

September 16, 2006

RE: 4-5000-1318-0769
6830 S Paxton Ave FL 3

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ABNER WILLIAMS JR Or Current Resident
6830 S PAXTON AVE FL 3
CHICAGO IL 60649-1603

OFFICIAL FILE

I.C.C. DOCKET NO. 0560570
Complaint Exhibit No. 1
Witness Myra Williams
Date 12/4/06 Reporter TS

Dear Customer:

For more than 150 years, Peoples Gas has provided safe and reliable natural gas service. This would not be possible without our partnership with you.

To ensure accurate gas measurement and billing, we routinely change gas meters at selected customer homes and businesses based on the age and type of gas meter installed. **This mandatory meter change is free of charge and is required by the Illinois Commerce Commission.** Here is where you come in. We need your help since the meter change requires us to enter your home or business to temporarily disrupt and restore service. To provide this service we must gain access to the gas meter and all gas appliances at your residence in order to ensure that all equipment is safe and working properly.

For a complete listing of available appointment dates and times, and to schedule your appointment please visit our Website at www.service.peoplesenergy.com. You can also schedule your appointment by calling our automated scheduling system at 1-312-240-4599 or sending a fax to 1-312-373-4019 and provide the information below. We will confirm your appointment by phone the day prior to your scheduled appointment date.

Unfortunately the company will have to disconnect service to customers who fail to schedule an appointment:

- * Square Mile Number: 139
- * Address: 6830 S PAXTON AVE FL 3
- * Your name: _____
- * Your Home phone # _____
- * Daytime phone # _____
- * Requested appointment: (Day) _____ (Date) _____
(Appointments are available Monday through Saturday)
- * Select your desired 4-hour appointment window: 7:30am-11:30am 11:30am-3:30pm

Note: Same day and next day appointments are not available. If calling on a Saturday, the earliest appointment is Tuesday.

- * Any special instructions for entry _____
(Example: neighbor has the key, etc.)

You or someone 18 years of age or older must be at home to allow entry and provide access to all gas appliances, such as the stove, furnace and water heater.

Sincerely,

Peoples Energy
Para una explicación de esta carta en español, llame al 1-866-556-6003.

