

July 30, 2005

Nicor Gas

Vendor ID : NIC003

Amount : \$152.57

Check Number : 16114

Invoice No.

Invoice Date

Invoice Amount

Discount Taken

Amount Paid

M-JULY'05

07/22/05

\$152.57

\$0.00

\$152.57

Total:

\$152.57

\$0.00

\$152.57

LMP12

M/P CHECK



Service For:  
**BUWW COVERINGS**  
 1816 MORGAN ST  
 ROCKFORD

Account: 8-12-14-3173 1  
 Meter Number 2993211  
 Commercial

**Energy Profile**

Average Daily Cost  
 2005 \$1.95

Average Daily Therms  
 2005 0.00  
 2004 0.35

Total Degree Days  
 2005 0  
 2004 20

**Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.**

**Payment Information**

Previous acct. balance -34.42  
 9/16 Earned credit @ 0.2350% -.06  
**Payment Information Balance**

**\$34.48 cr**

**Meter Reading**

Current: 19430 Actual Meter Reading - September 15, 2005  
 Previous: 19430 Actual Meter Reading - August 18, 2005  
 Difference: 0 (28 days)  
 Conversion to Therms: 0 x 1.009 BTU Factor = 0.00 Therms

**Delivery Charges**

Monthly Customer Charge 54.50

**\$54.50**

**Taxes**

Utility Fund Tax 54.50 @ .10% = .05

**\$0.05**

**Total Current Bill**

**\$54.55**

*Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$714.00. To sign up, pay this amount with your next bill, visit [nicorgas.com](http://nicorgas.com) or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.*

*Winter natural gas prices are going up, and we want you to be prepared. Consider joining the Budget Plan to reduce the month-to-month highs and lows of your bill payments. Visit [nicorgas.com](http://nicorgas.com) for more information.*

**Total Amount Due**

Date of issue September 16, 2005

**\$20.07**

September 17, 2005  
Vendor ID : NIC003  
Invoice No.  
M-AUG'05

Amount :	Invoice Date	Invoice Amount	Discount Taken	Amount Paid
\$20.07	09/16/05	\$20.07	\$0.00	\$20.07

Check Number : 16267

Total:

\$20.07	\$0.00	\$20.07
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LMP12 M/P CHECK

914311



NICOR Gas  
PO Box 416  
Aurora, IL 60568-0016

www.nicorgas.com/myaccount

1 888 NICOR 4U 1 888 642-6748

Service For:  
**BUWW COVERINGS**  
1816 MORGAN ST  
ROCKFORD

Account: 8-12-14-3173 1  
Meter Number 2993211  
Commercial

*M. Sep 105*

*talled to K...  
10/2/05  
\$54.40  
Don't pay bill at  
the store would  
be the same as  
meter*

**Energy Profile**

Average Daily Cost  
2005 \$5.33

Average Daily Therms  
2005 2.84  
2004 0.35

Total Degree Days  
2005 99  
2004 20

Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.

**Payment Information**

Previous acct. balance 20.07  
Paymt rec'd, thank you -20.07

**Meter Reading**

Current: 19520 Estimated Meter Reading - October 17, 2005  
Previous: 19430 Actual Meter Reading - September 15, 2005  
Difference: 90 (32 days)  
Conversion to Therms: 90 x 1.009 BTU Factor = 90.81 Therms

**Delivery Charges**

Monthly Customer Charge 32.36  
First 50.45 @ .1330 = 6.71  
Environmental Recovery Cost 50.45 @ .0034 = .17

40.36 @ .1382 = 5.58  
40.36 @ .0034 = .14  
**\$69.27**

**Natural Gas Cost**

50.45 Therms x 1.0268 = 51.80

40.36 Therms x 1.1700 = 47.22  
**\$99.02**

**Taxes**

State Revenue Tax 50.45 @ .024 = 1.21  
Utility Fund Tax 91.04 @ .10 % = .09

40.36 @ .024 = .97  
77.25 @ .10 % = .08  
**\$2.35**

**Tot current bill-est**

**\$170.64**

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$780.00. To sign up, pay this amount with your next bill, visit [nicorgas.com](http://nicorgas.com) or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

This bill reflects our new rates that became effective October 4, 2005. The increase impacts the "Delivery Charges" portion of your bill only. For more information on the new rates, please visit [nicor.com/commercial](http://nicor.com/commercial).

**Total Amount Due**

Date of issue October 18, 2005

**\$170.64**

*Appointments  
in Michael 11/14  
month have  
only in charge listed*

Please detach and return with your payment



Current bill \$170.64 due by 11/01/05

Due by: 11/01/05  
**\$170.64**

*CORRECTED  
NEXT*

BUWW COVERINGS  
4462 BOEING DR  
ROCKFORD IL 61109-2931

To sign up for Budget Plan  
Pay \$780.00 and check here \_\_\_\_\_  
Indicate amount added for Sharing: \_\_\_\_\_  
\$ \_\_\_\_\_



Account: 8-12-14-3173 1

PO BOX 416  
AURORA IL 60568-0001



08 12 14 3173 1 0000170647 0000170647 0



Nicor Gas  
P.O. Box 2020  
Aurora IL 60507-2020

www.nicorgas.com/myaccount

1-888-NICOR-4U 1-888-642-6748

Service For:  
**BUWW COVERINGS**  
1816 MORGAN ST  
ROCKFORD

Nov. 05

Account: 8-12-14-3173 1  
Meter Number 2993211  
Commercial

**Energy Profile**

Average Daily Cost	
2005	\$1.59
Average Daily Therms	
2005	0.00
2004	0.35
Total Degree Days	
2005	128
2004	20

**Payment Information**

Previous acct. balance	190.71
9/27 Paymt rec'd, thank you	-20.07
11/01 Late Pay Charge	2.56
11/10 Corrected billing	-170.64
11/10 Late Pay Charge Adj.	-2.56

**Meter Reading**

Current: 19430 Actual Meter Reading - October 21, 2005  
 Previous: 19430 Actual Meter Reading - September 15, 2005  
 Difference: 0 (36 days)  
 Conversion to Therms: 0 x 1.009 BTU Factor = 0.00 Therms

Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.

**Delivery Charges**

Monthly Customer Charge 28.77 28.24

**\$57.01**

**Taxes**

Utility Fund Tax 28.77 @ .10% = .03 28.24 @ .10% = .03

**\$0.06**

**Total Current Bill**

**\$57.07**

*This is a new bill that replaces your most recent bill. The previous bill is incorrect because of a meter reading error. Please disregard the previous bill and pay the amount due shown on this corrected bill by the due date. We are sorry for the inconvenience this may cause you.*

*This bill reflects our new rates that became effective October 4, 2005. The increase impacts the "Delivery Charges" portion of your bill only. For more information on the new rates, please visit [nicor.com/commercial](http://nicor.com/commercial).*

**Total Amount Due**

**\$57.07**

Date of issue November 10, 2005

Please detach and return with your payment



To avoid late pay charge, pay bill by 11/28/05

Due by: 11/28/05  
**\$57.07**

**BUWW COVERINGS**  
4462 BOEING DR  
ROCKFORD IL 61109-2931

Indicate amount added for Sharing:  
\$ \_\_\_\_\_



Account: 8-12-14-3173 1

PO BOX 416  
AURORA IL 60568-0001



08 12 14 3173 1 0000057075 0000059634 0



Nicor Gas  
 P.O. Box 2020  
 Aurora, IL 60507-2020

[www.nicorgas.com/myaccount](http://www.nicorgas.com/myaccount)

1 888 NICOR 4U 1 888 642-6748

Service For:  
**BUWW COVERINGS**  
**1816 MORGAN ST**  
**ROCKFORD**

Account: 8-12-14-3173 1  
 Meter Number 2993211  
 Commercial

**Energy Profile**

Average Daily Cost  
 2005 \$2.50

Average Daily Therms  
 2005 0.00  
 2004 0.00

Total Degree Days  
 2005 349  
 2004 572

**Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.**

**Payment Information**

Previous acct. balance 57.07  
**Payment Information Balance**

**\$57.07**

**Meter Reading**

Current: 19430 Actual Meter Reading - November 14, 2005  
 Previous: 19430 Actual Meter Reading - October 21, 2005  
 Difference: 0 (24 days)  
 Conversion to Therms: 0 x 1.010 BTU Factor = 0.00 Therms

**Delivery Charges**

Monthly Customer Charge 59.82

**\$59.82**

**Taxes**

Utility Fund Tax 59.82 @ .10 % = .06

**\$0.06**

**Total Current Bill**

**\$59.88**

*Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$740.00. To sign up, pay this amount with your next bill, visit [nicorgas.com](http://nicorgas.com) or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.*

*Winter natural gas prices are going up, and we want you to be prepared. Consider joining the Budget Plan to reduce the month-to-month highs and lows of your bill payments. Visit [nicorgas.com](http://nicorgas.com) for more information.*

**Total Amount Due**

Date of issue November 15, 2005

**\$116.95**

November 18, 2005

Nicor Gas

Vendor ID : NIC003

Amount : \$116.95

Check Number : 16480

Invoice No.

Invoice Date

Invoice Amount

Discount Taken

Amount Paid

M-NOV'05

11/15/05

\$116.95

\$0.00

\$116.95

Total:

\$116.95

\$0.00

\$116.95

IMP12

MP CHECK



PO BOX 416  
AURORA IL 60507-0020

www.nicorgas.com/myaccount  
1 888 NICOR 4U 1 888 642-6748

Service For:  
**BUWW COVERINGS**  
**1816 MORGAN ST**  
**ROCKFORD**

Account: 8-12-14-3173 1  
Meter Number 2993211  
Commercial

**Energy Profile**

Average Daily Cost  
2005 \$42.37

Average Daily Therms  
2005 31.59  
2004 0.00

Total Degree Days  
2005 1195  
2004 572

**Payment Information**

Previous acct. balance 116.95  
Paymnt rec'd, thank you -116.95

*Kathy  
12/26/05*

**Meter Reading**

Current: 20430 Estimated Meter Reading - December 16, 2005  
Previous: 19430 Actual Meter Reading - November 14, 2005  
Difference: 1000 (32 days)  
Conversion to Therms: 1000 x 1.011 BTU Factor = 1,011.00 Therms

**Delivery Charges**

Monthly Customer Charge 59.82  
First 150 Therms 150.00 @ .1463 = 21.95  
151 - 1011 Therms 861.00 @ .0817 = 70.34  
Environmental Recovery Cost 1,011.00 @ .0034 = 3.44

\$155.55

**Natural Gas Cost**

1,011.00 Therms x 1.1619

\$1,174.68

**Taxes**

State Revenue Tax 1,011.00 @ .024 = 24.26  
Utility Fund Tax 1,330.23 @ .10% = 1.33

\$25.59

Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.

**Tot current bill-est**

**\$1,355.82**

*Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$778.00. To sign up, pay this amount with your next bill, visit [nicorgas.com](http://nicorgas.com) or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.*

*Winter natural gas prices are going up, and we want you to be prepared. Consider joining the Budget Plan to reduce the month-to-month highs and lows of your bill payments. Visit [nicorgas.com](http://nicorgas.com) for more information.*

**Total Amount Due**

Date of issue December 19, 2005

**\$1,355.82**

Please detach and return with your payment



Current bill \$1,355.82 due by 01/03/06

Due by: 1/03/06  
**\$1,355.82**

**BUWW COVERINGS**  
4462 BOEING DR  
ROCKFORD IL 61109-2931

To sign up for Budget Plan  
Pay \$778.00 and check here \_\_\_\_\_  
Indicate amount added for Sharing:  
\$ \_\_\_\_\_



Account: 8-12-14-3173 1

PO BOX 416  
AURORA IL 60568-0001



08 12 14 3173 1 0001355825 0001355825 0



Manage your account online at [nicorgas.com/myaccount](http://nicorgas.com/myaccount)

February 3, 2006

Buww Coverings  
4462 Boeing Dr  
Rockford, IL 61109

Account 8-12-14-3173

Dear Customer:

Recently, you had a question about your bill for \$150.93 for service through 01-16-06. This bill was based on a meter reading of 2050.

We feel your bill is correct. On 01-31-06, we read your meter again to ensure the first reading was accurate. The most recent reading was 2076. The amount of natural gas measured by the meter between the two dates is a normal level of usage.

If you have any questions, please call us at 888/NICOR4U (888/642-6748).

Sincerely,

Customer Care Services

Jaime  
2/16/06  
wants us to go  
✓ make sure  
nothing is wrong  
with



Nicor Gas  
P.O. Box 2020  
Aurora, IL 60507-2020

www.nicorgas.com/myaccount

1-888-NICOR-4U

1-888-642-6748

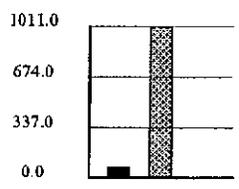
Service For:  
**BUWW COVERINGS**  
1816 MORGAN ST  
ROCKFORD

Account: 8-12-14-3173 1  
Meter Number 2993211  
Commercial

**Energy Profile**

Average Daily Cost	
2006	\$4.87
Average Daily Therms	
2006	2.29
2005	0.00
Total Degree Days	
2006	1036
2005	572

**Monthly Therm Usage**



This Month  
 Last Month  
 This Month Last Year

Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.

**Payment Information**

Previous acct. balance 1,355.82  
1/03 Late Pay Charge 20.34  
**Payment Information Balance**

**\$1,376.16**

**Meter Reading**

Current: 20500 Actual Meter Reading - January 16, 2006  
Previous: 20430 Estimated Meter Reading - December 16, 2005  
Difference: 70 (31 days)  
Conversion to Therms: 70 x 1.012 BTU Factor = 70.84 Therms

**Delivery Charges**

Monthly Customer Charge 59.82  
First 71 Therms 70.84 @ .1463 = 10.36  
Environmental Recovery Cost 70.84 @ .0032 = .23

**\$70.41**

**Natural Gas Cost**

70.84 Therms x 1.1106

**\$78.67**

**Taxes**

State Revenue Tax 70.84 @ .024 = 1.70  
Utility Fund Tax 149.08 @ .10 % = .15

**\$1.85**

**Total Current Bill**

**\$150.93**

If you have already mailed your payment, thank you. If not, please send it today to avoid further credit action. Or, call us at 1 800 310-0566 to discuss payment arrangements. Bills that are 30 days past due and over \$100 will be reported to a credit bureau, which may adversely affect your ability to obtain credit.

Winter natural gas prices are going up, and we want you to be prepared. Consider joining the Budget Plan to reduce the month-to-month highs and lows of your bill payments. Visit [nicorgas.com](http://nicorgas.com) for more information.

**Total Amount Due**

Date of issue January 18, 2006

**\$1,527.09**



Please detach and return with your payment

Past due balance \$1,355.82 due now  
Current bill \$171.27 due by 02/01/06

**Total Amount Due**  
**\$1,527.09**

**BUWW COVERINGS**  
4462 BOEING DR  
ROCKFORD IL 61109-2931

Indicate amount added for Sharing:  
\$ \_\_\_\_\_



Account: 8-12-14-3173 1

PO BOX 310  
AURORA IL 60507-0310



Service For:  
**BUWW COVERINGS**  
 1816 MORGAN ST  
 ROCKFORD

*RUPER*  
*06-26-06*

Account: 8-12-14-3173 1  
 Meter Number 2993211  
 Commercial

**Energy Profile**

Average Daily Cost	
2006	\$26.95
Average Daily Therms	
2006	21.92
2005	N/A
Total Degree Days	
2006	999
2005	N/A

**Payment Information**

Previous acct. balance	1,527.09
1/27 Billing adjustment	-2.05
2/01 Late Pay Charge	22.87
Security deposit	783.00

**Payment Information Balance**

**\$2,330.91**

**Meter Reading**

Current:	21170	Estimated Meter Reading - February 16, 2006
Previous:	20500	Actual Meter Reading - January 16, 2006
Difference:	670	(31 days)
Conversion to Therms: 670 x 1.014 BTU Factor = 679.38 Therms		

**Delivery Charges**

Monthly Customer Charge		59.82
First 150 Therms	150.00 @ .1463 =	21.95
151 - 679 Therms	529.38 @ .0817 =	43.25
Environmental Recovery Cost	679.38 @ .0029 =	1.97

**\$126.99**

**Natural Gas Cost**

679.38 Therms x 1.0174

**\$691.20**

**Taxes**

State Revenue Tax	679.38 @ .024 =	16.31
Utility Fund Tax	818.19 @ .10 % =	.82

**\$17.13**

**Tot current bill-est**

**\$835.32**

*This bill includes a security deposit which must be paid in order to continue service with Nicor Gas. The deposit plus interest will be refunded to you after twelve months of prompt payments. If you are unable to pay the entire deposit by the due date, call us to discuss possible payment arrangements.*

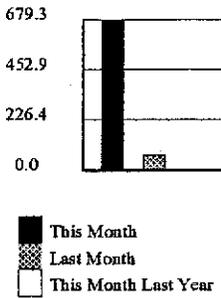
*Winter natural gas prices are going up, and we want you to be prepared. Consider joining the Budget Plan to reduce the month-to-month highs and lows of your bill payments. Visit nicorgas.com for more information.*

**Total Amount Due**

Date of issue February 17, 2006

**\$3,166.23**

**Monthly Therm Usage**



**Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.**



Please detach and return with your payment

Previous balance	\$1,525.04
Current deposit	\$783.00 due by 03/03/06
Current bill	\$858.19 due by 03/03/06

**Total Amount Due**  
**\$3,166.23**

**BUWW COVERINGS**  
 4462 BOEING DR  
 ROCKFORD IL 61109-2931

Indicate amount added for Sharing: \_\_\_\_\_

\$ \_\_\_\_\_



Account: 8-12-14-3173 1

PO BOX 310  
 AURORA IL 60507-0310



Service For:  
**BUWW COVERINGS**  
**1816 MORGAN ST**  
**ROCKFORD**

Account: 8-12-14-3173 1  
 Meter Number 2993211  
 Commercial

**Energy Profile**

Average Daily Cost	
2006	\$14.95
Average Daily Therms	
2006	12.96
2005	N/A
Total Degree Days	
2006	664
2005	N/A

**Payment Information**

Previous acct. balance	2,383.23
3/03 Late Pay Charge	35.75
Past-due deposit amount	783.00

**\$3,201.98**

**Meter Reading**

Current: 21400 Actual Meter Reading - March 6, 2006  
 Previous: 21170 Estimated Meter Reading - February 16, 2006  
 Difference: 230 (18 days)  
 Conversion to Therms: 230 x 1.014 BTU Factor = 233.22 Therms

**Delivery Charges**

Monthly Customer Charge		35.89
First 90 Therms	90.00 @ .1463 =	13.17
91 - 233 Therms	143.22 @ .0817 =	11.70
Environmental Recovery Cost	233.22 @ .0029 =	.68

**\$61.44**

**Natural Gas Cost**

233.22 Therms x .8650

**\$201.74**

**Taxes**

State Revenue Tax	233.22 @ .024 =	5.60
Utility Fund Tax	263.18 @ .10 % =	.26

**\$5.86**

**Total Current Bill**

**\$269.04**

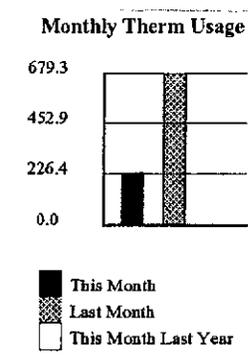
*Unfortunately, as a last resort, we recently disconnected your gas service because you failed to pay your bill. Payment of this bill in full, a deposit and possibly a reconnection fee will be required before your service can be restored. Please call our Credit Assistance Center for more information.*

*Winter natural gas prices are going up, and we want you to be prepared. Consider joining the Budget Plan to reduce the month-to-month highs and lows of your bill payments. Visit [nicorgas.com](http://nicorgas.com) for more information.*

**Total Amount Due**

Date of issue March 10, 2006

**\$3,471.02**



**Please refer to the enclosed customer newsletter or visit [nicorgas.com/gascost](http://nicorgas.com/gascost) for the latest on gas prices and ways to protect your budget from higher gas bills.**



Please detach and return with your payment

Previous amount	\$3,166.23 due now
Current amount	\$304.79 due by 03/24/06

**Total Amount Due**  
**\$3,471.02**

**BUWW COVERINGS**  
**4462 BOEING DR**  
**ROCKFORD IL 61109-2931**

Indicate amount added for Sharing: \_\_\_\_\_  
 \$ \_\_\_\_\_



Account: 8-12-14-3173 1

PO BOX 310  
 AURORA IL 60507-0310



# FINAL NOTICE PRIOR TO DISCONNECTION

IMPORTANTE

Esta noticia afecta sus derechos y obligaciones y debe traducir inmediatamente

Buww Coverings

ACCOUNT NO  
8-12-14-3173 1

This is NOTICE to you that your GAS service is subject to be DISCONNECTED on or after

February 17, 2006

To prevent interruption of your gas service, please make immediate payment of:

Past due bill(s) in the amount of \$ 1353.77  
Deposit due in the amount of \$  
TOTAL AMOUNT DUE \$ 1353.77

Any question concerning this notice should be discussed with our Customer Care credit specialist.

Please call our Credit Assistance Center (CAC) at our toll-free number.

1-888-642-6748

If service is disconnected, the total amount due must be paid before service can be re-established. A CASH DEPOSIT plus a standard RECONNECTION CHARGE may be due plus any additional charges resulting from disconnecting and reconnecting service other than at the meter. In addition, there must be a responsible person present at the time of reconnection.

In the case of master-metered buildings, TENANTS are being notified of the pending DISCONNECTION of service.

If payment of the entire past-due balance at one time will impose a severe hardship, a deferred payment arrangement may be available by contacting the Credit Assistance Center (CAC) at the telephone number shown above. (See reverse side.)

If disconnection of gas service will aggravate an existing serious illness of a permanent resident of the premises, such action can be delayed for an initial period of 30 days, and renewable for another 30 days, if the illness is certified by letter to the company from a registered physician or local Board of Health. The written certification showing the name, business address and telephone number of the certifying party shall include the name of the ill person, nature of illness and the period of time during which termination will aggravate the illness. Initial certification by a registered physician or local Board of Health may be made by telephone if written certification is forwarded within five days.

As required by Illinois law, during the months of November through March, the director of your local or county Department of Public Health or your township supervisor or your county sheriff will be notified at least 24 hours prior to the termination of your gas service.

Your service may be subject to disconnection due to a prior disconnect notice. Further billing will not nullify this NOTICE.

Nicor Gas personnel are on duty during regular office hours for the explicit purpose of hearing any complaints you may have concerning, among other things, our service, customers' bills, billing practices and deposit requirements. If your complaint is not resolved to your satisfaction, please ask to be referred to a supervisor. If the supervisor cannot help you, call the Consumer Services Division of the Illinois Commerce Commission at 1-800-524-0795. Customers using a TDD call 1-800-858-9277.

A copy of the Illinois Commerce Commission's 83 Illinois Administrative Code Part 280, rules pertaining to customer credit, customer deposits, collection activities and disconnection of service is available for your reading at our local business office. Or you can review or obtain a copy at the Illinois Commerce Commission, Consumer Services Division, State of Illinois Building, 160 North LaSalle Street, Suite C-800, Chicago, Illinois 60601-3104 or 527 East Capitol Avenue, P.O. Box 19280, Springfield, Illinois 62794-9280.

- OVER -



For  
service  
at

1816 Morgan St

Rockford IL

Date FEB 9, 2006

ACCOUNT NO.	8-12-14-3173 1
DEPOSIT AMOUNT	XXXXXXXXXX
BILL AMOUNT	\$1353.77

Buww Coverings  
4462 Boeing Dr  
Rockford IL 61109

P O BOX 310  
AURORA IL 60507-0310



08 12 14 3173 1 0001353770 0001353770 8



# City of Rockford

425 E. State Street  
Rockford, IL 61104

## Water & Rubbish Bill

This bill is due and payable upon receipt.  
Late payment ordinance 10% of total,  
After 30 Days.

Office Hours 8:00 - 5:00  
Mon - Fri 987-5700  
After Hours 987-5712  
Emergency 987-5712

Customer		Customer #	Service Address		
BUWW COVERINGS INC		81812	1814 MORGAN ST		
Bill Number	Account Number	Penalty Date	Bill Date		
61770289	110019211	10/17/2006	09/11/2006		
Present Read Date	Previous Read Date	Present Meter Read / Code	Previous Meter Reading	Usage	Charge
					80.00
MTR PURCH					
WATER TAX					4.00
Previous Balance	Credits	Adjustments	Payments	Current Charges	Amount Due
.00	-0.00	.00	.00	84.00	\$84.00

Note: If Paid After 10/17/2006 then the Amount Due will be \$ 92.40.

RUBBISH - 3RD CALENDAR QUARTER - 2006

For Properties beyond the corporate limits water service and consumption charges are doubled.  
Garbage Fee: The garbage collection fee for all one through four family dwelling units within the city of Rockford is \$33.60 per calendar quarter per residential unit. It is a flat fee.  
Please note: The inside meter and outside meter should be read annually for comparison.  
If the readings differ call us immediately at 987-5700 (Menu option 3) to insure accurate billing.

For Credit Card Payments - By Mail Only Fill in the information below and return with the bottom portion of this bill  
Visa, Master Card and Discover

Account No. 110019211

Payment Amount \$ \_\_\_\_\_

Credit Card No. \_\_\_\_\_

Expiration Date \_\_\_\_\_

CID# \_\_\_\_\_ The last 3 digits found on the Signature Line on the back of credit card.

Card Owner's Name \_\_\_\_\_

Address \_\_\_\_\_

Signature \_\_\_\_\_

City/State/Zip \_\_\_\_\_



# City of Rockford

425 E. State Street  
Rockford, IL 61104

Office Hours 8:00 - 5:00  
Mon - Fri 987-5700  
After Hours 987-5712  
Emergency 987-5712

## Water & Rubbish Bill

This bill is due and payable upon receipt.  
Late payment ordinance 10% of total,  
After 30 Days.

Customer		Customer #	Service Address			
BUWW COVERINGS INC		81812	1814 MORGAN ST			
Bill Number	Account Number		Penalty Date	Bill Date		
61797574	110019211		12/05/2006	10/30/2006		
Present Read Date	Previous Read Date	Present Meter Read / Code	Previous Meter Reading	Usage	Charge	
09/11/2006	06/26/2006	305 A	305		.00	
WTR 3/4 inch						
WATER TAX					.00	
Previous Balance	Credits	Adjustments	Payments	Current Charges	Amount Due	
84.00	-0.00	.00	84.00	.00		

Note: If Paid After 12/05/2006 then the Amount Due will be \$ .00.

### RUBBISH - 4TH CALENDAR QUARTER - 2006

For Properties beyond the corporate limits water service and consumption charges are doubled.  
Garbage Fee: The garbage collection fee for all one through four family dwelling units within the city of Rockford is \$33.60 per calendar quarter per residential unit. It is a flat fee.  
Please note: The inside meter and outside meter should be read annually for comparison.  
If the readings differ call us immediately at 987-5700 (Menu option 3) to insure accurate billing.

For Credit Card Payments - By Mail Only Fill in the information below and return with the bottom portion of this bill  
Visa, Master Card and Discover

Account No. 110019211

Payment Amount \$ \_\_\_\_\_

Credit Card No. \_\_\_\_\_

Expiration Date \_\_\_\_\_

CID# \_\_\_\_\_ The last 3 digits found on the Signature Line on the back of credit card.

Card Owner's Name \_\_\_\_\_

Address \_\_\_\_\_

Signature \_\_\_\_\_

City/State/Zip \_\_\_\_\_

✂ Detach and return the lower portion with your payment ✂



# City of Rockford

Make checks payable to:  
425 E. State Street  
Rockford, IL 61104

## Water & Rubbish Bill

Please write your BILL NUMBER on your check and enclose this portion of bill with your payment.

Bill Number	Bill Date	Account Number	Penalty Date	Amount Due
61797574	10/30/2006	110019211	12/05/2006	
				<b>Amount Paid</b>

Note: If Paid After 12/05/2006 then the Amount Due will be \$ .00.

[ ] CHANGE NAME, ADDRESS OR PHONE ONLY  
[ ] PROPERTY SALE [ ] CONTRACT SALE

10 \*\*\*\*\*AUTO\*\*SCH 3-DIGIT 6

BUWW COVERINGS INC  
4462 BOEING DR  
ROCKFORD IL 61109-2931

81812

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ Phone \_\_\_\_\_

State \_\_\_\_\_

00006042006561797574300000000000

# FINAL NOTICE PRIOR TO DISCONNECTION

IMPORTANTE

Esta noticia afecta sus derechos y obligaciones y debe traducir inmediatamente

Buww Coverings Inc

ACCOUNT NO  
66-19-74-2624 1

This is NOTICE to you that your GAS service is subject to be DISCONNECTED on or after  
January 26, 2007

To prevent interruption of your gas service, please make immediate payment of:

Past due bill(s) in the amount of \$	2,931.55
Deposit due in the amount of \$	.00
TOTAL AMOUNT DUE \$	2,931.55

**Any question concerning this notice should be discussed with our Customer Care credit specialist.  
Please call our Credit Assistance Center (CAC) at our toll-free number, 800-310-0566**

If service is disconnected, the total amount due must be paid before service can be re-established. A CASH DEPOSIT plus a standard RECONNECTION CHARGE may be due plus any additional charges resulting from disconnecting and reconnecting service other than at the meter. In addition, there must be a responsible person present at the time of reconnection.

In the case of master-metered buildings, TENANTS are being notified of the pending DISCONNECTION of service.

If payment of the entire past-due balance at one time will impose a severe hardship, a deferred payment arrangement may be available by contacting the Credit Assistance Center (CAC) at the telephone number shown above. (See reverse side.)

If disconnection of gas service will aggravate an existing serious illness of a permanent resident of the premises, such action can be delayed for an initial period of 30 days, and renewable for another 30 days, if the illness is certified by letter to the company from a registered physician or local Board of Health. The written certification showing the name, business address and telephone number of the certifying party shall include the name of the ill person, nature of illness, and the period of time during which termination will aggravate the illness. Initial certification by a registered physician or local Board of Health may be made by telephone if written certification is forwarded within five days.

As required by Illinois law, during the months of November through March, the director of your local or county Department of Public Health or your township supervisor or your county sheriff will be notified at least 24 hours prior to the termination of your gas service.

Your service may be subject to disconnection due to a prior disconnect notice. Further billing will not nullify this NOTICE.

Nicor Gas personnel are on duty during regular office hours for the explicit purpose of hearing any complaints you may have concerning, among other things, our service, customers' bills, billing practices and deposit requirements. If your complaint is not resolved to your satisfaction, please ask to be referred to a supervisor. If the supervisor cannot help you, call the Consumer Services Division of the Illinois Commerce Commission at 1-800-524-0795. Customers using a TDD call 1-800-858-9277.

A copy of the Illinois Commerce Commission's 83 Illinois Administrative Code Part 280, rules pertaining to customer credit, customer deposits, collection activities and disconnection of service is available for your reading at our local business office. Or you can review or obtain a copy at the Illinois Commerce Commission, Consumer Services Division, State of Illinois Building, 160 North LaSalle Street, Suite C-800, Chicago, Illinois 60601-3104 or 527 East Capitol Avenue, P.O. Box 19280, Springfield, Illinois 62794-9280.

- over -

**nicor**  
G A S

For  
service  
at

4462 Boeing Dr  
Rockford, IL

Date January 18, 2007

ACCOUNT NO.	66-19-74-2624 1
DEPOSIT AMOUNT	.00
BILL AMOUNT	2,931.55

Buww Coverings Inc  
4462 Boeing Dr  
Rockford, IL 61109

MORGAN BALANCE  
TRANSFERRED TO,

P O BOX 310  
AURORA, IL 60507-0310



66 19 74 2624 1 0002931558 0002931558 9



4462 Boeing Drive, Rockford IL. 61109  
 Phone (815) 962-2899 • Fax (815) 962-2897  
 Internet: [www.buww.com](http://www.buww.com) • E-mail: [info@buww.com](mailto:info@buww.com)

# FAX

To: <i>NICOR GAS</i>	From: <i>Angeles Zeilinger</i>
Attn: <i>Brandie</i>	<i>angelesz@buww.com</i>
Fax: (309) 820-8123	Pages: 37
Phone:	
Re: <i>Account No. 8-12-14-3173 1</i>	C.C:

Urgent       For Review       Please Comment       Please Reply

• Comments:

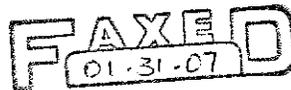
Dear Brandie:

Following Mr. Phil Zeilinger instructions, please find enclosed documentation regarding our account No. 8-12-14-3173 1 which was faxed to Kelly Lena Customer Care Service and Cheryl Boyd at Billing Quality Assurance Department as well.

Please do not hesitate to contact us in case you need additional information.

Thanks in advance for your help.

*Angeles Zeilinger*  
 ANGELES ZEILINGER  
 Accounting Department



**Illinois Commerce Commission**  
**Comment / Complaint Form**

Please fully complete the form. If you do not provide this information we will not be able to make a record of your informal complaint.

1. Name and address on utility bill or name of person applying for utility service.

Name:	BUWW Coverings Inc.
Street Address:	4462 Boeing Dr
Address (cont):	
City:	Rockford
State:	IL
Zip Code:	61109

2. Mailing address if different than billing address.

Name:	
Street Address:	
Address (cont):	
City:	
State:	
Zip Code:	

3. Telephone number at your home. Required unless you do not have a home telephone. If the telephone service was turned off by the telephone company provide the number that is turned off. If you do not have home telephone then state "no home phone".

Home Phone:	815-962-2899
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4. Daytime telephone number where you can be contacted.

Daytime Phone:	815-962-2899
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5. Name of the utility company against which you are filing comment / complaint.

Utility:	NICOR GAS
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Continued on Back

mailed 10/4/07

6. Your account number with the utility company.

Account Number:	8-12-14-31731
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7. Please indicate if type of service supplied by utility is electric, gas, telephone, water or sewer.

Please check all that apply.

Telephone	<input type="checkbox"/>	Local Service	<input type="checkbox"/>	Local Toll Service	<input type="checkbox"/>	Long Distance Service	<input type="checkbox"/>
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Electric	<input type="checkbox"/>	Alternative Services	<input type="checkbox"/>
Gas	<input checked="" type="checkbox"/>	Alternative Services	<input type="checkbox"/>

Water	<input type="checkbox"/>
Sewer	<input type="checkbox"/>

8. Description of utility complaint.

Please refer to documentation enclosed.

9. Date you contacted utility to address your concern (n/a if you simply wish to comment).

Date:	January 27 <sup>th</sup> , 2005 several more call after the initial call
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10. Description of utility company's response (n/a if you simply wish to comment).

May refer to the documents enclosed.

11. What relief you are seeking through the Illinois Commerce Commission's Consumer Services Division. Fill out this item only if seeking an informal complaint to be sent to the utility.

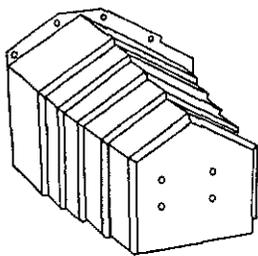
We are seeking to get help in resolving the problem of which has been going on for a very long time in regards to the transfer of balance from the other building of which we shouldn't have a balance.

12. Please indicate by checking below if you wish your opinion to be noted or a complaint sent to the utility company. Check only 1 box.

Register my Opinion/Comments	<input type="checkbox"/>
Informal Complaint sent to Utility	<input checked="" type="checkbox"/>

13. Please include documents that pertain to this matter such as bill copies, identification, etc...

**BUWW**  
COVERINGS INCORPORATED



Machine Tool Protection  
Products and Services

[www.buww.com](http://www.buww.com)

4462 Boeing Drive  
Rockford, IL USA 61109  
Tel: 815 962-2899  
Fax: 815 962-2897  
Eml: [info@buww.com](mailto:info@buww.com)

47154 Talbot Line RR-3  
St. Thomas, Ontario  
Canada N5P 3S7  
Tel: 519 765-3899  
Fax: 519 765-3898  
Eml: [sales1@bserv.com](mailto:sales1@bserv.com)

September 15, 2007

**RECEIVED**  
SEP 24 2007

Illinois Commerce Commission  
527 East Capitol Ave  
Springfield, IL. 62701  
Attn: Complaint Department  
Phone: 1-800-524-0795

Illinois Commerce Commission  
CONSUMER SERVICES DIVISION  
SPRINGFIELD OFFICE

To Whom It May Concern:

My last resource is presenting this case to you asking for your help with an old issue we have with Nicor Gas. I plead for your advice because Nicor Gas has threatened to stop the service in a different location where at the beginning of 2007 they forwarded the balance of our old and unoccupied building for years involved in this matter.

In order to explain better the situation, please find enclosed copies of our written communication we have had with Nicor Gas besides all the calls regarding this old issue that we haven't been able to resolve, bringing just frustration and despair.

Every time we have contacted Nicor Gas trying to resolve this issue and it explaining the case over and over and presenting all the facts with the purpose of supporting our complain they just tell us that we have to pay the balance, balance that in our belief and facts basically would be impossible to have had, their response has been the same, they threaten us saying the service in our current facility will be disconnected if we do not pay. They haven't done it yet even when this problem started months ago and I think they are trying to intimidate us but because the winter is coming soon I do not want to be in the jeopardy to get disconnected in our current facility.

I greatly appreciate your recommendation and in advance thank you for your time and consideration; please do not hesitate to contact me in case you may need additional information.

Sincerely,

*Philip J. Zeilinger*  
PHILIP J. ZEILINGER  
PRESIDENT  
[philz@buww.com](mailto:philz@buww.com)  
Office 815-962-2899  
Cell 815-519-8811

First in Quality, Service and Price - We Cover it All