

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 07-0308

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Larita Ruffin
Against (Utility name): COMED
As to (Reason for complaint) Estimated Bill-over charged

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2447 N. monitor
The service address that I am complaining about is 2447 N. monitor
My home telephone is [773] 430-2209
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 430-2209
(Full name of utility company) COMED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

CHIEF CLERK'S OFFICE
2007 MAY 14 12:45
ILLINOIS COMMERCE COMMISSION

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL adm code part 200

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) The Bill for portion of January was estimated and February Bill was Estimated per Com Ed.
- 2) when I questioned February Bill was told that's what was used when no actual reading being done.
- 3) Rates went up in January was Billed twice old rate and new rate paid 796.90 next month received another Bill for 498.76 for one month no explanation just a run around.

Please clearly state what you want the Commission to do in this case: I want a correct Bill for my actual usage not an estimate and shouldn't not be charged late fees.

Date: 5/03/07
(Month, day, year)

Complainant's Signature Lakita Buff

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

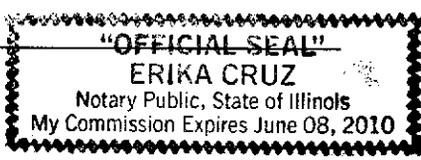
A notary public must witness the completion of this part of the form.

I, ERIKA CRUZ, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Erika Cruz

Subscribed and sworn/affirmed to before me on (month, day, year) 05/03/2007

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.