

For Commission Use Only:
Case: 07 0666

OFFICIAL FILE ILLINOIS COMMERCE COMMISSION NORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): THIRSIKA RASBERY

Against (Utility name): People GAS

As to (Reason for complaint) Paying the tentant's GAS in the my building - Tentant failed to turn the GAS on his NAME, & people GAS failed to cut the GAS off

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7754 S. RIDGELAND CHICAGO IL 60649

The service address that I am complaining about is 4529 S. VINCENTES CHICAGO IL 60653

My home telephone is (773) 580-8504

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 978-5367

My e-mail address is PATRICIA.RASBERY@comcast.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) People GAS + ENERGY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
I only receive the Administrative portion of 07 83 ILLINOIS Administrative Code - The tenant should pay his GAS BILL -

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been resolved? Yes No

CHIEF CLERK'S OFFICE
2007 DEC 14 11:10:32
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See Attachment

Please clearly state what you want the Commission to do in this case:

I want the people GAS billed Robert Hester for the GAS bill he incurred in the amount of 350.00

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/11/07
(Month, day, year)

Complainant's Signature: Patricia Kerber

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

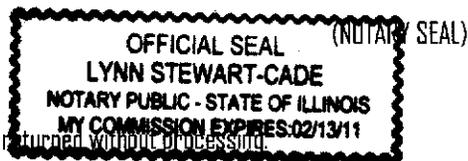
A notary public must witness the completion of this part of the form.

I, Patricia Kerber, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12-11-2007

Lynn Stewart-Cade
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Patricia Rasberry
12/10/07

People Gas

Account No. 550014136056

In July 2007, Blanc called me to request information over the phone about my property at 4529 S. Vincennes. It was her understanding that gas was used and no name has assigned to the usage. I told her that I would call her back.

I called People Energy sometime in 2005, requesting information concerning the Robert Hester, I want to know, was the funds he was allowed to retain was used for the purpose intended, and the amount that he was paying. My concern was that, Chac was paying \$717.00 and his amount was 216.00, which he was required to pay to me, but allowed to pay his gas Bill Mr. Ryan's lawyer which was the previously owner, stated that in order to satisfaction the Lease agreement, then I could allow him, Mr. Hester to keep the \$216.00, and it should ~~use~~ ^{be used} it to pay his Energy bill.

The same day I visited the tenant to let him know that gas been used and the gas was not turned on in his name. I explained to him that I would be providing the People Energy with his name and phone number.

The same day I called Blanc the same day or the next day and she never returned my call. Therefore I left Robert Hester's information on her phone and fax it to her.

About 15 days later I received a bill for the basement apartment in the amount of \$3,500.00.

I called explaining again that Mr. Hester was living in the apartment and I again provided a copy of the lease, and when I purchased the building, which was November 1, 2005, and A copy of the check stubs from CHAC, showing that they paid his rent and he was residing in the apartment.

In September they added the bill to my home address account and was planning to disconnect my account by September 24, 2007 for non payment of Mr. Hester's gas bill.