

Docket No: 06-0200
Bench Date: 5/2/07
Deadline: N/A

MEMORANDUM

TO: The Commission

FROM: Eve Moran, Administrative Law Judge

DATE: April 23, 2007

SUBJECT: Corline Dunlap
-vs-
Peoples Gas Light and Coke Company

Complaint as to billing/charges in Chicago, Illinois.

RECOMMENDATION: Enter the attached Order Denying Complaint.

On March 17, 2006, Corline Dunlap (“Complainant”) filed a complaint against the Peoples Gas, Light and Coke Company (“Respondent” or “Peoples Gas”). She alleged improper billing for gas services to her apartment and in the amount of \$1,365.00.

An evidentiary hearing was held wherein Complainant appeared pro se and testified on her own behalf. Respondent appeared by counsel and had a witness to testify for Peoples Gas.

The ALJ’s Proposed Order issued on December 14, 2006. No exceptions were filed. This means that the Order at hand is uncontested.

The Instant Order details the uniqueness of this proceeding. The record shows that the Complainant wanted to get a clear understanding of her account in terms of payments, credits, and deposits (all of which was complicated by a bankruptcy). She also needed a thorough explanation of the difference between the gas charge and the gas delivery charge. All of this was provided by the Respondent’s witness and in detail. In the process, too the Complainant’s questions were answered. The Complainant was satisfied to the point that she was not interested in pursuing her complaint any further. (Tr. 159) On these facts, the Order finds it reasonable for the Commission to dismiss the instant complaint with prejudice.

It is recommended that the Commission adopt the instant Order.

EM:jt

