



Nicor Gas
P.O. Box 2020
Aurora, IL 60507-2020

www.nicorgas.com/myaccount

1 888 NICOR 4U

1 888 642-6748

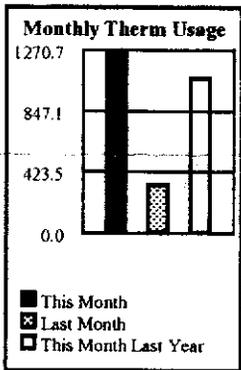
-LINDA-
01-05-08

Energy Profile

Average Daily Cost
2007 \$34.65
2006 \$6.12

Average Daily Therms
2007 42.36
2006 36.50

Total Degree Days
2007 1,105
2006 793



Visit the "My Account" section of nicorgas.com where you can conveniently:

- Pay your bill
- Sign up for email reminders, Auto Payment and Budget Plan
- Make payment arrangements
- Submit a meter read
- View your gas use history

Service For:
Buww Coverings Inc

Account 66-19-74-2624 1

Payment Information

Previous Balance 4,779.37
12/11 Payment received, Thank you! -350.53

Total Payments and Balances

\$4,428.84

General Adjustments

12/07 Unpaid Balance Returned to Provider -2,569.62

\$2,569.62cr

For gas service at the following location:

4462 Boeing Dr, Rockford

Meter Reading Meter Number 3560719

Current: 19360 Estimated Reading - December 20, 2007

Previous: 18108 Actual Reading - November 20, 2007

Difference: 1252 (30 days)

Conversion to Therms: 1252 X 1.015 BTU Factor = 1,270.78 Therms

Commercial Gas Service

Delivery Charges

Monthly Customer Charge 59.82
First 150 Therms 150 @ \$0.1329 19.94
151 - 5000 Therms 1,120.78 @ \$0.0682 76.44
Environmental Cost Recovery 1,270.78 @ \$0.002 = 2.54
Franchise Cost Adjustment .17

\$158.91

Natural Gas Cost

465.95 Therms x \$0.70 326.17
804.83 Therms x \$0.65 523.14

\$849.31

Taxes

Utility Fund Tax \$1,008.22 @ 0.1% 1.01
State Revenue Tax 1,270.78 @ \$0.024 = 30.50

\$31.51

11/21/07 Nancy collection dept. 630-388-3897

Comf# 75038004952927

KT 82651

Adjustments -Utility industrial heat

12/20 Late Pay Charge 7.49

\$7.49

Total Current Bill Amount

\$1,522.40cr

Total Amount Due

Bill Date 12/20/2007, due by 1/04/2008

\$2,906.44

CR# 10407 1/4/08 pdw/nancy

2898.91 total due now
past due \$1851.69

Please detach and return with your payment



Past due balance is \$4428.84 due now.
Current bill \$1522.40 due by 01/04/2008

amount diff because they deducted the deposit \$ total amount pd. 2900.56

14135 I AV 0.312
Buww Coverings Inc
4462 Boeing Dr
Rockford IL 61109-2931



Total Amount Due
\$2,906.44

Indicate amount added for Sharing:

\$ _____

Account 66-19-74-2624 1

PO BOX 416
AURORA IL 60568-0001



FINAL NOTICE PRIOR TO DISCONNECTION

IMPORTANTE

Esta noticia afecta sus derechos y obligaciones y debe traducir inmediatamente

Buww Coverings Inc

ACCOUNT NO
66-19-74-2624 1

This is NOTICE to you that your GAS service is subject to be DISCONNECTED on or after

December 29, 2007

To prevent interruption of your gas service, please make immediate payment of:

Past due bill(s) in the amount of \$ 146.84
Deposit due in the amount of \$ 1,359.65
TOTAL AMOUNT DUE \$ 1,506.49

**Any question concerning this notice should be discussed with our Customer Care credit specialist.
Please call our Credit Assistance Center (CAC) at our toll-free number, 800-310-0566**

If service is disconnected, the total amount due must be paid before service can be re-established. A CASH DEPOSIT plus a standard RECONNECTION CHARGE may be due plus any additional charges resulting from disconnecting and reconnecting service other than at the meter. In addition, there must be a responsible person present at the time of reconnection.

In the case of master-metered buildings, TENANTS are being notified of the pending DISCONNECTION of service.

If payment of the entire past-due balance at one time will impose a severe hardship, a deferred payment arrangement may be available by contacting the Credit Assistance Center (CAC) at the telephone number shown above. (See reverse side.)

If disconnection of gas service will aggravate an existing serious illness of a permanent resident of the premises, such action can be delayed for an initial period of 30 days, and renewable for another 30 days, if the illness is certified by letter to the company from a registered physician or local Board of Health. The written certification showing the name, business address and telephone number of the certifying party shall include the name of the ill person, nature of illness and the period of time during which termination will aggravate the illness. Initial certification by a registered physician or local Board of Health may be made by telephone if written certification is forwarded within five days.

As required by Illinois law, during the months of November through March, the director of your local or county Department of Public Health or your township supervisor or your county sheriff will be notified at least 24 hours prior to the termination of your gas service.

Your service may be subject to disconnection due to a prior disconnect notice. Further billing will not nullify this NOTICE.

Nicor Gas personnel are on duty during regular office hours for the explicit purpose of hearing any complaints you may have concerning, among other things, our service, customers' bills, billing practices and deposit requirements. If your complaint is not resolved to your satisfaction, please ask to be referred to a supervisor. If the supervisor cannot help you, call the Consumer Services Division of the Illinois Commerce Commission at 1-800-524-0795. Customers using a TDD call 1-800-858-9277.

A copy of the Illinois Commerce Commission's 83 Illinois Administrative Code Part 280, rules pertaining to customer credit, customer deposits, collection activities and disconnection of service is available for your reading at our local business office. Or you can review or obtain a copy at the Illinois Commerce Commission, Consumer Services Division, State of Illinois Building, 160 North LaSalle Street, Suite C-800, Chicago, Illinois 60601-3104 or 527 East Capitol Avenue, P.O. Box 19280, Springfield, Illinois 62794-9280.

- over -



For
service
at

4462 Boeing Dr
Rockford, IL

Buww Coverings Inc
4462 Boeing Dr
Rockford, IL 61109

Date December 21, 2007

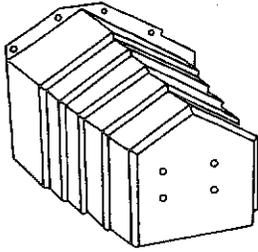
ACCOUNT NO.	66-19-74-2624 1
DEPOSIT AMOUNT	1,359.65
BILL AMOUNT	146.84

P O BOX 310
AURORA, IL 60507-0310



66 19 74 2624 1 0000146842 0001506495 9

BUWW
COVERINGS INCORPORATED



**Machine Tool Protection
Products and Services**

www.buww.com

4462 Boeing Drive
Rockford, IL USA 61109
Tel: 815 962-2899
Fax: 815 962-2897
Eml: info@buww.com

47154 Talbot Line RR-3
St. Thomas, Ontario
Canada N5P 3S7
Tel: 519 765-3899
Fax: 519 765-3898
Eml: sales1@bserv.com

January 26, 2007

KELLY LENA
GENERAL SUPERVISOR
CUSTOMER CARE SERVICE
NICOR GAS
FAX: 630-983-6755

PLEASE COPY: CHERYL BOYD
BILLING QUALITY ASSURANCE

RE: ACCOUNT 8-12-14-3173 1
1816 MORGAN STREET
ROCKFORD, IL 61102

Dear Ms. Lena:

We would like to plead for your help regarding the gas account No. 8-12-14-3173 1 from our prior company location on 1816 Morgan Street, Rockford IL 61102.

Our company moved to 4462 Boeing Drive around April 2004 and Morgan St. building had been completely empty since. This old problem started January 2005 when we received a letter dated January 20, 2005 where we were asked about the natural gas usage on Morgan St. because the meter didn't mark and scheduled an appointment for an exchange of meter on January 27'05.

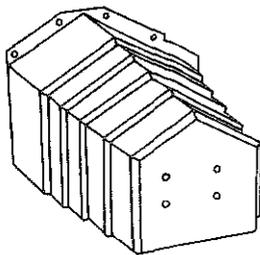
We set the heat to the minimum range to keep the water pipes and building in good conditions for a future leasing contract. When we went to check it after we received the letter, apparently the gas shut down causing the heat to go off, obviously there was no heat in the building, the water pipes and water meter were broken, there was water all over, the ceiling was partially destroyed; it was a terrible scene. Unfortunately neither Nicor Gas nor City of Rockford (Water) were assuming any kind of responsibility. After all that damage and with no budget to fix the building it was decided to leave it in those conditions until the summer.

The next bill showed the meter exchange, the prior payment and the actual meter reading Sep.29'04 to Jan. 27'05; since we usually received the gas bills for an estimate, after the meter was exchange and taken the actual reading we received a credit that was applied to the following bill.

When we received the following bill, the usage was extremely high and taking in consideration that the heat was not turned back on and the building, as I mentioned it was completely empty, it was simply impossible. This irregularity was reported with Beverly Customer Service Rep. on Jan. 02'05 and she told us to hold the bill until it was reviewed.

First in Quality, Service and Price - We Cover it All

BUWW
COVERINGS INCORPORATED



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Products and Services**

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Canada N5P 3S7
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Fax: 519 765-3898
Eml: sales1@bserv.com

We were trying to figure out the problem calling every other week, but it was really annoying that we had to explain the same over and over again. After awhile and with disagreement we sent a payment on June 02'05 for the balance on reading April 6 to May 18'05 for \$ 1,938.72 with the understanding that the investigation will continue and was requested to cancel the service; Lisa, your representative at Customer Service Department recommended us to modify the service to the minimum payment of \$54.50 a month with no usage to avoid future connection charges; as I mentioned done with Lisa on June 02'05.

After all this, the bills kept coming with usage included, on period May 18 to June 17'05 (estimated reading as usual) it was reported again to Alicia on July 05'05 and paid anyway for the amount of \$159.66. The next statement period June 17 to July 19 it happened exactly the same, we received the bill for the amount of \$152.57 (estimated reading again) and it was reported one more time with Ashley on August 19'05; we kept explaining that we changed to the minimum payment two months before and Nicor kept promising to fixing the problem right away; we paid the bill it in full one more time waiting for credits.

On the next bill period June 17 to Aug. 18'05 the credits were shown but still the charge for usage as well and the change requested for \$54.50 a month still not fixed, the balance was a credit of \$34.42.

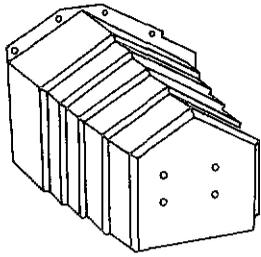
Next bill period Aug 18 to Sept. 15'05 finally came for the \$54.50; the credit was applied and a balance of \$20.07 was paid on September 27'05.

Our surprise on the next bill period Sep. 15 to Oct. 17'05 was the bill came back with usage charges and balance of \$170.64, we called, talked with Ronetta on Oct. 21, she told us do not pay the bill and she would take care of it stating Nicor will send someone out to check the meter. We called again Nov. 14'05 and spoke to Michael, and assure Nicor have us listed with monthly charge only.

On bill period Sep. 15 to Oct. 21'05 (actual reading of 0) the balance was \$ 57.07, the next one period Oct. 21 to Nov. 14'05 (actual reading 0) the balance was \$59.82, we sent a check for \$116.95 on November 18'05 bringing our balance finally to \$0.00.

Next month we received the bill period Nov. 14'05 to Dec. 16'05 with and estimated reading and a balance of \$1,355.82 and our nightmare starter over again, we reported immediately to Kathy on Dec. 26'05. We religiously continue reporting the irregularity over and over again, on January 25 with Amber, latter on, we receive a letter stating the usage was normal; we disagreed reported again to Jaime on Feb. 16'06, wants us to go to make sure nothing is on with heat in the building, it was a mysterious usage in a completely still vacant building, with no heat, not even water heater or water meter, and no gas usage at all, but Nicor kept saying we had to pay when we really overpaid more than \$2,000.00 after the pipes and water meter were broken and we did not have any heat anymore.

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Machine Tool Protection
Products and Services

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Canada N5P 3S7
Tel: 519 765-3899
Fax: 519 765-3898
Eml: sales1@bserv.com

By then it was more than a year already and enough was enough, we decided to stop payments until this mess was fixed. We could not understand how this problem was taking so long to be fixed, even when we were checked and visited by Nicor representatives on numerous occasions verifying the facility was completely empty, nobody could really help us, and we had to constantly be on the phone repeating the story over and over again, reporting a problem that Nicor seemed not to care about, and this was just wasting our time and effort.

Up to date, after a year of our last payment the balance overpasses \$3,115.00 in between the unexplained usage and late charges (not even considering the \$783.00 deposit that also was applied to the balance); an almost \$6,000.00 claim on a building still empty with no heat, or gas usage at all, how can this be possible?

Now arbitrarily and unduly Nicor transferred the outrageous balance to our account No. 66-19-74-2624 1; building on 4462 Boeing Drive Rockford, IL 61109 where we moved to since 2004, company that always had kept a clean payment history records including on our Morgan Street account before all this terrible problem and threat BUWW Coverings to shut down the gas service in this building if we do not pay the old building balance; again, how can this be possible?

I would greatly appreciate your help and assistance in solving this problem before this trouble in which I have enclosed copies to support our dispute. We would like to stop this problem before it would go to the extreme that we would need to report the case to the Better Business Bureau and request our lawyer intervention.

Sincerely,

PHILIP J. ZEILINGER
President

c.c. Christopher W. Dodson LTD
Attorney at Law

36 Pages

FAXED
01-31-07

First in Quality, Service and Price - We Cover it All

Service For:
BUWW COVERINGS
1816 MORGAN ST
ROCKFORD

Account: **8-12-14-3173 1**
 Meter Number **3964473**
 Commercial

Energy Profile

Average Daily Cost
 2004 \$13.01

Average Daily Therms
 2004 13.34
 2003 12.79

Total Degree Days
 2004 788
 2003 841

Gas costs are rising along with your usage, now is the time to visit the "My Account" section of nicorgas.com for all of your billing information and needs.

Payment Information

Previous acct. balance .55
Payment Information Balance

\$1.55

Meter Reading

Current: 12700 Estimated Meter Reading - December 16, 2004
 Previous: 12290 Actual Meter Reading - November 15, 2004
 Difference: 410 (31 days)
 Conversion to Therms: 410 x 1.009 BTU Factor = 413.69 Therms

Delivery Charges

Monthly Customer Charge 54.50
 First 150 Therms 150.00 @ .1330 = 19.95
 151 - 414 Therms 263.69 @ .0683 = 18.01
 Environmental Recovery Cost 413.69 @ .0061 = 2.52

\$94.98

Natural Gas Cost

413.69 Therms x .7206

\$298.11

Taxes

State Revenue Tax 413.69 @ .024 = 9.93
 Utility Fund Tax 393.09 @ .10 % = .39

\$10.32

Tot current bill-est

\$403.41

We've dedicated the commercial portion of our Web site to helping businesses evaluate and manage their energy use. At the "Make the Most of Your Energy Dollars" section of nicorgas.com/commercial, learn how to build a solid energy strategy, take an online energy audit and sign up for Nicor's Energy News - our monthly e-mail newsletter for businesses. Check out this valuable resource today.

Total Amount Due

Date of issue December 17, 2004

\$403.96

INVOICE NO./DESCRIPTION	INVOICE DATE	P.O. NUMBER	BATCH NUMBER	VOUCHER NUMBER	GROSS AMOUNT	DISCOUNT	NET AMOUNT
DEC 04 MORGAN	12/17/04		A3551		403.96		403.96
015431	12/24/04	Nicor Gas - NIC003					403.96
CHECK NUMBER	DATE						TOTAL AMOUNT

FORM# UBF-GSS 5000 LA/P

TO PLACE YOUR ORDER, PLEASE CALL: 1-800-367-6782
 UNITED BUSINESS FORMS, INC. HOUSTON, TEXAS 77036



January 20, 2005

Buww Coverings
4462 Boeing Dr
Rockford, IL 61109

Account 8-12-14-3173
For Service at:
1816 Morgan St
Rockford

Dear Customer:

Recent meter readings at your service address show no natural gas usage. If you have discontinued gas use, please call to close your account. If you are using gas, please call to schedule an appointment for an exchange of our meter. Arrangements for your service address can be made by dialing 888/NICOR4U (888/642-6748), then pressing 1, 2, 1.

If you do not respond to this letter, we will assume you are using natural gas and will schedule an exchange of our meter. To prevent an inconvenient interruption in your service, please contact us to either close your account or to schedule a meter exchange.

Sincerely,

Customer Care Services

*Jan 27
- TONYA*

JAN 27 11:00

CHANGE METER MORGAN

- JESSICA -

01-27-05 ASKED FOR CLAIM DEPT.



Nicor Gas
4651 Linden Road
Rockford, IL 61109-3399
Phone 815 965-9602

March 7, 2005

Buww Coverings
4462 Boeing Dr
Rockford, IL 61109

RE: Account Number: 8-12-14-3173

Dear Nicor Gas Customer,

Recently we exchanged your gas meter that was not registering your gas use. The Illinois Commerce Commission allows us to estimate billing back only 120 days, from the time of the meter exchange, to correct your billing. Consequently, you will not be billed for use prior to the 120 days.

Enclosed is the adjusted bill from September 29, 2004 through January 27, 2005. This estimated use is based on a combination of, use on the old meter and the number of degree-days in the billing time frame.

If you have any questions, please contact me at 1-888-642-6748 ext. 84-212, from 7:30 a.m. to 4: p.m., Monday through Friday.

Sincerely,

*I PAID ALL BILLS
PRIOR TO PROBLEM
WHY THEY HAVE TO
ADJUST?*

Lynda Squire
B.Q.A. Representative



City of Rockford

425 E. State Street
Rockford, IL 61104

*SUSAN
9875739*

Water & Rubbish Bill

This bill is due and payable upon receipt.
Late payment ordinance 10% of total,
After 30 Days.

Office Hours 8:00 - 5:00
Mon - Fri 987-5700
After Hours 987-5712
Emergency 987-5712

Customer BUWW COVERINGS INC		Customer # 81812	Service Address 1814 MORGAN ST			
Bill Number 60405391	Account Number 110019211		Penalty Date 03/01/2005	Bill Date 01/31/2005		
Present Read Date 01/12/2005	Previous Read Date 09/20/2004	Present Meter Read / Code 171 A	Previous Meter Reading 6	Usage 165	Charge 249.83	
WATER TAX					12.49	
Previous Balance 23.98	Credits -0.00	Adjustments .00	Payments 23.98	Current Charges 262.32	Amount Due \$262.32	

Note: If Paid After 03/01/2005 then the Amount Due will be \$ 288.55.

GARBAGE - 1ST CALENDAR QUARTER - 2005

For Properties beyond the corporate limits water service and consumption charges are doubled.
Garbage Fee: The garbage collection fee for all one through four family dwelling units within the city of Rockford is \$38.60 per calendar quarter per residential unit. It is a flat fee.
Please note: The inside meter and outside meter should be read annually for comparison.
If the readings differ call us immediately at 987-5700 (Menu option 3) to insure accurate billing.

For Credit Card Payments - By Mail Only Fill in the information below and return with the bottom portion of this bill
Visa, Master Card and Discover

Account No. 110019211

Payment Amount \$ _____

Credit Card No. _____

Expiration Date _____

CID# _____ The last 3 digits found on the Signature Line on the back of credit card.

Card Owner's Name _____

Address _____

Signature _____

City/State/Zip _____



City of Rockford

425 E. State Street
Rockford, IL 61104

Water & Rubbish Bill

This bill is due and payable upon receipt.
Late payment ordinance 10% of total,
After 30 Days.

Office Hours 8:00 - 5:00
Mon - Fri 987-5700
After Hours 987-5712
Emergency 987-5712

Table with columns: Customer (BUWW COVERINGS INC), Customer # (81812), Service Address (1814 MORGAN ST), Bill Number (61628782), Account Number (110019211), Penalty Date (03/07/2006), Bill Date (01/30/2006), Present Read Date (01/12/2006), Previous Read Date (09/21/2005), Present Meter Reading (305), Previous Meter Reading (305), Usage, Charge (.00), Previous Balance (.00), Credits (-0.00), Adjustments (.00), Payments (.00), Current Charges (.00), Amount Due (.00)

Note: If Paid After 03/07/2006 then the Amount Due will be \$.00.

GARBAGE - 1ST CALENDAR QUARTER - 2006

For Properties beyond the corporate limits water service and consumption charges are doubled.
Garbage Fee: The garbage collection fee for all one through four family dwelling units within the city of Rockford is \$33.60 per calendar quarter per residential unit. It is a flat fee.
Please note: The inside meter and outside meter should be read annually for comparison.
If the readings differ call us immediately at 987-5700 (Menu option 3) to insure accurate billing.

For Credit Card Payments - By Mail Only Fill in the information below and return with the bottom portion of this bill
Visa, Master Card and Discover

Account No. 110019211

Payment Amount \$ _____

Credit Card No. _____

Expiration Date _____

CID# _____ The last 3 digits found on the Signature Line on the back of credit card.

Card Owner's Name _____

Address _____

Signature _____

City/State/Zip _____

✂ Detach and return the lower portion with your payment ✂



City of Rockford

425 E. State Street
Rockford, IL 61104

Water & Rubbish Bill

Please write your BILL NUMBER on your check and enclose this portion of bill with your payment.

Table with columns: Bill Number (61628782), Bill Date (01/30/2006), Account Number (110019211), Penalty Date (03/07/2006), Amount Due, Amount Paid

Note: If Paid After 03/07/2006 then the Amount Due will be \$.00.

[] CHANGE NAME, ADDRESS OR PHONE ONLY
[] PROPERTY SALE [] CONTRACT SALE

10 ***AUTO**SCH 3-DIGIT 610

BUWW COVERINGS INC
4462 BOEING DR
ROCKFORD IL 61109-2931

81812

Name _____
Street _____
City _____ Phone _____
State _____

00006042006561628782700000000000



Nicor Gas
PO Box 2020
Rockford, IL 61109-2931

www.nicorgas.com/myaccount

1-888-NICOR-4U 1-888-642-6748

Service For:
BUWW COVERINGS
1816 MORGAN ST
ROCKFORD

Account: 8-12-14-3173 1
Meter Number 2993211
Commercial

Energy Profile

Average Daily Cost
2005 \$12.11

Average Daily Therms
2005 12.77
2004 N/A

Total Degree Days
2005 3038
2004 N/A

Payment Information

Previous acct. balance 403.96
Paymt rec'd, thank you -403.96
3/07 Corrected billing -512.52
Payment Information Balance

\$512.52cr

Meter Reading

Current: 13810 Meter Exchange - January 27, 2005
Previous: 12290 Actual Meter Reading - September 29, 2004
Difference: 1520 (120 days)
Conversion to Therms: 1520 x 1.008 BTU Factor = 1,532.16 Therms

Delivery Charges

Monthly Customer Charge 218.00
First 600 Therms 600.00 @ .1330 = 79.80
601 - 1532 Therms 932.16 @ .0683 = 63.67
Environmental Recovery Cost 1,532.16 @ .0060 = 9.19

\$370.66

Natural Gas Cost

1,532.16 Therms x .6820

\$1,044.93

Taxes

State Revenue Tax 1,532.16 @ .024 = 36.77
Utility Fund Tax 1,415.59 @ .10 % = 1.42

\$38.19

Tot curnt bill-correctd

\$1,453.78

Sign up for electronic funds transfer, and your monthly bill will be automatically paid from your designated bank account! No more checks, stamps or deadlines to remember. Call 1 888 Nicor4u or visit www.nicorgas.com.

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$418.00. To sign up, pay this amount with your next bill, visit nicorgas.com or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

Learn how to evaluate and manage your energy use at the "Make the Most of Your Energy Dollars" section of nicorgas.com/commercial. Build an energy strategy, take an energy audit and sign up for our monthly e-mail newsletter for businesses.

Total Amount Due

\$941.26

Date of issue March 7, 2005

Please detach and return with your payment



To avoid late pay charge, pay bill by 03/22/05

Due by: 3/22/05
\$941.26

To sign up for Budget Plan
Pay \$418.00 and check here _____

Indicate amount added for Sharing: _____
\$ _____

BUWW COVERINGS
4462 BOEING DR
ROCKFORD IL 61109-2931



Account: 8-12-14-3173 1

PO BOX 416
AURORA IL 60568-0001



08 12 14 3173 1 0000941260 0001453786 0

Service For:
BUWW COVERINGS
1816 MORGAN ST
ROCKFORD

Account: 8-12-14-3173 1
Meter Number 2993211
Commercial

Energy Profile

Average Daily Cost	
2005	\$1.89
Average Daily Therms	
2005	0.08
2004	N/A
Total Degree Days	
2005	3038
2004	N/A

Sign up for electronic funds transfer, and your monthly bill will be automatically paid from your designated bank account! No more checks, stamps or deadlines to remember. Call 1 888 Nicor4u or visit www.nicorgas.com.

Payment Information

Previous acct. balance	1,857.74
12/22 Paymt rec'd, thank you	-403.96
3/07 Corrected billing	-512.52
3/18 Corrected billing	-1,453.78
Payment Information Balance	

\$512.52cr

Meter Reading

Current:	16910	Actual Meter Reading - January 27, 2005
Previous:	16900	Actual Meter Reading - September 29, 2004
Difference:	10	(120 days)
Conversion to Therms: 10 x 1.008 BTU Factor = 10.08 Therms		

Delivery Charges

Monthly Customer Charge		218.00
First 10 Therms	10.08 @ .1330 =	1.34
Environmental Recovery Cost	10.08 @ .0060 =	.06

\$219.40

Natural Gas Cost

10.08 Therms x .6820

\$6.87

Taxes

State Revenue Tax	10.08 @ .024 =	.24
Utility Fund Tax	226.27 @ .10 % =	.23

\$.47

Tot curnt bill-correctd

\$226.74

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$311.00. To sign up, pay this amount with your next bill, visit nicorgas.com or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

Learn how to evaluate and manage your energy use at the "Make the Most of Your Energy Dollars" section of nicorgas.com/commercial. Build an energy strategy, take an energy audit and sign up for our monthly e-mail newsletter for businesses.

Account Balance

Date of issue March 18, 2005

\$285.78cr



Please detach and return with your payment

Total Amount Due
NONE

To sign up for Budget Plan
Pay \$311.00 and check here _____
 Indicate amount added for Sharing:
 \$ _____

BUWW COVERINGS
4462 BOEING DR
ROCKFORD IL 61109-2931



Account: 8-12-14-3173 1

PO BOX 416
 AURORA IL 60568-0001



Service For:
BUWW COVERINGS
 1816 MORGAN ST
 ROCKFORD

Account: 8-12-14-3173 1
 Meter Number 2993211
 Commercial

*BEVERLY
 I will hold
 bill
 UNTIL
 REVIEWED.
 04-01-05*

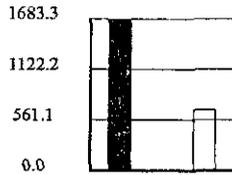
Energy Profile

Average Daily Cost
 2005 \$27.85

Average Daily Therms
 2005 33.67
 2004 22.24

Total Degree Days
 2005 1661
 2004 822

Monthly Therm Usage



■ This Month
 ▨ Last Month
 □ This Month Last Year

Sign up for electronic funds transfer, and your monthly bill will be automatically paid from your designated bank account! No more checks, stamps or deadlines to remember. Call 1 888 Nicor4u or visit www.nicorgas.com.

Payment Information

Previous acct. balance -285.78
 3/23 Earned credit @ 0.1642% -.08
Payment Information Balance

\$285.86cr

Meter Reading

Current: 18580 Actual Meter Reading - March 18, 2005
 Previous: 16910 Actual Meter Reading - January 27, 2005
 Difference: 1670 (50 days)
 Conversion to Therms: 1670 x 1.008 BTU Factor = 1,683.36 Therms

*CHANGED METER
 01-27-05*

Delivery Charges

Monthly Customer Charge 90.84
 First 250 Therms 250.00 @ .1330 = 33.25
 251 - 1683 Therms 1433.36 @ .0683 = 97.90
 Environmental Recovery Cost 1,683.36 @ .0056 = 9.43

\$231.42

Natural Gas Cost

1,683.36 Therms x .6648

\$1,119.10

Taxes

State Revenue Tax 1,683.36 @ .024 = 40.40
 Utility Fund Tax 1,350.52 @ .10 % = 1.35

\$41.75

Total Current Bill

\$1,392.27

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$427.00. To sign up, pay this amount with your next bill, visit nicorgas.com or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

Learn how to evaluate and manage your energy use at the "Make the Most of Your Energy Dollars" section of nicorgas.com/commercial. Build an energy strategy, take an energy audit and sign up for our monthly e-mail newsletter for businesses.

Total Amount Due

Date of issue March 23, 2005

\$1,106.41

Please detach and return with your payment



Current bill \$1,106.41 due by 04/06/05

Due by: 4/06/05
\$1,106.41

To sign up for Budget Plan
 Pay \$427.00 and check here _____

Indicate amount added for Sharing:

\$ _____

BUWW COVERINGS
 4462 BOEING DR
 ROCKFORD IL 61109-2931



Account: 8-12-14-3173 1

PO BOX 416
 AURORA IL 60568-0001





Nicor Gas
PO Box 3020
Aurora IL 60507-2020

www.nicorgas.com/myaccount

1-888-NICOR-4U 1-888-642-6748

Service For:
BUWW COVERINGS
1816 MORGAN ST
ROCKFORD

Account: 8-12-14-3173 1
Meter Number 2993211
Commercial

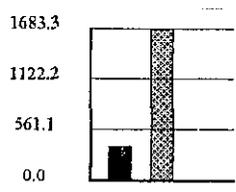
Energy Profile

Average Daily Cost
2005 \$17.65
2004 N/A

Average Daily Therms
2005 20.14
2004 N/A

Total Degree Days
2005 369
2004 N/A

Monthly Therm Usage



Legend:
 This Month (solid black)
 Last Month (dotted)
 This Month Last Year (white)

Sign up for electronic funds transfer, and your monthly bill will be automatically paid from your designated bank account! No more checks, stamps or deadlines to remember. Call 1 888 Nicor4u or visit www.nicorgas.com.

Payment Information

Previous acct. balance 1,106.41
Payment Information Balance

\$1,106.41

Meter Reading

Current: 18960 Actual Meter Reading - April 6, 2005
 Previous: 18580 Actual Meter Reading - March 18, 2005
 Difference: 380 (19 days)
 Conversion to Therms: 380 x 1.007 BTU Factor = 382.66 Therms

Delivery Charges

Monthly Customer Charge 34.52
 First 95 Therms 94.99 @ .1330 = 12.63
 96 - 383 Therms 287.67 @ .0683 = 19.65
 Environmental Recovery Cost 382.66 @ .0053 = 2.03

\$68.83

Natural Gas Cost

382.66 Therms x .6716

\$256.99

Taxes

State Revenue Tax 382.66 @ .024 = 9.18
 Utility Fund Tax 325.82 @ .10 % = .33

\$9.51

Total Current Bill

\$335.33

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$555.00. To sign up, pay this amount with your next bill, visit nicorgas.com or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

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Total Amount Due

\$1,441.74

Date of issue April 8, 2005



Please detach and return with your payment

Past due balance \$1,106.41 due now
 Current bill \$335.33 due by 04/22/05

Total Amount Due
\$1,441.74

BUWW COVERINGS
4462 BOEING DR
ROCKFORD IL 61109-2931

To sign up for Budget Plan
 Pay \$555.00 and check here _____
 Indicate amount added for Sharing: _____
 \$ _____



Account: 8-12-14-3173 1

PO BOX 416
AURORA IL 60568-0001



08 12 14 3173 1 0001441740 0000335331 0



May 27, 2005

BUWW Coverings
4462 Boeing Dr
Rockford, IL 61109

Account: 8-12-14-3173

Dear BUWW Coverings:

Recently, you had a question about your bill for service from January 27, 2005 through March 18, 2005.

This bill was for 50 days of service. This bill was based on an actual meter reading of 1858. To ensure accuracy on May 26, 2005 we sent a service person to your property to investigate. Per the service person's notes, the meter was working correctly and no gas leaks were found. The most recent reading was 1941. We show your usage to be in line with the history at this location. We show your bill to be correct.

The bills for the property have been evaluated for the past three years. Please find below an analysis of your consumption. We show your total use this year to be less than the previous year, the weather conditions were warmer and the gas supply charge was higher. A transcript of your account will be sent under separate cover for an overall view of your bills for the past three years.

Billing Period	Cubic Feet	Degree Days	Average Use per Degree Day	Average Gas Supply Charge
09/29/04 - 04/06/05	2060	5068	.40	.6728
09/17/03 - 04/19/04	3570	5507	.64	.5902
09/17/02 - 04/17/03	3190	5959	.53	

We're making a strong effort to communicate with our customers about the increased price of natural gas and also to let customers know how it will affect them.

Natural gas is a commodity that is traded on the New York Mercantile Exchange; the same way gold, silver, crops and other commodities are traded. The price is set by market demand, and there are many factors that affect that price. Weather and other conditions across the country can affect how much we pay here in the Midwest.

While the cost of natural gas on the market changes very quickly, the cost you see on your bill is the average cost of the natural gas supplies we've purchased for our customers. We're committed to providing you with reliable natural gas at the lowest possible cost. Although prices have varied more in the last few years than they have in the past, we're proud to say that we have still been able to provide our customers with some of the lowest natural gas costs in the nation.

If you have further questions, please contact our Customer Care Department at 1-888-642-6748.

Sincerely,

Cheryl Boyd
Nicor Gas - Billing Quality Assurance

*LISA 06.02.05
5450*

630 983 6755 CS FAX



Nicor Gas
 P.O. Box 2020
 Aurora, IL 60507-2020

www.nicorgas.com/myaccount

1 888 NICOR 4U 1 888 642-6748

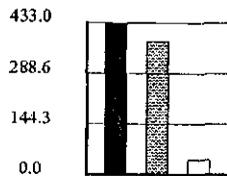
Service For:
BUWW COVERINGS
1816 MORGAN ST
ROCKFORD

Account: 8-12-14-3173 1
 Meter Number 2993211
 Commercial

Energy Profile

Average Daily Cost	
2005	\$11.07
Average Daily Therms	
2005	10.31
2004	1.39
Total Degree Days	
2005	457
2004	219

Monthly Therm Usage



■ This Month
 ▨ Last Month
 □ This Month Last Year

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Payment Information

Previous acct. balance	1,441.74
4/06 Late Pay Charge	16.60
4/22 Late Pay Charge	15.54

Payment Information Balance

\$1,473.88

Meter Reading

Current: 19390 Actual Meter Reading - May 18, 2005
 Previous: 18960 Actual Meter Reading - April 6, 2005
 Difference: 430 (42 days)
 Conversion to Therms: 430 x 1.007 BTU Factor = 433.01 Therms

Delivery Charges

Monthly Customer Charge		76.30
First 210 Therms	210.00 @ .1330 =	27.93
211 - 433 Therms	223.01 @ .0683 =	15.23
Environmental Recovery Cost	433.01 @ .0045 =	1.95

\$121.41

Natural Gas Cost

433.01 Therms x .7681

\$332.59

Taxes

State Revenue Tax	433.01 @ .024 =	10.39
Utility Fund Tax	454.00 @ .10 % =	.45

\$10.84

Total Current Bill

\$464.84

If you have already mailed your payment, thank you. If not, please send it today to avoid further credit action. Or, call us at 1 800 310-0566 to discuss payment arrangements. Bills that are 30 days past due and over \$100 will be reported to a credit bureau, which may adversely affect your ability to obtain credit.

Learn how to evaluate and manage your energy use at the "Make the Most of Your Energy Dollars" section of nicorgas.com/commercial. Build an energy strategy, take an energy audit and sign up for our monthly e-mail newsletter for businesses.

Total Amount Due

Date of issue May 20, 2005

\$1,938.72

BUWW COVERINGS INCORPORATED

15932

June 1, 2005

Nicor Gas

Vendor ID : NIC003

Amount : \$2,329.71

Check Number : 15932

Invoice No.

Invoice Date

Invoice Amount

Discount Taken

Amount Paid

MAY'05 BOEING

05/23/05

\$390.99

\$0.00

\$390.99

MAY'05/ MORGAN

05/18/05

\$1,938.72

\$0.00

\$1,938.72

Total:

\$2,329.71

\$0.00

\$2,329.71

LMP12

WP CHECK

Service For:
BUWW COVERINGS
 1816 MORGAN ST
 ROCKFORD

Account: **8-12-14-3173 1**
 Meter Number 2993211
 Commercial

Energy Profile

Average Daily Cost	
2005	\$2.72
Average Daily Therms	
2005	1.01
2004	1.39
Total Degree Days	
2005	31
2004	219

Payment Information

Previous acct. balance	1,938.72
6/06 Service charge	40.00
6/03 Late Pay Charge	37.92
Paymt rec'd, thank you	-1,938.72
Payment Information Balance	

\$77.92

Meter Reading

Current: 19420 Estimated Meter Reading - June 17, 2005
 Previous: 19390 Actual Meter Reading - May 18, 2005
 Difference: 30 (30 days)
 Conversion to Therms: 30 x 1.007 BTU Factor = 30.21 Therms

Delivery Charges

Monthly Customer Charge		54.50
First 30 Therms	30.21 @ .1330 =	4.02
Environmental Recovery Cost	30.21 @ .0045 =	.14

\$58.66

Natural Gas Cost

30.21 Therms x .7373

\$22.27

Taxes

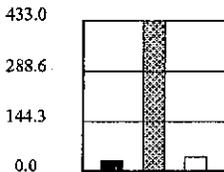
State Revenue Tax	30.21 @ .024 =	.73
Utility Fund Tax	80.93 @ .10 % =	.08

\$.81

Tot current bill-est

\$81.74

Monthly-Therm Usage



This Month
 Last Month
 This Month Last Year

Sign up for electronic funds transfer, and your monthly bill will be automatically paid from your designated bank account! No more checks, stamps or deadlines to remember. Call 1 888 Nicor4u or visit www.nicorgas.com.

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$530.00. To sign up, pay this amount with your next bill, visit nicorgas.com or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

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Total Amount Due

Date of issue June 20, 2005

\$159.66

*pay 7/5/05
 # 186957210
 Alicia*



Please detach and return with your payment

Current bill \$159.66 due by 07/05/05

Due by: 7/05/05
\$159.66 *HP fee*

To sign up for Budget Plan 160.66
 Pay \$530.00 and check here _____

Indicate amount added for Sharing: _____
 \$ _____

BUWW COVERINGS
 4462 BOEING DR
 ROCKFORD IL 61109-2931



Account: 8-12-14-3173 1

PO BOX 416
 AURORA IL 60568-0001



July 5, 2005

Nicor Gas

Vendor ID : NIC003

Amount : \$160.66

Check Number : 70505

Invoice No.

Invoice Date

Invoice Amount

Discount Taken

Amount Paid

M-JUNE'05

06/17/05

\$160.66

\$0.00

\$160.66

Total:

\$160.66

\$0.00

\$160.66

*875
5 YEARS*

Service For:
BUWW COVERINGS
1816 MORGAN ST
ROCKFORD

Jaime 8/10

Account: 8-12-14-3173 1
Meter Number 2993211
Commercial

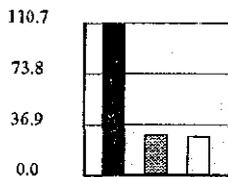
Energy Profile

Average Daily Cost
2005 \$4.77

Average Daily Therms
2005 3.46
2004 0.96

Total Degree Days
2005 2
2004 55

Monthly Therm Usage



This Month
 Last Month
 This Month Last Year

Sign up for electronic funds transfer, and your monthly bill will be automatically paid from your designated bank account! No more checks, stamps or deadlines to remember. Call 1 888 Nicor4u or visit www.nicorgas.com.

Payment Information

Previous acct. balance 159.66
Paymt rec'd, thank you -159.66

Meter Reading

Current: 19530 Actual Meter Reading - July 19, 2005
Previous: 19420 Estimated Meter Reading - June 17, 2005
Difference: 110 (32 days)
Conversion to Therms: 110 x 1.007 BTU Factor = 110.77 Therms

Delivery Charges

Monthly Customer Charge 54.50
First 111 Therms 110.77 @ .1330 = 14.73
Environmental Recovery Cost 110.77 @ .0045 = .50

Natural Gas Cost

110.77 Therms x .7225

Taxes

State Revenue Tax 110.77 @ .024 = 2.66
Utility Fund Tax 149.76 @ .10% = .15

Total Current Bill

\$69.73

\$80.03

\$2.81

\$152.57

Our Budget Plan can even out the seasonal highs and lows of your gas bill by spreading your payments over 12 months. Your recommended Budget Plan amount is \$570.00. To sign up, pay this amount with your next bill, visit nicorgas.com or call 1 888 Nicor4u (1 888 642-6748). Keeping your account current will help you maintain a good credit rating as it is Nicor's policy to report significant late payments to a credit bureau.

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Total Amount Due

Date of issue July 22, 2005

\$152.57

*Billing 8/10
Ashley 8/10
57.50 monthly
carbide
replaced meter
- 1/2005
- 1/2004
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