

Exhibit 3

Exhibit 8 - Delay in repairs

	Date	Customer	Summary
1	1/19/06	Bacon, Dean	Opened a repair ticket because the DSL would not sync. Gallatin stated there was nothing wrong with the line. We reopened the ticket and Gallatin made some repairs that allowed the DSL to sync at 1.5 Mbps, but we should be able to get 3 Mbps at least. Opened another ticket for line quality issues on 3/6/06. Customer's service improved marginally. After much negotiation (I will send the e-mails pertaining to that later), we were able to place an order to have the bridge taps removed from the customer's line on 11/15/06. The bridge taps were removed the next day and the customer was able to sync at 2 Mbps (which, sadly enough, was the best he was ever able to get).
2	3/13/06	Bradshaw, Jim and Linda	Opened a ticket with Gallatin River for line quality issues and to install a NID because the customer only had a couple of old porcelain fuses in the basement instead of a modern NID. Gallatin did this the next day, I only mention it to show a pattern because on 10/28/06 we had to open another repair ticket for no continuity to the NID. By 10/30/06 the line had dial tone on it, but was so full of static that it was hard to hear and the DSL definitely would not sync. Gallatin River closed the ticket stating there was no problem with the line. By 10/31/06, the modem would sync, but only at 1 Mbps (they had been getting 3 and probably could have been higher, but that was the speed they were paying for). We opened another ticket with Gallatin River on 11/1/06 for line quality issues. Gallatin River replaced the pair completely that day, which solved the problem.
3	3/9/06	Butler, Elsa and Michael	Opened a repair ticket with Gallatin River for line quality issues. As of 3/12/06, there was still a problem with the line, so we opened a new repair ticket with Gallatin River. Sync speeds improved marginally. Opened another repair ticket for line quality issues on 10/2/06, this time there was also a loud buzz on the line. They gave a commit time of "sometime today." Called Gallatin River on 10/3/06 for a status update and were told that they replaced the cable pair and closed the ticket the night before. The line was still having trouble, so we ordered bridge tap removals. The bridge taps were removed on 11/16/06. However, they left the test line on which made the customer's service not work until we called them to remove it.
4	10/27/06	Camp of Champions	Opened a repair ticket for no continuity to the NID at 11:27 AM. We checked the loop again at approximately 9:30 AM on 10/30/06 and the problem was still not corrected. We called Gallatin River for a status update on the ticket and were told it was still the que to be dispatched. They stated they did not have an estimated time of completion. The problem was corrected by Gallatin River later that day.
5	2/7/07	Elliott, Alicia	The customer stated that shortly after our technician left her residence after the installation, a Gallatin River truck pulled up outside her residence and her service stopped working. Our technician went back to the residence and found the wires cut inside the NID on the customer's residence.

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6	5/31/06	Gastroenterology	Opened a repair ticket for errors on the T1. Gallatin tested the T1 the next day and stated there was nothing wrong with the line. The T1 continued to take errors so we opened another ticket on 6/27/06. Gallatin stated there was nothing wrong with the line again, but all of the sudden there were no errors on the line anymore. However, on 8/2/06 we opened another ticket with Gallatin because the T1 was taking errors again. We called Gallatin several times for a status update with no returned calls from them. We were finally able to speak with the CO tech on 8/7/06 and he stated they replaced a bad module. The T1 started taking errors again that same day and Gallatin did move it to a new circuit. However, it began taking errors again on 8/14/06. Gallatin again repaired the line and it finally seems to be fixed.
7	2/21/07	Holzwarth, Jami	Opened a repair ticket for a loud buzz and faint busy signal on the line. Gallatin stated the ticket would be completed that day, but gave no specific commit time. The customer called back on 2/22/07 and stated her phone service still did not work. We called Gallatin River for a status update and found they had closed the ticket with no trouble found on the line. We checked the line again and found the same trouble from the NID, but clear dial tone from our equipment at the CO. We reopened the ticket with Gallatin River. They stated the ticket would be dispatched on 2/23/07. The problem was corrected on that date.
8	10/26/06	Kidwell, Ronald C.	Due date for a copper loop. We checked the NID for dial tone the next day and found the loop was still not completed. We opened a ticket with Gallatin River for no continuity to the demarc. By 10:30 AM on 10/30/06, there was still no dial tone on the line. We called Gallatin River for a status update on the ticket and they stated it was still in the que for dispatch. We received a call from Gallatin River at almost 4:30 PM that day stating that they completed the loop. However, there was still no dial tone on the line. After several calls to Gallatin River, they finally corrected the problem at approximately 7:00 PM on 10/31/06.
9	7/25/06	Kracker, Martin	Opened a ticket with Gallatin River for static on the line. Gallatin gave a commit time of 5:00 PM on 7/26/06. The customer called back at approximately 4:00 PM 7/26/06 and stated that Gallatin River had been to the residence, tested the line, and told him nothing was wrong with it. Gallatin River did not notify us of the status of this ticket. The problem seemed to be resolved anyway because the static was gone. The customer called back on 7/28/06 and stated that the static was back. We opened another ticket with Gallatin River and told them to contact us when they were testing so that we could test with them before they closed the ticket because it seemed to be an intermittent problem. We called for a status update on the ticket at approximately 1:15 PM on 7/29/06 and they stated that a tech picked up the ticket approximately 1 hour ago. The customer called back at approximately 2:00 PM on 7/30/06 and stated that there was still static on the line.

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10		Kracker, Martin con't.	We had not received a call from Gallatin River on the status of the ticket and at 4:15 PM we called Gallatin River and left a message asking for a status update on the ticket. I had a Voice Mail message from 3:40 PM on 7/29/06 on my office phone (it was a Saturday so I didn't get it until Monday). It stated that they checked the line and that it was OK. We had asked them to call us when they were testing it, not to just call us after they closed the ticket. This did get resolved on 7/31/06.
11	1/18/06	Reynolds, Roy	Opened a ticket with Gallatin River for line quality issues (DSL would not hold sync and there was some static on the line). Gallatin River contacted us later that day and stated they found a problem with the line and corrected it. On 3/6/06, we opened another ticket with Gallatin River because the line was still having problems since the last ticket. Gallatin River did not contact us after this ticket was closed, but the customer stated things were better. We opened another ticket with Gallatin River on 4/25/06 for the same problem. They gave us a commit time of 2:00 PM on 4/26/06. The customer called back at approximately 1:00 PM on 4/26/06 and stated that Gallatin River had been out there, but there was still a problem with the line. After testing the line ourselves, we told Gallatin River that the line has an imbalance on it and had them add that to the ticket. At 7:30 PM on 4/26/06, we called Gallatin River and asked for a status update on the ticket. They stated they were not done working on the line yet.
12	10/2/06	Rossi, Mark	Opened a ticket with Gallatin River for line quality issues (buzzing on the line) at approximately 11:00 AM. We called Gallatin River for a status update on this ticket at approximately 12:00 PM on 10/3/06 and it had not even been dispatched yet. Gallatin River called back on 10/4/06 and stated they had repaired the line.
13	4/2/07	Sloter, Danny	Opened a ticket with Gallatin River for line quality issues (DSL sync problems). Was not given a commit time by Gallatin River, nor did they call when the ticket was completed. However, when we checked with the customer on 4/4/07, he stated the problem was fixed. However, the customer called back with the same problem on 4/10/07 as well as static on the line. We tested the line on 4/11/06 and found foreign voltage on the line. We opened a ticket with Gallatin River at approximately 9:30 AM. At approximately 7:00 PM, the customer called back and stated that Gallatin River had been outside and now his phones don't work at all. We attempted to check the status on the ticket, but were unable to contact anyone at Gallatin River. We called Gallatin River at 8:45 AM on 4/12/07 and were told they were working on the line at that time, but did not explain why they left the customer down all night. The customer called back at approximately 1:45 PM and asked for a status update on the ticket. We called Gallatin River and were told they were still working on it.

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14		Sloter, Danny con't.	The line was repaired as far as the static on the line was concerned, however, the DSL was running even more poorly. We opened another ticket with Gallatin River on 5/1/07 for line quality issues (DSL sync and speed problems). We were given a commit time of 5:00 PM on 5/2/07. The customer called back at approximately 5:30 PM and stated that Gallatin River had never been out there. We called for a status update and were told that they repaired a buried cable at approximately 12:30 PM. On 5/3/07 at approximately 2:00 PM, we tested the line again and were still having problems with the DSL service. However, by later that night, we were informed by Gallatin River that they had a problem with a line in that neighborhood and that it has been corrected.
15	8/9/06	TCRC Holiday Center	Opened a ticket with Gallatin River because the customer has dropped calls everytime it rains. This is because the line is in such bad shape that water gets in it when it rains and causes the DSL to lose sync, which drops their phone calls. Gallatin River claimed to have corrected the problem the next day, but of course, it wasn't raining by then either. Opened another repair ticket on 8/25/06 for the same problem. Gallatin River closed the ticket stating there was nothing wrong with the line. Opened another ticket on 9/12/06 for the same problem. Customer called at 4:45 PM the next day stating that the line was now completely down and had been for approximately 1 hour. We called Gallatin River to check on the status of the ticket and they stated they closed the ticket at 4:15 PM. We reopened the ticket stating the line was now completely down. At this time, we requested that Gallatin River give us an entirely new circuit to prevent this problem from continuing.
16		TCRC Holiday Center con't	After several phone calls, they agreed, but when they changed the circuit they made a mistake and the customer was still as of 11:00 PM that night. We called Gallatin River first thing in the morning and were advised that the ticket was set for dispatch that morning, but that they had no ETA on its completion. We advised them that they never should have closed the first ticket without checking for continuity and threatened an ICC complaint if the problem was not corrected shortly. I received a phone call 1/2 hour later from Gallatin River stating that they found that the circuit was not completely plugged into the frame at the CO and they have corrected the problem and tested the line. The problem appeared to be solved for the time. However, we had to open another repair ticket on 3/22/07 for a problem with the line during a rain shower. Gallatin River closed the ticket stating nothing was wrong with the line, but again, they had waited until well after the rain had stopped and the customer's service had come back on its own.

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17		TCRC Holiday Center con't	After the last outage, the customer stated he was going to have to cancel the service at not only this facility, but at several other facilities which are not even in Gallatin River territory, even though the other facilities were not having the same trouble. We convinced the customer to stay, but only because we will be burying fiber to their location. We had not planned on going in that direction with the fiber until we had finished a couple of the more major routes through the city, but we are going to have to detour our build to reach this customer as soon as possible because of the poor condition of the copper to that area as well as the poor response time to repair tickets. (I will have to get with the network designer to let you know how much money this detour will end up costing.)
18	10/3/06	Tebben Insurance Services	Submitted a repair request for a line that was damaged while the lot was being mowed. Gallatin gave a commit time of 10/4/06, but no time. They called at 11:50 AM on 10/5/06 and stated the line was repaired. We did not get a notice that they were going to miss their original commit time.
19	10/3/06	Tebben Insurance Services	Submitted a repair request for a line that was damaged while the lot was being mowed. Gallatin gave a commit time of 10/4/06, but no time. They called at 11:50 AM on 10/5/06 and stated the line was repaired. We did not get a notice that they were going to miss their original commit time.
20	5/17/2007	Theis, Carolyn	We opened a ticket with Gallatin River for problems with the IAD maintaining sync for a business customer, Carolyn Theis, the evening of 5/17/07. They did not give us a commit time. Gallatin River did not even show up to the customer's location until 5:30 PM on 5/18/07 and then told her that they get off at 6:30 PM and could only work on the problem for a little while. He then immediately got in his truck and drove away. A technician did come back on 5/19/07 and told her that they repaired the drop. However, there is still a problem with the loop and we had to open another ticket with Gallatin River and again they did not give us a commit time.
21	10/27/06	Woodworkers Shop Inc.	Submitted request for a T1. Received an FOC on 11/3/06 with a due date of 11/10/07, but received a rejection notice on 11/7/06 stating that there were no facilities to the business. There are some e-mails pertaining to this that I will forward to you. On 12/12/06, I submitted a request to take over an existing line instead of ordering a new loop. On 12/14/06, Gallatin River advised that they would need another circuit that the customer would be willing to give up in order to install the T1. On 12/20/06, I resubmitted the order again with two circuits that the customer agreed to give up in order to have the T1 installed. I received an FOC that day for a due date of 1/12/07, but was told that the two circuits that they were giving up would have to be disconnected on 1/11/07 for testing purposes. It should be noted that I have never run into this problem with AT&T or Verizon. When I order a new loop from them, that is exactly what I get in almost all cases and always with T1s.

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22		Woodworkers Shop Inc. con't	Occasionally, a local Verizon tech will ask if he can do a take over instead of a new loop because all of the facilities are already in use and this would prevent them from having to install a temporary drop cable. I agree to that because it would be easier for the tech and keep the customer from having a cable dropped across their yard, but when they do that they coordinate it with me so that the cutover is hardly noticable, they don't take the line down the day before they cut the line over to us.
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From: Heather Shuler
To: "Christopher Canter";
CC:
Subject: FW: Gallatin river repair issues
Date: Thursday, May 10, 2007 6:28:04 PM
Attachments:

Here is another repair issue that we brought to their attention.

From: Michael Shuler [mailto:mike@omnilec.com]
Sent: Monday, October 30, 2006 11:26 AM
To: 'Stephen Murray'
Cc: 'jsm@thglaw.com'
Subject: FW: Gallatin river repair issues

Can you please look into this for me. Thanks!

Michael Shuler, C.E.O.
OmniLEC And BitWise Communications, Inc.
682 High Point Lane
East Peoria, IL 61611
OmniNumber: (309) 670-0575
Fax: (309) 213-3500
E-Mail: Mike@OmniLEC.com
Customer Service: (877) New-Omni

From: Heather Shuler [mailto:heather@omnilec.com]
Sent: Monday, October 30, 2006 9:34 AM
To: 'Michael Shuler'
Subject: Gallatin river repair issues

Below is the BillZilla notes from a repair call for a business, Camp of Champions. If you notice the times, we opened the ticket before noon on Friday and it still has not been addressed as of 0930 this morning.

Peter Lindell	There is still no dial tone. I called Gallatin River to get a status on this ticket. They stated it was still in the dispatch que to be dispatched this morning. She could not give me a time when it would be completed. I have informed our network administrator who will forward it onto our attorney.	2006-10-30 09:33:29	Heather Simler	Edit Delete
Peter Lindell	called customer no answer. i will go by and check at the NID this morning around 10 am.	2006-10-30 08:38:20	Charlie Rice	Edit Delete
Peter Lindell	I opened a service ticket with Gallatin River for no dial tone at the NID.	2006-10-27 11:33:04	Karmin Schmidt	Edit Delete
Peter Lindell	install scheduled for 9:30 am Charlie will meet customer there , by the pool.	2006-10-27 08:33:40	Charlie Rice	Edit Delete

Peter Lindell	customer called and said it is biding towards rear of property will not be there as of today will be there tomorrow	2006-10-26 14:28:41	Linda Stewart	Edit Delete
Peter Lindell	Customer not home when I went by left door tag will try again later today	2006-10-26 09:11:41	Charlie Rice	Edit Delete
Peter Lindell	Number 094 completed Contact the customer re DSL install	2006-10-24 01:20:31	Kamryn Schmidt	Edit Delete
Peter Lindell	Gallatin River due date 10/24/06	2006-10-17 12:55:12	Kamryn Schmidt	Edit Delete
Peter Lindell	Submitted request regarding confirmation from Gallatin River	2006-10-16 15:47:58	Kamryn Schmidt	Edit Delete

Heather Shuler
 Customer Service
 OmniLEC
 682 High Point Lane
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 877-New Omni (639-6664)
 309-689-0711 x5074
 309-689-1897 fax
 309-208-7969 cell
 heather@omnilec.com

From: Michael Shuler
To: jsm@thlglaw.com;
Subject: FW: Another Gallatin Repair issue
Date: Monday, October 30, 2006 1:14:34 PM

Michael Shuler, C.E.O.
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Customer Service: (877) New-Omni

From: Heather Shuler [mailto:heather@omnilec.com]
Sent: Monday, October 30, 2006 10:57 AM
To: 'Michael Shuler'
Subject: Another Gallatin Repair issue

Ronald Kidwell had no dial tone at the NID on Friday. We opened a ticket before noon on Friday and it still has not been resolved as of 1100 this morning.

<p>Customer called and stated they still have no dial tone. I checked the status on the ticket with Gallatin River and it was still in the que to be dispatched. I have forwarded this on to our network administrator, who will forward it on to our attorney.</p>	<p>2006-10-30-10:57:17</p>	<p>Heather Shuler</p>	<p>Edit Delete</p>	
<p>Ronald C Kidwell</p>	<p>Customer called this morning with no dial tone. I called him back and left him a message letting him know that there is a problem with the cable pair. We have a ticket opened with gallatin for no dial tone at the NID. The cell number that the customer called on was 3092675975.</p>	<p>2006-10-28-10:52:11</p>	<p>Justin Padilla</p>	<p>Edit Delete</p>

Ronald C Kidwell	I opened a ticket with Gallatin River for no dial tone at the NID	2006-10-27 11:49:15	Karmin Schmidt	Edit Delete
Ronald C Kidwell	phoned customer no answer no machine. drove by left door tag if they call in please schedule this install please	2006-10-26 11:26:53	Charlie Rice	Edit Delete
Ronald C Kidwell	Gallatin River due date 10/26/06	2006-10-26 16:38:47	Karmin Schmidt	Edit Delete
Ronald C Kidwell	Submitted request. Awaiting confirmation from Gallatin River.	2006-10-19 17:44:39	Karmin Schmidt	Edit Delete

Heather Shuler
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