

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Camille P. Schover

Against (Utility name): Commonwealth Edison CO

As to (Reason for complaint) Power Failures excessive. Service restored to other neighbors as much as 26 hours before the 12 homes involved.

Holidays - i.e. Mothers Day, Thanksgiving in the past have destroyed family gatherings. In 1997 22 outages were recorded.
in Chicago Illinois.

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE
2007 NOV 15 1 P 2:54
neighborhood homes

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7042 N. HIAWATHA AVE

The service address that I am complaining about is 7042 N. HIAWATHA AVE + 11 neighboring homes

My home telephone is 773 763 6070

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773 763 6070

My e-mail address is cschover@att.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Co (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Part 411 83-11. ADMIN PART 280.50(a), 280.70(a)
Power Failures in 2007 & to date. End of Circuit problems have plagued us for over 20 years.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- Power Outages for more than 20 years, excessive for 12 homes.
- Restoration of Power is later than all others in community
- 8 outages in 2007
- 22 outages in 1997
- Destroyed Holiday events: ie 4 hours on Thanksgiving
- Quality of life & Home Value ^{Concerns} 2 hours or longer on Mother's Day

Please clearly state what you want the Commission to do in this case: We want Commonwealth Edison to put our 12 homes on a circuit that will stop the power outages.

We want them to upgrade equipment and stop blaming trees alone. Trimming Trees has never checked or solved our problems.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Nov. 8, 2007
(Month, day, year)

Complainant's Signature: Camille R. Schurer

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, CAMILLE R. SCHURER, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Camille R. Schurer
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11/8/2007

Sandra A. Minervini
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.