

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 07-0252

ORIGINAL

Regarding a complaint by (Person making the complaint): Katie Papadimitriu, Valencia Condo Association

Against (Utility name): Dominion Retail

As to (Reason for complaint) Improper billing; failure to bill for period of Dec. 2005 thru
may 2006; failure to terminate services and return account to Peoples; harassment via
collections agency after depositing protest payment; and failure to our CSU's inquiries.
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5846 North Wayne, Chicago, IL 60660

The service address that I am complaining about is 5842 North Wayne, Chicago, IL 60660

My home telephone is [312] 446-0455

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 446-0455

(Full name of utility company) Dominion Retail (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

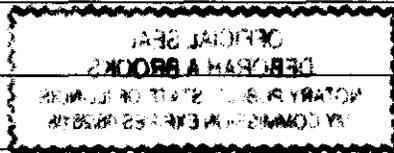
CHIEF CLERK'S OFFICE
2007 APR 11 P 4:23
ILLINOIS COMMERCE COMMISSION

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 19-115 (f) (3) (A); ICC Code part 280.80;

Peoples Gas Rider AGG, 5th revised Sheet No. 162;

Peoples Rider SVT SVT



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

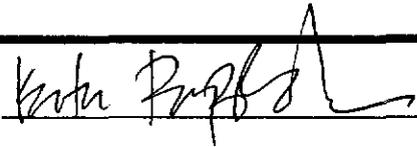
1. Dominion failed to proper bill Valenica for the period between Dec. 2005 thru May 2006. For the period this period, we received zero (0) bills.
2. Dominion failed to transfer our account back to Peoples, per our request on February 17, 2006.
3. Dominion failed to respond to our repeated inquiries as well as CSD's.
4. Dominion continued to harass valencia via collection agency after Dominion received and deposited our payment made under protest.

Please clearly state what you want the Commission to do in this case:

To investigate Dominion's failure to follow Peoples tariffs and the ICC admin rules.

Date: March 23, 2007
(Month, day, year)

Complainant's Signature



If an attorney will represent you, please give the attorney's name, address, and telephone number.

N/A

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, KANA PAPADIMITRIOU, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Kana Papadimitriou

Subscribed and sworn/affirmed to before me on (month, day, year) March 23, 2007

Deborah A. Brooks
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.