

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **NORMAL COMPLAINT**

For Commission Use Only:
Case: 07-0236

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Value Builders Inc.

Against (Utility name): North Shore Gas

As to (Reason for complaint) Damaged sewer pipe repair

in Grayslake Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4369 RFD, Long Grove, IL 60047

The service address that I am complaining about is Whispering Oaks Subdivision, Grayslake

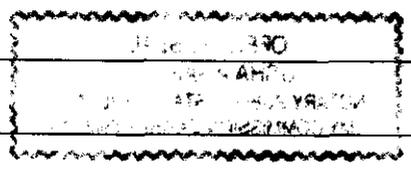
My home telephone is (847) 550-9092

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 877-2196

(Full name of utility company) North Shore Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Illinois Administrative Code Part 200



CHIEF ENFORCEMENT
2007 MAY -2 11 3 2007
COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please see attached sheet.

We have an informal complaint on file already, case # 2007-03215

Please clearly state what you want the Commission to do in this case:

North Shore gas should pay for damage ^{repair} they agree they caused to sewer pipe.

Date: 3/28/07
(Month, day, year)

Complainant's Signature SK Runk (agent VB Inc)

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

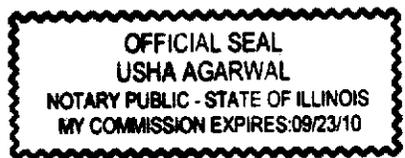
A notary public must witness the completion of this part of the form.

I, S. Raniwala, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) SRaniwala

Subscribed and sworn/affirmed to before me on (month, day, year) March 28, 2007.

Usha Agarwal
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

We had contracted North Shore Gas in 2003 to provide new service for a small subdivision in Grayslake. Before the installation they asked us to meet at the site & provide them with complete information on the under ground services like sewer & water (their standard protocol before starting work). We complied with all their requests (provided engineering details) including the marking of the existing underground sewer pipe. North Shore installed the under ground gas pipe. As part of the dedication process to the Village, we are asked to provide a video for the under ground sewer main. During this video inspection, we discovered that North Shore broke through the sewer main in laying their gas pipe. Village has requested sewer pipe be fixed. When we contacted North Shore Gas they refused to help & blamed the problem on us stating that we failed to provide markings for the sewer pipe. We will be glad to provide photo or video of the situation for your review.