

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 08-0230

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Steve Sheppard, Sheppard Auto Sales

Against (Utility name): Ameren

As to (Reason for complaint) overcharging for gas, charging for gas service when disconnected, attempting to terminate service at an unrelated customer address

in New Berlin Illinois.

CHIEF CLERK'S OFFICE  
2008 MAR 24 PM 1:11  
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 17500 Old Rt. 54 New Berlin, IL 62607

The service address that I am complaining about is 3201 Old Rt 36, Alexander, IL 62601

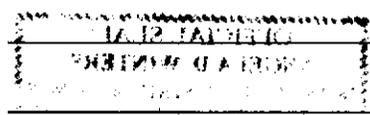
My home telephone is (217) 836-7386

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (217) 488-6330.

My e-mail address is SHEPPSAUTO@aol.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Central Illinois Public Service Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act. dba Ameren CIPS

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. (Use an extra sheet of paper if needed.)

1. On July 5, 2007 the meter was turned on at the facility located at 3201 Old Route 36, Alexander, IL.
2. The meter was turned off by us on August 16, 2007 and no further power was used after that date.
3. Ameren charged an excessive amount for the short period of time that the meter was in use.

Please clearly state what you want the Commission to do in this case:

I want the overcharged amount to be credited to my account and no further adverse notices ~~or~~ from the company. In addition I do not want any interruption of service at my business located at 17500 Old Rt 54, New Berlin, IL

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 18, 2008  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

#### VERIFICATION

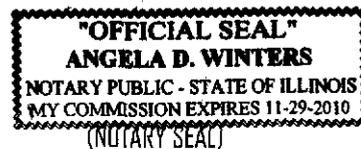
A notary public must witness the completion of this part of the form.

I, \_\_\_\_\_, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) March 18, 2008

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.