

For Commission Use Only:

Case: 080217

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint):

Devan Turner

Against (Utility name):

NICOR

As to (Reason for complaint)

faulty meter installed and over-charges as a result of meter. NICOR installed a new meter in April 07' during that month and every month since I have be receiving very high gas bills that do not reflect the usage

in Riverdale

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

14204 S. School Riverdale IL 60827

The service address that I am complaining about is

14204 S. School, Riverdale IL 60827

My home telephone is

(708) 841 1032

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 845 1849

My e-mail address is

puw-nubiane@yahoo.com

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company)

Northern Illinois Gas Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-11 Adm-Part 280.50(a) 280.10(a)

83-111 Adm Code 200.25 a

11

b

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

CHIEF CLERK'S OFFICE  
2008 MAR 17 A 11:49  
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In April of 2007, Nicor replace the gas meter at my residence.
2. In April of 2007, I was billed (according to my billing history online) \$1788.00 twice.
3. Every since that time, I have not received a bill under \$500 per month, Even in the Summer months.

Please clearly state what you want the Commission to do in this case:

That my meter be investigated and my bill be adjusted to reflect the correct amount of gas being used.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: February 11, 2008  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

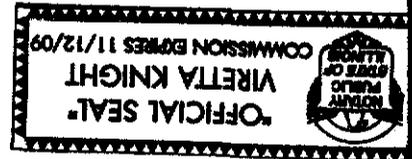
A notary public must witness the completion of this part of the form.

I, Devon G. Turner, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) March 12th 2008

[Signature]  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.