ISDN
51.1		<i>UNE Loop & Port:</i>	Other Combinations
Resale Specials and UNE Loop and Port Combinations Combined by AIT (Excludes "Access" Orders)			
Maintenance (Specials are treated as Out of Service repair reports. There is No classification or disaggregation of Affecting Service.)			
52	Mean Time to Restore	<i>Resold Specials:</i>	DDS (hours)
52		<i>Resold Specials:</i>	DS1 (hours)
52		<i>Resold Specials:</i>	DS3 (hours)
52		<i>Resold Specials:</i>	Voice Grade Private Line (hours)
52		<i>Resold Specials:</i>	ISDN BRI
52		<i>Resold Specials:</i>	ISDN PRI
52		<i>Resold Specials:</i>	Other Services Available for Resale (hours)
52		<i>UNE Loop & Port:</i>	ISDN (hours)
52		<i>UNE Loop & Port:</i>	Other Combinations (hours)
53		Percent Repeat Reports	<i>Resold Specials:</i>
53	<i>Resold Specials:</i>		DS1
53	<i>Resold Specials:</i>		DS3
53	<i>Resold Specials:</i>		Voice Grade Private Line (VGPL)
53	<i>Resold Specials:</i>		ISDN BRI
53	<i>Resold Specials:</i>		ISDN PRI
53	<i>Resold Specials:</i>		Other Services Available for Resale
53	<i>UNE Loop & Port:</i>		ISDN
53	<i>UNE Loop & Port:</i>		Other Combinations
54	Failure Frequency		<i>Resold Specials:</i>
54		<i>Resold Specials:</i>	DS1
54		<i>Resold Specials:</i>	DS3
54		<i>Resold Specials:</i>	Voice Grade Private Line (VGPL)
54		<i>Resold Specials:</i>	ISDN BRI
54		<i>Resold Specials:</i>	ISDN PRI
54		<i>Resold Specials:</i>	Other Services Available for Resale
54		<i>UNE Loop & Port:</i>	ISDN
54		<i>UNE Loop & Port:</i>	Other Combinations
Unbundled Network Elements (UNEs)			
Provisioning			
55	Average Installation Interval	<i>UNEs</i>	2 Wire Analog (1-10)
55		<i>UNEs</i>	2 Wire Analog (11-20)
55		<i>UNEs</i>	2 Wire Analog (20+)
55		<i>UNEs</i>	Digital (1-10)
55		<i>UNEs</i>	Digital (11-20)
55		<i>UNEs</i>	Digital (20+)
55		<i>UNEs</i>	DS1 Loop (includes PRI)
55		<i>UNEs</i>	Switch Ports - Analog Port
55		<i>UNEs</i>	Switch Ports - BRI Port (1-50)
55		<i>UNEs</i>	Switch Ports - BRI Port (50+)
55		<i>UNEs</i>	Switch Ports - PRI Port (1-20)
55		<i>UNEs</i>	Switch Ports - PRI Port (20+)
55		<i>UNEs</i>	DS1 Trunk Ports (1-10)
55		<i>UNEs</i>	DS1 Trunk Ports (11-20)
55		<i>UNEs</i>	DS1 Trunk Ports (20+)
55		<i>UNEs</i>	Dedicated Transport - DS0 (1-10)
55		<i>UNEs</i>	Dedicated Transport - DS1 (1-10)
55		<i>UNEs</i>	Dedicated Transport - DS3 (1-10)
55		<i>UNEs</i>	Dedicated Transport - DS0 (11-20)
55		<i>UNEs</i>	Dedicated Transport - DS1 (11-20)
55		<i>UNEs</i>	Dedicated Transport - DS3 (11-20)
55		<i>UNEs</i>	Dedicated Transport - DS0 (20+)
55		<i>UNEs</i>	Dedicated Transport - DS1 (20+)
55		<i>UNEs</i>	Dedicated Transport - DS3 (20+)
55		<i>UNEs</i>	INP (1-10)
55		<i>UNEs</i>	INP (11-20)
55		<i>UNEs</i>	INP (20+)

PM #	Measure Name	Disaggregation Category	Disaggregation Detail	
55.1	Average Installation Interval - DSL	UNEs	Loops w/ Line Sharing Requiring Conditioning	
55.1		UNEs	Loops w/ Line Sharing Requiring No Conditioning	
55.1		UNEs	Loops w/out Line Sharing Requiring Conditioning	
55.1		UNEs	Loops w/out Line Sharing Requiring No Conditioning	
55.1		UNEs	Broadband Service Product	
55.2	Average Installation Interval for Loop With LNP	UNEs	Coordinated Hot Cuts	
55.2		UNEs	Loop with LNP (1-10)	
55.2		UNEs	Loop with LNP (11-20)	
55.3	Loops conditioned based on pre-qualification data	UNEs	Loops between 112,000 feet and 17,500 feet	
55.3		UNEs	Loops over 17,500 feet	
56	Percent Installations Completed within "X" Days	UNEs	2 Wire Analog (1-10)	
56		UNEs	2 Wire Analog (11-20)	
56		UNEs	2 Wire Analog (20+)	
56		UNEs	Digital (1-10)	
56		UNEs	Digital (11-20)	
56		UNEs	Digital (20+)	
56		UNEs	DS1 Loop (includes PRI) - 3 Days	
56		UNEs	Switch Ports - Analog Port	
56		UNEs	Switch Ports - BRI Port (1-50)	
56		UNEs	Switch Ports - BRI Port (50+)	
56		UNEs	Switch Ports - PRI Port (1-20)	
56		UNEs	Switch Ports - PRI Port (20+)	
56		UNEs	DS1 Trunk Ports (1-10)	
56		UNEs	DS1 Trunk Ports (11-20)	
56		UNEs	DS1 Trunk Ports (20+)	
56		UNEs	Dedicated Transport - DS0 (1-10)	
56		UNEs	Dedicated Transport - DS1 (1-10)	
56		UNEs	Dedicated Transport - DS3 (1-10)	
56		UNEs	Dedicated Transport - DS0 (11-20)	
56		UNEs	Dedicated Transport - DS1 (11-20)	
56		UNEs	Dedicated Transport - DS3 (11-20)	
56		UNEs	Dedicated Transport - DS0 (20+)	
56		UNEs	Dedicated Transport - DS1 (20+)	
56		UNEs	Dedicated Transport - DS3 (20+)	
56		UNEs	INP (1-10) - Technically Infeasible	
56		UNEs	INP (11-20) - Technically Infeasible	
56		UNEs	INP (20+) - Technically Infeasible	
57		Average Response Time for Loop Make-Up Information	UNEs	ASDL
57			UNEs	Other DSL
58		Percent Ameritech Caused Missed Due Dates	UNEs	8.0 dB Loop (w/ test access)
58			UNEs	8.0 dB Loop (w/o test access)
58			UNEs	5.0 dB Loop (w/ test access)
58			UNEs	5.0 dB Loop (w/o test access)
58			UNEs	BRI Loop w/ test access
58			UNEs	ISDN BRI Port
58			UNEs	DS1 Loop w/ test access
58	UNEs		DS1 Dedicated Transport	
58	UNEs		Subtending Channel (23B)	
58	UNEs		Subtending Channel (1D)	
58	UNEs		Analog Trunk Port	
58	UNEs		Subtending Digital Direct Combination Trunks	
58	UNEs		DS3 Dedicated Transport	
58	UNEs		Dark Fiber	
58	UNEs		DSL Loops w/ Line Sharing	
58	UNEs		DSL Loops w/out Line Sharing	
58	UNEs		Broadband Service Product	
59	Percent Trouble Reports Within 30 Days (1-30) of Installation		UNEs	8.0 dB Loop (w/ test access)
59			UNEs	8.0 dB Loop (w/o test access)
59			UNEs	5.0 dB Loop (w/ test access)
59		UNEs	5.0 dB Loop (w/o test access)	
59		UNEs	BRI Loop w/ test access	
59		UNEs	ISDN BRI Port	
59		UNEs	DS1 Loop w/ test access	
59		UNEs	DS1 Dedicated Transport	
59		UNEs	Subtending Channel (23B)	
59		UNEs	Subtending Channel (1D)	
59		UNEs	Analog Trunk Port	
59		UNEs	Subtending Digital Direct Combination Trunks	
59		UNEs	DS3 Dedicated Transport	
59		UNEs	Dark Fiber	
59		UNEs	DSL Loops w/ Line Sharing	
59		UNEs	DSL Loops w/out Line Sharing	
59		UNEs	Broadband Service Product	
60		Percent Missed Due Dates Due To Lack Of Facilities	UNEs	% of 8.0 dB Loop (w/ test access)
60			UNEs	8.0 dB Loop (w/ test access) > 30
60			UNEs	8.0 dB Loop (w/ test access) > 90
60	UNEs		% of 8.0 dB Loop (w/o test access)	
60	UNEs		8.0 dB Loop (w/o test access) > 30	
60	UNEs		8.0 dB Loop (w/o test access) > 90	
60	UNEs		% of 5.0 dB Loop (w/ test access)	
60	UNEs		5.0 dB Loop (w/ test access) > 30	
60	UNEs		5.0 dB Loop (w/ test access) > 90	
60	UNEs		% of 5.0 dB Loop (w/o test access)	
60	UNEs		5.0 dB Loop (w/o test access) > 30	
60	UNEs		5.0 dB Loop (w/o test access) > 90	
60	UNEs		% of BRI Loop w/ test access	
60	UNEs		BRI Loop w/ test access > 30	
60	UNEs		BRI Loop w/ test access > 90	
60	UNEs		% of ISDN BRI Port	
60	UNEs		ISDN BRI Port > 30	
60	UNEs		ISDN BRI Port > 90	
60	UNEs		% of DS1 Loop w/ test access	
60	UNEs		DS1 Loop w/ test access > 30	
60	UNEs		DS1 Loop w/ test access > 90	
60	UNEs		% of DS1 Dedicated Transport	
60	UNEs		DS1 Dedicated Transport > 30	
60	UNEs		DS1 Dedicated Transport > 90	
60	UNEs		% of Subtending Channel (23B)	
60	UNEs		Subtending Channel (23B) > 30	
60	UNEs		Subtending Channel (23B) > 90	
60	UNEs		% of Subtending Channel (1D)	
60	UNEs		Subtending Channel (1D) > 30	
60	UNEs		Subtending Channel (1D) > 90	
60	UNEs		% of Analog Trunk Port	
60	UNEs		Analog Trunk Port > 30	
60	UNEs		Analog Trunk Port > 90	
60	UNEs		% of Subtending Digital Direct Combination Trunks	

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
60		UNEs	Subtending Digital Direct Combination Trunks > 30
60		UNEs	Subtending Digital Direct Combination Trunks > 90
60		UNEs	% of DS3 Dedicated Transport
60		UNEs	DS3 Dedicated Transport > 30
60		UNEs	DS3 Dedicated Transport > 90
60		UNEs	% of Dark Fiber
60		UNEs	Dark Fiber > 30
60		UNEs	Dark Fiber > 90
60		UNEs	% of DSL Loops with Line Sharing
60		UNEs	DSL Loops > 30 with Line Sharing
60		UNEs	DSL Loops > 90 with Line Sharing
60		UNEs	% of DSL Loops w/out Line Sharing
60		UNEs	DSL Loops > 30 w/out Line Sharing
60		UNEs	DSL Loops > 90 w/out Line Sharing
60		UNEs	Broadband Service Product
61	Average Delay Days for Missed Due Dates Due to Lack of Facilities	UNEs	8.0 dB Loop (w/ test access)
61		UNEs	8.0 dB Loop (w/o test access)
61		UNEs	5.0 dB Loop (w/ test access)
61		UNEs	5.0 dB Loop (w/o test access)
61		UNEs	BRI Loop w/ test access
61		UNEs	ISDN BRI Port
61		UNEs	DS1 Loop w/ test access
61		UNEs	DS1 Dedicated Transport
61		UNEs	Subtending Channel (23B)
61		UNEs	Subtending Channel (1D)
61		UNEs	Analog Trunk Port
61		UNEs	Subtending Digital Direct Combination Trunks
61		UNEs	DS3 Dedicated Transport
61		UNEs	Dark Fiber
61		UNEs	DSL Loops w/ Line Sharing
61		UNEs	DSL Loops w/out Line Sharing
61		UNEs	Broadband Service Product
62	Average Delay Days for Ameritech Caused Missed Due Dates	UNEs	8.0 dB Loop (w/ test access)
62		UNEs	8.0 dB Loop (w/o test access)
62		UNEs	5.0 dB Loop (w/ test access)
62		UNEs	5.0 dB Loop (w/o test access)
62		UNEs	BRI Loop w/ test access
62		UNEs	ISDN BRI Port
62		UNEs	DS1 Loop w/ test access
62		UNEs	DS1 Dedicated Transport
62		UNEs	Subtending Channel (23B)
62		UNEs	Subtending Channel (1D)
62		UNEs	Analog Trunk Port
62		UNEs	Subtending Digital Direct Combination Trunks
62		UNEs	DS3 Dedicated Transport
62		UNEs	Dark Fiber
62		UNEs	DSL Loops w/ Line Sharing
62		UNEs	DSL Loops w/out Line Sharing
62		UNEs	Broadband Service Product
63	Percent Ameritech Caused Missed Due Dates > 30 Days	UNEs	8.0 dB Loop (w/ test access)
63		UNEs	8.0 dB Loop (w/o test access)
63		UNEs	5.0 dB Loop (w/ test access)
63		UNEs	5.0 dB Loop (w/o test access)
63		UNEs	BRI Loop w/ test access
63		UNEs	ISDN BRI Port
63		UNEs	DS1 Loop w/ test access
63		UNEs	DS1 Dedicated Transport
63		UNEs	Subtending Channel (23B)
63		UNEs	Subtending Channel (1D)
63		UNEs	Analog Trunk Port
63		UNEs	Subtending Digital Direct Combination Trunks
63		UNEs	DS3 Dedicated Transport
63		UNEs	Dark Fiber
63		UNEs	DSL Loops w/ Line Sharing
63		UNEs	DSL Loops w/out Line Sharing
63		UNEs	Broadband Service Product
64	Count of Orders Canceled After the Due Date Which Were Caused by Ameritech	UNEs	8.0 dB Loop (w/ test access) 1 - 30
64		UNEs	8.0 dB Loop (w/ test access) 31 -90
64		UNEs	8.0 dB Loop (w/ test access) > 90
64		UNEs	8.0 dB Loop (w/o test access) 1 -30
64		UNEs	8.0 dB Loop (w/o test access) (31-90 days)
64		UNEs	8.0 dB Loop (w/o test access) > 90
64		UNEs	5.0 dB Loop (w/ test access) 1 - 30
64		UNEs	5.0 dB Loop (w/ test access)31-90
64		UNEs	5.0 dB Loop (w/ test access) > 90
64		UNEs	5.0 dB Loop (w/o test access)1 - 30
64		UNEs	5.0 dB Loop (w/o test access) 31-90 days
64		UNEs	5.0 dB Loop (w/o test access) > 90
64		UNEs	BRI Loop w/ test access 1 - 30
64		UNEs	BRI Loop w/ test access 31 - 90
64		UNEs	BRI Loop w/ test access > 90
64		UNEs	ISDN BRI Port (1 - 30 days)
64		UNEs	ISDN BRI Port (31 - 90 days)
64		UNEs	ISDN BRI Port (> 90 days)
64		UNEs	DS1 Loop w/ test access (1 - 30)
64		UNEs	DS1 Loop w/ test access (31 - 90)
64		UNEs	DS1 Loop w/ test access (> 90)
64		UNEs	DS1 Dedicated Transport (1 - 30)
64		UNEs	DS1 Dedicated Transport (31 -90)
64		UNEs	DS1 Dedicated Transport (>90)
64		UNEs	Subtending Channel (23B) (1-30)
64		UNEs	Subtending Channel (23B) (31-90)
64		UNEs	Subtending Channel (23B) (> 90)
64		UNEs	Subtending Channel (1D) (1-30)
64		UNEs	Subtending Channel (1D) (31-90)
64		UNEs	Subtending Channel (1D) (> 90)
64		UNEs	Analog Trunk Port (1-30 days)
64		UNEs	Analog Trunk Port (31-90)
64		UNEs	Analog Trunk Port (> 90)
64		UNEs	Subtending Digital Direct Combination Trunks (1-30 days)
64		UNEs	Subtending Digital Direct Combination Trunks (31-90 days)
64		UNEs	Subtending Digital Direct Combination Trunks (> 90 days)
64		UNEs	Dedicated Transport (1-30 days)
64		UNEs	DS3 Dedicated Transport (31-90)
64		UNEs	DS3 Dedicated Transport (> 90)
64		UNEs	Dark Fiber (1 - 30 days)

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
64		UNEs	Dark Fiber (31 - 90 days)
64		UNEs	Dark Fiber (> 90 days)
64		UNEs	DSL Loops (1 - 30 days)
64		UNEs	DSL Loops (31-90 days)
64		UNEs	DSL Loops (>90 days)
64.1	Average Delay Days for Ameritech Caused Canceled Orders	UNEs	8.0 dB Loop (w/ test access)
64.1		UNEs	8.0 dB Loop (w/o test access)
64.1		UNEs	5.0 dB Loop (w/ test access)
64.1		UNEs	5.0 dB Loop (w/o test access)
64.1		UNEs	BRI Loop w/ test access
64.1		UNEs	ISDN BRI Port
64.1		UNEs	DS1 Loop w/ test access
64.1		UNEs	DS1 Dedicated Transport
64.1		UNEs	Subtending Channel (23B)
64.1		UNEs	Subtending Channel (1D)
64.1		UNEs	Analog Trunk Port
64.1		UNEs	Subtending Digital Direct Combination Trunks
64.1		UNEs	DS3 Dedicated Transport
64.1		UNEs	Dark Fiber
64.1		UNEs	DSL Loops
Unbundled Network Elements (UNEs)			
Maintenance			
65	Trouble Report Rate	UNEs	8.0 dB Loop (w/ test access)
65		UNEs	8.0 dB Loop (w/o test access)
65		UNEs	5.0 dB Loop (w/ test access)
65		UNEs	5.0 dB Loop (w/o test access)
65		UNEs	BRI Loop w/ test access
65		UNEs	ISDN BRI Port
65		UNEs	DS1 Loop w/ test access
65		UNEs	DS1 Dedicated Transport
65		UNEs	Subtending Channel (23B)
65		UNEs	Subtending Channel (1D)
65		UNEs	Analog Trunk Port
65		UNEs	Subtending Digital Direct Combination Trunks
65		UNEs	DS3 Dedicated Transport
65		UNEs	Dark Fiber
65		UNEs	Interconnection Trunks
65		UNEs	DSL Loops w/ Line Sharing
65		UNEs	DSL Loops w/out Line Sharing
65		UNEs	Broadband Service Product
66	Percent Missed Repair Commitments	UNEs	2-Wire Analog 8dB Loop
66		UNEs	DSL Line Sharing
66		UNEs	Broadband Service Product
67	Mean Time to Restore	UNEs	8.0 dB Loop (w/ test access) - Dispatch
67		UNEs	8.0 dB Loop (w/ test access) - No Dispatch -
67		UNEs	8.0 dB Loop (w/o test access) - Dispatch
67		UNEs	8.0 dB Loop (w/o test access) -
67		UNEs	5.0 dB Loop (w/ test access) - Dispatch
67		UNEs	5.0 dB Loop (w/ test access) - No Dispatch
67		UNEs	5.0 dB Loop (w/o test access) - Dispatch
67		UNEs	5.0 dB Loop (w/o test access) - No Dispatch
67		UNEs	BRI Loop w/ test access - Dispatch
67		UNEs	BRI Loop w/ test access - No Dispatch
67		UNEs	ISDN BRI Port - Dispatch
67		UNEs	ISDN BRI Port - No Dispatch
67		UNEs	DS1 Loop w/ test access - Dispatch
67		UNEs	DS1 Loop w/ test access - No Dispatch
67		UNEs	DS1 Dedicated Transport - Dispatch
67		UNEs	DS1 Dedicated Transport - No Dispatch
67		UNEs	Subtending Channel (23B) - Dispatch
67		UNEs	Subtending Channel (23B) - No Dispatch
67		UNEs	Subtending Channel (1D) - Dispatch
67		UNEs	Subtending Channel (1D) - No Dispatch
67		UNEs	Analog Trunk Port - Dispatch
67		UNEs	Analog Trunk Port - No Dispatch
67		UNEs	Subtending Digital Direct Combination Trunks - Dispatch
67		UNEs	Subtending Digital Direct Combination Trunks - No Dispatch
67		UNEs	DS3 Dedicated Transport - Dispatch
67		UNEs	DS3 Dedicated Transport - No Dispatch
67		UNEs	Dark Fiber - Dispatch
67		UNEs	Dark Fiber - No Dispatch
67		UNEs	DSL Loops - Dispatch w/ Line Sharing
67		UNEs	DSL Loops - Dispatch w/out Line Sharing
67		UNEs	DSL Loops - No Dispatch - w/ Line Sharing
67		UNEs	DSL Loops - No Dispatch - w/out Line Sharing
67		UNEs	Broadband Service Product
68	Percent Out of Service (OOS) < "24" Hours	UNEs	2-Wire Analog 8dB Loop
69	Percent Repeat Reports	UNEs	8.0 dB Loop (w/ test access)
69		UNEs	8.0 dB Loop (w/o test access)
69		UNEs	5.0 dB Loop (w/ test access)
69		UNEs	5.0 dB Loop (w/o test access)
69		UNEs	BRI Loop w/ test access
69		UNEs	ISDN BRI Port
69		UNEs	DS1 Loop w/ test access
69		UNEs	DS1 Dedicated Transport
69		UNEs	Subtending Channel (23B)
69		UNEs	Subtending Channel (1D)
69		UNEs	Analog Trunk Port
69		UNEs	Subtending Digital Direct Combination Trunks
69		UNEs	DS3 Dedicated Transport
69		UNEs	Dark Fiber
69		UNEs	Interconnection Trunks
69		UNEs	DSL Loops - No Dispatch - w/ Line Sharing
69		UNEs	DSL Loops - No Dispatch - w/out Line Sharing
69		UNEs	Broadband Service Product
Trunk Measurements			
70	Percent Trunk Blockage (Call Blockage)		AIT end office to CLEC end office
70			AIT tandem to CLEC end office trunk blockage
70.1	Trunk Blockage Exclusions		
70.2	Percentage of Trunk Blockage (Trunk Groups)		AIT end office to CLEC end office
70.2			AIT tandem to CLEC end office trunk blockage
71	Common Transport Trunk Blockage		Common trunk groups where CLECs share ILEC trunks
71			Common trunk groups for CLECs Not shared by the ILEC.
72	Distribution of Common Transport Trunk Groups >2%		>=2%, & <= 2.99%
72			>= 3%, & <= 3.99%
72			>= 4%, & <= 5.99%
72			>= 6%, & <= 9.99%
72			>= 10%

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
73	Percent Missed Due Dates - Interconnection Trunks		911
73			OS/DA
73			SS7 links
74	Average Delay Days for Missed Due Dates - Interconnection Trunks		911
74			OS/DA
74			SS7 links
75	Percent Ameritech Caused Missed Due Dates > 30 Days - Interconnection Trunks		911
75			OS/DA
75			SS7 links
76	Average Trunk Restoration Interval - Interconnection Trunks		911
76			OS/DA
76			SS7 links
77	Average Trunk Restoration Interval for Service Affecting Trunk Groups	Tandem trunk groups	911
77		Tandem trunk groups	OS/DA
77		Tandem trunk groups	SS7 links
77		Tandem trunk groups	Interconnection Trunks
77		Non-Tandem trunk groups	911
77		Non-Tandem trunk groups	OS/DA
77		Non-Tandem trunk groups	SS7 links
77		Non-Tandem trunk groups	Interconnection Trunks
78	Average Interconnection Trunk Installation Interval		Interconnection Trunks
78			SS7 links
78			OS/DA
78			911 Trunks
OS/DA Center Responsiveness			
79	Directory Assistance Grade of Service		% of DA calls answered < 1.5
79			% of DA calls answered < 2.5
79			% of DA calls answered > 7.5
79			% of DA calls answered > 10.0
79			% of DA calls answered > 15.0
79			% of DA calls answered > 20.0
80	Directory Assistance Average Speed of Answer		% of DA calls answered > 25.0
81	Operator Services Grade of Service		% of OS calls answered < 1.5
81			% of OS calls answered < 2.5
81			% of OS calls answered > 7.5
81			% of OS calls answered > 10.0
81			% of OS calls answered > 15.0
81			% of OS calls answered > 20.0
82	Operator Services Speed of Answer		% of OS calls answered > 25.0
83	Percent Calls Abandoned		OS
83			DA
84	Percent Calls Deflected		OS
84			DA
85	Average Work Time		OS
85			DA
86	Non-Call Busy Work Volumes		
Interim Number Portability (INP)			
87	Percentage Installations Completed Within 'X' (3, 7, 10) Days - Technically Infeasible		
88	Average INP Installation Interval - Technically Infeasible		
89	Percentage INP Only I-Reports Within 30 Days - Technically Infeasible		
90	Percent Missed Due Dates (INP Only) - Technically Infeasible		
Local Number Portability (LNP)			
91	Percentage of LNP Only Due Dates within Industry Guidelines		NXXs previously opened
91			NXX new
92	Percentage of Time the Old Service Provider Releases the Subscription Prior to the Expiration of the Second 9-Hour (T2) Timer		
93	Percentage of Customer Account Restructured Prior to LNP Due Date		
94	Percent FOCs Received Within 'X' Hours - Measured in Clock Hours or business hours	Manual Requests	LNP Only (1-19) < 24 clock hours
94		Manual Requests	LNP Only (1-19) < 24 clock hours
94		Manual Requests	LNP with Loop (1-19) < 24 clock hours
94		Manual Requests	LNP with Loop (1-19) < 24 clock hours
94		Manual Requests	LNP Only (20+ Loops) < 48 clock hours
94		Manual Requests	LNP Only (20+ Loops) < 48 clock hours
94		Manual Requests	LNP with Loop (20+ Loops) < 48 clock hours
94		Manual Requests	LNP with Loop (20+ Loops) < 48 clock hours
94		Manual Requests	LNP Complex Business (1-19 Lines) < 24clock hours
94		Manual Requests	LNP Complex Business (1-19 Lines) < 24clock hours
94		Manual Requests	LNP Complex Business (20-50 Lines) < 48 clock hours
94		Manual Requests	LNP Complex Business (20-50 Lines) < 48 clock hours
94		Manual Requests	LNP Complex Business (50+ Lines) w/in 24 clock hours
94		Manual Requests	LNP Complex Business (50+ Lines) w/in 24 clock hours
94		Electronic Requests	Simple Residence and Business LNP Only (1-19) - Manually Processed < 5 business hours
94		Electronic Requests	Simple Residence and Business LNP Only (1-19) - Manually Processed < 5 business hours
94		Electronic Requests	Simple Residence and Business LNP Only (1-19) - Electronically Processed < 2 business hours
94		Electronic Requests	Simple Residence and Business LNP Only (1-19) - Electronically Processed < 2 business hours
94		Electronic Requests	LNP with Loop (1-19) - Manually Processed < 5 business hours
94		Electronic Requests	LNP with Loop (1-19) - Manually Processed < 5 business hours
94		Electronic Requests	LNP with Loop (1-19) - Electronically Processed < 2 business hours
94		Electronic Requests	LNP with Loop (1-19) - Electronically Processed < 2 business hours
94		Electronic Requests	LNP Only (20+ Loops) < 48 clock hours
94		Electronic Requests	LNP Only (20+ Loops) < 48 clock hours
94		Electronic Requests	LNP with Loop (20+ Loops) < 48 clock hours
94		Electronic Requests	LNP with Loop (20+ Loops) < 48 clock hours
94		Electronic Requests	LNP Complex Business (1-19 Lines) < 24clock hours
94		Electronic Requests	LNP Complex Business (1-19 Lines) < 24clock hours
94	Electronic Requests	LNP Complex Business (20-50 Lines) < 48 clock hours	
94	Electronic Requests	LNP Complex Business (20-50 Lines) < 48 clock hours	
94	Electronic Requests	LNP Complex Business (50+ Lines) w/in 24 clock hours	
94	Electronic Requests	LNP Complex Business (50+ Lines) w/in 24 clock hours	
94.1	The average time to return FOC from receipt of complete and accurate service request to return of confirmation to CLEC.	Manual Requests	LNP Only (1 - 19 Lines)
94.1		Manual Requests	LNP Only (20+ Lines)
94.1		Manual Requests	LNP Complex Bus (1 - 19 Lines)
94.1		Manual Requests	LNP Complex Bus (20 - 50 Lines)
94.1		Manual Requests	LNP Complex Bus (50+ Lines)
94.1	Manual Requests	LNP W/Loop (1- 19 Loops)	

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
94.1		Manual Requests	LNP W/Loop (20+ Loops)
94.1		Electronic Requests	Res & Bus LNP Only (1 - 19 Lines) - Manually Processed
94.1		Electronic Requests	Res & Bus LNP Only (1 - 19 Lines) - Electronically Processed
94.1		Electronic Requests	LNP Only (20+ Lines)
94.1		Electronic Requests	LNP Complex Bus (1 - 19 Lines)
94.1		Electronic Requests	LNP Complex Bus (20 - 50 Lines)
94.1		Electronic Requests	LNP Complex Bus (50+ Lines)
94.1		Electronic Requests	Res & Bus LNP W/Loop (1 - 19 Loops)
94.1		Electronic Requests	LNP W/Loop (20+ Loops)
95	Average Response Time for Non-Mechanized Rejects Returned With Complete and Accurate Codes		LNP Only LNP w/ Loop
96	Percentage Pre-Mature Disconnects for LNP Orders		LNP Only LNP w/ Loop
97	Percentage of Time Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date		LNP Only LNP w/ Loop
98	Percent Trouble LNP (I-Reports) in 30 Days of Installation		
99	Average Delay Days for Ameritech Missed Due Dates		LNP Only
100	Average Time of Out of Service for LNP Conversions		
101	Percent Out of Service < 60 Minutes		
911 Update & Accuracy			
102	Average Time to Clear Errors		
103	Percent Accuracy for 911 Database Updates		
104	Average Time Required to Update 911 Database (Facility Based Providers)		
104.1	The Average Time It Takes To Unlock the 911 Record		
Poles, Conduit and Rights of Ways			
105	Percentage of Requests Processed Within 35 Days		
106	Average Days Required to Process a Request		
Collocation Measurements			
107	Percentage Missed Collocation Due Dates		Physical Virtual Additions Cageless
108	Average Delay Days for Ameritech Missed Due Dates		Physical Virtual Additions Cageless
109	Percent of Requests Processed Within the Established Timelines		Physical Virtual Additions Cageless
Directory Assistance Database			
110	Percentage of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs		Electronic Orders Manual Orders
111	Average Update Interval for DA Database for Facility Based CLECs (hours)		Electronic Orders Manual Orders
112	Percentage DA Database Accuracy for Manual Updates		
113	Percentage of Electronic Updates that Flow Through the update Process Without Manual Intervention		
Coordinated Customer Conversions			
114	Percentage of Premature Disconnects (Coordinated Cutovers)		LNP LNP w/ loop
114.1	CHC LNP w/ Loop Provisioning Interval		CHC - LNP with Loop < 10 lines CHC - LNP with Loop 10 - 24 lines
115	Percentage of Ameritech Caused Delayed Coordinated Cutovers	LNP	> 30 minutes
115		LNP	> 60 minutes
115		LNP	> 120 minutes
115		LNP w/ UNE Loop	> 30 minutes
115		LNP w/ UNE Loop	> 60 minutes
115		LNP w/ UNE Loop	> 120 minutes
115.1	Percent Provisioning Trouble Reports (PTR)		CHC
115.2	Mean Time to Restore - Provisioning Trouble Report (PTR)		CHC
116	Percentage of Missed Mechanized INP Conversions - Technically Infeasible		
NXX			
117	Percent NXXs Loaded and Tested Prior to the Effective Date		
118	Average Delay Days for NXX Loading and Testing		
119	Mean Time to Repair		
Bona Fide Request Process (BFRs)			
120	Percentage of Requests Processed Within 30 Business Days		
121	Percentage of Quotes Provided for Authorized BFRs Within 45 Business Days		
Original Michigan Order Measures			
MI 1	Percentage of Orders Given Jeopardy Notices		POTS - Residence Class of Service - Field Work POTS - Residence Class of Service - No Field Work POTS - Business Class of Service - Field Work POTS - Business Class of Service - No Field Work Resale Specials - Field Work Resale Specials - No Field Work Unbundled Loops with LNP Unbundled Loops without LNP Unbundled Local Switching UNE Combos
MI 2	Percentage of Orders Given Jeopardy Notices within 24 Hours of the Due Date		POTS - Residence Class of Service - Field Work POTS - Residence Class of Service - No Field Work POTS - Business Class of Service - Field Work POTS - Business Class of Service - No Field Work Resale Specials - Field Work Resale Specials - No Field Work Unbundled Loops with LNP Unbundled Loops without LNP Unbundled Local Switching UNE Combos
MI 3	Coordination Conversions Outside of Interval		Unbundled Loops
MI 4	Average Time to Provide a Collocation Arrangement		Physical Collocation Virtual Collocation
MI 5	Structure Requests Completed Outside of Interval		Information Access Field Survey Make Ready
New Measures			
MI 9	Percentage Missing FOCs		Resale UNE (Loops, LNP, and LSNP) UNE-P
MI 10	Percent Time-out Transactions		Address Verification Request for Telephone Number Request for Customer Service Record Service Availability

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
MI 10			Dispatch Required / Service Appointment Scheduling (Due Date)
MI 10			PIC
MI 10			FAV / SAV
MI 10			DSL Loop Qualification
MI 10			NC/NCI
MI 10			CFA Availability
MI 11	Average Interface Outage Notification		
MI 12	Average Time to Clear Service Order Errors		Resale
MI 12			UNE P
MI 13	Percent Loss Notification within 1 Hour of Service Order Completion		Resale
MI 13			UNE Loops
MI 13			LNP
MI 13			UNE P
MI 14	Percent Completion Notifications Returned within 'X' Hours of Completion of Maintenance Trouble Ticket		Resale Manual < 24 Hours
MI 14			Resale Electronic < 1 Hour
MI 14			UNE Loops Manual < 24 Hours
MI 14			UNE Loops Electronic < 1 Hour
MI 14			UNE P Manual < 24 Hours
MI 14			UNE P Electronic < 1 Hour
MI 15	Change Management		Changes to Existing Interfaces - Category 1 - Gateway >= 110 days
MI 15			Changes to Existing Interfaces - Category 2 - GUI >= 14 days
MI 15			Introductions - Category 1 - Gateway >= 110 days
MI 15			Introductions - Category 2 - GUI >= 45 days
MI 15			Retirements Wholesale Interfaces - Category 1 - Gateway >= 24 months
MI 15			Retirements Wholesale Interfaces - Category 2 - GUI >= 12 months
MI 16	Percent Rejected Query Notices		Address Verification
MI 16			Request for Telephone Number
MI 16			Request for Customer Service Record
MI 16			Service Availability
MI 16			Dispatch Required / Service Appointment Scheduling (Due Date)
MI 16			PIC
MI 16			FAV / SAV
MI 16			DSL Loop Qualification
MI 16			NC/NCI
MI 16			CFA Availability
W1	Percent No-Access for UNE Loops - Provisioning		
W2	Percent No-Access for UNE Loops - Maintenance		
CLEC W1	Average Delay in original FOCs due date due to delay notices		
CLEC W4	Accuracy of processing CLEC corrections based on review of Directory information		First Pre-BOC
CLEC W4			Second Pre-BOC
CLEC W5	Percentage of protectors not moved after technician visit		
CLEC W6	Percent Form A Received within the Interval Ordered by the Commission.		8.0 dB Loop with Test Access
CLEC W6			8.0 dB Loop without Test Access
CLEC W6			5.0 dB Loop with Test Access
CLEC W6			5.0 dB Loop without Test Access
CLEC W6			BRI Loop with Test Access
CLEC W6			DS1 Loop with Test Access
CLEC W6			DS1 Dedicated Transport
CLEC W6			DS3 Dedicated Transport
CLEC W6			Dark Fiber
CLEC W6			DSL Loops with Line Sharing
CLEC W6			DSL Loops without Line Sharing
CLEC W7	Percent Form B, C, D, and E Received within 72 hours of Form A		Form B: 8.0 dB Loop with Test Access
CLEC W7			Form B: 8.0 dB Loop without Test Access
CLEC W7			Form B: 5.0 dB Loop with Test Access
CLEC W7			Form B: 5.0 dB Loop without Test Access
CLEC W7			Form B: BRI Loop with Test Access
CLEC W7			Form B: DS1 Loop with Test Access
CLEC W7			Form B: DS1 Dedicated Transport
CLEC W7			Form B: DS3 Dedicated Transport
CLEC W7			Form B: Dark Fiber
CLEC W7			Form B: DSL Loops with Line Sharing
CLEC W7			Form B: DSL Loops without Line Sharing
CLEC W7			Form C: 8.0 dB Loop with Test Access
CLEC W7			Form C: 8.0 dB Loop without Test Access
CLEC W7			Form C: 5.0 dB Loop with Test Access
CLEC W7			Form C: 5.0 dB Loop without Test Access
CLEC W7			Form C: BRI Loop with Test Access
CLEC W7			Form C: DS1 Loop with Test Access
CLEC W7			Form C: DS1 Dedicated Transport
CLEC W7			Form C: DS3 Dedicated Transport
CLEC W7			Form C: Dark Fiber
CLEC W7			Form C: DSL Loops with Line Sharing
CLEC W7			Form C: DSL Loops without Line Sharing
CLEC W7			Form D: 8.0 dB Loop with Test Access
CLEC W7			Form D: 8.0 dB Loop without Test Access
CLEC W7			Form D: 5.0 dB Loop with Test Access
CLEC W7			Form D: 5.0 dB Loop without Test Access
CLEC W7			Form D: BRI Loop with Test Access
CLEC W7			Form D: DS1 Loop with Test Access
CLEC W7			Form D: DS1 Dedicated Transport
CLEC W7			Form D: DS3 Dedicated Transport
CLEC W7			Form D: Dark Fiber
CLEC W7			Form D: DSL Loops with Line Sharing
CLEC W7			Form D: DSL Loops without Line Sharing
CLEC W7			Form E: 8.0 dB Loop with Test Access
CLEC W7			Form E: 8.0 dB Loop without Test Access
CLEC W7			Form E: 5.0 dB Loop with Test Access
CLEC W7			Form E: 5.0 dB Loop without Test Access
CLEC W7			Form E: BRI Loop with Test Access
CLEC W7			Form E: DS1 Loop with Test Access
CLEC W7			Form E: DS1 Dedicated Transport
CLEC W7			Form E: DS3 Dedicated Transport
CLEC W7			Form E: Dark Fiber
CLEC W7			Form E: DSL Loops with Line Sharing
CLEC W7			Form E: DSL Loops without Line Sharing
CLEC W8	Form B Percent Return FOC with New Due Date within 24 Hours		8.0 dB Loop with Test Access
CLEC W8			8.0 dB Loop without Test Access
CLEC W8			5.0 dB Loop with Test Access
CLEC W8			5.0 dB Loop without Test Access
CLEC W8			BRI Loop with Test Access
CLEC W8			DS1 Loop with Test Access
CLEC W8			DS1 Dedicated Transport
CLEC W8			DS3 Dedicated Transport
CLEC W8			Dark Fiber
CLEC W8			DSL Loops with Line Sharing
CLEC W8			DSL Loops without Line Sharing
CLEC W9	Form C Percent Return Quote within the Interval Ordered by the Commission		8.0 dB Loop with Test Access
CLEC W9			8.0 dB Loop without Test Access
CLEC W9			5.0 dB Loop with Test Access
CLEC W9			5.0 dB Loop without Test Access
CLEC W9			BRI Loop with Test Access
CLEC W9			DS1 Loop with Test Access
CLEC W9			DS1 Dedicated Transport
CLEC W9			DS3 Dedicated Transport
CLEC W9			Dark Fiber
CLEC W9			DSL Loops with Line Sharing

Illinois Disaggregation Schedule

PM #	Measure Name	Disaggregation Category	Disaggregation Detail
CLEC W 9			DSL Loops without Line Sharing
CLEC W 11	FMOD Forms B, C, D percentage of Due Dates Met		Form B: 8.0 dB Loop with Test Access
CLEC W 11			Form B: 8.0 dB Loop without Test Access
CLEC W 11			Form B: 5.0 dB Loop with Test Access
CLEC W 11			Form B: 5.0 dB Loop without Test Access
CLEC W 11			Form B: 8.0 dB Loop without Test Access
CLEC W 11			Form B: BRI Loop with Test Access
CLEC W 11			Form B: DSL Loop with Test Access
CLEC W 11			Form B: DS1 Dedicated Transport
CLEC W 11			Form B: DS3 Dedicated Transport
CLEC W 11			Form B: Dark Fiber
CLEC W 11			Form B: DSL Loops with Line Sharing
CLEC W 11			Form B: DSL Loops without Line Sharing
CLEC W 11			Form C: 8.0 dB Loop with Test Access
CLEC W 11			Form C: 8.0 dB Loop without Test Access
CLEC W 11			Form C: 5.0 dB Loop with Test Access
CLEC W 11			Form C: 5.0 dB Loop without Test Access
CLEC W 11			Form C: BRI Loop with Test Access
CLEC W 11			Form C: DS1 Loop with Test Access
CLEC W 11			Form C: DS1 Dedicated Transport
CLEC W 11			Form C: DS3 Dedicated Transport
CLEC W 11			Form C: Dark Fiber
CLEC W 11			Form C: DSL Loops with Line Sharing
CLEC W 11			Form C: DSL Loops without Line Sharing
CLEC W 11			Form D: 8.0 dB Loop without Test Access
CLEC W 11			Form D: 5.0 dB Loop with Test Access
CLEC W 11			Form D: 5.0 dB Loop without Test Access
CLEC W 11			Form D: BRI Loop with Test Access
CLEC W 11			Form D: DS1 Loop with Test Access
CLEC W 11			Form D: DS1 Dedicated Transport
CLEC W 11			Form D: DS3 Dedicated Transport
CLEC W 11			Form D: Dark Fiber
CLEC W 11		Form D: DSL Loops with Line Sharing	
CLEC W 11		Form D: DSL Loops without Line Sharing	
IN 1	Percent Loop Acceptance Testing (LAT) Completed on the Due Date		DSL Loops without Line Sharing

Standard
EDI/Datagate: 4.7 secs
EDI/Datagate: 4.5 secs
EDI/Datagate: 6.6 secs
EDI/Datagate: 1.0 secs
EDI/Datagate: 12.6 secs
EDI/Datagate: 28.0 secs
TBD
TBD
TBD
TBD
Parity with Ameritech DSL affiliate
Parity with Ameritech DSL affiliate
EDI/Datagate: 90% <= 8.0 secs
EDI/Datagate: 95% <= 12.0 secs
EDI/Datagate: 90% <= 7.0 secs
EDI/Datagate: 95% <= 9.5 secs
EDI/Datagate: 90% <= 8.0 secs
EDI/Datagate: 95% <= 13.0 secs
EDI/Datagate: 90% <= 12.0 secs
EDI/Datagate: 95% <= 16.0 secs
EDI/Datagate: 90% <= 0.6 secs
EDI/Datagate: 95% <= 1.0 secs
EDI/Datagate: 90% <= 15.0 secs
EDI/Datagate: 95% <= 25.0 secs
EDI/Datagate: 90% <= 39.0 secs
EDI/Datagate: 95% <= 60.0 secs
EDI/Datagate 95% <= 20 secs (arbitrary)
EDI/Datagate: 90% <= 25 secs (arbitrary)
EDI/Datagate: 95% <= 20 secs (arbitrary)
EDI/Datagate: 90% <= 25 secs (arbitrary)
EDI/Datagate: 95% <= 20 secs (arbitrary)
EDI/Datagate: 90% <= 25 secs (arbitrary)
EDI/Datagate: 95% <= 20 secs (arbitrary)
EDI/Datagate: 90% <= 25 secs (arbitrary)
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
99.5% The critical Z allowance does not apply on this measurement only.
95.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 28.8 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg remainder= 28.8 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 6 hours
94.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 6 hours
95.0%
FOC Avg remainder= 2.4 hours
94.0%
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 6 hours
95.0%
FOC Avg remainder= 2.4 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg remainder= 28.8 hours
85% in Aug. then 90% in Sept. and 95% ongoing effective in Oct.
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder= 6 hours
95.0%
FOC Avg remainder= 2.4 hours
94.0%
FOC Avg remainder= 28.8 hours
94.0%
FOC Avg remainder= 57.6 hours
95.0%
FOC Avg remainder < 172.8 hours
95.0%
FOC Avg remainder < 230.4 hours
94%
FOC Avg remainder
95%
FOC Avg remainder
Diagnostic - No Benchmark
Diagnostic - No Benchmark

Standard
Parity w/ AIT
Parity w/ AIT
10 Business Days
5 Business Day
TBD
Diagnostic - No Benchmark
POTS (Res/Bus FW)
POTS (Res/Bus FW)
POTS (Res/Bus FW)
ISDN BRI
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
VGPL
ISDN BRI
ISDN BRI
ISDN PRI
ISDN PRI
VGPL
VGPL
VGPL
DS1 & DS3
Ameritech Does Not Offer
Ameritech Does Not Offer
Ameritech Does Not Offer
Parity
Parity
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Parity with AIT Affiliate
5 % (no critical z-value applies)
TBD
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
ISDN BRI
DS1 and ISDN PRI
DS1
DDS
DDS
VGPL
VGPL
DS3
DS3
Parity with AIT Affiliate
6 % (no critical z-value applies)
TBD
POTS (Res/Bus & FW)
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1 and ISDN PRI
DS1 and ISDN PRI
DS1
DS1
DS1
DDS
VGPL
VGPL
VGPL
VGPL

Standard
95%
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1
DS3
DS3
Ameritech Affiliate
5% (No critical z-value applies)
POTS (Res/Bus & FW)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1
DS3
DS3
Ameritech Affiliate
5% (No critical z-value applies)
POTS (Res/Bus & FW)
VGPL
VGPL
ISDN BRI
DS1 and ISDN PRI
DS1
DS3
DS3
Ameritech Affiliate
5% (No critical z-value applies)
90% LAT on the Due Date