

**Illinois Bell Telephone Company
Application for State-Issued
Authorization to Provide Video Service**

Affidavit of Paul La Schiazza

**Exhibit 7
Attachment 7-4
Part 4**

Learn More

High-speed convenience without wires. All throughout your house!

WHAT DOES "NETWORKING" MEAN?

Your AT&T U-verse network is simply two or more computers, printers, and other devices connected at lightning-fast speeds by wiring and radio signals in a wireless network. This network allows all of your computers and the devices connected to them to communicate with each other. Sound difficult? It's not.

WHAT IS A WIRELESS GATEWAY?

Your new home network is powered by a wireless networking Residential Gateway. The Wireless Gateway uses 802.11g wireless technology to send information from one connected device to another. That means wireless computers do not need to be connected using any wires or cables, and can be located almost anywhere in the home (radius of up to 150 feet indoors). You can move wireless computers around, even surf the Net from outside (radius of up to 300 feet outdoors).

CONTINUE AT&T U-VERSE WIRELESS CONVENIENCE WHEN YOU LEAVE HOME

With connection speeds much faster than dial-up, AT&T Wi-Fi lets you send email, watch streaming video, listen to favorite songs, and more, on the go. To learn about AT&T Wi-Fi, visit attwifi.com

HOW DOES AT&T WI-FI SERVICE WORK?

AT&T Wi-Fi hot spots will work with most Wi-Fi-enabled devices, such as laptop computers, Wi-Fi-enabled cell phones, and personal digital assistants (PDAs). Most new laptop computers and PDAs include Wi-Fi technology. If a device doesn't include Wi-Fi functionality, you can learn more about wireless adapters at sbcdslstore.com

AT&T WI-FI CONNECTION SOFTWARE

Our software automatically detects and connects to available networks while you're on the road, at the office, or at home by scanning for Wi-Fi (wireless fidelity) and cellular data networks. Its integrated location finder also provides information on available AT&T Wi-Fi hot spots and the latest Wi-Fi security techniques.

Note: Find hot spots, get more details, and download free software at attwifi.com

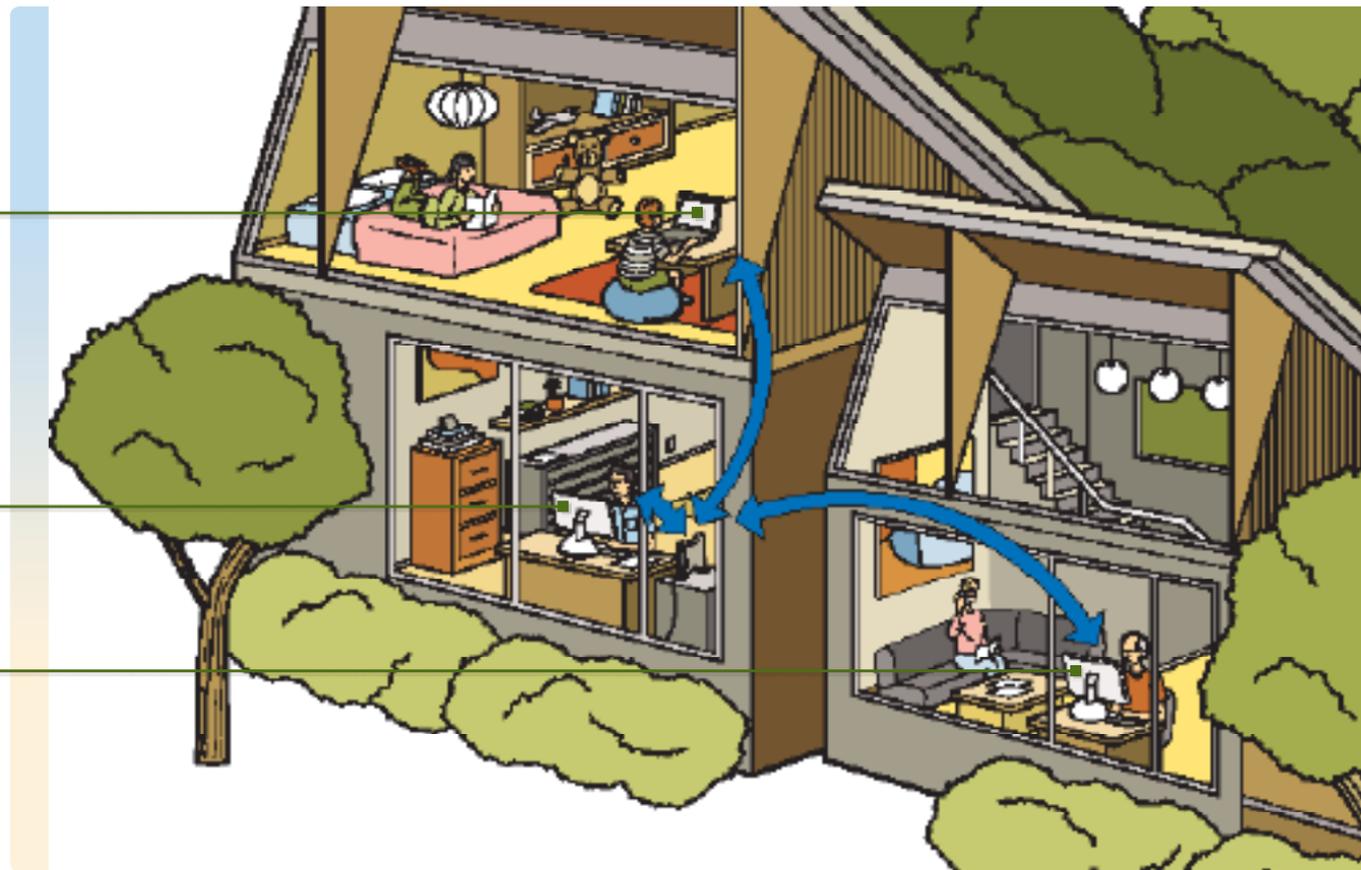
have the adapters and filters you need to connect e computers to your wireless home network.

ry computer you want to connect to your home network needs a working adapter. You can order two types of networking adapters— wireless and Ethernet—at sbcdslstore.com. Need help selecting the right adapter for your home network? Visit sbcdslstore.com and follow the prompts. Or call us at 1-800-861-2974.

Share digital music, photos, and games with any networked computer in your home.

You can shop online while your spouse plans a family vacation at the same time!

Surf the Net for real estate and stocks. Talk on the phone without interfering with online activities.



Learn More

Here we answer questions about your AT&T Yahoo! High Speed Internet.

Frequently Asked Questions

? Where can I get information about email services and setup?

See p. 48 for details on all of your AT&T Yahoo! Mail services.

? Does my AT&T Yahoo! High Speed Internet membership let me create sub accounts?

Yes. You can create up to 10 sub accounts, each with up to 2GB of storage space. Find out how to create and manage your sub accounts on p. 48.

? Can I personalize my AT&T Yahoo! homepage?

Yes. AT&T Yahoo! High Speed Internet was developed to deliver a flexible, personalized experience. Check out the tools at your disposal on p. 49.

? What safety features are available with my service?

You get firewall protection software, email virus protection, pop-up blocker, parental controls, and spam filtering. Please see p. 47 for more details.

? How do I import/export bookmarks to and from my new browser?

For instructions, visit help.yahoo.com/help/us/sbc/browser/browser-04.html

? Does Outlook sync with AT&T Yahoo! Mail inboxes/calendars/address books?

Yes. Simply follow the instructions in Outlook for exporting data.

? Can I use Internet Explorer or Netscape with the AT&T Yahoo! Browser?

Yes. Using the AT&T Yahoo! Browser does not preclude you from using other browsers.

? How do I contact customer service?

If you have questions, we're here to help. You can call us 24 hours a day at 1-800-ATT-2020.

? Can I still use my DSL modem or AT&T Wireless Gateway with AT&T Yahoo! High Speed Internet?

No. Please do not attempt to connect your previous equipment to your new service. Your previous equipment contains different technology that may not be compatible with your new service.

Additional ways to get help are listed on p. 3

Troubleshooting Guide

NOT ABLE TO CONNECT TO THE INTERNET?

> Check to see if the Gateway's Broadband and Service indicator lights are solid green. If not, please contact Customer Care at 1-800-ATT-2020 for assistance.

> Ensure there is a coaxial, data phone, or Ethernet cable connected from the wall jack to the Residential Gateway broadband port.

> Check that your Residential Gateway is correctly connected to your computer. Please make sure that either the Ethernet cable or the USB cable is plugged into your computer and Residential Gateway, depending on which you are using.

> Unplug your Residential Gateway from the wall or from the back of the Gateway, wait 10 seconds, and plug it back in. Then reboot your computer.

> Ensure you have a working Ethernet card installed if you are connecting via the Ethernet port on your computer. If your computer doesn't have an Ethernet card, you can order one from the AT&T equipment store at uverse.att.com (or call 1-800-861-2974), or visit a computer store to purchase one. Follow the manufacturer's instructions to install your Ethernet card, and then continue with your installation.

> Check for electromagnetic interference (EMI), a form of interference generated by electrical activity. Any electrical device can generate some form of EMI. Excessive amounts of EMI can adversely affect your service. In some cases, it may even prevent the broadband service from working.

> It is important to make sure that the Residential Gateway and telephone lines are placed in such a way as to minimize this interference. The following are a few of the possible causes of EMI on your broadband service:

- A halogen desk lamp, computer monitor, stereo speakers, or television set placed near the Residential Gateway or the telephone line
- Any electrical dimmer switch
- Some 900MHz cordless telephones
- Running the telephone line parallel to an AC power cord for more than a few inches

If these tips don't solve the problem, call 1-800-ATT-2020 for further assistance.

How much speed do you need?

AT&T U-verse service offers download speeds from up to 1.5Mbps to up to 6.0Mbps. Call us for details or visit uverse.att.com

Don't forget AT&T Yahoo! online help.

The AT&T Yahoo! Help Site offers answers to your most common questions. You'll find support and tutorials on Internet security, Web mail and email, premium services, and more at help.sbcglobal.net



Did you know? You'll get a discount
when you combine AT&T U-verse service
with qualifying AT&T services, p. 60

U-personalize

We built AT&T U-verse service for you. Through the power of the Internet and wireless technologies, your new service offers a flow of innovation and entertainment for your home. And this is just the start! When you're part of AT&T U-verse, your benefits will continue to grow.

Questions? Call us! 1-800-ATT-2020.

Turn the page to see your AT&T U-verse package options | Learn more at uverse.att.com

U-personalize

AT&T U-verse has more options for you. Combine services and save!

Want to see your favorite channels first in the guide?

It's easy to select the channels you want to appear at the top of the *guide* screen.

Learn more on p. 24

AT&T U-verse service offers five TV packages and three high-speed Internet options—plus you'll receive additional discounts when you add AT&T U-verse VoiceSM (coming in 2007!) and Cingular Wireless[®] together on one bill.

U-200 TV PACKAGE INCLUDES:

- > Approximately 190 digital TV channels
- > DVR and up to three receivers
- > Digital music channels
- > Video on Demand, instant channel changing

U-300 TV PACKAGE INCLUDES:

- > Approximately 240 digital TV channels including everything in U-200
- > DVR and up to three receivers
- > Digital music channels
- > Video on Demand, instant channel changing

INCLUDED! PREMIUM MOVIE PACKAGE

31 premium movie channels of Showtime[®], The Movie Channel[™], Starz[®], FLIX[®] & Encore[®]

U-400 TV PACKAGE INCLUDES:

- > Approximately 300 digital TV channels including everything in U-300
- > DVR and up to three receivers
- > Digital music channels
- > Video on Demand, instant channel changing

INCLUDED! HBO[®] & CINEMAX[®] PACKAGE

18 premium movie channels from HBO, Cinemax & U-300 premium movie channels

INCLUDED! THE SPORTS PACKAGE

Fox College Sports, The All Soccer Network Go!TV (English) & much more

U-100 TV PACKAGE INCLUDES:

- > Approximately 100 digital TV channels and one TV receiver

U-FAMILY TV PACKAGE INCLUDES:

- > Approximately 50 digital family-friendly TV channels, DVR & up to three receivers

PICK THE INTERNET SPEED YOU NEED.

Our most popular AT&T U-verse service includes AT&T Yahoo! High Speed Internet Express, but we offer three options which all include free wireless home networking plus over \$150 in free features other providers charge you for. Choose from:

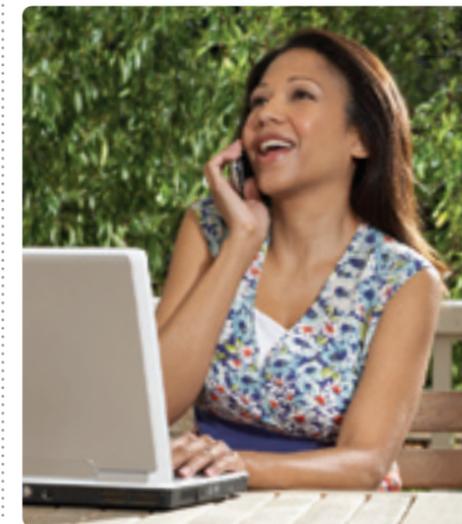
- > **Express:** upstream speeds up to 1.0Mbps and downloads up to 1.5Mbps let you quickly access music, stream video, receive and send large emails, and more.
- > **Pro:** up to double the speed of Express with downloads up to 3.0Mbps (upstream speeds up to 1.0Mbps).
- > **Elite:** blazing downloads up to 6.0Mbps are optimum for gamers, when you host your own Web site, or if you simply like being online at top speed (upstream speeds up to 1.0Mbps).

AT&T U-VERSE VOICE COMING IN 2007!

AT&T U-verse Voice service offers top value including a package of favorite and exciting new calling features—plus you use your current home phone. AT&T U-verse MessagingSM lets you access all your home phone and Cingular Wireless[®] messages in one place by PC or telephone. AT&T U-verse Central lets you easily manage your account online for more convenience and control. Customers subscribing to both AT&T U-verse TV and AT&T U-verse Voice are provided an added feature, U-verse Caller ID, which allows Caller ID notifications to appear on your TV screen.

- > **AT&T U-verse Voice Unlimited** provides unlimited calling within the U.S. and to Canada, Puerto Rico, the U.S. Virgin Islands, Guam, and the Northern Marianas.

- > **AT&T U-verse Voice 500** provides 500 minutes of calling each month within the U.S. and to Puerto Rico, the U.S. Virgin Islands, Guam, and the Northern Marianas.

**Control your DVR from your PC!**

AT&T U-verse service includes Web remote access to your DVR and onscreen guide, which allows you to record shows when you're not at home. Learn more on p. 14

Add Cingular Wireless[®] and AT&T U-verse Voice

Because Cingular Wireless[®] is part of the AT&T family, only AT&T gives you recurring monthly discounts when you bundle Cingular Wireless[®] with AT&T U-verse service on one convenient bill. Call us to learn more about additional bundle discounts when you add Cingular Wireless[®] and AT&T U-verse Voice, available in your area in 2007 (more details on p. 61).

U-personalize

Share the magic of great TV with additional programming choices.

**HBO® PREMIUM MOVIE PACKAGE**

Nine channels of award-winning original movies and series, Hollywood hits, world championship boxing and sports programming, cutting-edge comedy, documentaries, and big events.

CINEMAX® PREMIUM MOVIE PACKAGE

Nine channels of the biggest variety of movies with first-run theatrical premieres, top box office releases, and movie favorites.

SHOWTIME® PREMIUM MOVIE PACKAGE

10 channels of exclusive Hollywood hits, breakthrough originals series, championship boxing, family programming, special events, documentaries, and more.

THE MOVIE CHANNEL™ PREMIUM PACKAGE

Four channels of exclusive feature films, 24 hours a day! The Movie Channel is the channel for movie lovers.

STARZ® PREMIUM MOVIE PACKAGE

Nine channels of exclusive Hollywood hits, all the time. Starz on Demand included with subscription to Starz.

ENCORE® PREMIUM MOVIE PACKAGE

Eight channels provide the greatest selection of movies you want to see again and again. Encore theme channels include Action, Love, Mystery, Westerns, Drama, and WAM. Encore on Demand included with subscription.

DIGITAL MUSIC CHANNELS INCLUDED FREE

Listen to the music you want to hear—everything from rock, hip-hop, and reggae to easy listening, classical, country, and show tunes, with uninterrupted, commercial-free digital music from your AT&T U-verse service.

AT&T U-verse comes with HDTV!

Your AT&T U-verse service comes with HD-ready receivers. If you have an HD-ready TV, all you have to do is add AT&T U-verse HD Technology service to have access to a variety of channels in our ever-growing channel lineup. Order a premium movie package for even more HD programming. **Learn more on p. 14**

Combine & save on premium movie packs.

You'll save when you combine premium movie packages. We offer an 18-channel HBO and Cinemax package and a 31-channel Showtime, The Movie Channel, Starz, Encore & FLIX® package. Call us!

THE SPORTS PACKAGE

This package includes Fox College Sports, The Sportsman Channel, The All Soccer Network Go!TV (English), HorseRacing TV, TVG Interactive Horseracing Network, Fox Sports en Español (English), and more.

PAQUETE ESPAÑOL

Spanish-language package including Toon Disney en Español, Discovery Kids en Español, ESPN Deportes, Fox Sports en Español, and more featuring novelas, movies, news, sports, talk shows, and children's programming.

MORE PROGRAMMING PACKAGES

Ask us about international programming packages and adult programming options.

HUGE VIDEO ON DEMAND LIBRARY

From kids' shows and music videos to sports and hit films, our expanding AT&T U-verse Video on Demand library has more of the programming you want to watch!

Your member benefits

Thank you for joining AT&T U-verse. Membership benefits include free updates to your AT&T U-verse service capabilities and special offers highlighted in your monthly entertainment guide and email newsletter. As this exciting digital world evolves, we'll take you there at your pace, together.

U-GUIDE ENTERTAINMENT MONTHLY

Your free monthly entertainment guide provides a sneak peek at new shows and films on AT&T U-verse TV channels, premium movie channels, Video on Demand, and Pay Per View. Plus there's a current channel lineup listing on the inside back cover.

**REFER FRIENDS AND FAMILY & EARN REWARDS**

Receive up to \$599 on an AT&T Visa® Gift Card when people you refer sign up. Earn \$50 every time someone you refer returns to AT&T local phone service, and \$25 each for:

- > AT&T U-verse TV
- > AT&T Yahoo! High Speed Internet U-verse Enabled
- > Cingular Wireless® service
- > AT&T Long Distance service
- > AT&T local service (when ordered online)

Visit att.com/rewards4u to get your referral code today.

You have an **entire video store under your thumb.** Press **video on demand** on your remote to see hundreds of on-demand video and movie titles. Learn more on p. 32



Sample bill/pricing for illustrative purposes only.

AT&T U-verse billing made easy.

The numbers below correspond to numbers on the image at left.

1 The boxes across the top of your statement (left to right) show your previous balance, payments received to date, credits and adjustments, past-due balance, current charges, and amount due.

2 This section, titled “AT&T U-verse Services—Monthly Recurring Charges,” shows your primary services listed individually, any bundle discounts, and your current total monthly charges billed one month in advance. If you have a premium movie package or other subscription service, those monthly charges will appear in a later section of the bill.

3 Totals of non-monthly charges are shown here and include prorated charges for added or dropped services during the billing period, one-time charges, usage charges (Video on Demand rentals, etc.), credits and adjustments, total fees, and taxes.

4 If paying by mail, return this portion with your payment.

Questions? Press **video on demand** to access *Help on Demand*, then watch “Understand Your Bill,” or you can visit uverse.att.com

Online ease: AT&T My U-verse Account

Save time and money! Manage your AT&T U-verse services online. Take a tour of this free benefit at uverse.att.com

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Record your important information here for easy reference.

GENERAL INFORMATION

Date

Customer Name on Account

Account Number

Technician Name

Technician Code

U-VERSE PRODUCTS INSTALLED

High-Speed Internet Speed

U-verse Television Package

Premium Movie Channels

Additional Genres

of Receivers

RESIDENTIAL GATEWAY INFORMATION

Manufacturer

SSID #

WEP Key #

Router Access Address

For your security, please record any account passwords separately and keep them in a safe place.

CUSTOMER CARE INFORMATION

> **Video Channel:** tune your TV to Channel 411

> **Online Help:** uverse.att.com

> **Customer Care Information:** 1-800-288-2020



AT&T Uverse

click: uverse.att.com call: 1-800-ATT-2020

ATT62620430

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