

**CELLULAR PROPERTIES, INC.**

**ICC DOCKET NO. 07-0154**

**CORRECTED  
SUPPLEMENTAL  
SUR-REBUTTAL TESTIMONY**

**OF**

**ED KING**

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1                   **CORRECTED SUPPLEMENTAL SUR-REBUTTAL TESTIMONY**

2                                   **OF**

3                                   **ED KING**

4                   **ETC APPLICATION OF CELLULAR PROPERTIES, INC.**

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7  
8   **Q.     Please state your name, your employer, your job title and your business address.**

9   A.     My name is Ed King. I am employed by the Applicant, Cellular Properties, Inc. as its  
10         Chief Financial Officer. The Company's principal place of business is 28 Towne Centre,  
11         Danville, Illinois 61832. My main business address is 1908 Acklen Avenue, Suite 300,  
12         Nashville, Tennessee, 37212.

13 **Q.     Are you the same Ed King that previously submitted pre-filed Direct Testimony in**  
14 **this docket on or about May 4, 2007 and pre-filed Sur-Rebuttal Testimony on or**  
15 **about August 9, 2007?**

16 A.     Yes.

17 **Q.     What is the purpose of your Supplemental Sur-Rebuttal Testimony in this**  
18 **proceeding?**

19 A.     In my Sur-Rebuttal Testimony, I indicated that the Company had encountered a problem  
20         with the implementation of the Phase II E911 because Nokia would not activate the Phase  
21         II E911 triggers in our switch without a software platform upgrade to M13. I further  
22         stated that despite our dispute with Nokia over whether the Phase II E911 triggers were  
23         supposed to be included with our then existing platform, I had authorized the purchase of

24 the M13 upgrade and that it was scheduled to be delivered in late September with  
25 implementation and testing to occur over a four week period following delivery. The  
26 purpose of my Supplemental Sur-Rebuttal Testimony is to provide an update on the  
27 status of Phase II E911 implementation.

28 **Q. Did the Company receive the M13 upgrade software for its switch from Nokia in**  
29 **late September as anticipated?**

30 A. No. It was shipped from overseas and was delayed approximately 6 weeks in Customs.

31 **Q. Has the M13 upgrade software now been received from Nokia, and has its**  
32 **installation in the Company's switch been completed?**

33 A. Yes, installation was completed as of November 20, 2007.

34 **Q. What counties have requested Phase II E911?**

35 A. Richland, Vermilion, Clay, Cumberland and Crawford.

36 **Q. Had Cellular Properties completed the installation of all Phase II E911 location**  
37 **equipment necessary at its cell sites to provide Phase II E911 to Richland,**  
38 **Vermilion, Clay, Cumberland and Crawford Counties prior to the completion of the**  
39 **M13 upgrade?**

40 A. Yes.

41 **Q. Was the Phase II E911 service activated for customers in Richland, Vermilion, Clay,**  
42 **Cumberland and Crawford Counties upon completion of the M13 upgrade or was**  
43 **testing required?**

44 A. Testing was required, so the service was not initially activated for general use. The  
45 Company has worked closely with Nokia (our switch and software vendor), Andrew

46 Corporation (our location equipment provider), the PSAPs and Intrado (our 911  
47 connectivity provider) during the testing phase to ensure that the service will work  
48 properly when a customer dials 911.

49 Throughout the testing we experienced and resolved a variety of errors. At  
50 different points during the testing these issues included failures to transmit the call data  
51 records by each of the parties involved in testing. A systematic approach was taken to  
52 find and eliminate the various causes for these failures. On Thursday, January 3, 2008,  
53 we achieved our first successful transmittals of location information to a PSAP, however  
54 at that time there was one remaining glitch involving the continual updating of the  
55 location of a caller that was still moving. At approximately 15 seconds into a Phase II  
56 E911 call, the PSAP will initiate a “rebid” request to ask the network for a location  
57 update on the caller. The glitch last week was that the “rebid” request was receiving an  
58 error response. Through additional work by the various parties in the process, the glitch  
59 has now been resolved. We completed successful Phase II E911 test calls for each of the  
60 5 counties that have requested Phase II E911, including delivery of location information  
61 both initially and upon the PSAP rebid, between Friday, January 11, 2008, and Monday,  
62 January 14, 2008.

63 **Q. Did the testing of Phase II E911 cause any problems with the operation and**  
64 **availability of Phase I E911 service in the counties where Phase II E911 was being**  
65 **implemented?**

66 A. No. Phase I E911 continued to work properly in those counties during the testing of  
67 Phase II.

**Corrected Supplemental Sur-Rebuttal Testimony of Ed King**  
**ICC Docket No. 07-0154**  
**Applicant Revised Exhibit 3.0**

68 **Q. Has Phase II E911 been activated and is it operational for general customer use in**  
69 **Richland, Vermilion, Clay, Cumberland and Crawford Counties today?**

70 A. Yes. The service has been fully operational for general customer use in each of the 5  
71 counties that have requested Phase II E911 since January 14, 2008.

72 **Q. Does this conclude your Supplemental Sur-Rebuttal Testimony?**

73 A. Yes.