

- ANNUAL REPORT
- WHITE PAPERS
- DATA SHEETS
- WIRELESS 9-1-1 INFORMATION

**Webcast**  
Announcement details from 11/17/00 webcast.

**Webcast**  
3rd Quarter Earnings

## Marking the way for Emergency Response

Thirty years ago, the United States created a telephone network that revolutionized the public safety industry. In an emergency, most people could pick up a telephone, dial 9-1-1, and know that help was on the way. Today, the 9-1-1 system is still effective, but the infrastructure behind 9-1-1 hasn't changed much from the time of its inception-leaving it unable to bridge gaps to some new communication technologies.

SCC is leading the way in creating innovative products and services for Enhanced 9-1-1 (E9-1-1) that take advantage of today's technologies. We're making E9-1-1 better than ever before-delivering accurate information, faster, to the right people-when seconds count. And our customers-Incumbent Local Exchange Carriers (ILECs), Competitive Local Exchange Carriers (CLECs), Integrated Communications Providers (ICPs), and Wireless Carriers-can outsource their 9-1-1 management requirements to us, saving them time and money and allowing them to focus on their core business.

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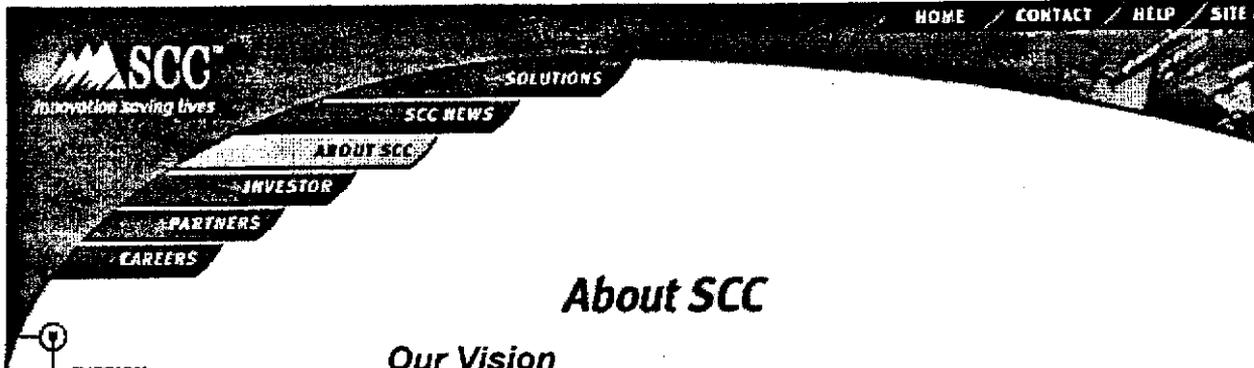
### HEADLINES

- go [SCC Communicatio BroadRiver to Delive Customer-Focused](#)
- go [SCC Communicatio Alliance with Cell-Lo](#)
- go [WINfirst Selects SC Communications to 1-1 Service to Custo](#)
- go [SCC Communicatio Reports Record Thir Revenue](#)



[SCC Communications Definitive Agreement I Lucent Public Safety](#)

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## About SCC

### Our Vision

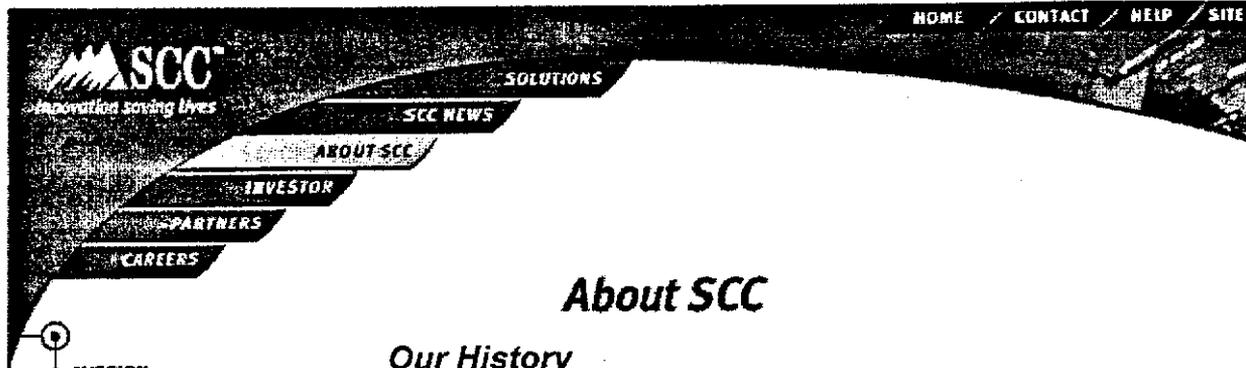
SCC Communications Corp. is the leading provider of 9-1-1 Operations Support Systems<sup>SM</sup> (9-1-1 OSS SM) services to Incumbent Local Exchange Carriers (ILECs), Competitive Local Exchange Carriers (CLECs), integrated communication providers (ICPs), and Wireless Carriers in the United States.

In addition to our OSS leadership position, it is also our goal to be the leading national provider of complementary services to ILECs, CLECs, and Wireless Carriers. We continue to focus on developing innovative and value-added solutions to provide customers with a comprehensive system for managing the large amounts of dynamic subscriber information needed for an effective 9-1-1 system.

### Corporate Strategy

- Maintain and extend our leadership position in the E9-1-1 wireline data management market
- Capitalize on emerging Wireless Carrier opportunities
- Maintain and extend our leadership position in national Clearinghouse services for CLECs
- Continue to provide essential services to telecommunications carriers
- Continue to develop applications for new commercial products both nationally and internationally

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## About SCC

### Our History

SCC Communications Corp., founded in 1979, is the largest and fastest-growing provider of 9-1-1 services and telecommunications technology systems in North America. Headquartered in Boulder, Colorado, SCC provides products that are utilized directly or indirectly by more than 160 million people around the world.

SCC's primary offering is the large-scale data management and delivery infrastructure necessary to deliver Enhanced 9-1-1 (E9-1-1). From the company's inception, however, we have been well known for the development of innovative and value-added products and services for the public safety industry.

### A History of Firsts

SCC's track record of significant industry "firsts" speaks for itself. No other organization in the public safety realm can claim so many firsts:

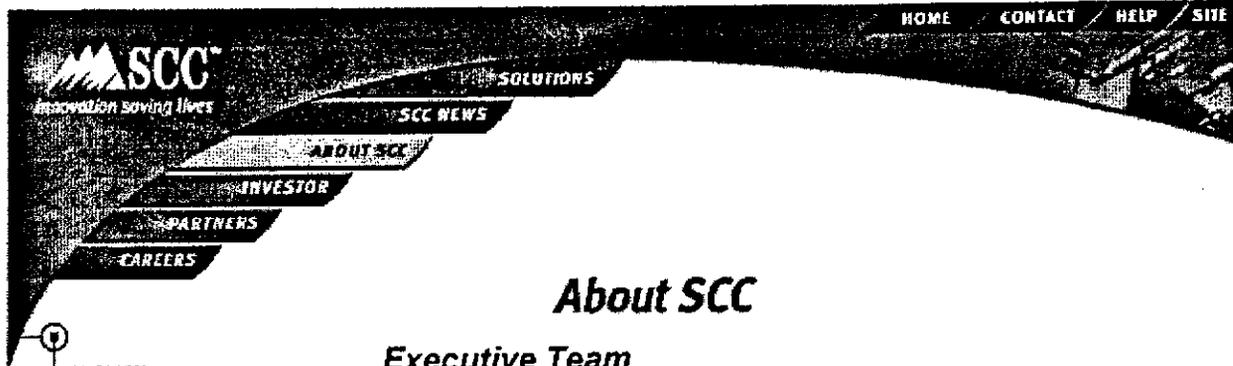
- First fault-tolerant, geographically distributed Automatic Location Identification (ALI) and Selective Routing (SR) systems for E9-1-1
- First satellite-based E9-1-1 data delivery system
- First wireless 9-1-1 ALI system
- First spatial coordinate-based mapping display and management system
- First coordinate-based E9-1-1 call control system
- First network-based E9-1-1 Automatic Call Distribution (ACD) system
- First Internet application for E9-1-1 (9-1-1Net(r))

These accomplishments were made possible only through a cultural commitment to innovation and a strong fiscal contribution of corporate resources.

And, over the years, we have seen our role in the industry continue to expand. For example, because of our expertise, we actively take part in the development of standards to assist in the application of new 9-1-1 technologies in the rapidly evolving world of telecommunications.

Our commitment to public safety continues to be widely recognized. So today, just as in 1979, SCC devotes significant effort toward the research and development of enhanced products, services, and software for the public safety market place.

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## About SCC

### Executive Team



**George Heinrichs**

Mr. Heinrichs is cofounder, president, and CEO of SCC Communications Corp. He has led SCC's growth as it has become the nation's largest provider of 9-1-1 technology solutions and services for the telecommunications and public safety industries. Prior to founding SCC, his public safety career included ten years of active involvement in state and national advisory boards for law enforcement information systems.



**Stephen Meer**

Mr. Meer is cofounder, vice president and CTO of SCC Communications Corp. In this capacity he works with the telecommunications and public safety industries to implement innovative technologies and systems in the 9-1-1 field. A 10-year veteran of public safety and a Charter-Certified Emergency Number Professional (ENP), Mr. Meer is actively involved in the key standards and technical committees associated with 9-1-1 and other emergency communications industries.



**Michael Dingman**

Michael Dingman is the CFO of SCC Communications Corp. Dingman brings nearly two decades of diversified financial management experience to SCC. Prior to joining SCC, he served as CFO and treasurer of RMI.NET, Inc. He also has extensive experience in financial consulting as president and founder of an investment consulting firm.

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### Company Profile

SCC Communications Corp. is the leading provider of mission critical applications for the telecommunication and public safety industries. As a strategic partner with telecommunication carriers, state and local governments, we provide scalable high volume data management services, reliable network interfaces, and fault tolerant of timely accurate data. As a result, SCC manages more public and wireless emergency records and services than any other company in the world.

The data managed by SCC encompasses the voice portion of the 9-1-1 call, provides the caller's location, and is crucial for routing an incoming 9-1-1 call to the right public safety agency. Our systems reliability is unmatched, and we have maintained extremely high levels of service availability for more than five years.

SCC works with telephone service providers on a daily basis to manage complex switch-interfaces and to ensure accuracy in the 9-1-1 database. These efforts create cutting-edge improvements that continue to change the face of enhanced 9-1-1 and position SCC for broad applications in the booming telecommunication industry.

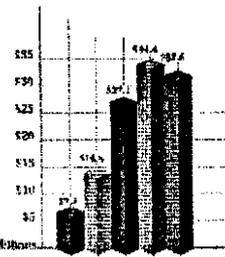
December 31,

(dollars in thousands, except per share data)

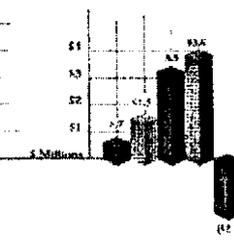
	1995	1996	1997	1998	1999
<b>Statement of Operations Data</b>					
Revenue	\$7,294	\$7,377	\$7,377	\$7,377	\$7,377
Operating Expenses	(2,337)	(2,337)	(2,337)	(2,337)	(2,337)
Operating Income	\$4,957	\$5,040	\$5,040	\$5,040	\$5,040
Income Tax Expense	(612)	(612)	(612)	(612)	(612)
Net Income	\$4,345	\$4,428	\$4,428	\$4,428	\$4,428
Weighted Average Shares Outstanding	1,000	1,000	1,000	1,000	1,000
Basic Earnings Per Share	\$4.35	\$4.43	\$4.43	\$4.43	\$4.43
<b>Balance Sheet Data</b>					
Current Assets	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500
Current Liabilities	(1,000)	(1,000)	(1,000)	(1,000)	(1,000)
Working Capital	\$500	\$500	\$500	\$500	\$500
Equity	\$4,345	\$4,428	\$4,428	\$4,428	\$4,428

1995  
1996  
1997  
1998  
1999

Total Annual Revenue



Annual Operating Increase (Loss)



1999 Revenue Growth by Business Unit

