

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Agua was negligent in not informing Sec. 3, lot 19 of the fee of \$438.50 they had to pay us (lot 20 + 21) which would then be an equal cost to all. (Sec.'s 19, 20, 21).
2. The facts in a letter from Agua to me dated Dec. 14, 2007 are inaccurate as to Civic Courtesies.
3. The Agua main line runs across my property and was connected without my permission to lot 19.

Please clearly state what you want the Commission to do in this case:

That the reimbursement cost of \$438.50 be evenly divided between the owners of Sec. 20 + 21.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: January 6, 2008
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, DANIEL E. JURWICZ, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 01/08/2008

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.



762 W. Lancaster Avenue
Bryn Mawr, PA 19010

877.WTR.AQUA or
877.987.2782
www.aquaamerica.com

December 14, 2007

Daniel Jurewicz
5435 W. Dakin Street
Chicago, IL. 60641-2533

RE: Woodhaven 3 20 Sublette, IL.
Acct. No. 0013191180983316

Dear Mr. Jurewicz:

This letter is in reference to the telephone call you made to Aqua on November 8, 2007 concerning the complaint you filed with the Illinois Commission regarding a sewer service estimate for Lot #20 Sec. 3 and the subsequent Lot #21 Sec. 3. Your first contact with Aqua (formerly CWIC) about a sewer service estimate for Sec. 3 Lot 20 was made prior to June 21, 2000. Subsequently, in September 2000 you inquired about the cost of doing both Sec. 3 Lot 20 and Sec. 3 Lot 19 together. In May 2002, another inquiry was made about doing Lots 19, 20, and 21 (Sec. 3) together; neither of these options was pursued. Then on June 22, 2001 Aqua responded to another inquiry from you by mailing a policy letter and application to you and the owner of Sec. 3 Lot 21 explaining the conditions that must be met prior to providing a non-sewer lot with a sewer connection. You elected to take this option and submitted an application along with payment for \$1,227 and Aqua performed the construction to extend the main in July 2001.

In August 2001, the owner of Sec. 3 Lot 21 applied for sewer service connection. As a courtesy, Aqua divided the sewer connection cost of \$1,227 between Lots number 20 and 21 with each of you paying a total of \$788.50. This cost included \$438.50 for sewer extension and a \$350.00 tap fee. The Company was not required to do this as Aqua's letter stated the connection fee of \$1,227.00. The owner of Lot 21 Sec. 3 paid the \$350.00 tap fee to Aqua and the \$438.00 sewer extension directly to you; the sewer line (main) is owned by Aqua. The owner of Lot 19 Sec. 3 was not connected to the "service" but to Aqua's main. Our position is that neither Aqua nor the owner of Lot 19 Sec. 3 has an obligation to pay compensation.

If you should have any questions or concerns, please feel free to contact me at **1-877-239-8502 ext. 54275** between the hours of 7:30 a.m. and 4:00 p.m.

Thank you.

Cara Johnson
National Regulatory Compliance & Analyst
Aqua America, Inc.