

For Commission Use Only:
Case: 07-0400

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): THOMAS A. ORTMAN
Josephine ORTMAN page (1) of 4

Against (Utility name): US ENERGY SAVINGS

As to (Reason for complaint) Missrepresent these company - being the U.S. especially,
thinking what they ~~the~~ are telling you is the truth. But wrong!
Also they lead you to believe they are tied to Micor. - All the billings
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 710 THORNDALE DR. Elgin IL 60120

The service address that I am complaining about is 8600 W. BRYN MAWR, SUITE 440N Chicago, IL

My home telephone is (847) 695-5304 60631

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 695-5304 Call 847-254-0042

(Full name of utility company) US ENERGY SAVINGS. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Code PART 200

CHIEF CLERK'S OFFICE
2007 JUL -2 P 1:05
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

2) and anything to do with costs on bill have to be taken care of Nicor. I buy electric from Comm Ed - I pay to comm Ed. - Some will all my utilities. Really bad mess up from bills from (Dec⁰⁵ - May⁰⁶) Nicor had to solve the mystery. I didn't know what I was paying. Until this year. - then all the bills started getting higher. I called US Energy I explained we are 3 yrs from retirement, We have a small home (1200 sq 1250 sq ft) no basement, just had new siding + insulation in Oct 06 new roof also.

Please clearly state what you want the Commission to do in this case:

Date: June 16, 2007
(Month, day, year)

Complainant's Signature Joseph M. Ditzman
Thomas R. Cottman

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

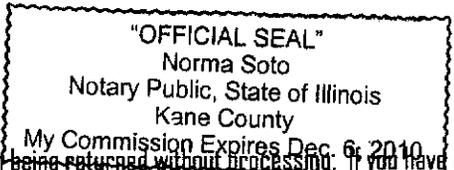
A notary public must witness the completion of this part of the form.

I, Joseph M. Ditzman, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Joseph M. Ditzman

Subscribed and sworn/affirmed to before me on (month, day, year) June 16th 2007

Norma Soto
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

③ In hopes that this would save us also. Our bills got to \$305. for 1 month and continued that price for several to follow. What is this a scam. I have all the bills from the day I started with them. I have a copy of bank statement as to my payments to them. I did not pay the full bill in May. only 1/2 and I hope to not have to give them the \$405.⁰⁰ - they say to get out of their contract. They have not - SAVED me a penny. - We keep our setting at 70-72° / We wear sweaters. - even before these bills.

JAN. - 195.56 April 305.83

FEB - 297.93 May 31st bill \$708.30

March - 306.41

In April I only paid what I owed Nicor. 29.55 - My next bill was. 418.12 then I paid \$200. on that bill - I received a bill on May 31st. \$708.30.

What are these people doing to us. -

I told them their name. US Energy Savings. / He said they never promised to save me money. -

they are Not saving me a penny. - But taking all they can.

They need to be stopped. I asked why US in front of your company.

He said we live here. Well they are (Canadian Based company.)

Correspondance comes from Canada -

I would have never signed a contract if I had been told the truth about price of them. Never explained the cost. Things are only going up so if you sign with us now you will save. - I've got bills - statements, contracts if you need any more information. Please call us 847-685-5304



I am sorry I did not take care of this sooner. I had (4)
knee replacement April 9 and the first one on Feb 15 —
Both knees. — my blood pressure has gone up and the
doctor had to increase meds. I have been doing therapy and
all is very much stress. Please help us. — I will pay
for the things we have used. But I really think they
should not expect us to pay them to let us out of paying
them as much as we have already —

We want out of contract with No charge. —
No credit bosting. Nothing put on our report to Bureau —

Thank You

J. Ortman

847-695-5304

If you need Nicor bills, contracts, correspondence letters
I have them and can send you copies of these.

Please call me at the above #.

Thank You