

OFFICIAL FILE

ORIGINAL

ILLINOIS COMMERCE COMMISSION

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COMMERCE COMMISSION

FORMAL COMPLAINT

2007 APR -9 A 11:41 AM

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

For Commission Use Only:

Case: 07-0248

Regarding a complaint by (Person making the complaint): WILLIAM MAULDIN SMITH

Against (Utility name): PEOPLES GAS

As to (Reason for complaint) SINCE APPLYING FOR GAS 8-30-05 TO APRIL 4, 07 PEOPLES HAS IRREPARABLY HARMED CONSUMER BY THEIR DISCRIMINATORY ACTIONS

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2109 W. 51ST ST, CHICAGO, ILL. 60609

The service address that I am complaining about is 2109 W. 51ST ST, CHICAGO, ILL. 60609

My home telephone is (773) 925 2366

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 263 2980

(Full name of utility company) PEOPLES GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

- 220 ILCS 5/10-108
- TITLE 83 BARCLAYS OFFICIAL ILL. ADM. RULES 2 735-200
- 220 ILCS 5/8 101
- 220 ILCS 5/8 201

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

TO THE BEST OF MY KNOWLEDGE, BUT THERE HAS BEEN NO OFFICIAL NOTIFICATION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. (EXTRA SHEET APPENDED)

1. ON 8-3-05 Peo, UNFAIRLY DEMANDED THAT CONSUMER POST A \$336.00 DEPOSIT, AFTER FORCING CONSUMER TO OPEN AN ACCOUNT.
2. Peo. CHANGED NUMBERS ON THIS ACCOUNT WITHOUT LEGAL JUSTIFICATION AND CHARGED CONSUMER UNFAIR AMOUNTS THAT DID NOT REFLECT GAS USAGE AND NOW DEMAND \$1,340.09 BEFORE 4-9-07 OR TERMINATION OF SERVICE.
3. Peo. REFUSES TO CHANGE THE \$1,340.09 FIGURE DESPITE HAVING ASCERTAINED THAT CONSUMER NEVER

Please clearly state what you want the Commission to do in this case:

REQUIRE PEOPLES TO CONDUCT AN ACCOUNTING AS TO THE ACCURATE AMOUNT OF MY BILL AND AWARD ME DAMAGES BECAUSE OF THEIR CODE VIOLATIONS AND PUNITIVE DAMAGES

Date: 4-4-07
(Month, day, year)

Complainant's Signature *W. Mauldin Smith*

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

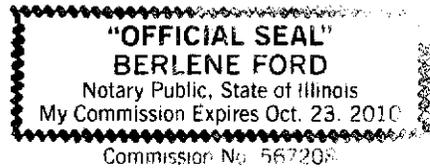
A notary public must witness the completion of this part of the form.

I, W. MAULDIN SMITH, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) *W. Mauldin Smith*

Subscribed and sworn/affirmed to before me on (month, day, year) 4-5-07

Berlene Ford
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

PAGE II OF FORMAL COMPLAINT MAILED 4-5-07
BY W. MAULDIN SMITH AGAINST PEOPLES GAS
ILLINOIS COMMERCE COMMISSION

OBTAINED BANKRUPTCY PROTECTION AGAINST Peo., AS WAS ASSERTED DURING THE PENDENCY OF THIS ACCOUNT BY Peo. AS THE REASON FOR THIS AMOUNT,

4. Peo. GAS IS DEMANDING PAYMENT OF \$1,340.09 UNFAIRLY AND WITHOUT AN ACCOUNTING FOR THIS FIGURE AND DENYING THE EXISTENCE AS OF 4-5-07 OF ANY COMMERCE COMMISSION PROCEEDING RELATIVE TO THE BASIS FOR THIS FIGURE AND UNFAIRLY THREATNING TO CUT OFF SERVICE 4-9,

5. Peo. GAS IS CAUSING CONSUMER LOSS AND DAMAGE BY VIOLATING ILL. PUBLIC POLICY BY FAILING TO DEAL WITH ME IN GOOD FAITH AND FAIRLY AND IS DISCRIMINATING AGAINST ME BASED ON MY RACE BY DEMANDING \$1,340.09 WITHOUT JUSTIFICATION AND BY MISAPPLYING A PORTION OF THE MONEY PAID DURING THE PENDENCY OF THIS COMPLAINT CONTRARY TO THE TERMS OF THE PAYMENTS IN FEB. 07.

6. ON 2-22-06 Peo. DISCONNECTED MY SERVICE, AFFECTING MY SAFETY, HEALTH AND COMFORT, DESPITE THE PENDENCY OF COMPLAINT NOS. 2006-13953 AND 2006-12439 AND ONLY RESTORED SERVICE (2-31), CONTRARY TO LAW AND CAUSING ME LOSS AND DAMAGE AND WAS INTENDED TO PUNISH CONSUMER BECAUSE OF HIS RACE THEREFORE ENTITLING CONSUMER TO PUNITIVE DAMAGES AGAINST Peo. GAS.

7. Peo. VIOLATED ON 2-15-07 THE RESTRICTIVE ENDORSEMENT PLACED ON \$300.00 PAID Peo. BY CONSUMER. FOR GAS USAGE, CONTRARY TO PUBLIC POLICY AND INTENDED BY Peo. TO CAUSE CONSUMER EXTREME AND AGGRAVATED MENTAL ANGVISH.