

Commonwealth Edison Company
Determination of the Direct Access Service Request (DASR) Fees (Split Load by Meter)

Process Description	Time to Process (minutes)	Processor	Equivalent Hourly Rate	Cost of Processing (\$'s)
	(A)		(B)	(C)=(A)/60*(B)
Receive split load DASR request in correction bin	5	Enrollment Specialist	\$51.83	\$4.32
Verify split load DASR info with contract and expiration date	5	ARES Account Manager	\$69.89	\$5.82
Verify PPO contract with Retail Rates Department	15	Enrollment Specialist	\$51.83	\$12.96
Verify account information from contract	15	Enrollment Specialist	\$51.83	\$12.96
Process enrollment in AIBS from correction bin & release AIBS split load DASR w/ specific code	10	Enrollment Specialist	\$51.83	\$8.64
Process WFM ticket in CIMS	5	Enrollment Specialist	\$51.83	\$4.32
Account setup in CIMS	10	Enrollment Specialist	\$51.83	\$8.64
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
			Total Cost:	\$57.66
			Split Load DASR Fee (By: % and First Through the Meter):	\$58

Assumptions:

Equivalent Hourly Rate of Salaried Management Personnel:

Enrollment Specialist \$29.96/hr (85th percentile of E01 Salary Grade)		
Includes a 73% adjustment to include benefits	\$	51.83
ARES Account Manager = \$ 40.40 (53rd percentile of E3 Salary)		
Includes a 73% adjustment to include benefits	\$	69.89

Key for Abbreviations:

AIBS = ARES Information Billing System
 ARES = Alternative Retail Electric Supplier
 CIMS = Customer Information Management System
 DASR = Direct Access Service Request
 EDI = Electronic Data Interchange
 PPO = Power Purchase Option
 WFM = Work Flow Management

Commonwealth Edison Company
Determination of the Direct Access Service Request (DASR) Fees (Split Load by Meter)

Process Description	Time to Process (minutes)	Processor (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
Process Description	(A)		(B)	(C)=(A)/60*(B)
Receive split load DASR request in correction bin	5	Enrollment Specialist	\$51.83	\$4.32
Call new supplier to identify required changes	10	ARES Account Manager	\$69.89	\$11.65
Verify information from new supplier	10	Enrollment Specialist	\$51.83	\$8.64
Complete paper work to hand off to account setup process	10	Enrollment Specialist	\$51.83	\$8.64
Enrollment in AIBS from correction bin to enroll service point	10	Enrollment Specialist	\$51.83	\$8.64
CIMS overnight process to add service points to AIBS eligibility table	n/a	CIMS		
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
Set up separate Service Points in CIMS (10 mins each/avg of 2 meters)	20	Bill Adjustment Clerk	\$48.08	\$16.03
Move identified meters to new service points in CIMS (4 mins a meter moved/avg of 10 meters)	40	Bill Adjustment Clerk	\$48.08	\$32.05
Set Rate flags in CIMS	2	Bill Adjustment Clerk	\$48.08	\$1.60
Notify originator of account setup completion	5	Bill Adjustments Clerk	\$48.08	\$4.01
		Total Cost		\$95.58
		Split Load DASR Fee (By Meters):		\$96

Notes:

Equivalent Hourly Rate of Salaried Management Personnel:

Enrollment Specialist \$29.96/hr (85th percentile of E01 Salary Grade)
Includes a 73% adjustment to include benefits

\$51.83

ARES Account Manager = \$ 40.40 (53rd percentile of E3 Salary Grade)
Includes a 73% adjustment to include benefits

\$69.89

Bill Adjustment Clerk \$31.02/hr
Includes a 55% adjustment to include benefits

\$48.08

Key for Abbreviations:

AIBS = ARES Information Billing System
ARES = Alternative Retail Electric Supplier
CIMS = Customer Information Management System
DASR = Direct Access Service Request
EDI = Electronic Data Interchange
PPO = Power Purchase Option
WFM = Work Flow Management